

DUE BILL

INST # 100K21
Mail # 10007
FORM # 10007 (REV. 10/10)

WORK PROMISED TO BE PERFORMED AT TIME OF SALE

DATE	DESCRIPTION OF CAR	LEASE	FINANCING	SALESPERSON	STOCK NO
07/29/2013	2011 TL3	N/A			

PRESENT THIS ORDER WHEN WORK IS TO BE COMPLETED

1. *See to remove (4) rear suspension nuts at rear wheel*
- 2.
- 3.
- 4.
- 5.
- 6.
7. *NO OTHER WORK PROMISED OR IMPLIED. EXCEPT AS SHOWN.*

"VOID AFTER 30 DAYS"

Ca100256

NOTE: THE ABOVE PROMISED WORK IS THE ONLY WORK TO BE PERFORMED FREE OF CHARGE. ANY ADDITIONAL WORK WILL BE CHARGED FOR IN ACCORDANCE WITH THE TYPE OF WARRANTY ISSUED AT TIME OF SALE, AND WILL BE CASH ON DELIVERY. ALL WORK MUST BE DONE IN OUR SHOP, AND YOU MUST MAKE AN ADVANCE APPOINTMENT WITH THE SERVICE DEPARTMENT BEFORE THE ABOVE WORK CAN BE PERFORMED.

Signed: Sales Mgr. **X** *[Signature]* Signed: Customer **X** *[Signature]*

DUE TO INSURANCE REGULATIONS — NO LOAN CARS AVAILABLE

LAW FORM NO. 1000-0017 (REV. 10/10)
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CUSTOMER #: 9060586

635224

Mercedes-Benz of Anaheim

A DaimlerChrysler Company



J STAR MOTORS
 RESALE BUYER 100-561547 DMV LIC 64127
 8200 E CRYSTAL DR
 ANAHEIM HILLS, CA 92807
 HOME: 714-929-6242 CONT: 714-929-6242
 BUS: 714-745-6122 CELL:

INVOICE

DUPLICATE 2
PAGE 3

Authorized Mercedes-Benz Dealer
 5305 E. La Palma Ave. Anaheim Hills, CA 92807
 www.anaheimmercedes.com
 (714) 777-1900 (714) 777-1901 fax
 Hours: Mon. - Fri. 9:00am to 6:00pm, Sat. 9:00am to 4:30pm
 Additional Service Facility located just off the 60 Freeway at
 200 North Via Green - Anaheim Hills, CA 92807

TEAM SERVICE MANAGER: 912 IVAN CRNICEROB

YEAR	MAKE	MODEL	VIN	CHASSIS	RELEASE DATE	TRAIL
GREY	11	MERZ 516 (11)	KDDRJT7K88BA001717		4468/4472	7249
DATE	FROM DATE	TO DATE	HOURS	DATE	PAYMENT	TERMINATE
20JUL10	00MAY10	20JUL2014	17:00	20FEB13	VISA	20FEB13

10:47 18FEB13 11:39 20FEB13
 OPTIONS: DLR:75568 MDG:159989-60-001729
 TRN:197277-1A-001717 AXL:TRIM_557

LINE	DESCRIPTION	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	EXCISE, GREEN TEAM T29						

*** NARR ADD ON PER NICK D'WIGGS ENGINE MOUNTS LEAKING. SOF SPECIAL ORDER PART-SERVICE ADVISOR TO ENTER

ALL INFORMATION

29 CYR 0.00 0.00

4472 MOTOR MOUNT BACKORDER DEPART

*** NARR ADD ON PER NICK D'WIGGS ENGINE START/STOP FUSE BOTTOM INOP

CAUSE: CONTACT FAULT AT FUSE - NO

4472 541286 FUSE FOR REPLACE

2020 M (N/C)

1-000000-004202 FUSE LINK DIRK-JR (N/C)

4472 541011 SHORT TEST PERFORM

2020 M (N/C)

4472 FUSE 73 REAR SAM CONTROL MODULE WORK. REPLACE FUSE 73 REAR

SAM. PERFORM SHORT TEST, READ OUT DTC. FOUND LOW VOLTAGE IN ALMOST ALL

SYSTEMS. CLEAR DOR AND CHECK START/STOP FUSE BOTTOM. STILL INOP. CHECK

WIRING DIAGRAM AND CHECK FUSE 73 REAR SAM. FOUND FUSE WORK. REPLACE

FUSE AND PERFORM FUNCTION TEST. NORMAL OPERATION WITH START/STOP FUSE

BOTTOM. GREEN TEAM T29

EST: 149.95 18FEB13 10:47 SA: 912

SERVICE AND PARTS ARE OPEN ON SATURDAYS

8:00 A.M. - 4:30 P.M.

ON BEHALF OF SERVICE DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CORRECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR ABUSE RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR 10 YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICE DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

The dealer warrants components of its vehicles and parts at the sale of this warranty. The dealer further warrants that the materials and parts used in repair, including any third parties of responsibility in connection with a vehicle repair. This dealer warrants no services, and other parts in connection with the sale of its services.

DESCRIPTION	TOTAL
LABOR AMOUNT	149.95
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SALES TAX	0.00
MISC CHARGES	0.00
TOTAL CHARGE	149.95
SALES INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	149.95

WORKER: [REDACTED] SERVICE MANAGER OR AUTHORIZED PERSON (S/N)

CUSTOMER SIGNATURE

Notice to Consumer: Please read important information on back.

BAR # ARD 108321

EPA # CA098167218

FORM 1000-100-01-0000-0000-0000

CUSTOMER COPY

CUSTOMER #: 9040586

635224

Mercedes-Benz of Anaheim

A DaimlerChrysler Company



J STAR MOTORS
 RESALE SKYEA 100-543567 DMVIC 64127
 8200 E CRYSTAL DR
 ANAHEIM HILLS, CA 92807
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INVOICE
 DUPLICATE 2
 PAGE 2

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 5395 S. La Palma Ave. - Anaheim Hills, CA 92807
 www.anaheimmercedes.com
 (714) 777-0920 (714) 777-1811 Ext.
 Hours: Mon. - Fri. 9:00am to 4:30pm, Sat. 8:00am to 4:30pm
 Additional Services Available Located Just Off the 41 Freeway at
 288 West Via Coronado - Anaheim Hills, CA 92807

TEAM SERVICE MANAGER: 912 IVAN CENICEROS

DATE	TIME	FROM	TO	DESCRIPTION	AMOUNT	PAYMENT	DATE
20JUL10	11:11	MAY10	20JUL2014	17:00	20FEB13	VISA	20FEB13
10:47		18FEB13		11:39		20FEB13	

LINE	DESCRIPTION	LIST	NET	TOTAL
1	WASH & TIRE DRESSING - FOR UPGRADED CAR WASH INCLUDING HAND WAX OR COMPLETE DETAILING			
29	CPR		0.00	0.00

F** SERVICE CAMPAIGN 2012100003, Install Brake Line Spacers
 CAUSE: CAMPAIGN/VE
 027849 OPERATIONS: PROTECTIVE HOSE TOBRAKE LINES
 RETROFIT ACC. NO. 89 910 42, CODE: 1110P8884
 1304P42B39
 2013 DIRK - JR
 1 201-476-11-26-05 FUEL HOSE, VL (N/C)
 DIRK-MORNING ORDER
 4468 SERVICE CAMP. BRAKE LINE SPACERS, RETROFIT PROTECTIVE HOSE AT BRAKE LINES. GREEN TEAM TRM

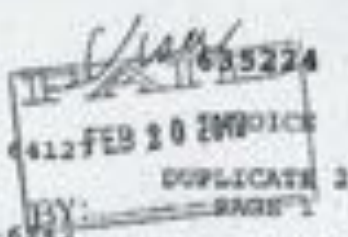
G** CAMPAIGN - 2013010007: 197 REAR DIFFUSOR
 CAUSE: CAMPAIGN/VE
 025884 OPERATIONS: REAR DIFFUSOR SCREWS/BOLTS
 REPLACE ACC. NO. 89 910 42, CODE: 1110P8884
 2013 DIRK - JR
 10 00000-007647 HEXALOBULAR (N/C)
 MORNING ORDER
 1 AXH00024 MAX (N/C)
 KKK
 2 930112-006003 NUT (N/C)
 DIRK - JR
 4468 SERVICE CAMP. REAR DIFFUSOR BOLTS, REPLACE REAR DIFFUSOR

ON BEHALF OF SERVICE DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER, THERE WAS NO NOTIFICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR 31 YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICE DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	STATEMENT OF DECLARER The buyer warrants compliance of all the warranties with respect to the use of its equipment. The Seller hereby expressly warrants of merchantable and fitness for a particular purpose. Seller neither warrants nor represents, nor shall be deemed to warrant, that the goods are suitable for the use of the buyer.	LARGEST AMOUNT	
		PARTS AMOUNT	
		OIL & LUBE	
		SUBLET AMOUNT	
		MISC CHARGES	
		TOTAL CHARGES	
		LESS DISCOUNT	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

Notice to Consumer: Please read important information on back. BAR # ARD 108331 EPA # CA081673579

CUSTOMER #: 9060586

J STAR MOTORS
 RESALE BUYER 100-562567 INVLIC
 8200 E CRYSTAL DR
 ANAHEIM HILLS, CA 92807
 HOME: 714-929-6242 CONT: 714-929-6242
 BUS: 714-749-6122 CELL:



TEAM SERVICE MANAGER

Mercedes-Benz of Anaheim

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 Additional Services Available located just off the 10 Freeway at
 290 North Via Carre, Anaheim Hills, CA 92807

913 TYAN CENICEROS

COLOR	YEAR	MAKE/MODEL	VIN	PLATE	MOBILITY	TAG
GREY	11	MERCE GLK (11)	WDCRJT48A8RA001717	4468/4472		7249

ISSUE DATE	POOR DATE	WASH EXP	REMOVAL DATE	EXPIRE DATE	PAYMENT	NEW DATE
20JUL10	001MAY10	20JUL2014	17:00	20FEB13	VISA	20FEB13

NO. OPNO. HEADP. OPTIONS: DLR:75548 EMO:159980-60-001729
 TRM:197377-1A-001717 AXL:TRIM_557

LINE	DATE	DESCRIPTION	LIST	NET	TOTAL
10147	18FEB13	11:39 20FEB13			

2020 C 149.95 149.95

PERFORM COMPREHENSIVE VEHICLE INSPECTION. PERFORM COMPREHENSIVE VEHICLE INSPECTION, FRONT BRAKE PADS APPROX. 90-95% FRONT

REAR BRAKE DISC AT 25.6mm, SAFETY MIN IS 23.0mm. REAR BRAKE PADS APPROX. 90-95%

REAR BRAKE DISC AT 25.6mm, SAFETY MIN IS 24.0mm. FRONT BRAKE PADS

MOOSE) TIRE PRESSURE MONITOR LIGHT ON, SERVICE EXCEEDED (600YRS. POOD

MOTORCRAFT MAIN BATTERY INSTALLED! 1.0UL GREEN TEAM T29

B REQUEST CUSTOMER SERVICE ADVISOR

29 CPR 0.00 0.00

C MERCEDES-BENZ MULTI-POINT VISUAL INSPECTION - NOTE: BASED ON YEAR & MODEL, INSPECTION OF SOME COMPONENTS MAY BE EXCLUDED AND MAY REQUIRE ADDITIONAL TIME AND OR ESTIMATE.

29 CPR 0.00 0.00

D CHECK, CORRECT AND RECORD ALL 5 TIRE PRESSURES/TREAD DEPTH MEASUREMENTS ACCORDINGLY. RECORD PRESSURES PER TIRE.

TP CHECK, CORRECT AND RECORD ALL 5 TIRE PRESSURES/TREAD DEPTH MEASUREMENTS ACCORDINGLY. RECORD PRESSURES PER TIRE.

29 CPR 0.00 0.00

4468 TIRE PRESSURE AND TREAD, FRONT LEFT TIRE 5-7-6mm, 31PSI. FRONT RIGHT TIRE 6-7-5mm, 31PSI. REAR LEFT TIRE 5-6-6mm, 35PSI. REAR RIGHT TIRE 6-6-5mm, 35PSI. GREEN TEAM T29

ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART APPEARED OR RELEASED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR ABUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR 11 YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLOSURE

The below warranty constitutes all of the warranties that apply to the sale of this vehicle. The following items are not covered by this warranty, including any other warranty or policy of insurance.

WARRANTY COVERAGE

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WARRANTY COVERAGE

Notice to Consumer: Please read important information on back.

BAR # APD 108331

SPK # CA0881672679

CUSTOMER COPY



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SF
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24 HOURS

ROADSIDE ASSISTANCE SERVICE
 1-800-222-0100

WORKORDER NO.	108923	CONTRACTOR	JON KEARNS	2432 TH FLOOR	176	DATE	06/10/13	WARRANTY NO.	WBCSS53151	
		PLATE NO.	7ABX707	MSRP	6,358	MODEL	AMG IMOLA G	YEAR		
		II/MERCEDES-BENZ/SLS AMG/2DR CPE								
		WDBR37HABBA001717								
		TYPE		DATE		DATE	05/28/13			
		REASON								MO: 63560

JOB 3 TOTALS

JOB 3 JOURNAL PREFIX MICS JOB 3 TOTAL 0.00

JOB 4 CHARGES

LABOR

JOB 4 WORK 0 INFLAT - CAL LAW TIRE CHECK TECH(S): 2180 INTERNAL

PERFORM MANDATORY CALIFORNIA STATE LAW AB32 "TIRE INFLATION CHECK AND CORRECTION" AS PER AB32, CHECK AND CORRECTED TIRE INFLATION TO MANUFACTURE SPECIFICATIONS. TIRES INFLATED TO (PSI):
 FRONT 35
 REAR 41

JOB 4 TOTALS

JOB 4 JOURNAL PREFIX MICS JOB 4 TOTAL 0.00

JOB 5 CHARGES

LABOR

JOB 5 WORK 001-A MULTI-POINT INSPECT TECH(S): 2180 INTERNAL

PERFORM COURTESY MULTI-POINT INSPECTION - VALUE \$79.95 PLEASE SEE ATTACHED ASR (ADDITIONAL SERVICE REQUEST) SHEET. COMPLETED MULTI-POINT INSPECTION. REFER TO INSPECTOR.

JOB 5 TOTALS

JOB 5 JOURNAL PREFIX MICS JOB 5 TOTAL 0.00

JOB 6 CHARGES

LABOR

JOB 6 WORK 0002 WASH CAR WASH EXTEND ONLY TECH(S): 0007 INTERNAL

PERFORM COMPLIMENTARY CAR WASH

JOB 6 TOTALS

JOB 6 JOURNAL PREFIX MICS JOB 6 TOTAL 0.00

ESTIMATE

CLIENT HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF 80.00 (+TAX)

B.A.R. # AK041274
 EPA # CAD 982021008
 EPA # CAC 002584953
 EPA # CAL 00258049

PAGE 1 OF 1

CUSTOMER COPY

SERVICE PROOF

(CONTINUED ON NEXT PAGE) 10:50am

PLEASE READ ALL WARRANTY, PROPS AND ADDITIONAL IMPORTANT INFORMATION ON REVERSE SIDE



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ROADSIDE ASSISTANCE SERVICE
 1-800-222-0100

VEHICLE ID: 108923	OWNER: DON KEARNS	2432	PLATE: 176	DATE: 06/10/13	MBCS553151
		7ABX707	PRICE: 6,358	AMG INOLA G	STOCK NO:
	II/MERCEDES-BENZ/SLS AMG/2DR CPE			RECALL DATE:	RECALL MILE:
	W'D'R J J H A B B A 0 0 1 7 1 7			RECALL RECALL NO:	RECALL DATE:
				DATE: 05/28/13	
					NO: 63560

JOB 1 CHARGES

LABOR
 W 1 TIME-BEING DIAGNOSE SUSPENSION TECH(S) 2181 WARRANTY
 CLIENT STATES THERE IS A SNAPPING NOISE IN THE FRONT SUSPENSION ON LEFT TURN INTO A DRIVEWAY.
 ROAD TEST, CONFIRM COMPLAINT. INSPECT UNDERCARRIAGE, SUSPENSION, BRACING COMPONENTS AND STEERING SYSTEM FOR ANY SIGNS OF IMPACT OR LOOSE ASSEMBLIES, NONE FOUND. LOOSEN AND RETIGHTEN STEERING RACK BOLTS, CROSS MEMBERS FOR CHASSIS SUPPORT, LOWER CONTROL ARM BOLTS, STRUT AND BALL JOINT BOLTS.
 ROAD TEST UNDER SAME CONDITIONS OF CONFIRMED NOISE, NO FURTHER NOISES HEARD.
 BINDING STRUCTURAL RIGIDITY COMPONENTS CAUSING COMPLAINT, LOOSEN AND RE-TIGHTENED, ROAD TEST AND CONFIRM REPAIR.
 NON I.7

JOB 1 TOTALS

JOB 1 JOURNAL PREFIX MICS JOB 1 TOTAL 0.00

JOB 2 CHARGES

LABOR
 W 2 BMBZ BUMPER FENDER HOOD TECH(S) 2583 WARRANTY
 CLIENT STATES THAT THE DRAIN UNDER THE REAR SPOILER DOES NOT DRAIN.
 CONFIRM COMPLAINT. INSPECTION REVEALS DRAIN TUBES AT REAR SPOILER KINKED AND BINDING CAUSING DEBRIS TO ACCUMULATE AND CAUSE COMPLAINT.
 RAR INNER TRUNK LINER, RE-ROUTE AND SECURE DRAIN TUBES ON TRUNK. CLEAN AND FUNCTION TEST DRAIN SYSTEM OF TRUNK LID. SYSTEM OPERATING AS DESIGNED.
 NON 0.5

JOB 2 TOTALS

JOB 2 JOURNAL PREFIX MICS JOB 2 TOTAL 0.00

JOB 3 CHARGES

LABOR
 W 3 BMBZ-BEAM DISC EFFECT COMPLAINT TECH(S) 2183 WARRANTY
 CLIENT STATES THAT LEFT LICENSE PLATE LAMP IS LOOSE.
 CONFIRM COMPLAINT. INSPECTION REVEALS BROKEN RETAINING CLIP AT LEFT LICENSE PLATE LAMP LENS ASSEMBLY. INSPECTION REVEALS NO EXTERNAL DAMAGE OR RESIZE.
 REPLACE LAMP LENS ASSEMBLY, FUNCTION TEST, SYSTEM OPERATING AS DESIGNED.
 NON 0.2
 LL.DOF 82 C11 387

PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
	1	197-820-05-56	LICENSE PLAT			0.00
				TOTAL - PARTS		0.00

B.A.R. # AK041274
 EPA # CAD 962021008
 EPA # CAC 002584953
 EPA # CAL 000258049



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ROADSIDE ASSISTANCE SERVICE
 1-800-222-0100

CONTRACT NO. 108923	ADDRESS JOHN KEARNS	CITY 2432	STATE 074	DATE 09/24/13	WARRANTY NO. MBCS559853
	PHONE NO. 788X707	PRICE 7,645	MODEL AMG IMOLA G		
	YEAR / MAKE / MODEL 11/MERCEDES-BENZ/SLS AMG/ZDR CPE				
	VIN WDDR17H8BA001717				
			DATE 09/24/13		
MO: 7646					

JOB 1 CHARGES

LABOR
 11/1 K0N0Z-001AG DEAD BRAKE COMPLAINT TECH(S):Z386 INTERNAL
 CLIENT STATES THE BRAKES ARE NOISY WHEN HOT ON LIGHT
 BRAKING WHEN WEARING STOP. PLEASE INSPECT AND ADVISE.
 VERIFIED SLIGHT BREAK SQUEAL AS PER CUST DESCRIPTION
 VISUALLY INSPECTED BRAKES (FRONT & REAR); BREAK INSPECTION
 REVEALED FRONT AXLE WITH APPROX 60% LINING / REAR AXLE WITH
 APPROX 80% LINING; SEARCHED FOR IMP ON HUB SIDE FOR BRAKE
 SQUEAL COMPLAINT; NONE FOUND AT THIS TIME; NORMAL FUNCTION
 AS PER MFG MANUFACTURER SPECS & DESIGN AT THIS TIME

JOB 1 TOTALS

JOB 1 JOURNAL PREFIX MICS JOB 1 TOTAL 0.00

JOB 2 CHARGES

LABOR
 11/2 K0N0Z-001AG DEAD ELECT COMPLAINT TECH(S):Z386 WARRANTY
 CLIENT STATES HORN SOUNDS WEAR.
 VERIFIED BOTH HORN(S) SOUND WEAR
 SIP ON 9/24/13 @ 2:15pm

PARTS	QTY	PP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
	0	197-542-00-20	FARWAIVE HORN			WARRANTY
PART ON SPECIAL ORDER						
** QUANTITY 1 IS SPECIAL ORDERED **						
	0	197-542-00-20	FARWAIVE HORN			WARRANTY
PART ON SPECIAL ORDER						
** QUANTITY 1 IS SPECIAL ORDERED **						
					TOTAL - PARTS	0.00

JOB 2 TOTALS

JOB 2 JOURNAL PREFIX MICS JOB 2 TOTAL 0.00

JOB 3 CHARGES

LABOR
 11/3 K0N0Z-NPE-A MULTI-POINT INSPECT TECH(S):Z386 INTERNAL
 PERFORM COURTESY MULTI-POINT INSPECTION - VALUE \$79.95
 PLEASE SEE ATTACHED AIR (ADDITIONAL SERVICE REQUEST) SHEET.
 COMPLETED MULTI-POINT INSPECTION.
 REFER TO INSPECTION.

JOB 3 TOTALS

JOB 3 JOURNAL PREFIX MICS JOB 3 TOTAL 0.00

JOB 4 CHARGES

LABOR
 11/4 K0N0Z-0-01PLAT CAL LAW TIRE CHECK TECH(S):Z386 INTERNAL
 PER CAL LAW - TIRE INFLATION CHECK AND CORRECTION
 AS PER MFG. CHECK AND CORRECTED TIRE INFLATION TO
 MANUFACTURE SPECIFICATIONS.

B.A.R. # AK081274
 EPA # CAD 982021008
 EPA # CAC 002584953
 EPA # CAL 000258049



Mercedes-Benz of San Francisco

Multi-Point Inspection

Date : September 24, 2013 RO#: 559853
 Yr/Model : 2011/SLS Miles : 7645

Customer [Redacted]
 Technician : 2386-Reto Mueller

MEETS MANUFACTURER SPECIFICATIONS

MAY REQUIRE FURTHER ATTENTION

FAILS TO MEET MANUFACTURER SPECIFICATIONS

Initial Road Test

- OKAY Central Locking (Lock/Unlock)
- Operation of Dash Instruments/Illumination, Horns, Headlamps, Exterior Lights, Hazard Lamps, Brake Lamps, Signals, Service Indicator, Warning Lights and Set Clock
- OKAY Climate Control Function, Defrost, (Hot/Cold)
- OKAY Wiper / Washer System (Ch. All Speed, Activate Front, Rear & Headlamp Washers/Wipers)
- OKAY Initial Road Test (Transmission Shifting, Noises, Brake Vibration, Steering Play, Rough Idle, Alignment)

Service Bay Items

- DONE Fluid Levels (Top Off if Low) - Checked and Topped Off
- Battery Tested - OK
- Engine Drive Belt(s), Waterpump Pulley Play, Tensioner(s)
- Coolant, A/C, PCV hoses (Cracking, Damage, Leaks)
- (null)

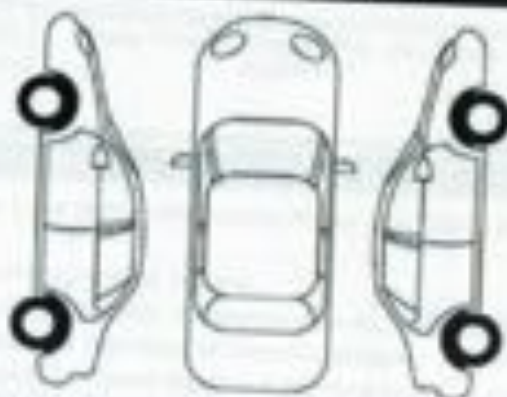
Under Carriage Items

- Oil / Fluid Leaks
- Engine/Transmission Mounts
- Shocks, Linkages, Bushings and Ball Joints Visual
- Check Inside Brake Pads, Check Calipers (Tightness/Leaks)
- Drive Line, Flex Disc, Differential Mounts, Axle Boots
- Exhaust System, Damaged, Loose, Leaking
- Inspect Under Carriage For Impact Damage
- Other Repair Recommendations

Comments

NO COMMENTS PROVIDED.

Under Carriage (Brakes)



Brake Measurements Not Taken This Service Visit

Tires

- Left Front Tire Tread Depth 4.1 mm or greater
- Right Front Tire Tread Depth 4.1 mm or greater
- Left Rear Tire Tread Depth 4.1 mm or greater
- Right Rear Tire Tread Depth 4.1 mm or greater
- Nails In Tires

TIRE WEAR INDICATES: No Alignment Needed

Inspection Results

Date : September 24, 2013 RO#: 559853 Customer : XXXXXXXXXX
 Yr/Model : 2011/SLS Miles : 7645 Advisor : 2432-Jon Kearns

INITIAL ROAD TEST

<p>OKAY Operation of Dash Instruments/Illumination, Horns, Headlamps, Exterior Lights, Hazard Lamps, Brake Lamps, Signals, Service Indicator, Warning Lights and Set Clock.</p> <p>OKAY Wiper / Washer System (Ck All Speed, Activate Front, Rear & Headlamp Washers/Wipers)</p> <p>OKAY Fluid Levels (Top Off / Low)</p>	<p>OKAY Central Locking (Lock/Unlock)</p> <p>OKAY Climate Control Function, Defrost, (Hot/Cold)</p> <p>OKAY Initial Road Test (Transmission Shifting, Noises, Brake Vibration, Steering Play, Rough Idle, Alignment)</p>
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These Items Meet Manufacturer Specifications

<p>Battery Tested - OK</p> <p>Coolant, A/C, P/S Hoses (Cracking, Damage, Leaks)</p> <p>Oil / Fluid Leaks</p> <p>Shocks, Linkages, Bushings and Ball Joints. Visual Check</p> <p>Inside Brake Pads, Check Calipers (Tightness/Leaks)</p> <p>Exhaust System, Damaged, Loose, Leaking</p> <p>Other Repair Recommendations</p> <p>Right Front Tire Tread Depth 4.1 mm or greater</p> <p>Right Rear Tire Tread Depth 4.1 mm or greater</p> <p>Alignment OK</p>	<p>Engine Drive Belt(s), Waterpump Pulley Play, Tensioner(s) (null)</p> <p>Engine/Transmission Mounts</p> <p>Drive Line, Flex Disc, Differential Mounts, Axle Boots, Inspect Under Carriage For Impact Damage</p> <p>Left Front Tire Tread Depth 4.1 mm or greater</p> <p>Left Rear Tire Tread Depth 4.1 mm or greater</p> <p>Nails in Tires</p>
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These Items May Require Further Attention*

No Items in This Category

These Items Fail To Meet Manufacturer Specifications**

** Not completing repairs may impact the safety, performance or warranty of your vehicle

Mercedes-Benz

Mercedes-Benz of San Francisco

1480 FOLSOM STREET
 SAN FRANCISCO, CALIFORNIA 94103
 (415) 673-1700 • FAX (415) 553-8912
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 SF
 Benz

24 HOURS

 ROADSIDE ASSISTANCE SERVICE
 1-800-222-0100

108923	OWNER JON KEARNS	PHONE 2432 324	DATE 11/08/13	WARRANTY MBCS562307
	VEHICLE NO. 7ABX707	PRICE 7,989	MODEL AMG IMOLA G	
	YEAR MAKE MODEL 11/MERCEDES-BENZ/SLS AMG/2DR CPE			
	VIN WDDR27HABBA001717			
	DATE 11/04/13			

MO: 7995

JOB# 1 CHARGES

LABOR	DESCRIPTION	TECH(S)	WARRANTY			
M 1 SAMSZ-0040	DIAG ELECTRIC SYSTEM	TECH(S)-2386	WARRANTY			
	CLIENT STATES HORN SOUNDS WEAK. ORDERED PARTS ARE HERE. VERIFIED LEFT HORN INOP / RIGHT HORN WEAK -DIAG REVEALED LEFT HORN EL FAULT (INOP) / RIGHT HORN WEAK NEEDS LEFT & RIGHT HORNS (HIGH & LOW PITCH) -RAN FRONT BUMPER -REPL LEFT & RIGHT HORNS (HIGH & LOW PITCH) -CLEARED DTC -VERIFIED REPAIR: ALL HORN SYST DRIVING PERF AS PER MFG MANUFACTURER SPECS & DESIGN AT THIS TIME (AFTER REPAIR) LL DCP SA F00 737					
PARTS	QTY	FF NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
	1	297-542-00-20	FANFARE HORN			WARRANTY
	1	297-542-01-20	FANFARE HORN			WARRANTY
			TOTAL - PARTS			0.00

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX MICS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES

LABOR	DESCRIPTION	TECH(S)	WARRANTY
M 2 SAMSZ-0040	DIAGNOSTIC SUSPENSION	TECH(S)-2386	INTERNAL
	CLIENT STATES THERE IS A CLUNKING NOISE WHEN PULLING IN DRIVEWAYS. ROAD TESTED CAR (MILES 7969 - 7996) DROVE CAR INTO SEVERAL DRIVE WAYS FROM LEFT & RIGHT SIDE (ENTERING) COULD NOT VERIFY CUST STATED COMPLAINT AT THIS TIME / NO STATED NOISE COULD BE VERIFIED AT THIS TIME NO PROBLEM FOUND AT THIS TIME RECOMMEND TO HAVE CUSTOMER DRIVE WITH TEAM LEADER IN ORDER TO VERIFY / FOR POINT STATED NOISE AND GO FROM THERE		

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX MICS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES

LABOR	DESCRIPTION	TECH(S)	WARRANTY
M 3 SAMSZ-0040	CAL LAW TIRE CHECK	TECH(S)-2386	INTERNAL
	PERFORM MANDATORY CALIFORNIA STATE LAW 4632 "TIRE INFLATION CHECK AND CORRECTION" AS PER ABSU. CHECK AND CORRECTED TIRE INFLATION TO MANUFACTURE SPECIFICATIONS. TIRES INFLATED TO (PSI): FRONT AXLE 35PSI REAR AXLE 40PSI		

JOB# 3 TOTALS

JOB# 3 JOURNAL PREFIX MICS JOB# 3 TOTAL 0.00

B.A.R. # AK041274
 EPA # CAD 982021008
 EPA # CAC 002584853
 EPA # CAL 000258049



Mercedes-Benz
24 HOURS
ROADSIDE ASSISTANCE
CALL 1-800-354-2500

Mercedes-Benz of San Francisco

1480 FOLSOM ST. - CORNER 11th
SAN FRANCISCO, CALIFORNIA 94103
PHONE (415) 873-1700 FAX (415) 853-8913
www.sfbenz.com



8.8.17 480114
SPR # 1300 000000

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MSRP	TOTAL	OPERATION	OPERATION DESCRIPTION	MSRP	TOTAL
04MBZ-ADDBLUE	ADD ADDBLUE	NO	235.50				

SERVICE HISTORY

DATE	REPAIR ORDER #	MI/AGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION

SALESPERSON NO. you may choose another licensed facility to perform the service. **SERVICE** STATE REG# 4201

<input checked="" type="checkbox"/> CALL <input type="checkbox"/> NO <input type="checkbox"/> NO	WDDRJ7HA8BA001717 11/MERCEDES-BENZ/SL5 AMG/2DR CPE AMG IMOLA GREY/ N HBZZ Y Y A 5,001 2432 TON KEARNS	108923 02/26/13 2385	548014 02/26/13 2385
08:53am 02/26/13 06:00pm 5	<small>PLEASE SAVE PARTS</small>		

CONTACT WINDOW TINT COMPANY TO REMOVE THE WINDOW TINT FROM THE DRIVERS DOOR GLASS.

7 | 4MBZ-D-INFLAT CAL LAW TIRE CHECK
PERFORM MANDATORY CALIFORNIA STATE LAW AB32 "TIRE INFLATION CHECK AND CORRECTION"

8 | 0MBZ-WASH CAR WASH EXTERIOR ONLY
PERFORM COMPLIMENTARY CAR WASH

REPAIR ESTIMATE # 5 DATE TIME VEHICLE IDENTIFIED MAKE & MODEL VIN LICENSE #	REPAIR ESTIMATE # 5 DATE TIME VEHICLE IDENTIFIED MAKE & MODEL VIN LICENSE #	REPAIR ESTIMATE # 5 DATE TIME VEHICLE IDENTIFIED MAKE & MODEL VIN LICENSE #
--	--	--

VEHICLE CHECK-IN

C - Drive
 S - Scratch
 D - Dent
 M - Missing
 T - Tear
 G - Glass Damage

Spare Tire _____
 Radio _____
 CD _____
 Fuel _____

Customer Signature

SALESPERSON	DATE	TIME

MONDAY THRU FRIDAY 7:30 A.M. - 5:30 P.M. CLOSED SATURDAY AND SUNDAY

Mercedes-Benz of San Francisco 415-873-1700

Mercedes-Benz

Mercedes-Benz of San Francisco

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 www.sfbenz.com


24 HOURS
 ROADSIDE ASSISTANCE SERVICE
 1-800-222-0100

WORK ORDER NO: 108923	NAME: JON KEARNS	PLATE NO: 2432	REG NO: 3385	DATE: 02/28/13	WARRANTY NO: WBCSS48014
	MAKE: AMG	MODEL: INOLA G	PRICE: 5,001		
II/MERCEDES-BENZ/SLS AMG/2DR CPE					
WDR37HABBA001717					
				DATE: 02/26/13	
					NO: 5003

QTY	PP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
1	000-962-02-21	ME TRICKLE C	175.50	175.50	175.50
			TOTAL - PARTS		175.50
JOB 10 TOTALS					
			PARTS		175.50
			JOB 10 JOURNAL PREFIX WICS JOB 10 TOTAL		175.50

ESTIMATE
 CLIENT HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$1242.40 (+TAX)
 APPROVED REVISED ESTIMATE (# 1) OF \$1417.40 (+TAX) ON 02/27/13 AT 11:55am
 BY JEFFREY HELLER COMMENTS

PLEASE CALL 415-673-1700 TO SCHEDULE YOUR NEXT APPOINTMENT!
 MERCEDES BENZ OF SAN FRANCISCO THANKS YOU FOR YOUR BUSINESS
 *****DRIVE SAFELY AND HAVE A GREAT DAY*****

[CASH] [CHECK] [CHARGE] [VISA] [MC] [AMX] [DISCOVER]

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.

CLIENT SIGNATURE



TOTAL LABOR.... 964.00
 TOTAL PARTS.... 414.24
 TOTAL SURLET... 0.00
 TOTAL G.S.S.... 0.00
 TOTAL MISC CHG. 3.35
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 38.25

TOTAL INVOICE \$ 1419.84

PAID
 FEB 28 2013

Mercedes-Benz of S.F.

B.A.R. # AKD41274
 EPA # CAD 982021008
 EPA # CAC 002584953
 EPA # CAL 000258049

Mercedes-Benz of San Francisco

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 www.sfbenz.com



24 HOURS

ROADSIDE ASSISTANCE SERVICE
 1-800-222-0100

108923	JON KEARNS	2432	3385	02/28/13	MBCS548014
			5,001	AMG IMOLA G	
	II/MERCEDES-BENZ/SLS AMG/ZOR CPE				
	WDDRJ7HABBA001717				
				02/26/13	
					NO: 5003

JOB 6 TOTALS.....

JOB 6 JOURNAL PREFIX HICS JOB 6 TOTAL 0.00

JOB 7 CHARGES.....

LABOR
 J 7 40HZ-5 INFLAT CAL LAW TIRE CHECK TECH(S):JMG INTERNAL

PERFORM MANDATORY CALIFORNIA STATE LAW 4032 TIRE INFLATION CHECK AND CORRECTION AS PER 4032, CHECK AND CORRECTED TIRE INFLATION TO MANUFACTURE SPECIFICATIONS. TIRES INFLATED TO (PSI): FRONT AXLE 33PSI REAR AXLE 30PSI

JOB 7 TOTALS.....

JOB 7 JOURNAL PREFIX HICS JOB 7 TOTAL 0.00

JOB 8 CHARGES.....

LABOR
 J 8 40HZ-5 CAR WASH CAR WASH EXTERIOR ONLY TECH(S):JMG INTERNAL

PERFORM COMPLIMENTARY CAR WASH THE DETAIL DEPARTMENT PERFORMED AN EXTERIOR CAR WASH THANK YOU FOR YOUR PATRONAGE!

JOB 8 TOTALS.....

JOB 8 JOURNAL PREFIX HICS JOB 8 TOTAL 0.00

JOB 9 CHARGES.....

LABOR
 J 9 40HZ-5 OILS ENG SUPP OILS TECH(S):JMG WARRANTY

EXAM. REVEALS FLUID LEAK AT ENGINE AREA. SERVICE INSPECTION REVEALED FRONT RIGHT ENGINE MOUNT WITH OIL LEAK. SOP ENGINE MOUNTS (LEFT & RIGHT) GERMANY

PARTS	QTY	PP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
	6	2X7-240-01-17	ENGINE SUPPO			WARRANTY
PART ON SPECIAL ORDER						
** QUANTITY 2 IS SPECIAL ORDERED **						
					TOTAL - PARTS	0.00

JOB 9 TOTALS.....

JOB 9 JOURNAL PREFIX HICS JOB 9 TOTAL 0.00

JOB 10 CHARGES.....

LABOR
 W18-40HZ1 ACCESSORIES INSTALL TECH(S):JMG 0.00

CLIENT REQUESTS M-B TRUCKLE CHARGER. OBTAIN ACCESSORY CHARGER FROM PARTS AND PUT IN TRUNK.

B.A.R. # AK041274
 EPA # CAD 982021008
 EPA # CAC 002584953
 EPA # CAL 000258049

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24 HOURS

ROADSIDE ASSISTANCE SERVICE
 1-800-222-0100

108923

DON KEARNS

2432

3385

02/28/13

NBCS548014

ANG IMOLA G

IT/MERCEDES-BENZ/SLS ANG/2DR CPE

W'DDR J7HASBA001717

02/26/13

MO: 5003

PERF & SERVICE AS PER MFG FACTORY MAINTENANCE INSTRUCTIONS
 BATTERY TEST CODE (AFTER MARKET BATTERY) : K0SLC21-SM00F8
 CHARGE RETEST (32.12V)
 BRAKE'S WITHIN MAINTENANCE LIMIT SPECS
 TIRES IN GOOD CONDITION WITH 7mm (FRONT) / 6mm (REAR)
 RESET SERVICE INTERVAL
 NOTE: TPC MONITOR COULD NOT BE ACTIVATED SINCE WHEELS HAVE
 NO SENSORS INSTALLED (COST KNOWS)

PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
	1	000-180-30-09	FILTER ELIEME	19.50	19.50	19.50
	1	007603-012206	RING GENERAL	3.46	3.46	3.46
	9	0-1-09-0544	MOBIL 1 FORM	6.00	6.00	54.00
	1	001-986-80-71-17	WINDSHIELD W	3.00	3.00	3.00
	1	287-800-06-45	TS WIPER BLA	88.90	88.90	88.90
TOTAL - PARTS						168.86

JOB # 4 TOTALS
 LABOR 251.50
 PARTS 168.86
 JOB # 4 JOURNAL PREFIX MISC JOB # 4 TOTAL 520.36

JOB # 5 CHARGES

LABOR

M & KONIG-FLUSH BRAKE FLUID FLUSH TECHNICAL 300.00

CLIENT REQUEST BRAKE FLUID FLUSH
 PERFORM BRAKE FLUID SERVICE AS PER MFG MAINTENANCE INTERVAL
 SCHEDULE (EVERY 2yrs)

PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
	2	000-989-08-07-01	BRAKE FLUID	22.94	22.94	45.88
TOTAL - PARTS						45.88

MISC CODE DESCRIPTION CONTROL NO
 WAF BRK FLUID WASTE DISPOSAL FEE
 TOTAL - MISC 5.35

JOB # 5 TOTALS
 LABOR 250.00
 PARTS 45.88
 MISC 5.35

JOB # 5 JOURNAL PREFIX MISC JOB # 5 TOTAL 461.23

JOB # 6 CHARGES

LABOR

M & KONIG-DEGLAS DASH BODY/CHESTS TECHNICAL 8.00

CONTACT WINDOW TINT COMPANY TO REMOVE THE WINDOW TINT FROM
 THE DRIVERS DOOR GLASS.
 THE DETAIL DEPARTMENT EXPERTLY REMOVED THE WINDOW TINTING
 FILM FROM THE DRIVERS DOOR GLASS.

B.A.R. # AK041274
 EPA # CAD 982021006
 EPA # CAC 002584953
 EPA # CAL 000258049

PAGE 2 OF 4

CUSTOMER COPY

SERVICE INVOICE (CONTINUED ON NEXT PAGE) 001149

PLEASE READ ALL WARRANTY, PROP 65 AND ADDITIONAL IMPORTANT INFORMATION ON REVERSE SIDE

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24 HOURS

ROADSIDE ASSISTANCE SERVICE
 1-800-222-0100

108923

SON KEARNS

2432

3385

02/28/13

MBC548014

5,001

AMG EMOLA G

II/MERCEDES-BENZ/SLS AMG/2DR CPE

W D R 3 7 H A B B A 0 0 1 7 1 7

02/26/13

MO: 5003

JOB 1 CHARGES

LABOR

JOB 1 JOURNAL PREFIX MICS - JOB 1 TOTAL 0.00

LABOR
 JOB 1 JOURNAL PREFIX MICS - JOB 1 TOTAL 0.00

LABOR

JOB 2 JOURNAL PREFIX MICS - JOB 2 TOTAL 0.00

LABOR
 JOB 2 JOURNAL PREFIX MICS - JOB 2 TOTAL 0.00

LABOR

JOB 3 JOURNAL PREFIX MICS - JOB 3 TOTAL 296.50

LABOR
 JOB 3 JOURNAL PREFIX MICS - JOB 3 TOTAL 296.50

LABOR

JOB 4 JOURNAL PREFIX MICS - JOB 4 TOTAL 363.50

LABOR
 JOB 4 JOURNAL PREFIX MICS - JOB 4 TOTAL 363.50

LABOR

JOB 5 JOURNAL PREFIX MICS - JOB 5 TOTAL 363.50

LABOR
 JOB 5 JOURNAL PREFIX MICS - JOB 5 TOTAL 363.50

LABOR

JOB 6 JOURNAL PREFIX MICS - JOB 6 TOTAL 363.50

LABOR
 JOB 6 JOURNAL PREFIX MICS - JOB 6 TOTAL 363.50

LABOR

JOB 7 JOURNAL PREFIX MICS - JOB 7 TOTAL 363.50

LABOR
 JOB 7 JOURNAL PREFIX MICS - JOB 7 TOTAL 363.50

LABOR

JOB 8 JOURNAL PREFIX MICS - JOB 8 TOTAL 363.50

LABOR
 JOB 8 JOURNAL PREFIX MICS - JOB 8 TOTAL 363.50

LABOR

JOB 9 JOURNAL PREFIX MICS - JOB 9 TOTAL 363.50

LABOR
 JOB 9 JOURNAL PREFIX MICS - JOB 9 TOTAL 363.50

LABOR

JOB 10 JOURNAL PREFIX MICS - JOB 10 TOTAL 363.50

LABOR
 JOB 10 JOURNAL PREFIX MICS - JOB 10 TOTAL 363.50

LABOR

JOB 11 JOURNAL PREFIX MICS - JOB 11 TOTAL 363.50

LABOR
 JOB 11 JOURNAL PREFIX MICS - JOB 11 TOTAL 363.50

LABOR

JOB 12 JOURNAL PREFIX MICS - JOB 12 TOTAL 363.50

LABOR
 JOB 12 JOURNAL PREFIX MICS - JOB 12 TOTAL 363.50

LABOR

JOB 13 JOURNAL PREFIX MICS - JOB 13 TOTAL 363.50

LABOR
 JOB 13 JOURNAL PREFIX MICS - JOB 13 TOTAL 363.50

LABOR

JOB 14 JOURNAL PREFIX MICS - JOB 14 TOTAL 363.50

LABOR
 JOB 14 JOURNAL PREFIX MICS - JOB 14 TOTAL 363.50

LABOR

JOB 15 JOURNAL PREFIX MICS - JOB 15 TOTAL 363.50

LABOR
 JOB 15 JOURNAL PREFIX MICS - JOB 15 TOTAL 363.50

LABOR

JOB 16 JOURNAL PREFIX MICS - JOB 16 TOTAL 363.50

LABOR
 JOB 16 JOURNAL PREFIX MICS - JOB 16 TOTAL 363.50

LABOR

JOB 17 JOURNAL PREFIX MICS - JOB 17 TOTAL 363.50

B.A.R. # AK041274

EPA # CA0 982021008

EPA # CAC 002584963

EPA # CAL 000258049



Mercedes-Benz

W00120-U-1208KA

SERVICE SHEET for Mercedes-Benz Maintenance System (USA)

Model Year 2011

USA

Model 197



Customer: _____

Repair order number:

548014

Tire Rotation
(Not suggested with
wheel valve only)A 5,000-mile recommended tire rotation
interval will likely necessitate tire rotation
at least once in between each 10,000-mile
maintenance service and at every 10,000-
mile maintenance service.

Tires rotated

YES NO

Note: For any condition found while performing the checks or inspections included in this maintenance sheet, determine the cause and perform the repair using a separate repair order.

Current mileage reading:

5001

Oil grade/viscosity:

Mobil 5W40

Additional notes:

Service Inspection Revealed:
 - front Motor Mount (right) with oil leak
 → Front Motor Mounts ordered 2/27/13

Service work to be performed as advised by
service advisor:

Completion date:

2/27/13

Confirm work has been performed by signing
below:

Mercedes-Benz

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24 HOURS
 ROADSIDE ASSISTANCE SERVICE
 1-800-222-0100

108923	JON KEARNS	2432	3461	03/14/13	HBCS548842
			5,082	AMG IMOLA G	
	II/MERCEDES-BENZ/SLS AMG/ZOR CPE				
	W D D R 3 7 H A S B A 0 0 1 7 1 7				
				03/12/13	
					NO: 5085

JOB # 5 TOTALS
 JOB # 5 JOURNAL PREFIX MISC JOB # 5 TOTAL 0.00

JOB # 6 CHARGES
 JOB # 6 JOURNAL PREFIX MISC JOB # 6 TOTAL 0.00

LABOR
 CAR WASH EXTERIOR ONLY TECHS:000 INTERNAL

PERFORM COMPLIMENTARY CAR WASH
 (CONE DELIVERED CAR TO WASH ON 3/14/13 @ 9:00am
 THANK YOU FOR YOUR PATRONAGE!

JOB # 6 TOTALS
 JOB # 6 JOURNAL PREFIX MISC JOB # 6 TOTAL 0.00

ESTIMATE
 CLIENT HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$0.00 (+TAX)
 APPROVED REVISED ESTIMATE (# 1) OF \$1400.00 (+TAX) ON 03/13/13 AT 05:00pm
 BY JEFFREY HELLER COMMENTS

TOTALS
 PLEASE CALL 415-673-1700 TO SCHEDULE YOUR NEXT APPOINTMENT!
 MERCEDES BENZ OF SAN FRANCISCO THANKS YOU FOR YOUR BUSINESS
 *****DRIVE SAFELY AND HAVE A GREAT DAY*****
 [CASH] [CHECK] [CHARGE] [VISA] [MC] [AMX] [DISCOVER]
 TOTAL LABOR..... 999.95
 TOTAL PARTS..... 362.70
 TOTAL SUBLET..... 0.00
 TOTAL S.O.G..... 0.00
 TOTAL MISC OHL..... 0.00
 TOTAL MISC DISC..... 0.00
 TOTAL TAX..... 31.74

[I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.] TOTAL INVOICE \$ 1394.39

CLIENT SIGNATURE

PAID

MAR 14 2013

Mercedes-Benz of SF

B.A.R. # AK041274
 EPA # CAD 982021008
 EPA # CAC 002564953
 EPA # CAL 000258049

Mercedes-Benz of San Francisco

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24 HOURS

ROADSIDE ASSISTANCE SERVICE
 1-800-222-0100

108923

JON KEARNS

2432

INVT# 1461

03/14/13

HCSS48842

AMG INOLA G

IT/MERCEDES-BENZ/SLS AMG/2DR CPE

W D O R J J H A S B A 0 0 1 7 1 7

03/12/13

NO: 5085

TOTAL - PARTS 0.00

JOB 2 TOTALS

JOB 2 JOURNAL PREFIX HICS JOB 2 TOTAL 0.00

JOB 3 CHARGES

NOTE

JOB 3 WORK ORDER DIAG ELECTR SYSTEM TECHS:ZIM WARRANTY

CLIENT STATES PARKTRONIC IS INOPERATIVE.
 VERIFIED PARK TRONIC INOP AND DASH INDICATOR LIGHTS ON / NO
 REAR INDICATOR LIGHTS ON / PARK TRONIC BUTTON NO FUNCTION
 -DTC READ (BUT NO COMMUNICATION OF PTS SYSTEM (PTS DOES NOT
 SHOW ON INITIAL SHORT TEST)
 -DTC (NON) PERF DIAG: CHECKED FUSE IN REAR SAM (F80): FOUND
 FUSE BURNT / DEFECTIVE: REPL FUSE F80: PERF ADDITIONAL SHORT
 TEST AND VERIFIED PTS SYSTEM NOW SHOWS ON DTC READ (BUT
 VERIFIED ALL PTS SYST OP/FUNC PERF AS PER MFG MANUFACTURER
 SPECS & DESIGN AT THIS TIME (FUSE WILL NOT BURN)
 -REPL FUSE F80 IN REAR SAM ECU TO CORRECT

PARTS	CITY	FP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
1		187-542-01-20	FANFIRE HORN			0.00
				TOTAL - PARTS		0.00

JOB 3 TOTALS

JOB 3 JOURNAL PREFIX HICS JOB 3 TOTAL 0.00

JOB 4 CHARGES

NOTE

JOB 4 WORK ORDER DIAG ELECTR COMPLNT TECHS:ZIM INTERNAL

CLIENT STATES BACKLIGHTING AT HEADLIGHT SWITCH IS INOP.
 (CANNOT VERIFY CUST STATED COMPLAINT: ALL LIGHT SWITCH
 ILLUMINATION PERF AS PER DESIGN AT THIS TIME
 NOTE: LIGHT SWITCH ILLUMINATION ONLY WHEN EXTERIOR LIGHTING
 IS ON (HEAD LAMPS)

JOB 4 TOTALS

JOB 4 JOURNAL PREFIX HICS JOB 4 TOTAL 0.00

JOB 5 CHARGES

NOTE

JOB 5 WORK ORDER INFLATION CALIF LAW TIRE CHECK TECHS:ZIM INTERNAL

PERFORM MANDATORY CALIFORNIA STATE LAW AB32 "TIRE INFLATION
 CHECK AND CORRECTION"
 AS PER AB32, CHECK AND CORRECTED TIRE INFLATION TO
 MANUFACTURE SPECIFICATIONS,
 TIRES INFLATED TO (PSI):
 FRONT AXLE 31PSI
 REAR AXLE 30PSI

B.A.R. # AK041274
 EPA # CAD 982021008
 EPA # CAC 002584953
 EPA # CAL 000258049

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24 HOURS
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 1-800-222-0100

108923	JOHN KEARNS	2432	3461	03/14/13	HBC5548842
			5,082	AMG TMOLA G	
	II/MERCEDES-BENZ/SLS AMG/2DR CPE				
	WDDR37HABBA001717				
				03/12/13	

JOB# 1 CHARGES

LABOR
 108923 108923 108923 108923

DURING PRIOR SERVICE TECH NOTED ENGINE MOUNTS LEAKING.
 ORDERED PARTS ARE HERE.
 AS PER PREVIOUS SERVICE INSPECTION (RO 54854) FRONT ENGINE
 MOUNTS BROKEN
 -REPL FRONT ENGINE MOUNTS
 -NOTE: UPON REPAIR OF FRONT ENGINE MOUNTS & REPL DEFECTIVE
 HORN (R&R FRONT BUMPER) FOUND SEVERAL BUMPER MOUNTING SCREWS
 MIX-MATCHED & RIGHT FRONT INNER FENDER LINER LOOKS NEW
 (STICKER FROM ORDER TO STAR MOTORS STILL ATTACHED). ALSO
 MOUNTING BRACKET FOR RIGHT FRONT OIL COOLER SLIGHTLY BENT
 IN ADDITION ALSO NOTICED WHEN TAKING CLOSER LOOK AT VEHICLE
 PAINT YOU CAN SEE SEVERAL "BUFFERS / SHAKES" IN THE CLEAR
 COATING OVER THE ENTIRE CAR (MORE SO ON FRONT BUMPER / HOOD
 AND TRUNK LID / REAR BUMPER)
 IT SEEMS THAT THE CAR MIGHT HAVE BEEN IN A POSSIBLE MINOR
 "FENDER BENDER" (COSMETICAL DAMAGE); THE SUB STRUCTURE OF
 THE CAR IS IN PROPER ORDER
 -PERF ALIGNMENT; REAR AXLE & FRONT AXLE TOE ADJUSTMENT
 VERIFIED ADJUSTMENT(S); ALL TOE ANGLES WITHIN SPECS
 CAR DRIVES STRAIGHT ON EVEN ROAD SURFACE WITH STEERING
 WHEEL IN CENTERED POSITION

PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
	2	197-240-00-17	ENGINE SAPPD	281.35	181.35	362.70
						TOTAL - PARTS
						362.70

JOB# 1 TOTALS

LABOR 999.95
 PARTS 362.70

JOB# 1 JOURNAL PREFIX HBCS JOB# 1 TOTAL 1362.65

JOB# 2 CHARGES

LABOR
 108923 108923 108923 108923

HORN IS INOPERATIVE, ORDERED PART IS HERE.
 VERIFIED FRONT LEFT HORN INOP
 -DTC READ OUT NO CODE(S)
 -NOTE: RIGHT FRONT HORN (LOW PITCH) OK
 -(1,2 NON) R&R FRONT BUMPER IN ORDER TO ACCESS LEFT SIDE
 (HIGH PITCH) HORN FOR DIAG- INSTALLED TEST LIGHT ON PLUS &
 WIRING CABLE FOR HORN ACTUATION; SPECS : TEST LAMP SHOULD
 LIGHT UP WHEN DEPRESSING HORN SWITCH; RESULT : TEST LAMP
 LIGHTS UP WHEN DEPRESSING HORN SWITCH BUT NO HORN SOUND
 (HIGH PITCH); DIAGNOSE REVEALED EL FAULTY HIGH PITCH HORN
 -REPL HIGH PITCH HORN
 -VERIFIED REPAIR; ALL HORN SYST OP/TUNE PERF AS PER MZ
 MANUFACTURER SPECS & DESIGN AT THIS TIME (AFTER REPAIR)

PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
	1	90000-004200	FUSE LINK			WARRANTY

B.A.R. # AK041274
 EPA # CAD 982021008
 EPA # CAC 002584953
 EPA # CAL 000258049

Mercedes-Benz

Mercedes-Benz of San Francisco

1480 FOLSOM STREET
 SAN FRANCISCO, CALIFORNIA 94103
 (415) 673-1700 • FAX (415) 553-9912
 www.sfbenz.com



24 HOURS

 ROADSIDE ASSISTANCE SERVICE
 1-800-222-0100

CONTRACT NO	108923	NAME	JON KEARNS	PLATE NO	2432	VEHICLE NO	J074	DATE	04/10/13	INVOICE NO	MBCSS0493
						MSRP	5,142	CLIENT NAME	AMG IMOLA G		
			II/MERCEDES-BENZ/SLS AMG/2DR CPE					INVOICE DATE		INVOICE NO	
			WDBR J 7 H A B B A 0 0 1 7 1 7					INVOICE TOTAL AMT		PRODUCTION DATE	
								DATE	04/09/13		
											MO: 5145

JOB 1 CHARGES

LABOR

M 1 AMBIZ FLOW/TPMS REAR WHEEL PROBLEM TECH(S): JSM 476.95

REINSTALL TPC. TIRES MIGHT ALSO NEED TO BE BALANCED
 INSTALLED TPC SENSOR ON ALL WHEELS
 BALANCED ALL WHEELS TO 0 BALANCE
 REPL DEFECTIVE FUSE #70 ON REAR SAM (TPC ECU POWER SUPPLY)
 COORD TPC WHEEL SENSOR ID TO EPC ECU
 SET ALL TIRE PRESSURES 2PSI ABOVE SUGGESTED PRESSURE
 (SUGGESTED VALUES TAKEN FROM GAS DOOR)
 CLEARED ETC
 VERIFIED REPAIR: ALL TPC SYST OP/PLNG PERF AS PER MFG
 MANUFACTURER SPECS & DESIGN AT THIS TIME
 NOTE: TIRE PRESSURE VALUES INCREASE SLIGHTLY WHEN TIRES
 WARM UP (CURRENT TPC IN L/C FRONT : 35PSI / REAR : 37PSI)

PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
	4	000-401-06-09	ROOF	4.00	4.00	16.00
	1	000000-004202	FUSE LINK	5.28	5.28	5.28
TOTAL - PARTS						21.28

JOB 1 TOTALS

 LABOR 476.95
 PARTS 21.28

JOB 1 JOURNAL PREFIX MICS JOB 1 TOTAL 498.23

JOB 2 CHARGES

LABOR

M 2 AMBIZ OK ORDER KEYS TECH(S): JSM 0.00

CLIENT REQUESTS TO ORDER AN EXTRA SMART KEY AND BLACK
 ORDERED ADDITIONAL KEY # 3 WITH BLADE ON 4/9/13 @ 2.00pm
 ORDERED KEYS AS REQUESTED

PARTS	QTY	FP NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
	1	204-905-62-32-9999	KEY	302.40	302.40	302.40
			NON-RETURNABLE PART			
	1	212-760-19-06	MASTER KEY	40.32	40.32	40.32
			NON-RETURNABLE PART			
TOTAL - PARTS						342.72

JOB 2 TOTALS

PARTS 342.72

JOB 2 JOURNAL PREFIX MICS JOB 2 TOTAL 342.72

JOB 3 CHARGES

LABOR

M 3 AMBIZ 0 INFRACTIONAL LAW TIRE CHECK TECH(S): JSM INTERNAL

PERFORM MANDATORY CALIFORNIA STATE LAW AB32 "TIRE INFLATION
 CHECK AND CORRECTION"
 AS PER AB32. CHECK AND CORRECTED TIRE INFLATION TO
 MANUFACTURE SPECIFICATIONS.

 B.A.R. # AK041274
 EPA # CAD 982021008
 EPA # CAC 002584953
 EPA # CAL 000258049

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 800-4 A MERCEDES

Mercedes-Benz
 24 HOURS
 ROADSIDE ASSISTANCE
 CALL 1-800-331-4191

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MOB	TOTAL	OPERATION	OPERATION DESCRIPTION	MOB	TOTAL
40MBZ-ADDBLUE	ADD ADDBLUE	MO	235.50				

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
11/04/13	562307	7989	2432	2385 5385 5385	W	14MBZ-001AG 17MBZ-001AG 40MBZ-0-INFLAT	DIAG ELECTR SYSTEM DIAGNOSIS SUSPENSION CAL LAW TIRE CHECK
10/08/13	560748	7900	2432	5017 5476 2476	W	00MBZ-WASH 40MBZ-MTRAL 4-17 40MBZ-0-INFLAT	CAR WASH EXTERI ONLY TMT & BAL 4 TIRES CAL LAW TIRE CHECK

SALESPERSON NO.

SERVICE

STATE REG# 4291

WDDRJ7HA8BA001717 11/MERCEDES-BENZ/SLS AMG/2DR CPE

108923

AMG 2DR SLA GREY/

9,762 2412

JON KEARNS

02/18/14 02:30pm 02:30pm 1

40MBZ-0-INFLAT CAL LAW TIRE CHECK
 PERFORM MANDATORY CALIFORNIA STATE LAW 8622 "TIRE INFLATION CHECK AND CORRECTION"

00MBZ-WASH CAR WASH EXTERI ONLY
 PERFORM COMPLIMENTARY CAR WASH - VALUE \$19.95

PERFORMED	PERFORMED	PERFORMED

VEHICLE CHECK-IN

C - Chips
 S - Scratch
 D - Dent
 W - Waxing
 T - Tint
 B - Glass Damage

Spare Tire _____
 Radio _____
 CD _____
 Fuel _____

Customer Signature _____

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WEEKDAY THROUGH 7:30 A.M. - 4:00 P.M. CLOSED SATURDAY AND SUNDAY