



301 AUTO MALL PARKWAY
VALLEJO, CA 94591
(707) 643-9000 • FAX (707) 647-9169



CUST NO.	TAX EXEMPT NUMBER	CUST P.O. NO.	SHIP VIA	PAY	SOLD BY	INVOICE DATE	CELL: 510-734-6089
----------	-------------------	---------------	----------	-----	---------	--------------	--------------------

112704

B
I
L
L
T
O

CASH
S
H
I
P

KEVIN FOX

07/12/14

78055
CVR

SHIP QTY.	B.O. QTY.	PART NUMBER / DESCRIPTION	BIN	LIST	NET	AMOUNT
1	0	22788835 COVER PKG 13.347 112	SPORD	400.00	400.00	400.00
SUBTOTAL						400.00
TAX						34.50
PAY THIS AMOUNT						0.00
						434.50

LIMITED WARRANTY
The only warranties applying to this part(s) are those which may be offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranties of merchantability for fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profits, or income, or any other incidental damages.

WARNING
Motor Vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. When you service, clean or maintain your car, you will be exposed to grime, touch-up paint, certain replacement parts, and particulates from component wear. When we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize your exposure when servicing, maintaining or cleaning your vehicle: 1) work in a well ventilated area; 2) do not smoke, drink or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturer instructions pertaining to proper use, and maintenance of motor vehicles and vehicle components. Posted in accordance with proposition 65 in Cal. Health & Safety Code §25249.5 et seq. For further information about Proposition 65: <http://www.oehha.org/prop65.html>

NOTICE RETURN POLICY

POSITIVELY NO EXCHANGES OR REFUNDS WITHOUT THIS TICKET
NO REFUNDS ON SPECIAL ORDERS - NO REFUNDS AFTER 15 DAYS - 35% HANDLING CHARGE ON ALL RETURNS - NO RETURN ON ELECTRICAL PARTS - REFUND ON PURCHASES PAID BY CHECK ARE REFUNDED AFTER CHECK CLEARS. ALL CORES MUST BE ASSEMBLED AND IN ORIGINAL BOX.

INSTALLED PARTS ARE NOT RETURNABLE

CUSTOMER COPY



PARTS INVOICE

15:59:39 PAGE 1 OF 1
NET507

Amount According to Card
Issuer Agreement (Merchant
Agreement if Credit Voucher)

Signature X _____

Merchant Copy



TEAM SUPERSTORES

301 AUTO MALL PARKWAY, VALLEJO CA 94591
707-643-9000 • 800-295-TEAM



BAR # ARD00186730

EPA # CAR000165704

RECOMMENDED SERVICES

SERVICE DIRECT (707) 647-9130

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
06/28/14	233802	1	2126	2886 2126	W W	75CDZ01 75CDZRPA	PDI INSTALL RPO

SALESPERSON NO. 9818 ERIC DITTMAN

SERVICE

STATE REG# 0

ALL PARTS REMOVED WILL BE DISCARDED UNLESS INSTRUCTED OTHERWISE ☐ SAVE ☐ DISCARD ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE	VEHICLE I.D. NO.	YEAR/MAKE/MODEL	PRODUCTION DATE	STOCK NO.	LICENSE NO.	R.O. NO.	
	1G6DV1EP3F0100524	15/CADILLAC/CTS/CTS-V CPE		K150108		234608	
		CUSTOMER NO.	SERVICE CONTRACT	DELIVERY DATE	DELIVERY MILES	SELLING DEALER NO.	R.O. DATE
		112705		07/12/14	23		07/16/14
		COLOR	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	TAG NO.	
		PHANTOM GRAY ME/E				1519	
		TURBO M/MC AIR COND. P.S. TRANS	MILEAGE	ADVISOR NO.	ADVISOR		
		CDZZ	141	2969	GAVIN MACLIESH		
REPAIR AUTHORIZATION & VEHICLE DEPOSITARY RECEIPT (AB 409 amending civil code) I hereby authorize the repair work to be done along with necessary materials and sublet repairs. You and your employees may operate vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on vehicle to secure the amount of repairs thereon. In the event legal action is necessary to enforce this contract, I will pay reasonable attorney's fees and court costs. I acknowledge the deposited property is not insured or protected to the amount of actual cash value thereof by the dealer against loss occasioned by theft, fire, and vandalism while such property remains with the depository. I also acknowledge no articles of personal property have been left in the vehicle and the dealer is not responsible for inspection thereof. Vehicles left over 3 days will be subject to \$100.00 per day storage charge. If any suggested repair work is declined, there will be a charge for diagnostic time.							
TIME RECEIVED: 08:53am DATE/TIME PROMISED: 07/16/14 06:00pm PRIORITY: 4							
APPOINTMENT: ☒ Yes ☐ No							
PLEASE SEE REVERSE SIDE FOR IMPORTANT INFORMATION MILES OUT: _____							
AUTHORIZED BY: X PRELIMINARY ESTIMATE \$ _____							

ORIGINAL CUSTOMER ESTIMATE: TOTAL 0.00 X COMMENTS: DUE BILL	1ST REV. EST			TOTAL ADD. COST			AUTHORIZED BY:					
	DATE		TIME	PHONE		CONTACTED BY: ☐ IN PERSON ☐ BY FAX ☐ BY PHONE ☐ BY EMAIL						
	REVISION DETAILS:											
1 90CDZZ04 FINISHING TOUCH INSTALL FINISHING TOUCH IN AND OUT AS PER DUE BILL.	2ND REV. EST			TOTAL ADD. COST			AUTHORIZED BY:					
	DATE		TIME	PHONE		CONTACTED BY: ☐ IN PERSON ☐ BY FAX ☐ BY PHONE ☐ BY EMAIL						
	REVISION DETAILS:											
2 70CDZ12 COURTESY RENTAL CUSTOMER RECEIVED COURTESY RENTAL PER DUE BILL	3RD REV. EST			TOTAL ADD. COST			AUTHORIZED BY:					
	DATE		TIME	PHONE		CONTACTED BY: ☐ IN PERSON ☐ BY FAX ☐ BY PHONE ☐ BY EMAIL						
	REVISION DETAILS:											
3 85CDZ ACCESSORIES INSTALL PER INVOICE WHEEL LOCKS AS PER DUE BILL	"I acknowledge notice and oral approval of an increase in the original estimate." X CUSTOMER SIGNATURE											
	I hereby designate the individual named below to authorize any additional work not specified or parts not included in the original written estimated price for parts and labor.											
	Name of Designee:						Phone Number:					
	E-mail Address:						Fax Number:					
4 85CDZ01 DEALER ACCESSORIES INSTALL FRONT AND REAR LICENSE PLATE BRACKET AS PER DUE BILL. BRACKET IN TRUNK OF CAR	Customer's Signature:						Date:					
	X											
	NOTES:											
TEARDOWN ESTIMATE I understand that my vehicle will be reassembled within _____ days of the date shown above if I choose not to authorize the services recommended.												
"By law, you may choose another facility to perform any needed repairs or adjustments which the Smog Check test indicates are necessary."												



BAR# ARD00186730
EPA# CAR000165704



SUPERSTORES
TEAM
SUPERSTORES
301 AUTO MALL PARKWAY, VALLEJO CA 94591
707-643-9000 • 800-295-TEAM
www.teamsuperstores.com
SERVICE DIRECT 707-647-9130



CUSTOMER NO 112705	ADVISOR GAVIN MACLIESH	2969	TAG NO 1519	INVOICE DATE 07/16/14	INVOICE NO. CDCS234608
	LICENSE NO.		MILEAGE 141	COLOR PHANTOM GRA	STOCK NO. K150108
	YEAR / MAKE / MODEL 15/CADILLAC/CTS/CTS-V CPE			DELIVERY DATE 07/12/14	DELIVERY MILES 23
	VEHICLE ID NO. 1 G 6 D V 1 E P 3 F 0 1 0 0 5 2 4			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.		R.O. DATE 07/16/14	
ESS PHONE	COMMENTS				MO: 141

JOB# 1 CHARGES-----

LABOR-----

J# 1 90CDZZ04 FINISHING TOUCH TECH(S):2985 INTERNAL
INSTALL FINISHING TOUCH IN AND OUT AS PER DUE BILL.
PERFORMED FINISHING TOUCH

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX CDCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----

J# 2 70CDZ12 COURTESY RENTAL TECH(S):2126 INTERNAL
CUSTOMER RECEIVED COURTESY RENTAL
PER DUE BILL

SUBLET-----PO#-----VEND INV#-INV.DATE-DESCRIPTION-----
122233 H11810024 07/16/14 RENTAL

TOTAL - SUBLET 0.00

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX CDCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES-----

LABOR-----

J# 3 85CDZ ACCESSORIES TECH(S):2990 INTERNAL
INSTALL PER INVOICE WHEEL LOCKS AS PER DUE BILL

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX CDCS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES-----

LABOR-----

J# 4 85CDZ01 DEALER ACCESSORIES TECH(S):2990 INTERNAL
INSTALL FRONT AND REAR LICENSE PLATE BRACKET AS PER DUE BILL
BRACKET IN TRUNK OF CAR

JOB# 4 TOTALS-----

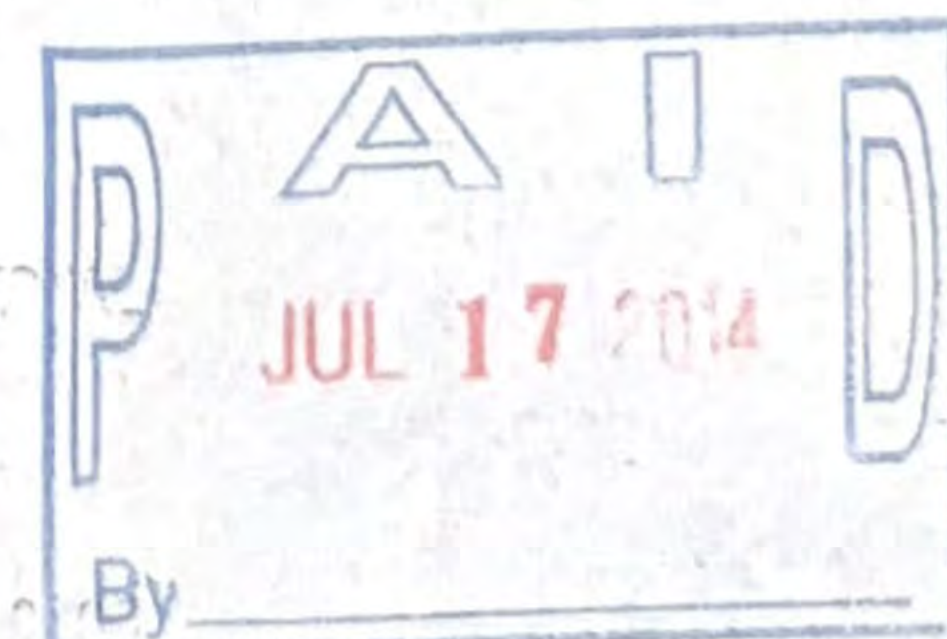
JOB# 4 JOURNAL PREFIX CDCS JOB# 4 TOTAL 0.00

ESTIMATE-----

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$0.00 (+TAX)

COMMENTS-----

DUE BILL-----





BAR# ARD00186730
EPA# CAR000165704



SUPERSTORES
TEAM
SUPERSTORES
301 AUTO MALL PARKWAY, VALLEJO CA 94591
707-643-9000 • 800-295-TEAM
www.teamsuperstores.com
SERVICE DIRECT 707-647-9130



CUSTOMER NO. 112705	ADVISOR GAVIN MACLIESH	2969	TAG NO. 1519	INVOICE DATE 07/16/14	INVOICE NO. CDCS234608
	LICENSE NO.		MILEAGE 141	COLOR PHANTOM GRA	STOCK NO. K150108
	YEAR / MAKE / MODEL 15/CADILLAC/CTS/CTS-V CPE			DELIVERY DATE 07/12/14	DELIVERY MILES 23
	VEHICLE ID NO. 1 G 6 D V 1 E P 3 F 0 1 0 0 5 2 4			SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.			P. O. NO.	R. O. DATE 07/16/14
	PHONE			COMMENTS	

MO: 141

TOTALS

* YOU MAY RECEIVE A SURVEY WITHIN THE NEXT FEW WEEKS *
* IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED *
* PLEASE CONTACT CUSTOMER RELATIONS MANAGER, *
* LESLIE MUSANTE AT (707) 647-9112 *
* THANK YOU FOR YOUR BUSINESS *

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX 0.00

TOTAL INVOICE \$ 0.00

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.

I ACKNOWLEDGE RECEIPT OF THIS VEHICLE, AND I HAVE RECEIVED A COPY OF THIS INVOICE.

CUSTOMER SIGNATURE

GAVIN MACLIESH

15/CADILLAC/CTS/CTS-V CPE

1 G 6 D V 1 E P 3 F 0 1 0 0 5 2 4

07/16/14

MO: 141



SUPERSTORES
TEAM
SUPERSTORES
 301 AUTO MALL PARKWAY, VALLEJO CA 94591
 707-643-9000 • 800-295-TEAM
 www.teamsuperstores.com
 SERVICE DIRECT 707-647-9130



HYUNDAI



BAR# ARD00186730
 EPA# CAR000165704

MECHANIC
 RYCE CHAVEZ

Bought IN JULT 2014
 DEBIE
 707-647-9141
 CALL FOR DIRECT SERVICE.

CUSTOMER NO. 112705	ADVISOR SANDRA LEDBETTER	TAG NO. 2037	INVOICE DATE 08/05/14	INVOICE NO. CDCS235741
	LICENSE NO. 7GHK05	MILEAGE 306	COLOR PHANTOM GRA	STOCK NO. K150108
	YEAR / MAKE / MODEL 15/CADILLAC/CTS/CTS-V CPE		DELIVERY DATE 07/12/14	DELIVERY MILES 23
	VEHICLE ID NO. 1 G 6 D V 1 E P 3 F 0 1 0 0 5 2 4		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 08/05/14	
SS PHONE	COMMENTS			

MO: 306

JOB# 1 CHARGES-----

LABOR-----
 JOB# 1 95CDZ BODY REFINISH TECH(S):2870 WARRANTY
 CUSTOMER STATES THE RIGHT REAR CORNER OF THE
 REAR BUMPER WHERE IT MEETS THE SIDE PANEL
 IS OUT OF ALIGNMENT
 REAR RETAINERS NOT PROPERLY SEATED
 INSPECTED AND VERIFIED CUSTOMER CONCERN,
 FOUND RETAINERS NOT PROPERLY SEATED
 REMOVED REAR BUMPER FASCIA ADJUSTED RETAINERS
 ALIGNED RETAINERS, REASSEMBLED AND ALL OK

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX CDCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----
 JOB# 2 00CDZ1 TIRE PRESSURE TECH(S):2870 WARRANTY
 CUSTOMER REQUESTS TIRE PRESSURE TO BE CHECKED
 AND SET TO VEHICLE SPECIFICATION ... RECORD ON HARD COPY
 VEHICLE MAINTENANCE
 CHECKED TIRE PRESSURE AND SET TO VEHICLE SPECIFICATION
 32 PSI

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX CDCS JOB# 2 TOTAL 0.00

TOTALS-----

***** * YOU MAY RECEIVE A SURVEY WITHIN THE NEXT FEW WEEKS * * IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED * * PLEASE CONTACT CUSTOMER RELATIONS MANAGER, * * LESLIE MUSANTE AT (707) 647-9112 * * THANK YOU FOR YOUR BUSINESS * *****	TOTAL LABOR.... 0.00 TOTAL PARTS.... 0.00 TOTAL SUBLET... 0.00 TOTAL G.O.G.... 0.00 TOTAL MISC CHG. 0.00 TOTAL MISC DISC 0.00 TOTAL TAX..... 0.00
---	---

TOTAL INVOICE \$ 0.00

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.

I ACKNOWLEDGE RECEIPT OF THIS VEHICLE, AND I HAVE RECEIVED A COPY OF THIS INVOICE.

CUSTOMER SIGNATURE

TEK
 RYCE

CHAVEZ



SUPERSTORES
TEAM
SUPERSTORES
 301 AUTO MALL PARKWAY, VALLEJO CA 94591
 707-643-9000 • 800-295-TEAM
 www.teamsuperstores.com
 SERVICE DIRECT 707-647-9130



BAR# ARD00186730
 EPA# CAR000165704

12-31-14
 COMPLEMENTARY
 OIL + SERVICE
 WAS NOT A VERY
 GOOD EXPERIENCE

CUSTOMER NO. 112705	ADVISOR SANDRA LEDBETTER	TAG NO. 2037	INVOICE DATE 12/31/14	INVOICE NO. CDCS244322
	LICENSE NO. 7GHK05	MILEAGE 1,093	COLOR PHANTOM GRA	STOCK NO. K150108
	YEAR / MAKE / MODEL 15/CADILLAC/CTS/CTS-V CPE		DELIVERY DATE 07/12/14	DELIVERY MILES 23
	VEHICLE ID NO. 1 G 6 D V 1 E P 3 F 0 1 0 0 5 2 4		SELLING DEALER NO.	PRODUCTION DATE
	F T E NO.		P O NO.	R. O. DATE 12/31/14
SS PHONE	COMMENTS			

MO: 1093

JOB# 1 CHARGES-----

LABOR-----
 J# 1 00CDZ099 CERT.SERV.MPI TECH(S):3054 WARRANTY
 CUSTOMER REQUESTS GM CERTIFIED SERVICE MULTIPOINT INSPECTION
 VEHICLE MAINTENANCE
 COMPLETED GM CERTIFIED SERVICE MULTIPOINT
 INSPECTION AND REPORTED RESULTS TO CUSTOMER

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX CDCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----
 J# 2 00CDZ1 TIRE PRESSURE TECH(S):3054 WARRANTY
 CUSTOMER REQUESTS TIRE PRESSURE TO BE CHECKED
 AND SET TO VEHICLE SPECIFICATION ... RECORD ON HARD COPY
 VEHICLE MAINTENANCE
 CHECKED TIRE PRESSURE AND SET TO VEHICLE SPECIFICATION

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX CDCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES-----

LABOR-----
 J# 3 00CDZ-0600503 CADILLAC PREM LOF TECH(S):3054 WARRANTY
 CUSTOMER REQUESTS CADILLAC PREMIUM CARE LUBE OIL AND FILTER
 SERVICE.
 PREMIUM CARE LUBE OIL AND FILTER SERVICE
 PERFORMED CADILLAC PREMIUM CARE LUBE OIL AND FILTER SERVICE

PARTS-----	QTY-----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	
	1	19303975	FILTER 1.836 104		WARRANTY
	1	3536966	SEAL 1.456 104		WARRANTY
				TOTAL - PARTS	0.00

G.O.G. & SUPPLIES-----					
5.0 5W30 DEXOS 1 FULL SYN.OIL @	/UNIT				WARRANTY
				TOTAL - GOG	0.00

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX CDCS JOB# 3 TOTAL 0.00



SUPERSTORES
TEAM
SUPERSTORES
 301 AUTO MALL PARKWAY, VALLEJO CA 94591
 707-643-9000 • 800-295-TEAM
 www.teamsuperstores.com
 SERVICE DIRECT 707-647-9130



BAR# ARD00186730
 EPA# CAR000165704

CUSTOMER NO. 112705	ADVISOR SANDRA LEDBETTER	TAG NO. 2037	INVOICE DATE 12/31/14	INVOICE NO. CDCS244322
	LICENSE NO. 7GHK05	MILEAGE 1,093	COLOR PHANTOM GRA	STOCK NO. K150108
	YEAR / MAKE / MODEL 15/CADILLAC/CTS/CTS-V CPE		DELIVERY DATE 07/12/14	DELIVERY MILES 23
	VEHICLE ID NO. 1 G 6 D V 1 E P 3 F 0 1 0 0 5 2 4		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.		P.O. NO.	R.O. DATE 12/31/14
	BUSINESS PHONE		COMMENTS	

MO: 1093

TOTALS-----

 * YOU MAY RECEIVE A SURVEY WITHIN THE NEXT FEW WEEKS *
 * IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED *
 * PLEASE CONTACT CUSTOMER RELATIONS MANAGER, *
 * LESLIE MUSANTE AT (707) 647-9112 *
 * THANK YOU FOR YOUR BUSINESS *

TOTAL LABOR.... 0.00
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.

I ACKNOWLEDGE RECEIPT OF THIS VEHICLE, AND I HAVE RECEIVED A COPY OF THIS INVOICE.

CUSTOMER SIGNATURE



SUPERSTORES
TEAM
SUPERSTORES
 301 AUTO MALL PARKWAY, VALLEJO CA 94591
 707-643-9000 • 800-295-TEAM
 www.teamsuperstores.com
 SERVICE DIRECT 707-647-9130



BAR# ARD00186730
 EPA# CAR000165704

CUSTOMER NO.	112705	ADVISOR	DANIEL KEEN	2979	TAG NO.	9641	INVOICE DATE	07/29/15	INVOICE NO.	CDCS257318
		LICENSE NO.	7GHK078		MILEAGE	2,255	COLOR	PHANTOM GRA	STOCK NO.	K150108
		YEAR / MAKE / MODEL	15/CADILLAC/CTS-V/CTS-V CPE				DELIVERY DATE	07/12/14	DELIVERY MILES	23
		VEHICLE ID NO.	1 G 6 D V 1 E P 3 F 0 1 0 0 5 2 4				SELLING DEALER NO.		PRODUCTION DATE	
		F. T. E. NO.		P. O. NO.			R. O. DATE	07/29/15		
		ONE	COMMENTS							MO: 2255

JOB# 1 CHARGES-----

LABOR-----
 J# 1 00CDZ-0600503 CADILLAC PREM LOF TECH(S):3107 WARRANTY
 CUSTOMER REQUESTS CADILLAC PREMIUM CARE LUBE OIL AND FILTER SERVICE.
 PREMIUM CARE LUBE OIL AND FILTER SERVICE
 PERFORMED CADILLAC PREMIUM CARE LUBE OIL AND FILTER SERVICE

PARTS-----	QTY-----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	WARRANTY
	1	19303975	FILTER 1.836 104		WARRANTY
	1	12616850	SEAL 1.456 104		WARRANTY
				TOTAL - PARTS	0.00

G.O.G. & SUPPLIES-----
 6.0 5W30 DEXOS 1 FULL SYN.OIL @ /UNIT
 TOTAL - GOG WARRANTY 0.00

JOB# 1 TOTALS-----
 JOB# 1 JOURNAL PREFIX CDCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----
 J# 2 00CDZ099 CERT.SERV.MPI TECH(S):3107 WARRANTY
 CUSTOMER REQUESTS GM CERTIFIED SERVICE MULTIPOINT INSPECTION VEHICLE MAINTENANCE
 COMPLETED GM CERTIFIED SERVICE MULTIPOINT INSPECTION AND REPORTED RESULTS TO CUSTOMER

JOB# 2 TOTALS-----
 JOB# 2 JOURNAL PREFIX CDCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES-----

LABOR-----
 J# 3 00CDZ1 TIRE PRESSURE TECH(S):3107 WARRANTY
 CUSTOMER REQUESTS TIRE PRESSURE TO BE CHECKED AND SET TO VEHICLE SPECIFICATION ... RECORD ON HARD COPY VEHICLE MAINTENANCE
 CHECKED TIRE PRESSURE AND SET TO VEHICLE SPECIFICATION 32 PSI ALL TIRES

JOB# 3 TOTALS-----
 JOB# 3 JOURNAL PREFIX CDCS JOB# 3 TOTAL 0.00

ESTIMATE-----
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+TAX)

COMMENTS-----
 THANK YOU FOR YOUR BUSINESS

DANNY KEEN



BAR# ARD00186730
EPA# CAR000165704



SUPERSTORES
TEAM
SUPERSTORES
301 AUTO MALL PARKWAY, VALLEJO CA 94591
707-643-9000 • 800-295-TEAM
www.teamsuperstores.com
SERVICE DIRECT 707-647-9130



CUSTOMER NO.	112705		ADVISOR	DANIEL KEEN	2979	TAG NO.	9641	INVOICE DATE	07/29/15	INVOICE NO.	CDCS257318
			LICENSE NO.	7GHK078		MILEAGE	2,255	COLOR	PHANTOM GRA	STOCK NO.	K150108
			YEAR / MAKE / MODEL				DELIVERY DATE		DELIVERY MILES		
			15/CADILLAC/CTS-V/CTS-V CPE				07/12/14		23		
			VEHICLE ID NO.				SELLING DEALER NO.		PRODUCTION DATE		
		1 G 6 D V 1 E P 3 F 0 1 0 0 5 2 4									
		F. T. E. NO.				P. O. NO.		R. O. DATE			
								07/29/15			
BUSINESS PHONE		COMMENTS									
		MO: 2255									

COMMENTS
HAVE A GREAT DAY

TOTALS

* YOU MAY RECEIVE A SURVEY WITHIN THE NEXT FEW WEEKS *
* IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED *
* PLEASE CONTACT CUSTOMER RELATIONS MANAGER, *
* ERICA OJEDA AT (707)643-9000 EX.7112 *
* THANK YOU FOR YOUR BUSINESS *

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00

PREFERRED OWNER PROGRAM, WE REWARD YOUR LOYALTY,
CHECK YOUR POINT BALANCE AT www.GMPPreferredOwner.com

TOTAL INVOICE \$ 0.00

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN
INCREASE IN THE ORIGINAL ESTIMATE PRICE.

I ACKNOWLEDGE RECEIPT OF THIS VEHICLE,
AND I HAVE RECEIVED A COPY OF THIS INVOICE.

CUSTOMER SIGNATURE



SUPERSTORES
TEAM
SUPERSTORES
 301 AUTO MALL PARKWAY, VALLEJO CA 94591
 707-643-9000 • 800-295-TEAM
 www.teamsuperstores.com
 SERVICE DIRECT 707-647-9130



BAR# ARD00186730
 EPA# CAR000165704

CUSTOMER NO.	112705	ADVISOR	GILBERT DEGUZMAN	3115	TAG NO.	1273	INVOICE DATE	04/25/16	INVOICE NO.	CDCS274040
		LICENSE NO.	7GHK078		MILEAGE	3,319	COLOR	PHANTOM GRA	STOCK NO.	K150108
		YEAR / MAKE / MODEL	15/CADILLAC/CTS-V/CTS-V CPE				DELIVERY DATE	07/12/14	DELIVERY MILES	23
		VEHICLE ID NO.	1 G 6 D V 1 E P 3 F 0 1 0 0 5 2 4				SELLING DEALER NO.		PRODUCTION DATE	
		F. T. E. NO.		P. O. NO.		R. O. DATE	04/25/16			
		PHONE	COMMENTS							

MO: 3319

JOB# 1 CHARGES

LABOR-----
 J# 1 00CDZ-0600503 CADILLAC PREM LOF TECH(S):3118 WARRANTY
 CUSTOMER REQUESTS CADILLAC PREMIUM CARE LUBE OIL AND FILTER SERVICE.
 PREMIUM CARE LUBE OIL AND FILTER SERVICE
 PERFORMED CADILLAC PREMIUM CARE LUBE OIL AND FILTER SERVICE

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	
	1	19303975	FILTER 1.836 104		WARRANTY
	1	3536966	SEAL 1.456 104		WARRANTY
				TOTAL - PARTS	0.00

G.O.G. & SUPPLIES-----					
6.0 5W30 DEXOS 1 FULL SYN.OIL @		/UNIT			WARRANTY
				TOTAL - GOG	0.00

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX CDCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES

LABOR-----
 J# 2 00CDZ099 CERT.SERV.MPI TECH(S):3118 0.00
 CUSTOMER REQUESTS GM CERTIFIED SERVICE MULTIPOINT INSPECTION VEHICLE MAINTENANCE
 COMPLETED GM CERTIFIED SERVICE MULTIPOINT INSPECTION AND REPORTED RESULTS TO CUSTOMER

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX CDCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES

LABOR-----
 J# 3 00CDZ1 TIRE PRESSURE TECH(S):3118 0.00
 CUSTOMER REQUESTS TIRE PRESSURE TO BE CHECKED AND SET TO VEHICLE SPECIFICATION ... RECORD ON HARD COPY VEHICLE MAINTENANCE
 DID NOT ADJUST AS PER CLIENT REQUEST.
 CHECKED TIRE PRESSURE AND SET TO VEHICLE SPECIFICATION

JOB# 3 TOTALS

JOB# 3 JOURNAL PREFIX CDCS JOB# 3 TOTAL 0.00

ESTIMATE

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+TAX)

COMMENTS

TER

DID NOT CLEAN
 INSIDE BACK
 WINDOW



SUPERSTORES
TEAM
SUPERSTORES
 301 AUTO MALL PARKWAY, VALLEJO CA 94591
 707-643-9000 • 800-295-TEAM
 www.teamsuperstores.com
 SERVICE DIRECT 707-647-9130



BAR# ARD00186730
 EPA# CAR000165704

CUSTOMER NO. 112705	ADVISOR GILBERT DEGUZMAN 3115	TAG NO. 1273	INVOICE DATE 04/25/16	INVOICE NO. CDCS274040
	LICENSE NO. 7GHK078	MILEAGE 3,319	COLOR PHANTOM GRA	STOCK NO. K150108
	YEAR / MAKE / MODEL 15/CADILLAC/CTS-V/CTS-V CPE		DELIVERY DATE 07/12/14	DELIVERY MILES 23
	VEHICLE ID NO. 1G6DV1EP3F0100524		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P. O. NO.	R. O. DATE 04/25/16	
PHONE	COMMENTS			

MO: 3319

TOTALS

 * YOU MAY RECEIVE A SURVEY WITHIN THE NEXT FEW WEEKS *
 * IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED *
 * PLEASE CONTACT CUSTOMER RELATIONS MANAGER, *
 * ERICA OJEDA AT (707)643-9000 EX.7112 *
 * THANK YOU FOR YOUR BUSINESS *

PREFERRED OWNER PROGRAM, WE REWARD YOUR LOYALTY,
 CHECK YOUR POINT BALANCE AT www.GMPPreferredOwner.com

TOTAL LABOR.... 0.00
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN
 INCREASE IN THE ORIGINAL ESTIMATE PRICE.

I ACKNOWLEDGE RECEIPT OF THIS VEHICLE,
 AND I HAVE RECEIVED A COPY OF THIS INVOICE.

CUSTOMER SIGNATURE



BAR # ARD00186730

EPA # CAR000165704

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
00CDZ001	SEMI.SYN.LOF	MI	49.95				

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
04/25/16	274040	3319	3115	3118	W	00CDZ-0600503	CADILLAC PREM LOF
				3118	C	00CDZ099	CERT.SERV.MPI
				3118	C	00CDZ1	TIRE PRESSURE
07/29/15	257318	2255	2979	3107	W	00CDZ-0600503	CADILLAC PREM LOF
				3107	W	00CDZ099	CERT.SERV.MPI
				3107	W	00CDZ1	TIRE PRESSURE

SALESPERSON NO. 9818 ERIC DITTMAN

SERVICE

STATE REG# 0

ALL PARTS REMOVED WILL BE DISCARDED UNLESS INSTRUCTED OTHERWISE ☐ SAVE ☐ DISCARD	VEHICLE I.D. NO.	YEAR/MAKE/MODEL	PRODUCTION DATE	STOCK NO.	LICENSE NO.	R.O. NO.		
	1G6DV1EP3F0100524	15/CADILLAC/CTS-V/CTS-V CPE		K150108	7GHK078	303021		
	☐ SAVE ☐ DISCARD	CUSTOMER NO.	SERVICE CONTRACT	DELIVERY DATE	DELIVERY MILES	SELLING DEALER NO.	R.O. DATE	
		112705		07/12/14	23		07/12/17	
	COLOR	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	TAG NO.			
	PHANTOM GRAY ME/E				6470			
	TURBO	M/MC	AIR COND.	P. S.	TRANS	MILEAGE	ADVISOR NO.	ADVISOR
		CDZZ	Y	Y	A	5,438	2969	GAVIN MACLIESH
REPAIR AUTHORIZATION & VEHICLE DEPOSITARY RECEIPT (AB 409 amending civil code) I hereby authorize the repair work to be done along with necessary materials and sublet repairs. You and your employees may operate vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on vehicle to secure the amount of repairs therefor. In the event legal action is necessary to enforce this contract, I will pay reasonable attorney's fees and court costs. I acknowledge the deposited property is not insured or protected to the amount of actual cash value thereof by the dealer against loss occasioned by theft, fire, and vandalism while such property remains with the depository. I also acknowledge no articles of personal property have been left in the vehicle and the dealer is not responsible for inspection thereof. Vehicles left over 3 days will be subject to \$100.00 per day storage charge. If any suggested repair work is declined, there will be a charge for diagnostic time.								
TIME RECEIVED: 09:28am DATE/TIME PROMISED: 07/12/17 10:30am PRIORITY:								
APPOINTMENT: ☒ Yes ☐ No								
PLEASE SEE REVERSE SIDE FOR IMPORTANT INFORMATION MILES OUT _____ AUTHORIZED BY: X _____ PRELIMINARY ESTIMATE \$ _____								

ORIGINAL CUSTOMER ESTIMATE: TOTAL X _____ COMMENTS: X06DNVJ8CQ:created 2017-07-11 11:10:00am taken by Gavin MacLiesh	1ST REV. EST.	TOTAL ADD. COST	AUTHORIZED BY:
	DATE	TIME	PHONE
	CONTACTED BY:		
	☐ IN PERSON ☐ BY FAX ☐ BY PHONE ☐ BY EMAIL		
1 W*00CDZ001 SEMI.SYN.LOF PERFORM LUBE,OIL,AND FILTER AND RESET OIL LIFE MONITOR	REVISION DETAILS:		
	2ND REV. EST.	TOTAL ADD. COST	AUTHORIZED BY:
	DATE	TIME	PHONE
2 W 45CDZ03 SUSPENSION CONCERN C/S: CHECK AND REPORT CUSTOMER STATES HAS SCRAPING NOISE MAKING LEFT TURNS FIRST THING IN THE MORNING	CONTACTED BY:		
	☐ IN PERSON ☐ BY FAX ☐ BY PHONE ☐ BY EMAIL		
	REVISION DETAILS:		
3 W*00CDZ1 TIRE PRESSURE CUSTOMER REQUESTS TIRE PRESSURE TO BE CHECKED AND SET TO VEHICLE SPECIFICATION ... RECORD ON HARD COPY	3RD REV. EST.	TOTAL ADD. COST	AUTHORIZED BY:
	DATE	TIME	PHONE
	CONTACTED BY:		
	☐ IN PERSON ☐ BY FAX ☐ BY PHONE ☐ BY EMAIL		
4 W*00CDZ099 CERT.SERV.MPI CUSTOMER REQUESTS GM CERTIFIED SERVICE MULTIPOINT INSPECTION	REVISION DETAILS:		
	"I acknowledge notice and oral approval of an increase in the original estimate." X _____ CUSTOMER SIGNATURE		
	I hereby designate the individual named below to authorize any additional work not specified or parts not included in the original written estimated price for parts and labor.		
TEARDOWN ESTIMATE I understand that my vehicle will be reassembled within _____ days of the date shown above if I choose not to authorize the services recommended.	Name of Designee:		
	Phone Number:		
	E-mail Address:		
	Fax Number:		
Customer's Signature:			
Date:			
X _____			
NOTES:			
"By law, you may choose another facility to perform any needed repairs or adjustments which the Smog Check test indicates are necessary."			



BAR# ARD00186730
EPA# CAR000165704



SUPERSTORES
TEAM
SUPERSTORES
301 AUTO MALL PARKWAY, VALLEJO CA 94591
707-643-9000 · 800-295-TEAM
www.teamsuperstores.com
SERVICE DIRECT 707-647-9130



CUSTOMER NO	112705	ADVISOR	GAVIN MACLIESH	2969	TAG NO	6470	INVOICE DATE	07/12/17	INVOICE NO	CDCS303021
		LICENSE NO	7GHK078		MILEAGE	5,438	COLOR	PHANTOM GRA	STOCK NO	K150108
		YEAR / MAKE / MODEL	15/CADILLAC/CTS-V/CTS-V CPE				DELIVERY DATE	07/12/14	DELIVERY MILES	23
		VEHICLE ID NO	1 G 6 D V 1 E P 3 F 0 1 0 0 5 2 4				SELLING DEALER NO.		PRODUCTION DATE	
		F T E NO.			P. O. NO		R. O. DATE	07/12/17		
PHONE		COMMENTS								

MO: 5438

JOB# 1 CHARGES-----

LABOR-----
J# 1 00CDZ001 SEMI.SYN.LOF TECH(S):3192 WARRANTY
PERFORM LUBE,OIL,AND FILTER AND RESET OIL LIFE MONITOR
PERFORM LUBE OIL AND FILTER SERVICE
PERFORMED LUBE,OIL, AND FILTER AND RESET MONITOR

PARTS-----	QTY-----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	WARRANTY
	1	19303975	FILTER 1.836 104		WARRANTY
	1	3536966	SEAL 1.456 104		WARRANTY
				TOTAL - PARTS	0.00

G.O.G. & SUPPLIES-----	WARRANTY
6.0 5W30 DEXOS 1 FULL SYN.OIL @ /UNIT	WARRANTY
TOTAL - GOG	0.00

MISC-----	CODE-----	DESCRIPTION-----	CONTROL NO-----	WARRANTY
	DC1	HAZARDOUS WASTE GENERATING FEE		WARRANTY
			TOTAL - MISC	0.00

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX CDCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----
J# 2 45CDZ03 SUSPENSION CONCERN TECH(S):3192 WARRANTY
C/S: CHECK AND REPORT CUSTOMER STATES HAS SCRAPING NOISE MAK
ING LEFT TURNS FIRST THING IN THE MORNING
TECH ROAD TESTED HEARD THE NOISE HE SPRAYED
BRAKE CLEAN ONTO THE ROTOR AND ROADTESTED NOISE
IS GONE MAY HAVE BEEN BRAKE DUST BUILD UP NOTE
HE HEARD A VERY SLIGHT TICKING NOISE

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX CDCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES-----

LABOR-----
J# 3 00CDZ1 TIRE PRESSURE TECH(S):3192 WARRANTY
CUSTOMER REQUESTS TIRE PRESSURE TO BE CHECKED
AND SET TO VEHICLE SPECIFICATION ... RECORD ON HARD COPY
VEHICLE MAINTENANCE
CHECKED TIRE PRESSURE AND SET TO VEHICLE SPECIFICATION

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX CDCS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES-----

LABOR-----
J# 4 00CDZ099 CERT.SERV.MPI TECH(S):3192 WARRANTY
CUSTOMER REQUESTS GM CERTIFIED SERVICE MULTIPOINT INSPECTION



SUPERSTORES
TEAM
SUPERSTORES
 301 AUTO MALL PARKWAY, VALLEJO CA 94591
 707-643-9000 • 800-295-TEAM
 www.teamsuperstores.com
 SERVICE DIRECT 707-647-9130



BAR# ARD00186730
 EPA# CAR000165704

CUSTOMER NO.	112705		ADVISOR	GAVIN MACLIESH	2969	TAG NO.	6470	INVOICE DATE	07/12/17	INVOICE NO.	CDCS303021
			LICENSE NO.	7GHK078		MILEAGE	5,438	COLOR	PHANTOM GRA	STOCK NO.	K150108
			YEAR / MAKE / MODEL				DELIVERY DATE		DELIVERY MILES		
			15/CADILLAC/CTS-V/CTS-V CPE				07/12/14		23		
			VEHICLE ID NO.				SELLING DEALER NO.		PRODUCTION DATE		
			1 G 6 D V 1 E P 3 F 0 1 0 0 5 2 4								
		F T E NO		P O NO		R O DATE		07/12/17			
		COMMENTS									
MO: 5438											

VEHICLE MAINTENANCE
 COMPLETED GM CERTIFIED SERVICE MULTIPOINT
 INSPECTION AND REPORTED RESULTS TO CUSTOMER

JOB# 4 TOTALS-----

JOB# 4 JOURNAL PREFIX CDCS JOB# 4 TOTAL 0.00

COMMENTS-----

X06DNVJ8CQ:created 2017-07-11 11:10:00am taken by Gavin MacLiesh

TOTALS-----

 * YOUR COMPLETE SATISFACTION IS OUR GOAL
 * IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED *
 * PLEASE CONTACT CUSTOMER RELATIONS MANAGER, *
 * ERICA OJEDA AT (707)643-9000 EX.7112 *
 * THANK YOU FOR YOUR BUSINESS *

TOTAL LABOR.... 0.00
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.00

PREFERRED OWNER PROGRAM, WE REWARD YOUR LOYALTY,
 CHECK YOUR POINT BALANCE AT www.GMPPreferredOwner.com

TOTAL INVOICE \$ 0.00

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN
 INCREASE IN THE ORIGINAL ESTIMATE PRICE.

I ACKNOWLEDGE RECEIPT OF THIS VEHICLE,
 AND I HAVE RECEIVED A COPY OF THIS INVOICE.

CUSTOMER SIGNATURE

CUSTOMER #: TS112705

101381



TEAM CHEVROLET CADILLAC MAZDA HYUNDAI

INVOICE

301 Auto Mall Parkway
Vallejo, CA 94591
Phone (707) 643-9000
www.dgdg.com

PAGE 1

SERVICE ADVISOR: 695694 THERESA NOVOBILSKY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
PHANTOM-GR	15	CADILLAC CTS	1G6DV1EP3F0100524	7GHK078	5614/5614	TN0524	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
12JUL14 DD			12:30 14SEP17		0.00	CASH	14SEP17
R.O. OPENED		READY	OPTIONS: STK:K150108 ENG:6.2_LITER_SFI TRN:A				

11:23 14SEP17 12:41 14SEP17

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

B PERFORM FREE MULTI-POINT INSPECTION, SEE ATTACHED SHEET FOR RESULTS

CAUSE: CUSTOMER SATISFACTION

USAFETY CUSTOMER REQUESTS USED VEHICLE SAFETY
INSPECTION

89126 IGRC

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C** CUSTOMER REQUESTS USED VEHICLE SAFETY INSPECTION

CAUSE: RECONDITION FOR RETAIL

MPI PERFORM FREE MULTI-POINT INSPECTION, SEE
ATTACHED SHEET FOR RESULTS

89126 IGRC

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

EST: 198.00 14SEP17 12:13 SA: 695694

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	*HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	DESCRIPTION	TOTALS
\$	\$			☐ Telephone ☐ Fax (See Attached) ☐ E-mail (See Attached)	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. ☐ Some Parts Not Returnable	LABOR AMOUNT	0.00
						PARTS AMOUNT	0.00
						GAS, OIL, LUBE	0.00
						SUBLET AMOUNT	0.00
						WASTE DISPOSAL COSTS *	0.00
Revised Estimate				☐ Telephone ☐ Fax (See Attached) ☐ E-mail (See Attached)		TOTAL CHARGES	0.00
\$						LESS INSURANCE	0.00
						SALES TAX	0.00
						PLEASE PAY THIS AMOUNT	0.00

☐ Tire pressure check/inflation service was performed.

RF _____ psi LF _____ psi RR _____ psi LR _____ psi

☐ Customer declined tire pressure check/inflation service.

Initials _____

By signing below, you acknowledge that you were notified of and authorized the
Dealership to perform the services/repairs itemized in this Invoice and that you received
(or had the opportunity to inspect) any replaced parts as requested by you.

DATE

CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

CUSTOMER #: TS112705

124932



INVOICE

TEAM CHEVROLET CADILLAC MAZDA HYUNDAI

301 Auto Mall Parkway

Vallejo, CA 94591

Phone (707) 643-9000

www.dgdg.com

PAGE 1

B.A.R. REG.# ARD288199 EPA# CAL000429195

SERVICE ADVISOR: 689096 DAMIEN FERRARA

SERVICE ADVISOR: 888-999-8888

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
PHANTOM-GR	15	CADILLAC CTS	1G6DV1EP3F0100524	7GHK078	6845/6845	T2811	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
14SEP17 DD			WAIT 17OCT18		0.00	CASH	17OCT18

R.O. OPENED 09:19 17OCT18 10:55 17OCT18

READY 10:55 17OCT18

OPTIONS: SOLD-STK:UT1058 DLR:426071
ENG:6.2_Liter_SFI TRN:A

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	PERFORM 7500 MILE SERVICE OIL AND FILTER CHANGE ONLY DO NOT SET TIRE						
	PRESSURE PER CUSTOMER REQUEST US WARRANTY						
	7.5K oil and filter change						
	89054 CPG					47.79	47.79
	1 19303975 (S) FILTER				8.60	8.60	8.60
	1 12616850 (S) SEAL				4.24	4.17	4.17
	6 88865638 5W30 DEX SYN BULK CP				5.39	5.39	32.34
	6 OIL OIL DISPOSAL FEE				0.30	0.30	1.80
PARTS:	45.11	LABOR:	47.79	OTHER:	1.80	TOTAL LINE A:	94.70
6845							
OIL AND FILTER CHANGE DONE							
6QTS							
5W30							

B CUSTOMER STATES WHEN FIRST TURNING LEFT THEIR IS A RUBBING SOUND.
VERY SLIGHT NOISE.

45CDZ01 DEFAULT

89054 CPG

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

6845 Inspected under carriage for customer concern, nothing obvious found during inspection. Customer states only happens after sitting over night and only happens first couple brake applications and goes away. Advised customer to arrange appointment when vehicle can be left to check from cold condition. Customer declines at this time.

C OEM PARTS WARRANTY INFO

GM DEFAULT

89054 CPG

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D PERFORM COMPLETE MULTIPOINT INSPECTION

99P PERFORM COMPLETE MULTIPOINT INSPECTION

89054 CPG

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	*HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	DESCRIPTION	TOTALS
\$	\$			☐ Telephone ☐ Fax (See Attached) ☐ E-mail (See Attached)	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. ☐ Some Parts Not Returnable	LABOR AMOUNT	
Revised Estimate	\$			☐ Telephone ☐ Fax (See Attached) ☐ E-mail (See Attached)		PARTS AMOUNT	
						GAS, OIL, LUBE	
						SUBLET AMOUNT	
☐ Tire pressure check/inflation service was performed. RF _____ psi LF _____ psi RR _____ psi LR _____ psi ☐ Customer declined tire pressure check/inflation service. Initials _____						WASTE DISPOSAL COSTS *	
By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you.						TOTAL CHARGES	
DATE _____ CUSTOMER SIGNATURE _____ AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE _____						LESS INSURANCE	
						SALES TAX	
						PLEASE PAY THIS AMOUNT	

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

CUSTOMER #: TS112705

124932



TEAM CHEVROLET CADILLAC MAZDA HYUNDAI

INVOICE

301 Auto Mall Parkway

Vallejo, CA 94591

Phone (707) 643-9000

www.dgdg.com

PAGE 2

B.A.R. REG.# ARD288199 EPA# CAL000429195

SERVICE ADVISOR: 689096 DAMIEN FERRARA

SERVICE ADVISOR									
COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG	
PHANTOM-GR	15	CADILLAC CTS		1G6DV1EP3F0100524	7GHK078	6845/6845		T2811	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
14SEP17 DD			WAIT 17OCT18			0.00	CASH	17OCT18	

R.O. OPENED READY OPTIONS: SOLD-STK:UT1058 DLR:426071

ENG:6.2_Liter_SFI TRN:A

09:19 17OCT18 10:55 17OCT18

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

E CUSTOMER REQUESTS SET AND LOG TIRE PSI & MEASURE TREAD DEPTH *** PSI

LF RF LR RR *** DEPTH L/F /32 RF /32

LR /32 RR /32

PSI CUSTOMER REQUESTS SET AND LOG TIRE PSI &

MEASURE TREAD DEPTH *** PSI

LF RF LR RR *** DEPTH L/F /32

RF /32 LR /32 RR /32

89054 CPG

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

F By signing below, you consent to receiving texts from us on your cell number that you have provided. You agree that we may contact you regarding customer service updates or offers via texts. Your consent is not a condition to purchase goods or services. You may opt out at any time by calling the service director or whoever is in charge of the do not call list. Or check here [] to opt out of marketing only.

TEXT By signing below, you consent to receiving texts from us on your cell number that you have provided. You agree that we may contact you regarding customer service updates or offers via texts. Your consent is not a condition to purchase goods or services. You may opt out at any time by calling the service director or whoever is in charge of the do not call list. Or check here [] to opt out of marketing only.

PAID
DEL GRANDE DEALER GROUP

OCT 17 2018

Credit # _____ Check # _____

AMEX # _____ Cash \$ _____

89054 CPG

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00

CREATED 2018-10-15 10:17:00AM

TAKEN BY SHYANNE WEST

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	*HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	DESCRIPTION	TOTALS
\$	\$			☐ Telephone ☐ Fax (See Attached) ☐ E-mail (See Attached)	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. ☐ Some Parts Not Returnable	LABOR AMOUNT	47.79
						PARTS AMOUNT	45.11
						GAS, OIL, LUBE	0.00
						SUBLET AMOUNT	0.00
						WASTE DISPOSAL COSTS *	1.80
Revised Estimate	\$			☐ Telephone ☐ Fax (See Attached) ☐ E-mail (See Attached)		TOTAL CHARGES	94.70
						LESS INSURANCE	0.00
☐ Tire pressure check/inflation service was performed. RF psi LF psi RR psi LR psi ☐ Customer declined tire pressure check/inflation service. Initials						SALES TAX	3.78
By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you.						PLEASE PAY THIS AMOUNT	98.48
DATE	CUSTOMER SIGNATURE		AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE				

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

CUSTOMER #: 228014

132875

HANLEES HILLTOP

BUICK • GMC

INVOICE

3255 Auto Plaza • Richmond, CA 94806

(510) 222-4141

Fax (510) 283-6343

PAGE 1

BAR # 283481

EPA # CAL000452409

SERVICE ADVISOR: 91013 ANNA MASKELL

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
	15	CADILLAC CTS		1G6DV1EP3F0100524	8AQB449	7559/7559		T118
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
12JUL14 DD			17:00 12MAR20		0.00	CASH	12MAR20	
R.O. OPENED		READY		OPTIONS: ENG:6.2 Liter SFI				

08:56 12MAR20 14:59 12MAR20

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A PERFORM 7.5K MILE INTERVAL SCHEDULED MAINTENANCE SERVICE PER ATTACHED

MENU CHECKLIST - PREFERRED SERVICE - CUSTOMER ACKNOWLEDGES

RECEIPT OF LIST OF SERVICES TO BE PERFORMED

CAUSE: PERFORMED SERVICE PER ATTACHED CHECKLIST

7K3 PERFORM 7.5K MILE INTERVAL SCHEDULED

MAINTENANCE SERVICE PER ATTACHED MENU

CHECKLIST - PREFERRED SERVICE - CUSTOMER

ACKNOWLEDGES RECEIPT OF LIST OF SERVICES TO

BE PERFORMED

91032 CP

625.37 625.37

1 12616850 (S)SEAL

4.31

6 19293002 5W30 SYN OIL

28.50

1 12690386 (S)FILTER

8.24

1 61131 W/W SOLVENT

8.03

1 01271 FUEL SYSTEM FLUSH

41.70

1 01211 ENGINE TREATMENT

44.28

1 01171 MULTI-CLEAN

22.88

1 06011 DOT 4 BRAKE FLUID

69.64

1 02301 COOLING KIT

53.13

1 12346290 COOLANT

21.77

PARTS: 302.48 LABOR: 625.37 OTHER: 0.00 TOTAL LINE A: 927.85

7559

perform 7.5 k service

SEE ATTACHED SHEET

FRONT TIRES AT 6/32

REAR TIRES AT 6/32

FRONT BRAKES AT 10MM AND REAR BRAKES AT 6MM

C PERFORM MULTI-POINT INSPECTION AS PER CHECKLIST

MPIC VEHICLE INSPECTION COMPLETED.

91032 ISP

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

7559

NOTE RIGHT FRONT TIRE WEARING ON INNER EDGE

"You agree that we may contact you in writing, by email, or using prerecorded/artificial voice messages, text messages, and automatic telephone dialing systems, as the law allows. You also agree that we may contact you in these other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number or the contact results in a charge to you."

Upon request, you are entitled to receive a copy of the Towing Fees and Access Notice.

☐ Tire pressure check/inflation service was performed.

RF _____ psi LF _____ psi RR _____ psi LR _____ psi

☐ Customer declined tire pressure check/inflation service.

Initials _____

FOR INFORMATION REGARDING OUR PRIVACY PRACTICES, A COPY OF OUR NOTICE OF COLLECTION OF PERSONAL INFORMATION HAS BEEN MADE AVAILABLE TO YOU. OUR PRIVACY POLICY MAY ALSO BE ACCESSED AT www.hanleeshilltopbuickgmc.com

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

Date _____ Customer Signature _____

NEED FRONT END ALIGNMENT \$175.00 ESTIMATE

CUSTOMER #: 228014

132875

HANLEES HILLTOP

BUICK GMC

INVOICE

3255 Auto Plaza · Richmond, CA 94806

(510) 222-4141

Fax (510) 283-6343

PAGE 2

BAR # 283481

EPA # CAL000452409

SERVICE ADVISOR: 91013 ANNA MASKELL

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	15	CADILLAC CTS	1G6DV1EP3F0100524	8AQB449	7559/7559	T118
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
12JUL14 DD			17:00 12MAR20		0.00	CASH
R.O. OPENED	READY	OPTIONS: ENG:6.2_Liter_SFI				
08:56 12MAR20	14:59 12MAR20					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
RECOMMEND ALIGNMENT				\$175.00			

D DO NOT CHECK AIR PRESSURE, LUG LOCK IN CENTER CONSOLE

17 COMMENTS

91032 ISP

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

EST: 927.85 12MAR20 08:56 SA: 91013



PAID MAR 12 2020

BUICK

GMC

"You agree that we may contact you in writing, by email, or using prerecorded/artificial voice messages, text messages, and automatic telephone dialing systems, as the law allows. You also agree that we may contact you in these other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number or the contact results in a charge to you."

Upon request, you are entitled to receive a copy of the Towing Fees and Access Notice.

☐ Tire pressure check/inflation service was performed.
RF _____ psi LF _____ psi RR _____ psi LR _____ psi
☐ Customer declined tire pressure check/inflation service.

Initials

FOR INFORMATION REGARDING OUR PRIVACY PRACTICES, A COPY OF OUR NOTICE OF COLLECTION OF PERSONAL INFORMATION HAS BEEN MADE AVAILABLE TO YOU. OUR PRIVACY POLICY MAY ALSO BE ACCESSED AT www.hanleeshilltopbuickgmc.com

Date Customer Signature

DESCRIPTION	TOTALS
LABOR AMOUNT	625.37
PARTS AMOUNT	302.48
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	927.85
LESS INSURANCE	0.00
SALES TAX	27.98
PLEASE PAY THIS AMOUNT	955.83

CUSTOMER #: 228014

133213

HANLEES HILLTOP

BUICK • GMC

INVOICE

3255 Auto Plaza • Richmond, CA 94806

(510) 222-4141

Fax (510) 283-6343

PAGE 1

BAR # 283481

EPA # CAL000452409

SERVICE ADVISOR: 91013 ANNA MASKELL

SERVICE ADVISOR								
COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
	15	CADILLAC CTS		1G6DV1EP3F0100524	8AQB449	7950/7950		T768
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
12JUL14 DD			17:00 13APR20		0.00	CASH	13APR20	
R.O. OPENED		READY		OPTIONS: ENG:6.2_Liter_SFI				

10:19 13APR20 12:11 13APR20

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A CUSTOMER REQUESTS 4 WHEEL ALIGNMENT

ALIGN4 CUSTOMER REQUESTS 4 WHEEL ALIGNMENT

91032 CP

175.00 175.00

PARTS: 0.00 LABOR: 175.00 OTHER: 0.00 TOTAL LINE A: 175.00

perform wheel alignment

B CHECK AND ADVISE ON FLUID LEAK SINCE SVC DRIVERS SIDE ABOUT 8 INCHES

IN BY DOOR SEEM

M MISC

91032 ISP

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

7950 INSPECTED FOR LEAK, NO FLUID LEAK SEEN AT THIS TIME

C REPLACE BATTERY AS PER CUSTOMER

ENGINE ENGINE MAJOR

91032 CP

97.50 97.50

1 88865275 BATTERY

196.35

1 BF BATTERY FEE

1.00 1.00 1.00

PARTS: 196.35 LABOR: 97.50 OTHER: 1.00 TOTAL LINE C: 294.85

replace battery

D TEST DRIVE FOR GRINDING SOUND WHEN LEFT OR RIGHT WHEN STARTING TO

DRIVE LOW SPEEDS

M MISC

91032 ISP

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

7950

UNABLE TO VERIFY NOISE AT THIS TIME

NO NOISE HEARD

10PERLP 10% Fixed Labor and Parts

CP

-46.89 -46.89

"You agree that we may contact you in writing, by email, or using prerecorded/artificial voice messages, text messages, and automatic telephone dialing systems, as the law allows. You also agree that we may contact you in these other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number or the contact results in a charge to you."

Upon request, you are entitled to receive a copy of the Towing Fees and Access Notice.

☐ Tire pressure check/inflation service was performed.

RF _____ psi LF _____ psi RR _____ psi LR _____ psi

☐ Customer declined tire pressure check/inflation service.

Initials _____

FOR INFORMATION REGARDING OUR PRIVACY PRACTICES, A COPY OF OUR NOTICE OF COLLECTION OF PERSONAL INFORMATION HAS BEEN MADE AVAILABLE TO YOU. OUR PRIVACY POLICY MAY ALSO BE ACCESSED AT www.hanleeshilltopbuickgmc.com

Date _____

Customer Signature _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: 228014

143721

HANLEES HILLTOP

BUICK • GMC

INVOICE

3255 Auto Plaza • Richmond, CA 94806

(510) 222-4141

Fax (510) 283-6343

DUPLICATE 1

PAGE 1

BAR # 283481

EPA # CAL000452409

SERVICE ADVISOR: 92578 JASON TOWNS

SERVICE ADVISOR: 32576 SHOWN TOWN									
COLOR	YEAR	MAKE/MODEL		VIN		LICENSE	MILEAGE IN / OUT		TAG
	15	CADILLAC CTS		1G6DV1EP3F0100524		8AQB449	8275/8275		T556
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
12JUL14 IS									
12JUL14 DD			WAIT 21JUL22			0.00	CASH	21JUL22	
R.O. OPENED		READY		OPTIONS: ENG:6.2_Liter_SFI					
10:18 21JUL22		12:04 21JUL22							

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER REQUEST LUBE SERVICE PLUS (OIL AND FILTER CHANGE, TIRE ROTATION, BRAKE INSPECTION, MULTI-POINT INSPECTION) INSPECT AND SET TIRE PRESSURE

CAUSE: oil service interval maintenance

LOFP CUSTOMER REQUEST LUBE SERVICE PLUS (OIL AND FILTER CHANGE, TIRE ROTATION, BRAKE INSPECTION, MULTI-POINT INSPECTION) INSPECT AND SET TIRE PRESSURE

91087 CP

108.03 108.03

1 12616850 (S)SEAL

4.31

6 19293002 5W30 SYN OIL

44.82

1 12710960 (S)FILTER

9.08

1 61131 W/W SOLVENT

8.03

1 01071 E-SHIELD

16.32

1 01271 FUEL SYSTEM FLUSH

41.70

1 01211 ENGINE TREATMENT

44.28

1 01171 MULTI-CLEAN

22.88

2 19333112 F-(S)BATTERY PKG

9.98

PARTS: 201.40 LABOR: 108.03 OTHER: 0.00 TOTAL LINE A: 309.43

8275 perform lof and oil filter and all tire 7/32 and install washer solvent fuel treatment and oil conditioner and all tire 32 psi

B CUSTOMER AUTHORIZES DEALER RECOMMENDED TIRE PRESSURE CHECK AND INFLATION SERVICE IN COMPLIANCE WITH CALIFORNIA GLOBAL WARMING SOLUTIONS ACT 2006 (AB32) and CARB

CAUSE: LEFT FRONT/ RIGHT FRONT/ LEFT REAR / RIGHT REAR PSIC CHECK AND SET TIRES PRESSURES COMPLETED

91087 ISP

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

"You agree that we may contact you in writing, by email, or using prerecorded/artificial voice messages, text messages, and automatic telephone dialing systems, as the law allows. You also agree that we may contact you in these other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number or the contact results in a charge to you."

Upon request, you are entitled to receive a copy of the Towing Fees and Access Notice.

☐ Tire pressure check/inflation service was performed.

RF _____ psi LF _____ psi RR _____ psi LR _____ psi

☐ Customer declined tire pressure check/inflation service.

Initials _____

FOR INFORMATION REGARDING OUR PRIVACY PRACTICES, A COPY OF OUR NOTICE OF COLLECTION OF PERSONAL INFORMATION HAS BEEN MADE AVAILABLE TO YOU. OUR PRIVACY POLICY MAY ALSO BE ACCESSED AT www.hanleeshilltopbuickgmc.com

Date _____

Customer Signature _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: 228014

143721

HANLEES HILLTOP

BUICK • GMC

INVOICE

3255 Auto Plaza • Richmond, CA 94806

(510) 222-4141

Fax (510) 283-6343

DUPLICATE 1

PAGE 2

BAR # 283481

EPA # CAL000452409

SERVICE ADVISOR: 92578 JASON TOWNS

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
	15	CADILLAC CTS		1G6DV1EP3F0100524	8AQB449	8275/8275		T556
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
12JUL14 IS								
12JUL14 DD			WAIT 21JUL22		0.00	CASH	21JUL22	
R.O. OPENED		READY		OPTIONS: ENG:6.2_Liter_SFI				
10:18 21JUL22		12:04 21JUL22						

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

ESTIMATE: 299.45

21JUL22 10:18 SA: 92578

CONTACT:



BUICK

GMC

"You agree that we may contact you in writing, by email, or using prerecorded/artificial voice messages, text messages, and automatic telephone dialing systems, as the law allows. You also agree that we may contact you in these other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number or the contact results in a charge to you."

Upon request, you are entitled to receive a copy of the Towing Fees and Access Notice.

☐ Tire pressure check/inflation service was performed.

RF _____ psi LF _____ psi RR _____ psi LR _____ psi

☐ Customer declined tire pressure check/inflation service.

Initials _____

FOR INFORMATION REGARDING OUR PRIVACY PRACTICES, A COPY OF OUR NOTICE OF COLLECTION OF PERSONAL INFORMATION HAS BEEN MADE AVAILABLE TO YOU. OUR PRIVACY POLICY MAY ALSO BE ACCESSED AT www.hanleeshilltopbuickgmc.com

Date _____

Customer Signature _____

DESCRIPTION	TOTALS
LABOR AMOUNT	108.03
PARTS AMOUNT	201.40
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	309.43
LESS INSURANCE	0.00
SALES TAX	19.64
PLEASE PAY THIS AMOUNT	329.07

CUSTOMER #: 228014

145240



INVOICE

3255 Auto Plaza · Richmond, CA 94806
(510) 222-4141
Fax (510) 283-6343

PAGE 1

BAR # 283481

EPA # CAL000452409

SERVICE ADVISOR: 92578 JASON TOWNS

COLOR	YEAR	MAKE/MODEL	VIN		LICENSE	MILEAGE IN / OUT		TAG
	15	CADILLAC CTS	1G6DV1EP3F0100524		8AQB449	8353/8353		T550
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
12JUL14 IS								
12JUL14 DD			WAIT 16NOV22		0.00	CASH	16NOV22	
R.O. OPENED		READY	OPTIONS: ENG:6.2_Liter_SFI					
09:59 16NOV22		10:42 16NOV22						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES, THE DRIVERS FRONT SEAT WILL NOT RECLINE OR SLIDE
BACK/FORWARD. INSPECT AND ADVISE

CAUSE: unable to duplicate concern, no codes stored in memory module.
ELECT ELECTRICAL

91021	CP				210.00	210.00	
PARTS:	0.00	LABOR:	210.00	OTHER:	0.00	TOTAL LINE A:	210.00

unable to duplicate concern, no codes stored in memory module.
update software on memory seat module, clean and lube seat tracks.
Adjust soft stops so seat is not stopping in same position.

B CUSTOMER AUTHORIZES DEALER RECOMMENDED TIRE PRESSURE CHECK AND
INFLATION SERVICE IN COMPLIANCE WITH CALIFORNIA GLOBAL WARMING
SOLUTIONS ACT 2006 (AB32) and CARB

CAUSE: LEFT FRONT/ RIGHT FRONT/ LEFT REAR / RIGHT REAR
PSIC CHECK AND SET TIRES PRESSURES COMPLETED

91021	ISP					(N/C)	
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00

8353 ALL TIRES INFLATED TO SPEC

ESTIMATE: 210.00 16NOV22 09:59 SA: 92578

CONTACT:

NOV 16 2022
CC AC

"You agree that we may contact you in writing, by email, or using prerecorded/artificial voice messages, text messages, and automatic telephone dialing systems, as the law allows. You also agree that we may contact you in these other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number or the contact results in a charge to you."

Upon request, you are entitled to receive a copy of the Towing Fees and Access Notice.

☐ Tire pressure check/inflation service was performed.

RF _____ psi LF _____ psi RR _____ psi LR _____ psi

☐ Customer declined tire pressure check/inflation service.

Initials _____

FOR INFORMATION REGARDING OUR PRIVACY PRACTICES, A COPY OF OUR NOTICE OF
COLLECTION OF PERSONAL INFORMATION HAS BEEN MADE AVAILABLE TO YOU. OUR
PRIVACY POLICY MAY ALSO BE ACCESSED AT www.hanleeshilltopbuickgmc.com

Date _____ Customer Signature _____

DESCRIPTION	TOTALS
LABOR AMOUNT	210.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	210.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	210.00

CUSTOMER #: 228014

148353

HANLEES HILLTOP

BUICK • GMC

INVOICE

3255 Auto Plaza • Richmond, CA 94806

(510) 222-4141

Fax (510) 283-6343

PAGE 1

BAR # 283481

EPA # CAL000452409

SERVICE ADVISOR: 92578 JASON TOWNS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	15	CADILLAC CTS	1G6DV1EP3F0100524	8AQB449	8484/8484	T187
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
12JUL14 IS						
12JUL14 DD			WAIT 19JUL23		0.00	CASH
R.O. OPENED	READY	OPTIONS: ENG:6.2_Liter_SFI				
13:01 19JUL23	14:15 19JUL23					

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A CUSTOMER REQUEST LUBE SERVICE PLUS (OIL AND FILTER CHANGE, TIRE ROTATION, BRAKE INSPECTION, MULTI-POINT INSPECTION) INSPECT AND SET TIRE PRESSURE

CAUSE: FRONT BRAKES AT APPROX REAR BRAKES AT APPROX LOFP CUSTOMER REQUEST LUBE SERVICE PLUS (OIL AND FILTER CHANGE, TIRE ROTATION, BRAKE INSPECTION, MULTI-POINT INSPECTION) INSPECT AND SET TIRE PRESSURE

91887	CP			58.45	58.45
1	19433934	(S) FILTER			11.80
6	19293002	5W30 SYN OIL			59.70
PARTS:	71.50	LABOR:	58.45	OTHER:	0.00
				TOTAL LINE A:	129.95

performed lof psi mpi
no rotate due to staggered wheels. performed brake inspection only.

B CUSTOMER AUTHORIZES DEALER RECOMMENDED TIRE PRESSURE CHECK AND INFLATION SERVICE IN COMPLIANCE WITH CALIFORNIA GLOBAL WARMING SOLUTIONS ACT 2006 (AB32) and CARB

CAUSE: LEFT FRONT/ RIGHT FRONT/ LEFT REAR / RIGHT REAR PSIC CHECK AND SET TIRES PRESSURES COMPLETED

91887	ISP				(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00
				TOTAL LINE B:	0.00

set to 32 psi

C PERFORM MULTI-POINT INSPECTION AS PER CHECKLIST

CAUSE: MULTI-POINT INSPECTION

MPIC VEHICLE INSPECTION COMPLETED.

91887	ISP				(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00
				TOTAL LINE C:	0.00

8484

performed mpi
all tires 4 and 6/32
all brakes 9 and 7mm

You agree that we may contact you in writing, by email, or using prerecorded/artificial voice messages, text messages, or automatic telephone dialing systems, as the law allows. You also agree that we may contact you in these other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number, the contact results in a charge to you.

Upon request, you are entitled to receive a copy of the Towing Fees and Access Notice.

☐ Tire pressure check/inflation service was performed.

RF _____ psi LF _____ psi RR _____ psi LR _____ psi

☐ Customer declined tire pressure check/inflation service.

Initials _____

FOR INFORMATION REGARDING OUR PRIVACY PRACTICES, A COPY OF OUR NOTICE OF COLLECTION OF PERSONAL INFORMATION HAS BEEN MADE AVAILABLE TO YOU. OUR PRIVACY POLICY MAY ALSO BE ACCESSED AT www.hanleeshilltopbuickgmc.com

Date _____ Customer Signature _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: 228014

148353

HANLEES HILLTOP

BUICK • GMC

INVOICE

3255 Auto Plaza • Richmond, CA 94806
(510) 222-4141

Fax (510) 283-6343

PAGE 2

BAR # 283481

EPA # CAL000452409

SERVICE ADVISOR: 92578 JASON TOWNS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	15	CADILLAC CTS	1G6DV1EP3F0100524	8AQB449	8484/8484	T187	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
12JUL14 IS							
12JUL14 DD			WAIT 19JUL23		0.00	CASH	19JUL23

R.O. OPENED READY OPTIONS: ENG:6.2_Liter_SFI

13:01 19JUL23 14:15 19JUL23

LINE CPCODE TECH TYPE HOURS LIST NET TOTAL

batter / passed

ESTIMATE: 129.95 19JUL23 13:01 SA: 92578

CONTACT:

BUICK
GMC

"You agree that we may contact you in writing, by email, or using prerecorded/artificial voice messages, text messages, and automatic telephone dialing systems, as the law allows. You also agree that we may contact you in these other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number or the contact results in a charge to you."

Upon request, you are entitled to receive a copy of the Towing Fees and Access Notice.

☐ Tire pressure check/inflation service was performed.

RF _____ psi LF _____ psi RR _____ psi LR _____ psi

☐ Customer declined tire pressure check/inflation service.

Initials _____

FOR INFORMATION REGARDING OUR PRIVACY PRACTICES, A COPY OF OUR NOTICE OF COLLECTION OF PERSONAL INFORMATION HAS BEEN MADE AVAILABLE TO YOU. OUR PRIVACY POLICY MAY ALSO BE ACCESSED AT www.hanleeshilltopbuickgmc.com

Date _____ Customer Signature _____

DESCRIPTION	TOTALS
LABOR AMOUNT	58.45
PARTS AMOUNT	71.50
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	129.95
LESS INSURANCE	0.00
SALES TAX	6.97
PLEASE PAY THIS AMOUNT	136.92

MAR 18-2026

CUSTOMER #: 228014

158948

INVOICE

3255 Auto Plaza · Richmond, CA 94806

(510) 222-4141

DUPLICATE 2
PAGE 1

Fax (510) 283-6343

BAR # 283481

EPA # CAL000452409

SERVICE ADVISOR: 91567 STEVEN SAECHAO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	15	CADILLAC CTS	1G6DV1EP3F0100524	8AQB449	8635/8675	T672
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
12JUL14 IS						
12JUL14 DD			17:00 17MAR26			CASH
R.O. OPENED	READY	OPTIONS: ENG:6.2_Liter_SFI				
09:48 17MAR26	09:50 18MAR26					

LINE	OPCODE	TECH	TYPE	HOURS	NET	TOTAL
A						
CUSTOMER REQUEST LUBE, OIL AND FILTER SERVICE.						
CAUSE: SCHEDULED SERVICE						
LOF CUSTOMER REQUEST LUBE, OIL AND FILTER SERVICE.						
92934 CP						
HAZFEE HAZ WASTE FEE						
1 12737086 (S) FILTER						
6 19293002 5W30 SYN OIL						
2 2032 BATTERY						
PARTS: 100.19 LABOR: 44.60 OTHER: 4.25 TOTAL LINE A: 149.04						
8635 0.40 PERFORMED OIL CHANGE						

POSTED
MAR 18 2026
paid!

B	CUSTOMER STATES THE DRIVER SEAT WAS NOT WORKING FOR ELECTRIC SEAT				
	FEATURE. WORKING NOW , CHECK AND ADVISE				
M	WORKING GOOD NO SERVICE DONE.				
	999	ISP			
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00
	TOTAL LINE B:				(N/C)
					0.00

C	CUSTOMER STATES THE THE GAS GUAGE READER IS STUCK ON FULL. LAST FILL					
	UP WAS 6 MONTHS AGO, CHECK AND ADVISE					
M	GAS TANK FULL NO SERVICE PERFORMED.					
	999 ISP					
MISC FUEL						(N/C)
	CP					
PARTS:	0.00	LABOR:	0.00	OTHER:	5.51	5.51
					TOTAL LINE C:	5.51

8635 COULD NOT DUPLICATE CONCERN FUEL GAUGE READING IS FULL. GAUGE SWEEP IS WORKING FOR THE FUEL GAUGE. NO CHECK ENGINE LIGHT OR DTC FOR FUEL LEVEL SENSOR OR INSTRUMENT PANEL CLUSTER. DEALER ATTEMPTED TO FILL VEHICLE WITH FUEL. LESS THAN A GALLON WAS FILLED BEFORE SHUT OFF. DEALER BELEVIES GAS TANK IS FULL AND THE GAUGE IS READING CORRECTLY. CUSTOMER HAS NOT DRIVEN ENOUGH MILES FOR THE VEHICLE TO CONSUME FUEL AND REFLECT ON THE GAS GAUGE. CUSTOMER AUTHORIZED DEALER TO DRIVE VEHICLE TO SEE IF GAS GAUGE MOVES. AT TIME OF TEST DRIVE VEHICLE HAS 8,635 MILES WITH FULL TANK OF GAS INDICATED ON THE GAUGE. DROVE VEHICLE

"You agree that we may contact you in writing, by email, or using prerecorded/artificial voice messages, text messages, and automatic telephone dialing systems, as the law allows. You also agree that we may contact you in these other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number or the contact results in a charge to you."

Upon request, you are entitled to receive a copy of the Towing Fees and Access Notice.

☐ Tire pressure check/inflation service was performed.
RF _____ psi LF _____ psi RR _____ psi LR _____ psi
☐ Customer declined tire pressure check/inflation service. Initials _____

FOR INFORMATION REGARDING OUR PRIVACY PRACTICES, A COPY OF OUR NOTICE OF COLLECTION OF PERSONAL INFORMATION HAS BEEN MADE AVAILABLE TO YOU. OUR PRIVACY POLICY MAY ALSO BE ACCESSED AT www.hanleeshilltopbuickgmc.com

MAR 18 2026
Date _____ Customer Signature _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: 228014

158948

INVOICE

3255 Auto Plaza · Richmond, CA 94806

(510) 222-4141

Fax (510) 283-6343

DUPLICATE 2

PAGE 2

BAR # 283481

EPA # CAL000452409

SERVICE ADVISOR: 91567 STEVEN SAECHAO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	15	CADILLAC CTS	1G6DV1EP3F0100524	8AQB449	8635/8675	T672	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
12JUL14 IS							
12JUL14 DD			17:00 17MAR26			CASH	18MAR26
R.O. OPENED		READY	OPTIONS: ENG:6.2_Liter_SFI				
09:48 17MAR26		09:50 18MAR26					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

40 MILES, MILEAGE OUT OF 8,675. FUEL GAUGE MOVED AND NOW READS 3/4 FULL
. GAUGE IS WORKING PROPERLY.

D CUSTOMER AUTHORIZES DEALER RECOMMENDED TIRE PRESSURE CHECK AND
INFLATION SERVICE IN COMPLIANCE WITH CALIFORNIA GLOBAL WARMING
SOLUTIONS ACT 2006 (AB32) and CARB

CAUSE: LEFT FRONT/ RIGHT FRONT/ LEFT REAR / RIGHT REAR
PSIC NO AIR PRESSURE CHECK

999 ISP

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

8635 DID NOT CHECK TIRE AIR PRESSURE AT THE REQUEST OF THE
CUSTOMER.

E PERFORM MULTI-POINT INSPECTION AS PER CHECKLIST
MPI PERFORM MULTI-POINT INSPECTION AS PER
CHECKLIST

92934 ISP

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

8635 PERFORMED MULTI POINT

ESTIMATE: 387.04 17MAR26 09:48 SA: 91567

CONTACT:

"You agree that we may contact you in writing, by email, or using prerecorded/artificial voice messages, text messages, and automatic telephone dialing systems, as the law allows. You also agree that we may contact you in these other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number or the contact results in a charge to you."

Upon request, you are entitled to receive a copy of the Towing Fees and Access Notice.

☐ Tire pressure check/inflation service was performed.

RF _____ psi LF _____ psi RR _____ psi LR _____ psi

☐ Customer declined tire pressure check/inflation service.

Initials _____

FOR INFORMATION REGARDING OUR PRIVACY PRACTICES, A COPY OF OUR NOTICE OF
COLLECTION OF PERSONAL INFORMATION HAS BEEN MADE AVAILABLE TO YOU. OUR
PRIVACY POLICY MAY ALSO BE ACCESSED AT www.hanleeshilltopbuickgmc.com

Date _____ Customer Signature _____

DESCRIPTION	TOTALS
LABOR AMOUNT	44.60
PARTS AMOUNT	100.19
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	9.76
TOTAL CHARGES	154.55
LESS INSURANCE	0.00
SALES TAX	9.77
PLEASE PAY THIS AMOUNT	164.32