

CUSTOMER #: 119260

498692

WORKORDER

PAGE 1



Mercedes-Benz

MERCURY Mercedes-Benz PLEASANTON

5885 OWEN PLEASANTON, CA 94588

5885 OWENS DRIVE PLEASANTON, CA 94588

www.mercedes-benz.com

SERVICE ADVISOR: 370 NUNES, LANCE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
040-801	13	MERCEDES BENZ SL63	WDDJK7EA5DF004174	6XDA000	12080/	T6263
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
31JUL12 IS						
31JUL12 DD	27APR12		17:00 02APR18		0.00 CASH	
R.O. OPENED	READY	OPTIONS: DLR:05619 ENG:157983-60-010471				
02APR2018 11:34		TRN:722931-0-4094947 1)231474-1F-004174				

LINE OP CODE TECH... TYPE DESCRIPTIONS/INSTRUCTIONS

A CLIENT STATES REAR TRUNK SHOCKS ARE NOT HOLDING UP THE DECK LID
 1100 CPC MAINTENANCE
 EST: TOTAL 450.00

B MPI CPC PERFORM MULTI-POINT INSPECTION AS PER MPI CHECK LIST. CHECK AND RECORD TIRE PRESSURES. VALUE \$77.50- NO CHARGE TO CLIENT

C B CPC FLEXIBLE SERVICE SCOPE (FSS) - SERVICE SCOP "B"
 EST: TOTAL 485.00

D 16 CPC BRAKE FLUID FLUSH WITH BG FLUID
 EST: TOTAL 180.00

920 41

 Preliminary Estimate : \$1,115.00

THIS IS NOT AN INVOICE

BY LAW YOU MAY CHOOSE ANOTHER FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY.

SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT. PLEASE READ REVERSE SIDE.

I, the registered vehicle owner, hereby authorize the repair work herein set forth to be done with the necessary material and agree that you are not responsible for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto. I hereby appoint Hacienda Motors Ltd. as my attorney in fact and empower you to negotiate and cash any draft or instrument issued in payment of this repair order by any third party in my name and to sign my name thereto. Receipt of vehicle described herein for repair or alteration is hereby acknowledged by dealer. Said customer is hereby notified that the said property, or its contents, is not insured or protected to the amount of actual cash value thereof, or otherwise, by the undersigned dealer against loss occasioned by theft, fire or vandalism while the property remains with the dealer. Customer states no articles of personal property have been left in the vehicle, and the dealer is not responsible for inspection thereof. Customer will be responsible for payment of reasonable attorney fees and costs in the event suit is brought for collection. I authorize warranty work to be performed on my vehicle. In the event the any work performed is not accepted for warranty payment by the manufacturer, then I, the customer, will be held responsible for the outstanding balance. This agreement in no way limits your warranty coverage. If this situation does occur, then you will receive documentation of denied warranty for your records.

PRELIMINARY ESTIMATE \$ [] WHICH INCLUDES A HAZARDOUS WASTE DISPOSAL FEE OF \$ []

AUTHORIZED BY: X

TERMS: CASH OR APPROVED CREDIT CARDS UNLESS PRIOR ARRANGEMENTS HAVE BEEN MADE.

ALL PARTS REMOVED WILL BE DISCARDED UNLESS OTHERWISE REQUESTED PRIOR TO BEGINNING WORK.

SAVE PARTS X

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED.

DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT
				\$
REASON				REVISED TOTAL
				\$
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT
				\$
REASON				REVISED TOTAL
				\$

BAR # AG134023 EPA # CAL 000019675 REGISTRATION #AG134023 CORPORATION #1577533

CUSTOMER #: 119260

498692

WORKORDER

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SERVICE ADVISOR: 370 NUNES, LANCE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
040-801	13	MERCEDES BENZ SL63	WDDJK7EA5DF004174	6XDA000	12080/	T6263
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
31JUL12 IS						
31JUL12 DD	27APR12		17:00 02APR18		0.00 CASH	
R.O. OPENED		READY	OPTIONS: DLR:05619 ENG:157983-60-010471			
			TRN:722931-0-4094947 1)231474-1F-004174			
02APR2018	11:34					

PLEASE REMOVE PERSONAL BELONGINGS FROM VEHICLE. WE ARE NOT RESPONSIBLE FOR ITEMS LEFT IN VEHICLE.



THIS IS NOT AN INVOICE

BY LAW YOU MAY CHOOSE ANOTHER FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY.

SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT. PLEASE READ REVERSE SIDE.

I, the registered vehicle owner, hereby authorize the repair work herein set forth to be done with the necessary material and agree that you are not responsible for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto. I hereby appoint Hacienda Motors Ltd. as my attorney in fact and empower you to negotiate and cash any draft or instrument issued in payment of this repair order by any third party in my name and to sign my name thereto. Receipt of vehicle described herein for repair or alteration is hereby acknowledged by dealer. Said customer is hereby notified that the said property, or its contents, is not insured or protected to the amount of actual cash value thereof, or otherwise, by the undersigned dealer against loss occasioned by theft, fire or vandalism while the property remains with the dealer. Customer states no articles of personal property have been left in the vehicle, and the dealer is not responsible for inspection thereof. Customer will be responsible for payment of reasonable attorney fees and costs in the event suit is brought for collection. I authorize warranty work to be performed on my vehicle. In the event the any work performed is not accepted for warranty payment by the manufacturer, then I, the customer, will be held responsible for the outstanding balance. This agreement in no way limits your warranty coverage. If this situation does occur, then you will receive documentation of denied warranty for your records.

PRELIMINARY ESTIMATE \$ WHICH INCLUDES A HAZARDOUS WASTE DISPOSAL FEE OF \$

AUTHORIZED BY: X

TERMS: CASH OR APPROVED CREDIT CARDS UNLESS PRIOR ARRANGEMENTS HAVE BEEN MADE.

ALL PARTS REMOVED WILL BE DISCARDED UNLESS OTHERWISE REQUESTED PRIOR TO BEGINNING WORK.

SAVE PARTS X

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED.

DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT
				\$
REASON				REVISED TOTAL
				\$
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT
				\$
REASON				REVISED TOTAL
				\$

CUSTOMER #: 80911

470211



Mercedes-Benz

INVOICE

MERCEDES-BENZ OF PLEASANTON

5885 OWENS DRIVE • PLEASANTON, CA 94588

925.463.2525

DUPLICATE 1
PAGE 1

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SERVICE ADVISOR: 370 LANCE NUNES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
040-801	13	MERCEDES BENZ SL63	WDDJK7EA5DF004174	6XDA000	10580/10582	T6939

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
31JUL12	DD27APR12		17:00 03APR17		0.00 CASH	03APR17

R.O. OPENED	READY	OPTIONS:	DLR:05619 ENG:157983-60-010471 TRN:722931-0-4094947 1)231474-1F-004174			
09:21 03APR17	15:41 03APR17					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A CLIENT STATES THAT THE STEERING WHEEL IS NOT GOING UP/DOWN REQUESTS TO HAVE REPALCED RSA 100% PER MARK HOMA SAVE PARTS

460660 STEERING SYSTEMS CHECK (AFTER QUICK TEST)

948 IPC

1 126-990-03-12 SCREW W HEXAGON SOCKET

(N/C)

(N/C)

0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A:

10582 SOFTWARE UPDATE FOUND LI46.15-P-057157, STEERING WHEEL WAS UNSTUCK, PERFORMED SCN CODING AND SOFTWARE UPDATE ON ESA DRIVER SIDE, FUNCTION CHECKED STEERING WHEEL UP AND DOWN, STEERING WHEEL DID NOT GET STUCK, HAVE CLIENT MONITOR

B PERFORM MULTI-POINT INSPECTION AS PER MPI CHECK LIST. CHECK AND RECORD TIRE PRESSURES. VALUE \$77.50- NO CHARGE TO CLIENT

MPI PERFORM MULTI-POINT INSPECTION AS PER MPI

CHECK LIST. CHECK AND RECORD TIRE PRESSURES.

VALUE \$77.50- NO CHARGE TO CLIENT

948 IMP

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B:

0.00

C FLEXIBLE SERVICE SCOPE (FSS) - SERVICE SCOPE "A"

A FLEXIBLE SERVICE SCOPE (FSS) - SERVICE SCOPE "A"

948 CPCA

1 278-180-00-09 TS OIL FILTER ELEMENT

25.00 154.10 154.10

1 007603-014106 SEAL RING, VLRUB

2.70 2.70 2.70

10 000-989-83-01-USB9 MB GENUINE ENGINE OIL 5W-40 MB 229.5

5.99 5.99 59.90

1 111-018-00-80 GASKET, OIL FILTER, VLRUB

3.00 3.00 3.00

1 000-986-20-00-09 WINDSHIELD WASHER FLUID

5.50 5.50 5.50

MISC CHWD

PO#HWO

CPCA

1.22

1.22

PARTS: 96.10 LABOR: 154.10 OTHER: 1.22 TOTAL LINE C:

251.42

10582 SERVICE DUE 1.00 PERFORMED A SERVICE AS PER MBOP MAINTENANCE

PARTS & SERVICE	ORIGINAL ESTIMATE \$	FINAL REVISED ESTIMATE \$	DESCRIPTION	TOTALS
			LABOR AMOUNT	
7:30 AM - 5:30 PM Monday - Friday			PARTS AMOUNT	
			GAS, OIL, LUBE	
			SUBLET AMOUNT	
			MISC. CHARGES	
8:30 AM - 4:00 PM Saturday			TOTAL CHARGES	
			LESS INS. / DISC.	
			SALES TAX	
CLOSED Sunday			PLEASE PAY THIS AMOUNT	

BAR # AG134023 EPA # CAL 000019675

REGISTRATION #AG134023 CORPORATION #1577533

CUSTOMER COPY

CUSTOMER #: 80911

470211



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SERVICE ADVISOR: 370 LANCE NUNES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
040-801	13	MERCEDES BENZ SL63	WDDJK7EA5DF004174	6XDA000	10580/10582	T6939	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE	
31JUL12	DD27APR12		17:00 03APR17		0.00 CASH	03APR17	
R.O. OPENED	READY	OPTIONS: DLR:05619 ENG:157983-60-010471 TRN:722931-0-4094947 1)231474-1F-004174					
09:21 03APR17	15:41 03APR17						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

SHEET, BRAKE PADS AT 8MM ALL AROUND, TIRE TREAD AT 5MM ALL AROUND, SET TIRE PRESSURES TO 36PSI ALL AROUND, TOPPED OFF FLUIDS,

Thank you for choosing Mercedes-Benz of Pleasanton. Winner of the prestigious "Best of the Best" Dealer Recognition Award for 2015.

HOURS OF OPERATION:
MONDAY-FRIDAY 7:30am TO 6:00pm
SATURDAY 8:00am TO 5:00pm

steering wheel

PARTS & SERVICE	ORIGINAL ESTIMATE \$ _____	FINAL REVISED ESTIMATE \$ _____	DESCRIPTION	TOTALS
			7:30 AM - 5:30 PM Monday - Friday	*I ACKNOWLEDGE RECEIPT OF THIS VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.*
8:30 AM - 4:00 PM Saturday	PARTS AMOUNT	96.10		
	GAS, OIL, LUBE	0.00		
CLOSED Sunday	SUBLET AMOUNT	0.00		
	MISC. CHARGES	1.22		
	TOTAL CHARGES	251.42		
	LESS INS. / DISC.	0.00		
	SALES TAX	8.89		
	PLEASE PAY THIS AMOUNT	260.31		

BAR # AG134023 EPA # CAL 000019675

CUSTOMER #: 80911

469083



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DUPLICATE 1
PAGE 1

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COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
040-801	13	MERCEDES BENZ SL63	WDDJK7EA5DF004174	6XDA000	10540/10542	T6807

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
31JUL12	DD27APR12		17:00 20MAR17		0.00 CASH	21MAR17

R.O. OPENED	READY	OPTIONS:
10:44 20MAR17	11:44 21MAR17	DLR:05619 ENG:157983-60-010471 TRN:722931-0-4094947 1)231474-1F-004174

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A CLIENT STATES THAT THE STEERING WHEEL IS NOT TILTING DOWN ADVISE
460661 INDIVIDUAL PARTS STEERING SYSTEMS:

..... CHECK ACCORDING TO
FAULT CODE
981 IPC (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

10540 STEERING COLUMN ADJUSTMENT MOTOR STUCK 1.00 VERIFIED CONCERN,
REMOVE LOWER COVER FOR INSTRUMENT PANEL, CLEAN AND LUBRICATE GEAR FOR
STEERING COLUMN ADJUSTMENT MOTOR. PERFORM NORMALIZATION OF STEERING
COLUMN VIA SDS. ALL OK. PROVIDE PRICE FOR STEERING COLUMN MOTOR IF
PROBLEM PERSISTS.

B LUBE SPECIAL SYNTHETIC \$149.95 THE FLEX SERVICE WAS DECLINED. THE
SERVICE INDICATOR WAS RESET PER THE CLIENTS REQUEST. BY
RESETTING THE SERVICE INDICATOR, THIS DOES NOT CONFIRM THE
SERVICE WAS PERFORMED TO THE MANUFACTURERS REQUIREMENTS

LSS LUBE SPECIAL SYNTHETIC \$149.95 THE FLEX
SERVICE WAS DECLINED. THE SERVICE INDICATOR
WAS RESET PER THE CLIENTS REQUEST. BY
RESETTING THE SERVICE INDICATOR, THIS DOES
NOT CONFIRM THE SERVICE WAS PERFORMED TO THE
MANUFACTURERS REQUIREMENTS

DESCRIPTION	LIST	NET	TOTAL
981CPCLS		77.54	77.54
1 278-180-00-09 TS OIL FILTER ELEMENT	25.00	20.00	20.00
1 007603-014106 SEAL RING,VLRUB	2.70	2.16	2.16
10 000-989-83-01-USB9 MB GENUINE ENGINE OIL 5W-40 MB 229.5	5.99	4.79	47.90
1 111-018-00-80 GASKET,OIL FILTER,VLRUB	3.00	2.40	2.40

PARTS: 72.46 LABOR: 77.54 OTHER: 0.00 TOTAL LINE B: 150.00
10542 BASIC OIL CHANGE 0.80 PERFORM BASIC OIL CHANGE. ALL 4 TIRES
5MM FRONT PADS 10MM REAR 10MM

C PERFORM MULTI-POINT INSPECTION AS PER MPI CHECK LIST. CHECK AND
RECORD TIRE PRESSURES. VALUE \$77.50- NO CHARGE TO CLIENT

PARTS & SERVICE	ORIGINAL ESTIMATE \$	FINAL REVISED ESTIMATE \$	DESCRIPTION	TOTALS
			LABOR AMOUNT	
			PARTS AMOUNT	
			GAS, OIL, LUBE	
			SUBLET AMOUNT	
			MISC. CHARGES	
			TOTAL CHARGES	
			LESS INS. / DISC.	
			SALES TAX	
			PLEASE PAY THIS AMOUNT	

BAR # AG134023 EPA # CAL 000019675

REGISTRATION #AG134023 CORPORATION #1577533

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CUSTOMER #: 80911

469083



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COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
040-801	13	MERCEDES BENZ SL63	WDDJK7EA5DF004174	6XDA000	10540/10542	T6807

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
31JUL12	DL27APR12		17:00 20MAR17		0.00 CASH	21MAR17

R.O. OPENED	READY	OPTIONS:
10:44 20MAR17	11:44 21MAR17	DLR:05619 ENG:157983-60-010471 TRN:722931-0-4094947 1)231474-1F-004174

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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MPI PERFORM MULTI-POINT INSPECTION AS PER MPI CHECK LIST. CHECK AND RECORD TIRE PRESSURES. VALUE \$77.50- NO CHARGE TO CLIENT

981 CPC						0.00	0.00
PARTS: 0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:		0.00

Thank you for choosing Mercedes-Benz of Pleasanton. Winner of the prestigious "Best of the Best" Dealer Recognition Award for 2015.

HOURS OF OPERATION:
MONDAY-FRIDAY 7:30am TO 6:00pm
SATURDAY 8:00am TO 5:00pm

PARTS & SERVICE	ORIGINAL	FINAL	DESCRIPTION	TOTALS
	ESTIMATE \$ _____	REVISED ESTIMATE \$ _____		
7:30 AM - 5:30 PM Monday - Friday			LABOR AMOUNT	77.54
8:30 AM - 4:00 PM Saturday			PARTS AMOUNT	72.46
			GAS, OIL, LUBE	0.00
			SUBLET AMOUNT	0.00
			MISC. CHARGES	0.00
			TOTAL CHARGES	150.00
			LESS INS. / DISC.	0.00
			SALES TAX	6.70
CLOSED Sunday	X	X	PLEASE PAY THIS AMOUNT	156.70

"I ACKNOWLEDGE RECEIPT OF THIS VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE."

"I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE."

BAR # AG134023 EPA # CAL 000019675

REGISTRATION #AG134023 CORPORATION #1577533

CUSTOMER COPY

CUSTOMER #: 80911

444439



Mercedes-Benz

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MERCEDES-BENZ OF PLEASANTON
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COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
040-801	13	MERCEDES BENZ SL63	WDDJK7EA5DF004174	6XDA000	9867/9869	T7602

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
31JUL12	DD27APR12		17:00 09MAY16		0.00 CASH	11MAY16

R.O. OPENED	READY	OPTIONS:
09:08 09MAY16	14:33 11MAY16	DLR:05619 ENG:157983-60-010471 TRN:722931-0-4094947 1)231474-1F-004174

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A CLIENT STTAAES THAT THE VEHICILE LEAKS FLUID NOTED RO# 443748 ABC PUMP LEAKING FLUID

CAUSE:

- 611071 ENGINE COMPARTMENT TRIM FRONT LOWER SECTION REMOVE/INSTALL 981WMB08 (N/C)
- 1 000-329-15-03 HYDRAULIC PUMP (N/C)
- 1 Q-1-32-0001 HYDRAULIC OIL (PENTOSIN) (N/C)
- 327490 CHECK ABC SYSTEM FOR LEAKS 981WMB08 (N/C)
- 327572 HYDRAULIC PUMP FOR ACTIVE BODYCONTROL REMOVE/INSTALL 981WMB08 (N/C)
- 327498 BLEED ACTIVE BODY CONTROL (ABC) 981WMB08 (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
 9869 ABC PUMP LEAKING REMOVE ENGINE COVER, FOUND ABC PUMP LEAKING. REMOVE RIGHT SIDE BOOST TUBE, REMOVE UNDER SPLASH SHIELDS, REMOVE BELT, REMOVE AND REPLACE ABC PUMP. USE 0.35 NTG/ZM TO CLEAN RESIDUAL OIL FROM ENGINE BAY. REINSTALL PUMP AND PERFORM ABC BLEED AND TOP OFF. ROAD TEST 2 MILES ALL OK

B CHECK AND RECORD TIRE PRESSURES
 TP CHECK AND RECORD TIRE PRESSURES
 981I6703 (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C = DO NOT WASH IT PLEASE =
 CL COMMENT LINE
 99I6703 (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

PARTS & SERVICE	ORIGINAL ESTIMATE \$	FINAL REVISED ESTIMATE \$	DESCRIPTION	TOTALS
7:30 AM - 5:30 PM Monday - Friday			LABOR AMOUNT	
			PARTS AMOUNT	
			GAS, OIL, LUBE	
			SUBLET AMOUNT	
			MISC. CHARGES	
			TOTAL CHARGES	
			LESS INS. / DISC.	
			SALES TAX	
8:30 AM - 4:00 PM Saturday			PLEASE PAY THIS AMOUNT	
CLOSED Sunday	x	x		

CUSTOMER #: 80911

444439



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MERCEDES-BENZ OF PLEASANTON
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SERVICE ADVISOR: 370 LANCE NUNES

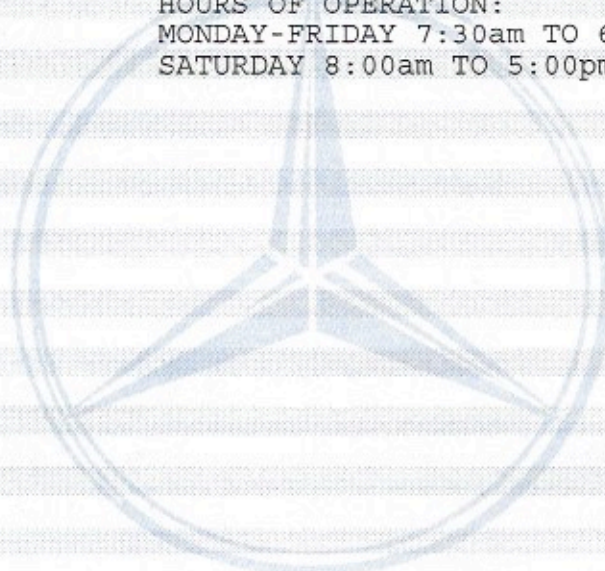
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
040-801	13	MERCEDES BENZ SL63	WDDJK7EA5DF004174	6XDA000	9867/9869	T7602	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE	
31JUL12	DD27APR12		17:00 09MAY16		0.00 CASH	11MAY16	
R.O. OPENED	READY	OPTIONS: DLR:05619 ENG:157983-60-010471					
09:08 09MAY16	14:33 11MAY16	TRN:722931-0-4094947 1)231474-1F-004174					
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

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HOURS OF OPERATION:

MONDAY-FRIDAY 7:30am TO 6:00pm

SATURDAY 8:00am TO 5:00pm



PARTS & SERVICE	ORIGINAL ESTIMATE \$	FINAL REVISED ESTIMATE \$	DESCRIPTION	TOTALS
			LABOR AMOUNT	0.00
PARTS AMOUNT	0.00			
GAS, OIL, LUBE	0.00			
SUBLET AMOUNT	0.00			
MISC. CHARGES	0.00			
TOTAL CHARGES	0.00			
LESS INS. / DISC.	0.00			
SALES TAX	0.00			
PLEASE PAY THIS AMOUNT	0.00			

7:30 AM - 5:30 PM
Monday - Friday

8:30 AM - 4:00 PM
Saturday

CLOSED
Sunday

"I ACKNOWLEDGE RECEIPT OF THIS VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE."

"I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE."

x

x

CUSTOMER #: 80911

443748



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MERCEDES-BENZ OF PLEASANTON

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COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
040-801	13	MERCEDES BENZ SL63	WDDJK7EA5DF004174	6XDA000	9848/9848	T9541
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
31JUL12	DD27APR12		WAIT 28APR16		0.00 CASH	28APR16
R.O. OPENED	READY	OPTIONS: DLR:05619 ENG:157983-60-010471				
		TRN:722931-0-4094947 1)231474-1F-004174				
09:08	28APR16	10:27	28APR16			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A PERFORM OIL CHANGE WITH SERVICE LIGHT RESET / CLIENT HAS LOW MILES NOT A INDICATION OF PERFORMING A FULL SERVICE LSS LUBE SPECIAL SYNTHETIC \$149.95 THE FLEX SERVICE WAS DECLINED. THE SERVICE INDICATOR WAS RESET PER THE CLIENTS REQUEST. BY RESETTING THE SERVICE INDICATOR, THIS DOES NOT CONFIRM THE SERVICE WAS PERFORMED TO THE MANUFACTURERS REQUIREMENTS

883CPCLS						81.34	81.34
1	278-180-00-09	TS OIL FILTER ELEMENT		20.50	16.40		16.40
1	007603-014106	SEAL RING,VLRUB		1.90	1.52		1.52
9	000-989-83-01-USB9	MB GENUINE ENGINE OIL					
	5W-40 MB	229.5		6.24	4.99		44.91
1	111-018-00-80	GASKET,OIL FILTER,VLRUB		2.90	2.32		2.32
1	000-986-20-00-09	WINDSHIELD WASHER FLUID		4.40	3.52		3.52

MISC CHWD

PO#HWO

CPCLS 1.22 1.22
 PARTS: 68.67 LABOR: 81.34 OTHER: 1.22 TOTAL LINE A: 151.23

9848 OIL CHANGE 0.80 PERFORMED LOF SERVICE, BRAKE PAD LEVELS AT 8MM ALL 4 WHEELS. TIRE TREAD DEPTH AT 5MM ALL 4 TIRES. CHECKED ALL FLUIDS AND RESET SERVICE LIGHT. ABC PUMP SEEPING OIL. 957

 B PERFORM MULTI-POINT INSPECTION AS PER MPI CHECK LIST. CHECK AND RECORD TIRE PRESSURES. VALUE \$77.50- NO CHARGE TO CLIENT
 MPI PERFORM MULTI-POINT INSPECTION AS PER MPI CHECK LIST. CHECK AND RECORD TIRE PRESSURES. VALUE \$77.50- NO CHARGE TO CLIENT

883 IMP (N/C)
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

9848 36PSI ALL 4 TIRES. 957

PARTS & SERVICE	ORIGINAL ESTIMATE \$	FINAL REVISED ESTIMATE \$	DESCRIPTION	TOTALS
7:30 AM - 5:30 PM Monday - Friday			LABOR AMOUNT	
			PARTS AMOUNT	
			GAS, OIL, LUBE	
			SUBLET AMOUNT	
			MISC. CHARGES	
			TOTAL CHARGES	
			LESS INS. / DISC.	
			SALES TAX	
8:30 AM - 4:00 PM Saturday			PLEASE PAY THIS AMOUNT	
CLOSED Sunday	x	x		

"I ACKNOWLEDGE RECEIPT OF THIS VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE."

"I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE."

CUSTOMER #: 80911

443748



Mercedes-Benz

INVOICE

MERCEDES-BENZ OF PLEASANTON

5885 OWENS DRIVE • PLEASANTON, CA 94588

925.463.2525

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PAGE 2

SERVICE ADVISOR: 370 LANCE NUNES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
040-801	13	MERCEDES BENZ SL63	WDDJK7EA5DF004174	6XDA000	9848/9848	T9541
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
31JUL12	DD27APR12		WAIT 28APR16		0.00 CASH	28APR16
R.O. OPENED		READY	OPTIONS: DLR:05619 ENG:157983-60-010471			
09:08 28APR16		10:27 28APR16	TRN:722931-0-4094947 1)231474-1F-004174			

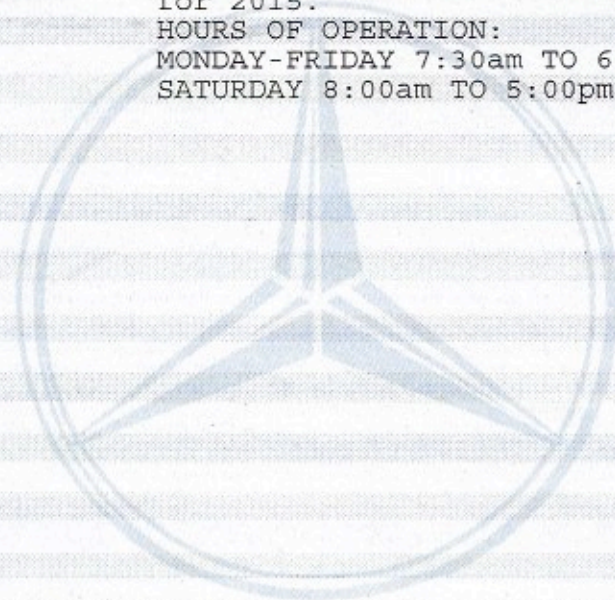
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

Thank you for choosing Mercedes-Benz of Pleasanton. Winner of the prestigious "Best of the Best" Dealer Recognition Award for 2015.

HOURS OF OPERATION:

MONDAY-FRIDAY 7:30am TO 6:00pm

SATURDAY 8:00am TO 5:00pm



PARTS & SERVICE	ORIGINAL ESTIMATE \$	FINAL REVISED ESTIMATE \$	DESCRIPTION	TOTALS
			LABOR AMOUNT	81.34
PARTS AMOUNT	68.67			
GAS, OIL, LUBE	0.00			
SUBLET AMOUNT	0.00			
MISC. CHARGES	1.22			
TOTAL CHARGES	151.23			
LESS INS. / DISC.	0.00			
SALES TAX	6.52			
PLEASE PAY THIS AMOUNT	157.75			

7:30 AM - 5:30 PM
Monday - Friday

8:30 AM - 4:00 PM
Saturday

CLOSED
Sunday

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"I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE."

x

x

CUSTOMER #: 80911

419515



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SERVICE ADVISOR: 370 LANCE NUNES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
040-801	13	MERCEDES BENZ SL63	WDDJK7EA5DF004174	6XDA000	7578/7583	T5546

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
31JUL12	DD27APR12		17:00 01JUN15		0.00 CASH	01JUN15

R.O. OPENED	READY	OPTIONS:
09:06 01JUN15	10:09 01JUN15	DLR:05619 ENG:157983-60-010471 TRN:722931-0-4094947 1)231474-1F-004174

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A PERFORM SERVICE A							
A FLEXIBLE SERVICE SCOPE (FSS) - SERVICE SCOPE							
"A"							
	897	CPCA				137.70	137.70
1	278-180-00-09	TS OIL FILTER ELEMENT			20.50	14.38	14.38
1	007603-014106	SEAL RING,VLRUB			1.90	1.38	1.38
1	111-018-00-80	GASKET,OIL FILTER,VLRUB			2.90	2.13	2.13
9	000-989-83-01-USB9	MB GENUINE ENGINE OIL					
	5W-40 MB 229.5				6.12	4.63	41.67
1	001-986-80-71-17	WINDSHIELD WASHER FLUID			3.70	2.75	2.75

MISC CHWD
PO#HWO
CPCA

PARTS: 62.31 LABOR: 137.70 OTHER: 1.22 TOTAL LINE A: 201.23
7583 "A" service 1.00 Performed "A" service as per MBOP. Checked and topped off all fluids. Changed oil and filter. Conducted visual inspection. Tire tread spec is as follows: R/F; 6mm, all other tires; 5.5mm. Brake pad spec is as follows: L/R; 10mm, all other pads; 9mm. Road tested. OK. 897

B PERFORM MULTI-POINT INSPECTION AS PER MPI CHECK LIST. CHECK AND RECORD TIRE PRESSURES. VALUE \$77.50- NO CHARGE TO CLIENT
MPI PERFORM MULTI-POINT INSPECTION AS PER MPI CHECK LIST. CHECK AND RECORD TIRE PRESSURES. VALUE \$77.50- NO CHARGE TO CLIENT

897 IMP (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00
7583 Tire pressure Checked and adjusted tire pressure to following factory spec: Front; 35psi, rear; 33psi. 897

PARTS & SERVICE	ORIGINAL ESTIMATE \$	FINAL REVISED ESTIMATE \$	DESCRIPTION	TOTALS
			LABOR AMOUNT	
7:30 AM - 5:30 PM Monday - Friday			PARTS AMOUNT	
8:30 AM - 4:00 PM Saturday			GAS, OIL, LUBE	
CLOSED Sunday			SUBLET AMOUNT	
			MISC. CHARGES	
			TOTAL CHARGES	
			LESS INS. / DISC.	
			SALES TAX	
			PLEASE PAY THIS AMOUNT	

CUSTOMER #: 80911

419515



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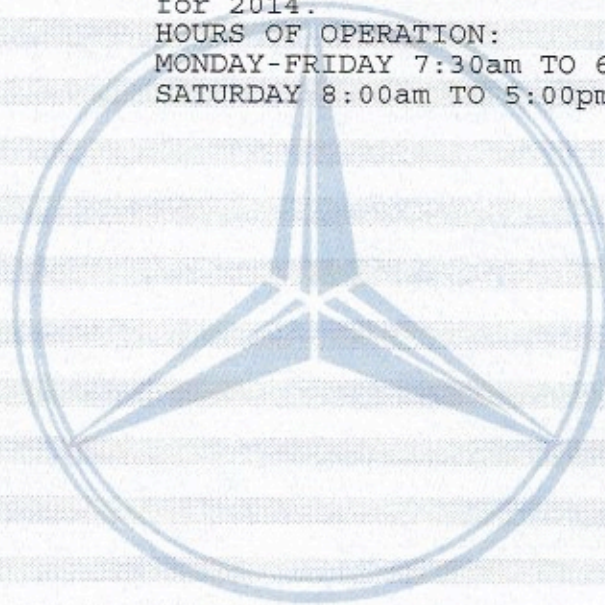
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SERVICE ADVISOR: 370 LANCE NUNES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
040-801	13	MERCEDES BENZ SL63	WDDJK7EA5DF004174	6XDA000	7578/7583	T5546	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE	
31JUL12	DD27APR12		17:00 01JUN15		0.00 CASH	01JUN15	
R.O. OPENED	READY	OPTIONS: DLR:05619 ENG:157983-60-010471 TRN:722931-0-4094947 1)231474-1F-004174					
09:06 01JUN15	10:09 01JUN15						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

Thank you for choosing Mercedes-Benz of Pleasanton. Winner of the prestigious "Best of the Best" Dealer Recognition Award for 2014.

HOURS OF OPERATION:
MONDAY-FRIDAY 7:30am TO 6:00pm
SATURDAY 8:00am TO 5:00pm



PARTS & SERVICE	ORIGINAL ESTIMATE \$	FINAL REVISED ESTIMATE \$	DESCRIPTION	TOTALS
			7:30 AM - 5:30 PM Monday - Friday	
8:30 AM - 4:00 PM Saturday			PARTS AMOUNT	62.31
CLOSED Sunday			GAS, OIL, LUBE	0.00
			SUBLET AMOUNT	0.00
			MISC. CHARGES	1.22
			TOTAL CHARGES	201.23
			LESS INS. / DISC.	0.00
			SALES TAX	5.92
			PLEASE PAY THIS AMOUNT	207.15

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"I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE."

x

x

CUSTOMER #: 80911

401851



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Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/ OUT, TAG. Row 1: 040-801, 13, MERCEDES BENZ SL63, WDDJK7EA5DF004174, 6XDA000, 6466/6468, T2384.

Table with columns: DEL DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., PAYMENT, INV. DATE. Row 1: 31JUL12 DD, 27APR12, 16:00, 29SEP14, 0.00, CASH, 30SEP14.

Table with columns: R.O. OPENED, READY, OPTIONS, LIST, NET, TOTAL. Row 1: 08:34, 29SEP14, 11:15, 30SEP14, DLR:05619, ENG:157983-60-010471, TRN:722931-0-4094947 1)231474-1F-004174.

A CLIENT STATES THAT THE STEERING WHEEL NOT GOING DOWN INSTALL SOR # M77942 PARTS TO ARRIVE THURSDAY 9-25-14

CAUSE: 467700 COLUMN COVER WITH STEERING SHAFT REMOVE/INSTALL 883WMB08 (N/C)
1 231-460-12-16 STEERING COLUMN (N/C)
1 126-990-03-12 SCREW W HEXAGON SOCKET (N/C)
1 000-823-02-45 LOCKING MECHANISM (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

6468 VERIFIED THAT STEERING COLUMN IS NOT OPERATING PROPERLY. EXCESS MECHANICAL RESISTANCE IN GEAR MECHANISM FOR STEERING WHEEL POSITION ADJUSTMENT. REPLACED STEERING COLUMN AS PER WIS, UNDER WARRANTY. PERFORMED SHORT TEST TO CLEAR STORED CODES. VERIFIED PROPER OPERATION. TECH 906

B CLIENT DECLINED ALTERNATE TRANSPORTATION NT CLIENT DECLINED ALTERNATE TRANSPORTATION 99I6703 (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C CHECK AND RECORD TIRE PRESSURES TP CHECK AND RECORD TIRE PRESSURES 883I6703 (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00
6468 TIRE PRESSURES F36 R42

HOURS OF OPERATION:
MONDAY - FRIDAY 7:30am TO 6:00pm
SATURDAY - 8:00am TO 5:00pm
"Thank you for your business!"

Table with columns: PARTS & SERVICE, ORIGINAL ESTIMATE \$, FINAL REVISED ESTIMATE \$, DESCRIPTION, TOTALS. Includes rows for labor, parts, gas, oil, lube, sublet, misc. charges, total charges, less ins./disc., sales tax, and please pay this amount.

BAR # AG134023 EPA # CAL 000019675

REGISTRATION #AG134023 CORPORATION #1577533

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CUSTOMER #: 80911

394418



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SERVICE ADVISOR: 343 ROBERT MICHAEL PEARCE
www.mhobfpleasanton.com

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
040-801	13	MERCEDES BENZ SL63	WDDJK7EA5DF004174	6XDA000	6014/6017	T1153
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
31JUL12	DD27APR12		15:30 16JUN14		0.00 CASH	16JUN14

R.O. OPENED	READY	OPTIONS:	DLR:05619	ENG:157983-60-010471
11:11 16JUN14	15:59 16JUN14	TRN:722931-0-4094947	1)231474-1F-004174	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A FLEXIBLE SERVICE SCOPE (FSS) - SERVICE SCOPE B 2.0							
B FLEXIBLE SERVICE SCOPE (FSS) - SERVICE SCOP							
648 SOLOMON, MATTHEW SARGON LIC#: MS							
			CPCB			251.00	251.00
1	278-180-00-09	TS OIL FILTER ELEMENT			24.00	24.00	24.00
1	007603-014106	SEAL RING, VLRUB			1.90	1.90	1.90
1	001-986-80-71-17	WINDSHIELD WASHER FLUID			3.50	3.50	3.50
1	111-018-00-80	GASKET, OIL FILTER, VLRUB			2.70	2.70	2.70
10	Q-1-09-0144	MOBIL 1 FORMULA M 5W40 BULK			6.00	6.00	60.00
1	212-830-03-18	COMBINATION FILTER			56.00	56.00	56.00

MISC CHWD
PO#HWO
CPCB
1.22 1.22

PARTS: 148.10 LABOR: 251.00 OTHER: 1.22 TOTAL LINE A: 400.32

6017 B SERVICE 2.00 PERFORMED B SERVICE TIRES F-6MM R-6MM, PADS
F-10MM R-11MM, ROTORS F-35.7MM ACTUAL/33MM MIN. R-25.6MM ACTUAL/24MM
MIN. MIDTRONICS TEST-CHARGE, RESET SERVICE INDICATOR, ROAD TEST OK.

B BRAKE FLUID FLUSH
16C BRAKE FLUID FLUSH COMPLETED
648 SOLOMON, MATTHEW SARGON LIC#: MS
CPC
102.00 102.00

PARTS: 33.00 LABOR: 102.00 OTHER: 0.00 TOTAL LINE B: 135.00
6017 BRAKE FLUID DIRTY 0.60 PERFORMED BRAKE FLUID FLUSH, ROAD TEST
OK.

C PERFORM CAMPAIGN#2013110002 FUEL SYSY ECU
CAUSE: .
024762 STAR DIAGNOSIS SYSTEM (SDS), CONNECT AND
DISCONNECT
648 SOLOMON, MATTHEW SARGON LIC#: MS
WMB08 (N/C)

025058 OPERATIONS: BATTERY CHARGER

PARTS & SERVICE	ORIGINAL ESTIMATE \$	FINAL REVISED ESTIMATE \$	DESCRIPTION	TOTALS
			LABOR AMOUNT	
			PARTS AMOUNT	
			GAS, OIL, LUBE	
			SUBLET AMOUNT	
			MISC. CHARGES	
			TOTAL CHARGES	
			LESS INS. / DISC.	
			SALES TAX	
			PLEASE PAY THIS AMOUNT	

BAR # AG134023 EPA # CAL 000019675

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Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/ OUT, TAG. Row 1: 040-801, 13, MERCEDES BENZ SL63, WDDJK7EA5DF004174, 6XDA000, 6014/6017, T1153.

Table with columns: DEL DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., PAYMENT, INV. DATE. Row 1: 31JUL12, DD27APR12, 15:30, 16JUN14, 0.00, CASH, 16JUN14.

Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL. Includes entries for CONNECT/DISCONNECT and UPDATE FUEL SYSTEM CONTROL UNIT SOFTWARE.

Table with columns: PARTS, LABOR, OTHER, TOTAL LINE C/D. Includes entries for MPI PERFORM MULTI-POINT INSPECTION AS PER MPI CHECK LIST.

Table with columns: PARTS, LABOR, OTHER, TOTAL LINE E. Includes entry for CHECK AND RECORD TIRE PRESSURES.

EST: 535.00 16JUN14 11:12 SA: 343

Table with columns: PARTS & SERVICE, ORIGINAL ESTIMATE, FINAL REVISED ESTIMATE, DESCRIPTION, TOTALS. Includes service times and acknowledgment checkboxes.

BAR # AG134023 EPA # CAL 000019675

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REGISTRATION #AG134023 CORPORATION #1577533

CUSTOMER #: 80911

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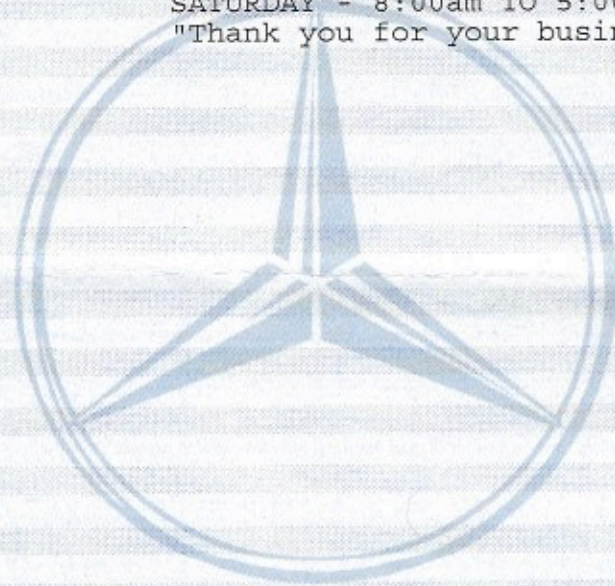
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COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
040-801	13	MERCEDES BENZ SL63	WDDJK7EA5DF004174	6XDA000	6014/6017	T1153	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE	
31JUL12	DD27APR12		15:30 16JUN14		0.00 CASH	16JUN14	
R.O. OPENED	READY	OPTIONS: DLR:05619 ENG:157983-60-010471 TRN:722931-0-4094947 1)231474-1F-004174					
11:11 16JUN14	15:59 16JUN14						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
EST: 535.00				16JUN14 11:18	SA: 343		

HOURS OF OPERATION:
 MONDAY - FRIDAY 7:30am TO 6:00pm
 SATURDAY - 8:00am TO 5:00pm
 "Thank you for your business!"



PAID
 JUN 16 2014

Time

PARTS & SERVICE	ORIGINAL ESTIMATE \$	FINAL REVISED ESTIMATE \$	DESCRIPTION	TOTALS
			7:30 AM - 5:30 PM Monday - Friday	
8:30 AM - 4:00 PM Saturday			PARTS AMOUNT	181.10
CLOSED Sunday			GAS, OIL, LUBE	0.00
			SUBLET AMOUNT	0.00
			MISC. CHARGES	1.22
			TOTAL CHARGES	535.32
			LESS INS. / DISC.	0.00
			SALES TAX	16.30
			PLEASE PAY THIS AMOUNT	551.62

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CUSTOMER #: 80911

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COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
040-801	13	MERCEDES BENZ SL63	WDDJK7EA5DF004174		3284/3287	T0692
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
31JUL12	DD27APR12		WAIT 05JUL13		0.00 CASH	05JUL13
R.O. OPENED	READY	OPTIONS: DLR:05619 ENG:15798360010471 TRN:72293104094947 1)231474-1F-004174				
09:14	05JUL13	11:11	05JUL13			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	FLEXIBLE SERVICE SCOPE (FSS)						
	A FLEXIBLE SERVICE SCOPE (FSS)						
	"A"						

304 WEDEKIND,MARTIN LIC#: MW

CPCA

1	278-180-00-09	TS OIL FILTER ELEMENT	34.04	16.25	16.25
1	007603-014106	SEAL RING,VLRUB	1.50	1.13	1.13
1	111-018-00-80	GASKET,OIL FILTER,VLRUB	2.90	2.13	2.13
10	Q-1-09-0145	MOBIL 1 FORM	5.75	4.60	46.00
1	001-986-80-71-17	WINDSHIELD WASHER FLUID	3.40	2.50	2.50

PAID

JUL 05 2013

Time. Amex

MISC HWD

PO#HWO

CPCA

PARTS:	68.01	LABOR:	112.20	OTHER:	1.22	TOTAL LINE A:	181.43
--------	-------	--------	--------	--------	------	---------------	--------

3284 PERFORMED FLEX"A'SERVICE AS PER WORK SHEET PERFORMED A SERVICE ,FRONT PADS AT 10MM ROTOR 36.5,REAR 10MM ROTOR 25.4.

B CLIENT DECLINED ALTERNATE TRANSPORTATION

NT CLIENT DECLINED ALTERNATE TRANSPORTATION

99I6703

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
--------	------	--------	------	--------	------	---------------	------

(N/C)

C CHECK AND RECORD TIRE PRESSURES

TP CHECK AND RECORD TIRE PRESSURES

304 WEDEKIND,MARTIN LIC#: MW

I6703

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00
--------	------	--------	------	--------	------	---------------	------

(N/C)

3284 CHECK AND RECORD TIRE PRESSURES R/F 35,L/F 35,R/R 33,L/R 33 PSI

D** CHANGE OUT DREAR DIFFERENTIAL FLUID

001227 EXTRA WORK FOR: SERVICE, OIL CHANGE IN REAR AXLE, PERFORM

304 WEDEKIND,MARTIN LIC#: MW

PARTS & SERVICE	ORIGINAL ESTIMATE \$	FINAL REVISED ESTIMATE \$	DESCRIPTION	TOTALS
			LABOR AMOUNT	
7:30 AM - 5:30 PM Monday - Friday			PARTS AMOUNT	
			GAS, OIL, LUBE	
			SUBLET AMOUNT	
			MISC. CHARGES	
8:30 AM - 4:00 PM Saturday			TOTAL CHARGES	
			LESS INS. / DISC.	
			SALES TAX	
CLOSED Sunday			PLEASE PAY THIS AMOUNT	

"I ACKNOWLEDGE RECEIPT OF THIS VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE."

"I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE."

x

x

BAR # AG134023 EPA # CAL 000019675

REGISTRATION #AG134023 CORPORATION #1577533

CUSTOMER COPY

CUSTOMER #: 80911

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SERVICE ADVISOR: 370 LANCE NUNES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
040-801	13	MERCEDES BENZ SL63	WDDJK7EA5DF004174		3284/3287	T0692
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
31JUL12	DD27APR12		WAIT 05JUL13		0.00 CASH	05JUL13
R.O. OPENED		READY		OPTIONS: DLR:05619 ENG:15798360010471		
09:14 05JUL13		11:11 05JUL13		TRN:72293104094947 1)231474-1F-004174		

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
				CPC		85.00	85.00
4				001-989-52-03-10 TRANSM. OIL MB	24.38	24.38	97.52
PARTS: 97.52 LABOR: 85.00 OTHER: 0.00 TOTAL LINE D:							182.52
3287 REAR DIFF FLUID CHANGE DO AT 2000MILES SERVICE 0.50 REPLACED REAR DIFF FLUID.							

EST: 180.00 05JUL13 09:14 SA: 370

EST: 365.00 05JUL13 10:30 SA: 370
CONTACT: MR RAPPORT 225-7572
370.00

Thank you for choosing Mercedes-Benz of Pleasanton. Winner of the prestigious "Best of the Best" Dealer Recognition Award for 2011
Hours of operation Mon.-Fri. 7:30am-6:00pm. Saturday 8:00am - 5:00pm.

PARTS & SERVICE	ORIGINAL ESTIMATE \$	FINAL REVISED ESTIMATE \$	DESCRIPTION	TOTALS
			PARTS AMOUNT	165.53
			GAS, OIL, LUBE	0.00
			SUBLET AMOUNT	0.00
			MISC. CHARGES	1.22
			TOTAL CHARGES	363.95
			LESS INS. / DISC.	0.00
			SALES TAX	14.90
			PLEASE PAY THIS AMOUNT	378.85

"I ACKNOWLEDGE RECEIPT OF THIS VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE."

"I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE."

x

x

BAR # AG134023 EPA # CAL 000019675

CUSTOMER COPY

REGISTRATION #AG134023 CORPORATION #1577533

CUSTOMER #: 80911

352611



Mercedes-Benz

INVOICE

MERCEDES-BENZ OF PLEASANTON
5885 OWENS DRIVE • PLEASANTON, CA 94588
925.463.2525
www.mbofpleasanton.com

PAGE 1

SERVICE ADVISOR: 370 LANCE NUNES

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/ OUT, TAG, DEL DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., PAYMENT, INV. DATE. Includes vehicle details and service dates.

Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL

A CLIENT STATES THAT THE CHECK ENGINE LIGHTS ON SEE MARK SPRAUGE HE HAS SW WITHMB ON THIS ONE

1202 ENGINE, ELECTRICAL/BATTERIES/ALT/STARTER
480 WPC
1 001-476-05-32 PURGE VALVE
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

470 LEAKING PURGE VALVE. SEE PREVIOUS RO FOR DIAGNOSTICS. PERFORMED SHORT TEST, FOUND STORED FAULT FOR GROSS LEAK IN EVAP. P04500. REPLACED PURGE VALVE AS PER REQUEST. OPEN CASE ON FAULT. FAULT CODES WILL NOT CLEAR AT THIS TIME WITH SDS. PERFORMED MANUAL VERSION CODING TO CLEAR THE DTC. CONNECT/DISCONNECT A GENERIC OBD2 TESTER TO CLEAR THE DTC. PERFORMED FUEL TANK LEAK TEST. THE TEST ABORTED DUE TO A HIGHER THAN SPECIFIED FUEL LEVEL IN THE TANK. PTSS CASE #12526.

B CLIENT DECLINED ALTERNATE TRANSPORTATION
NT CLIENT DECLINED ALTERNATE TRANSPORTATION
99 CPC
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C CHECK AND RECORD TIRE PRESSURES
TP CHECK AND RECORD TIRE PRESSURES
480 CPC
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

470 MAINTENANCE CORRECTED THE TIRE PRESSURE TO THE FACTORY SPEC.
L/F 35, R/F 35, L/R 33, R/R 33 PSI.

Table with columns: PARTS & SERVICE, ORIGINAL ESTIMATE \$, FINAL REVISED ESTIMATE \$, DESCRIPTION, TOTALS. Includes service hours and acknowledgment text.

BAR # AG134023 EPA # CAL 000019675
REGISTRATION #AG134023 CORPORATION #1577533

CUSTOMER #: 80911

352611



Mercedes-Benz

INVOICE

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 925.463.2525
 www.mbofpleasanton.com

PAGE 2

SERVICE ADVISOR: 370 LANCE NUNES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
040-801	13	MERCEDES BENZ SL63	WDDJK7EA5DF004174		465/470	004174
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
31JUL12	DD27APR12		18:00 15AUG12		0.00 CASH	17AUG12
R.O. OPENED		READY		OPTIONS: DLR:05619 ENG:15798360010471		
09:58 15AUG12		12:16 17AUG12		TRN:72293104094947 1)231474-1F-004174		

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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Thank you for choosing Mercedes-Benz of Pleasanton. Winner of the prestigious "Best of the Best" Dealer Recognition Award for 2011
 Hours of operation Mon.-Fri. 7:30am-7:00pm.
 Saturday 8:30am-4:00pm

PARTS & SERVICE 7:30 AM - 5:30 PM Monday - Friday 8:30 AM - 4:00 PM Saturday CLOSED Sunday	ORIGINAL ESTIMATE \$ _____ *I ACKNOWLEDGE RECEIPT OF THIS VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.* x	FINAL REVISED ESTIMATE \$ _____ *I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.* x	DESCRIPTION LABOR AMOUNT PARTS AMOUNT GAS, OIL, LUBE SUBLET AMOUNT MISC. CHARGES TOTAL CHARGES LESS INS. / DISC. SALES TAX PLEASE PAY THIS AMOUNT	TOTALS 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00
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BAR # AG134023 EPA # CAL 000019675

REGISTRATION #AG134023 CORPORATION #1577533

CUSTOMER COPY

CUSTOMER #: 36324

300246

SMITH MOTORS SALES

OF HAVERHILL, Inc.
420 River Street
Haverhill, Massachusetts 01832
Phone: (978) 372-2552
Parts Fax: (978) 702-5020
Service Fax: (978) 372-2627
www.onlymercedes.com

INVOICE



Mercedes-Benz

PAGE 1

SERVICE ADVISOR: 106 WES REED

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	13	Mercedes-Benz SL63	WDDJK7EA5DF004174		23411/23411	T772	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
31JUL12 DD		31JUL2022	WAIT 07SEP22		169.00	CASH	07SEP22
R.O. OPENED	READY	OPTIONS: DLR:05619 ENG:5.5_Liter					
14:38 07SEP22	15:38 07SEP22						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A OIL AND FILTER CHANGE.RESET FSS.							
01LOFS OIL AND FILTER CHANGE.RESET FSS.							
				304 CP 0.80		92.00	92.00
1				278-180-00-09-90 TS OIL FILTER ELEMENT -			
				STARPARTS	24.98	24.98	24.98
9				000-989-79-02-19-BIFU MB 229.5 SAE 5W-40			
				BULK	7.36	7.36	66.24
1				SOLVENT washer solv	4.00	4.00	4.00
PARTS: 95.22 LABOR: 92.00 OTHER: 0.00					TOTAL LINE A:		187.22
23411 performed lof							

B 2019040001 UPDATE							
CAUSE: F							
025058 CONNECT/DISCONNECT BATTERY CHARGER							
				184 W08 0.10			(N/C)
024762 STAR DIAGNOSIS SYSTEM							
(SDS) CONNECT/DISCONNECT							
				184 W08 0.10			(N/C)
029334 UPDATE CONTROL UNIT SOFTWARE (WITH							
XENTRY/DAS CONNECTED)							
				184 W08 0.10			(N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00					TOTAL LINE B:		0.00
23411 performed campaign. update me							

CUSTOMER PAY HAZ/MAT MISC SHOP SUPPLIES FOR REPAIR ORDER 4.76

THANK YOU FOR VISITING SMITH MOTOR SALES
WE ARE PLEASED TO ANNOUNCE OUR EXTENDED HOURS
MONDAY TO FRIDAY 7:30 AM TO 5:00 PM

DESCRIPTION	TOTALS
LABOR AMOUNT	92.00
PARTS AMOUNT	95.22
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC./ENVIRONMENTAL	4.76
TOTAL CHARGES	191.98
LESS INSURANCE	0.00
SALES TAX	5.95
PLEASE PAY THIS AMOUNT	197.93

WARRANTY STATEMENT: PURSUANT TO MASSACHUSETTS LAW, CONSUMERS HAVE SPECIFIC IMPLIED WARRANTY RIGHTS IN CONNECTION WITH THE SALE OF CONSUMER GOODS AND SERVICES. ANY WARRANTIES BY A MANUFACTURER OR SUPPLIER OTHER THAN OUR DEALERSHIP, HOWEVER, ARE THEIRS, NOT OURS, AND ONLY SUCH MANUFACTURER OR SUPPLIER SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. NO EXPRESS WARRANTIES ARE GIVEN BY OUR DEALERSHIP. IF THIS REPAIR IS NOT PERFORMED IN CONNECTION WITH A CONSUMER TRANSACTION, THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR.

***SHOP SUPPLY COSTS:** We have added a charge equal to 5% of the total cost of parts, not to exceed \$50.00, to the Repair Order for shop supplies used in connection with this repair.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.