

PAGE 2 OF 2

Mercedes-Benz of San Francisco

1480 FOLSOM STREET SAN FRANCISCO, CALIFORNIA 94103 (415) 673-1700 • FAX (415) 553-9912 www.sfbenz.com



24 HOURS

EPA # CAL 000258049

ROADSIDE ASSISTANCE SERVICE 1-800-222-0100 ADVISOR 2432 MILEAGE 108923 07/08/19 JON KEARNS 340 SLSGLW 20,867 YEAR / MAKE / MODEL 11/MERCEDES-BENZ/SLS AMG/2DR CPE 7 H A 8 B A 0 0 1 7 1 07/03/19 E# 15998060001729 PERFORM MANDATORY CALIFORNIA STATE LAW AB32 "TIRE INFLATION CHECK AND CORRECTION" Notice to our guests; We will check and correct your front and rear tire pressures when inflated with air. Nitrogen is unavailable at this service center; tire pressures will not be corrected on any vehicle that is identified as Nitrogen inflated. Nitrogen inflated tires are identified by a green valve stem cap. Green valve stems caps is the industrial identification standard for Nitrogen inflated tires. AS PER AB32, CHECK AND CORRECTED TIRE INFLATION TO MANUFACTURE SPECIFICATIONS. TIRES INFLATED TO (PSI); FRONT 31 REAR 35 JOB# 3 TOTALS-----JOB# 3 JOURNAL PREFIX MBCS JOB# 3 TOTAL 0.00 JOB# 4 CHARGES-----LABOR----J# 4 08MBZ-WASH CAR WASH EXTERI.ONLY TECH(S):002 TNTFRNAL PERFORM COMPLIMENTARY CAR WASH - VALUE \$19.95 WASHED AND VACUUMED VEHICLE JOB# 4 TOTALS-----0.00 JOB# 4 JOURNAL PREFIX MBCS JOB# 4 TOTAL ESTIMATE----CLIENT HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$500.00 (+TAX) RECOMMENDED NOT DONE/ DECLINED SERVICES-----TOTALS-----PLEASE CALL 415-673-1700 TO SCHEDULE YOUR NEXT APPOINTMENT! TOTAL LABOR.... 203.00 TOTAL PARTS.... 240.00 MERCEDES BENZ OF SAN FRANCISCO THANKS YOU FOR YOUR BUSINESS TOTAL SUBLET... 0.00 TOTAL G.O.G.... TOTAL MISC CHG. ******DRIVE SAFELY AND HAVE A GREAT DAY**** 0.00 1.01 TOTAL MISC DISC 0.00 []CASH []CHECK#....[]CHARGE VISA[]MC[]AMX[]DISCOVER TOTAL TAX..... 20.40 I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTAMATE PRICE. **TOTAL INVOICE \$** 464.41 B.A.R. # AK041274 EPA # CAD 982021008 STGNATURE EPA # CAC 002584953



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24 HOURS

ROADSIDE ASSISTANCE SERVICE 1-800-222-0100

CUSTOMER NO. ADVISOR TAG NO. 07/08/19 108923 MRCS693149 JON KEARNS 2432 340 LICENSE NO 20,867 AMG IMOLA G SLSGLW 11/MERCEDES-BENZ/SLS AMG/2DR CPE 07/20/10 WDDRJ7HA8BA001 07/03/19 COMMENTS E# 15998060001729 JOB# 1 CHARGES-----TECH(S):2640 J# 1 19MBZ2019030017 REPL DR/PASS-SIDE AB WARRANTY PERFORM OPEN RECALL CAMPAIGN 2019030017, REPLACE DRIVER-SIDE AND FRONT PASSENGER-SIDE AIRBAG. MODEL 204, X204 AND 197, MODEL YEAR 2011 - 2015. DC# 91 940 017, LOP:02-2942 (W204) 1.4, 02-2942 (X204) 1.0 OR 02-2942 (197) ZM. AIR BAG NOT IN STOCK. ORDER AIRBAGS AIRBAGS ORDERED. NO ETA. -----DESCRIPTION------LIST PRICE-UNIT PRICE-PARTS-----QTY---FP-NUMBER-----000-860-55-02-9116 DRIVER S AIRBA WARRANTY 1 197-860-00-00-05 FRONT PASSENGE WARRANTY 1 TOTAL - PARTS 0.00 JOB# 1 JOURNAL PREFIX MBCS JOB# 1 TOTAL 0.00 JOB# 2 CHARGES-----|LABOR-----| |J# 2 54MBZ-BATT *REPAIR/REPL BATTERY TECH(S):2640 203.00 TEST AND REPLACE BATTERY AND REPLACE AS NEEDED. BATTERY FAILED LOAD TEST, REPLACE AS NEEDED. REPLACED BATTERY AS RECOMMENDED. NORMALIZED WINDOWS AND SET PARTS-----QTY---FP-NUMBER-------DESCRIPTION-----LIST PRICE-UNIT PRICE-1 004-541-86-01 BATTERY (DO NO 264.50 264.50 264.50 BILL BATTERY DISPOSAL FEE CORE RETURN 24.50 -24.50 004-541-86-01 TOTAL - PARTS 240.00 MISC-----CODE------DESCRIPTION-------CONTROL NO------HAB BATTERY WASTE DISPOSAL FEE 1.01 TOTAL - MISC 1.01 JOB# 2 TOTAL S-----203.00 LABOR CC705523 Q PARTS 240.00 MISC 1.01 JOB# 2 JOURNAL PREFIX MBXS JOB# 2 TOTAL 444.01 JOB# 3 CHARGES-----J# 3 40MBZ-0-INFLAT CAL LAW TIRE CHECK TECH(S):2640 TNTERNAL

> B.A.R. # AK041274 EPA # CAD 982021008 EPA # CAC 002584953 EPA # CAL 000258049

PAGE 1 OF 2

CUSTOMER COPY
PLEASE READ ALL WARRANTY, PROP 65 AND ADDITIONAL IMPORTANT INFORMATION ON REVERSE SIDE



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24 HOURS

ROADSIDE ASSISTANCE SERVICE 1-800-222-0100

01011MBCS695989			1 000 -	
CUSTOMER NO.	ADVISOR	TAG NO.	INVOICE DATE	INVOICE NO.
108923	JON KEARNS LICENSE NO.	2432 069	08/21/19	MBCS695989 STOCK NO.
	YEAR / MAKE / MODEL		AMG IMOLA G	DELIVERY MILES
	11/MERCEDES-BENZ/SL VEHICLE I.D. NO.	S AMG/2DR CPE	07/20/10 SELLING DEALER NO.	PRODUCTION DATE
	WDDRJ7HA81	B A 0 0 1 7 1 7	R. O. DATE	05/31/10
			08/13/19	
VE.	COMMENTS F# 15998060001729			MO: 20906
COMMENTS				

RECOMMENDED NOT DONE/ DECLINED SERVICES

PLEASE CALL 415-673-1700 TO SCHEDULE YOUR NEXT APPOINTMENT!

MERCEDES BENZ OF SAN FRANCISCO THANKS YOU FOR YOUR BUSINESS ******DRIVE SAFELY AND HAVE A GREAT DAY****

[]CASH []CHECK#.....[]CHARGE[]VISA[]MC[]AMX[]DISCOVER

ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRIGE

235.00 TOTAL LABOR.... TOTAL PARTS.... 0.00 TOTAL SUBLET... 0.00 TOTAL G.O.G.... 0.00 TOTAL MISC CHG. 0.00 TOTAL MISC DISC 0.00 0.00 TOTAL TAX.....

TOTAL INVOICE \$

235.00

B.A.R. # AK041274 EPA # CAD 982021008 EPA # CAC 002584953 EPA # CAL 000258049



PAGE 2 OF 3

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24 HOURS

ROADSIDE ASSISTANCE SERVICE 1-800-222-0100 INVOICE NO. TAG NO. ADVISOR CUSTOMER NO. 08/21/19 2432 MILEAGE MBCS695989 069 108923 JON KEARNS LICENSE NO. SLSGLW 20,904 AMG IMOLA G DELIVERY MILES YEAR / MAKE / MODEL 07/20/10 SELLING DEALER NO. 11/MERCEDES-BENZ/SLS AMG/2DR CPE PRODUCTION DATE 05/31/10 WDDRJ7HA8BA001717 B. O. DATE 08/13/19 MO: 20906 F# 15998060001729 PERFORM MANDATORY CALIFORNIA STATE LAW AB32 "TIRE INFLATION CHECK AND CORRECTION" Notice to our guests; We will check and correct your front and rear tire pressures when inflated with air. Nitrogen is unavailable at this service center; tire pressures will not be corrected on any vehicle that is identified as Nitrogen inflated. Nitrogen inflated tires are identified by a green valve stem cap. Green valve stems caps is the industrial identification standard for Nitrogen inflated tires. AS PER AB32, CHECK AND CORRECTED TIRE INFLATION TO MANUFACTURE SPECIFICATIONS. TIRES INFLATED TO (PSI); FRONT 31 REAR 35 JOB# 4 TOTALS-----JOB# 4 JOURNAL PREFIX MBCS JOB# 4 TOTAL 0.00 JOB# 5 CHARGES-----J# 5 08MBZ-WASH CAR WASH EXTERI.ONLY TECH(S):002 PERFORM COMPLIMENTARY CAR WASH - VALUE \$19.95 WASHED AND VACUUMED VEHICLE JOB# 5 TOTALS-----JOB# 5 JOURNAL PREFIX MBCS JOB# 5 TOTAL 0.00 JOB# 6 CHARGES-----J# 6+96MBZZO3 NO QUOTE FT TIRES TECH(S):2230 Added Operation (JONK @ 08/15/2019 16:24) FRONT TIRES MAY NEED ATTENTION NEXT VISIT WILL RECHECK FRONT TIRES AND ADVISE NEXT VISIT JOB# 6 TOTALS-----JOB# 6 JOURNAL PREFIX MBCS JOB# 6 TOTAL CC705523 Q JOB# 7 CHARGES-----J# 7+96MBZZ04 NO QUOTE RR TIRES TECH(S):2230 Added Operation (JONK @ 08/15/2019 16:24) REAR TIRES MAY NEED ATTENTION NEXT VISIT WILL RECHECK REAR TIRES AND ADVISE NEXT VISIT B.A.R. # AK041274 JOB# 7 JOURNAL PREFIX MBCS JOB# 7 TOTAL EPA # CAD 982021008 EPA # CAC 002584953 ESTIMATE----CLIENT HEREBY ACKNOWLEDGES RECEIVING EPA # CAL 000258049 ORIGINAL ESTIMATE OF \$235.00 (+TAX)

CUSTOMER COPY
PLEASE READ ALL WARRANTY, PROP 65 AND ADDITIONAL IMPORTANT INFORMATION ON REVERSE SIDE

Mercedes-Benz of San Francisco

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24 HOURS **ROADSIDE ASSISTANCE SERVICE**

0101IMBCS695989					1-800-2	22-0100
CUSTOMER NO.	ADVISOR		TAG NO		INVOICE DATE	INVOICE NO.
108923	JON KEARNS	LICENSE NO.	2432 LEAGE	069	COLON 8/21/19	MBC\$69598
	YEAR / MAKE / MODEL	SLSGLW		20,904	AMGERY IMPLA G	DELIVERY MILES
	11/MERCEDE	S-BENZ/SLS	AMG/2DR	CPE	SELL 07/20/10	PRODUCTION DATE
	VETHOLE I.S. NO.					05/31/10
	W.E.Do. D R J.	THAOD	F.O. NO. U I	1 1 1	R. O. DATE	03/31/10
	COMMENTS				08/13/19	Total Company
	E# 1599806	0001729	THE RESERVE			MO: 209
JOB# 1 CHARGES						
LABOR						
NECESSARY. CAMBER/C ARE ADDITIONAL IF F CLIENT REQUEST CHEC	CK WHEEL ALIGNMENT, ADJUST TOE I CASTER BOLT KITS PARTS & LABOR T	F O INSTALL	ease for In En Notes & Act of 191A9 Alband PORMOY GS	235.00	nuo in pan (LL) Clare Con entre a care na Les a anno entre a Tagri y transition	
JOB# 1 TOTALS		LABOR		235.00	A CONTRACTOR OF THE CONTRACTOR	1
Market Dens and no			TOTAL		100 may 1	
JOB# 2 CHARGES	JOB# 1 JOURNAL PREFIX	MBCS JUB# 1		233.00	y mother are seed, select	supply allowing north
LABOR					SEPESIMENT OF	
OR 02-2942 (197) ZM Replaced driver and	0:02-2942 (W204) 1.4, 02-2942 (X 1. I passenger's airbags. Cleared D e or after repair. (NON 0.5, 0.4	TCs. No			Control of the contro	
	D2-9116 DRIVER S AIRBA D6-05 FRONT PASSENGE	ST PRICE-UNIT	PRICE-	WARRANTY WARRANTY		
1 137-800-00-0	70-03 TRONT PASSENGE	TOTAL -	PARTS	0.00	The contract of the contract of the	
JOB# 2 TOTALS						
	JOB# 2 JOURNAL PREFIX	MRCS TOR# 2	TOTAL	0.00		
JOB# 3 CHARGES	300# 2 300MAE 1KE11X					
COMPLETED MULTI-PO	JLTI-POINT INSPECTION - VALUE \$7):2230 79.95		INTERNAL		
REFER TO INSPECTION JOB# 3 TOTALS		eeso nesw to sevi				
sell. He formation Remove as some and these	JOR# 2 JOHNNA DEETY	MRCS TOR# 3	ΤΟΤΔΙ	0.00		
JOB# 4 CHARGES	JOUR J JOONNAL FREFIX	11003 300# 3			EMA DESIGNADO	
LABOR					B.A.R. #	AK041274
J# 4 40MBZ-0-INFLAT CAL LAW TIF	RE CHECK TECH(S)):2230 	edfluseysd miener edi	INTERNAL		982021008
esse, to deduction of a reasonable						ka fina kon hodia
					EPA # CAL	. 000258049

MERCEDES-BENZ OF SAN FRANCISCO

Custo	me	rN	Vehicle Year/Model: 11 MERCEDI	ES-BENZ	SLS AI	Date/Time	: 08/21/20)19 14:13:5
Phone		-	VIN: WDDRJ7HA8BA001717			Odometer		
Servi			sor: JON KEARNS Technician: SETH C CALLAHAN			RO: 69598		ag: 069
Green \			PECTION RESULT - OK WILL REQUIRE FURTHER ATTENTION	Serviced	REQU.	IRES IMME	DIAIEAI	TENTION
			Window Washer			Front / Rea	r Brake Li	nings
Ħ			Transmission (if equipped with dipstick)		LF	-		RF
			Brake Reservoir		✓ Gree	en		Green
			Power steering fluid		Yello	w -		Yellow
V			Coolant Recovery Reservoir		Red		1	Red
~			Engine oil		LR			RR
V			Operation of horn, interior lights, exterior lights, turn signals, hazard and brake lamps		Yello			Green ✓ Yellow
V			Windshield washer spray, wiper operations and wiper blades		Red			Red
V			Warning lights				Inspectio	n Not Take
V			Interior				m Remain	ing
V			Air cleaner element				to 6mm	
V			Drive belts and hoses			Check Tire	n or Less	Donth
		1	Auxiliary/ISM battery (if equipped)		LF	CHECK THE	es / Treau	r Deptit RF
V			Under hood		Gre	en		Green
V			Front /rear differential and transfer case (leaks)		▼ Yell	ow A		Yellow
V			Axles/driveshaft(s) and boots/driveline flex couplers		Rec			Red
V			Exhaust system (leaks/damage/loose parts)		LR LRI		A SA	RRI RR
V			Brake system (including lines, hoses, and parking brake)			Green	G	ireen
V			Cooling system (leaks/wear/damage)			Yellow	'Ye	ellow
V			Heating and air conditioning operation		Spar	Red e: Green	Yellow	Red Red
V			Steering and steering linkages					
V			Front suspension components (leaks/damage)			8mm	or Greater	
V			Rear suspension components (leaks/damage)				to 7mm	
			Air suspension (if equipped)			3mn	n or Less	
V			Transmission (leaks)/clutch operation (if equipped)			Check Batt	ery 1 Perf	ormance
V			Engine (leaks)			-	Good	
V			Fuel system (leaks/damage)				_ Fair	
V			Recommended scheduled maintenance services		Actua	I Cold Cran	Bad king Amps	5
Brak	e Li	ning	Measurements: LF: 7 mm RF: 7 mm LR: 8 mm RR: 8 mm			ry Cold Cra		
Tire '	Tre	ad M	leasurements: LF: 7 mm RF: 6 mm LR: 4 mm RR: 5 mm					
					Actua	Check Batt	Good Fair Bad king Amps	s



Chassis Alignment Test Sheet



Branch Agency -- Firm no.

Customer

JEFFREY HELLER MB OF SF

Vehicle ident no.

Repair order no.

WDDRJ7HA8BA001717

695989

Measurement carried out: Name

Date/Time

2230

21.8.19 10:16

License plate no. SLSGLW

First reg. date Model

Odometer reading: km/miles

Mcdel
Mercedes-Benz 2011 197 (Self-leveling
Suspension) -08.2012 (Modified Specification)

20004

20904

Complaints or reason for alignment check

Tire make

Tire designation

Tire performance: km/miles

				Front left	Front right	Rear left	Rear right
	procesure (cold	l tires) bar/psi/kPa					
re alr	pressure (coro	((1100) 201/ [outside				
	- J Jameh (mm)		center				
re tre	ad depth (mm)		inside				
				Before correction	on Targ	et Data	After correction
		1 de fon driving	left	-8mm/-4.6° *	-2.9°	+/-1.4°	-8mm/-4.6° *
	le vehicle leve	el ready for driving	right	-7mm/-4.5° *	-2.9	1/ 1.4	-7mm/-4.5° *
nm/°)			left				
nock tu	ibe length (mm)		right				
			left				
all poi	int location (m	m)	right				
ear axle vehicle level ready for driving		left	2mm/6.4°	T 00	+/-1.1°	2mm/6.4°	
	le vehicle leve	l ready for driving	right	2mm/6.4°	7.2°	+/-1.1	2mm/6.4°
mm/°)		7 1 1 /mm /0\	119				
control	crol point with level control (mm/°)		left	-1°58'	40501	+/-0°10'	-1°59'
	Camber +/- (°)		right	-1°54'	-1°58'	+/-0.10	-1°55'
			left				
Caster (°)			right				
lear			total	0°18'	0°18'	+/-0°07'	0°19'
xle			left	0°08'		. / 00071	0°10'
	Toe +/- (°)		right	0°10'	0°09'	+/-0°07'	0°09'
			right	-0°01'	0°00'	+/-0°07'	0°00'
Exists	Geometrical dr		left	-1°50'	-1°57'	+/-0°15'	-1°48'
	Camber +/- (°)		right	-2°10'	-1°56'	+/-0°15'	-2°10'
	(with toe 0)		left	10°56'	11°07'	+/-0°30'	10°56'
	Caster (°)	by way of		11°01'	11°06'	+/-0°30'	11°02'
		steering lock	right	-1°37'		. / 0000	-1°36'
	Track diff.	right wheel lock 20°		-1°38'	-1°42'	+/-0°30'	-1°38'
	angle +/- (°)	left wheel lock 20°		0°02'			0°04'
Front axle	Setback		1 5-5-1	-0°27'			-0°29'
CALC		Unpresse		-0°27'	-0°28'	+/-0°07'	-0°29'
	Toe +/- (°)		total	-0°16'			-0°14'
		Pressed	left	-0°11'	-0°14'	+/-0°04'	-0°15'
			right	-0 11			
	Maximum steer	ing lock	left				
	mimio ingi	de wheel (°)	right	s out of tolera			cross-tolerance

Daimler AG Vertrieb Personenwagen D-70322 Stuttgart

HTA-MB-R-PA

WinAlign 14.4.2

MB Version 2.0 Spec: 5.01b

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Invoice #

28012

MILLBRAE TIRE & AUTO REPAIR

184 EL CAMINO REAL - MILLBRAE, CA 94030
650-689-5110 MILLBRAETIRE@YAHOO.COM
BAR# ARD259593 EPA# CAL000346398

DATE 7-10-2019

MAME:JEFFREY HELLER MILLBRAE, CA 94030

HPHONE:415-730-5707

TAG:SLSGLW
YR:2011 MAKE:MERSEDES

WPHONE:650- -

MODEL:SLS AMG MILEAGE:20884

MOTOR:

TECH:AK NOTES: MANAGER: VA

PO NUMBER: MANUF:

VIN:WDDRJ7HA8BA001717

PART#	DESCRIPTION	QTY	PRICE	DISC	TOTAL
P	P265/35R19 MICHELIN PILOT SUPPER SPORT (98Y) XL 59800	2.00	339.00	0	678.00
BT	BALANCE TIRE UP TO 17 INCH	2.00	25.00	0	50.00
VS	VALVE CORE	2.00	3.25	0	6.50
WW	WEIGHT WHEIGHTS	2.00	4.00	0	8.00
TDF	TIRE DISPOSAL FEE	2.00	3.50	, 0	7.00
CATIRETAX	STATE OF CA TIRE TAX	2.00	1.75	10	3.50
EM	** TIRES REQUIRE ROTATION EVERY 6 MONTHS OR 6,000 MILES	1.00	0.00	0	0.00
EMI	TIRE WARRANTY IS LIMITED TO MANUFACTURES WARRANTY	1.00	0.00	0	0.00
RM2	TIRES DO NOT HAVE ROAD HAZARD WARRANTY	1.00	0.00	0	0.00

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the vehicle for the purposes of testing and inspection. An express mechanics lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

Parts 703.00
Labor 50.00
Subtotal 753.00
CA SALES TAX 65.03
Total 818.03

Signature X ____

Mc/Visa

818.03



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1480 FOLSOM ST. - CORNER 11th SAN FRANCISCO, CALIFORNIA 94103 PHONE (415) 673-1700 FAX (415) 553-9912

www.sfbenz.com



DECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
1MBZ-SEATBELT	REP/REPL SEAT BELT	RN	0.00				

SERVICE HISTORY ADVISOR | TECHNICIAN | TYPE DATE REPAIR ORDER MILEAGE **OPERATION** OPERATION DESCRIPTION *CK ALIGNMENT ADJ TO REPL DR/PASS-SIDE AB MULTI-POINT INSPECT CAL LAW TIRE CHECK CAR WASH EXTERI.ONLY NO QUOTE FT TIRES 2230 2230 40MBZ-ALIGN 19MBZ2019030017 08/13/19 695989 20904 2432 CWIII 2230 2230 002 12MBZ-MPI-A 40MBZ-O-INFLAT 08MBZ-WASH 2230 96MBZZ03 SALESPERSON/No, you may choose another licensed facility to perform on perform on the same states are states are states are states are states. TREG# 4291 YEAR/MAKE/MODE PRODUCTION DATE LICENSE NO. CALLED **WDDRJ7HA8BA001717** 05/31/10 SLSGLW 11/MERCEDES-BENZ/SLS AMG/2DR CPE 709710 CUSTOMER NO DELIVERY DATE DELIVERY MILES SELLING DEALER NO R. O. DATE 03/03/20 07/20/10 108923 COLOR MILEAGE OUT EXPIRATION DATE 425 AMG IMOLA GREY/CL MILEAGE ADVISOR NO 21,143 JON KEARNS S PHONE DATE/TIME PROMISED TIME RECEIVED 03/04/20 05:00pm 11:50am PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE.
PARTS REMOVED WILL BE DISCARDED UNLESS INSTRUCTED OTHERWISE PRIOR TO RE APPOINTMENT Yes No. E# 15998060001729 PLEASE, SAVE PARTS JOB ESTIMATE (1) \$ ESTIMATE (2) \$ ESTIMATE (3) \$ * 08MBZ-WASH CAR WASH EXTERI.ONLY DATE PERFORM COMPLIMENTARY CAR WASH - VALUE \$19.95 TIME PERSON CONTACTED PHONE # I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES: X CUSTOMER SIGNATURE NOTICE TO CUSTOMERS

WE MAKE A SEPARATE CHARGE FOR THE STORAGE AND DISPOSAL OF TOXIC WASTES. RATHER
THAN RECOVER THESE COSTS BY INCREASING OUR LABOR TO ALL OF OUR SERVICE CUSTOMERS.
WE MAKE THIS CHARGE ONLY ON THOSE PARTICULAR REPAIRS OR SERVICES WHICH GENERATE
THESE WASTES: THESE ARE UNIFORM CHARGES WHICH ARE CALCULATED ANNUALLY FOR EACH
PARTICULAR SERVICE AND ARE AVAILABLE ON REQUEST. **VEHICLE CHECK-IN** CC711963 Q (12/12) ERAINTWOSE C - Chips S - Scratch **Spare Tire** D - Dent Radio M - Missing CB The Reynolds and Reynolds Company T - Tear E G - Glass Damage Fuel L **Customer Signature** HAZ, WASTE CHARGE GALS, GAS/DIESEL

MONDAY THRU FRIDAY 7:30 A.M. - 5:30 P.M. CLOSED SATURDAY AND SUNDAY

GEAR OIL

FREON BR. FLUID



Mercedes-Benz 24 HOURS ROADSIDE ASSISTANCE CALL 1-800-222-0100

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1480 FOLSOM ST. - CORNER 11th SAN FRANCISCO, CALIFORNIA 94103 PHONE (415) 673-1700 FAX (415) 553-9912 www.sfbenz.com

RECOMMENDE	D SERVICES							
OPERATION	OPERATION DESCRI	PTION M	о/мі тс	OTAL OP	ERATION	OPERATION DES	CRIPTION MO/MI	TOTAL
91MBZ-SEATBELT	REP/REPL SEAT BELT		RN	0.00				
SERVICE HISTO	RY							
DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCR	RIPTION

*CK ALIGNMENT ADJ TO REPL DR/PASS-SIDE AB MULTI-POINT INSPECT CAL LAW TIRE CHECK CAR WASH EXTERI.ONLY NO QUOTE FT TIRES 2230 2230 2230 2230 202 40MBZ-ALIGN 19MBZ2019030017 08/13/19 695989 20904 2432 12MBZ-MPI-A 40MBZ-O-INFLAT 08MBZ-WASH I 2230 96MBZZ03 SALESPERSONIVNO, you may choose another licensed facility to perform on Feder reply to Tadji the Smog Check test indicates are STATE: REG# 4291 YEAR/MAKE/MODEL PRODUCTION DATE STOCK NO. LICENSE NO. R. O. NO C.S.I. WDDRJ7HA8BA001717 05/31/10 SLSGLW 11/MERCEDES-BENZ/SLS AMG/2DR CPE 709710 CUSTOMER NO. SERVICE CONTRACT DELIVERY DATE DELIVERY MILES SELLING DEALER NO. R. O. DATI 108923 07/20/10 03/03/20 425 AMG IMOLA GREY/CL ADVISOR NO MILEAGE 21,143 JON KEARNS TIME RECEIVED DATE/TIME PROMISED 03/04/20 05:00pm 11:50am econod a copy. ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE. ALL PARTS REMOVED WILL BE DISCARDED UNLESS INSTRUCTED OTHERWISE PRIOR TO REPAIR APPOINTMENT Yes No E# 15998060001729 PLEASE, SAVE PARTS JOB REVISED STIMATE (3) ESTIMATE (1) \$ ESTIMATE (2) \$ ORIGINAL CLIENT ESTIMATE: TOTAL DATE 650.00 TIME C * 06MBZ-SLSLOF SLS OIL AND FILTER PERSON CONTACTED **CUSTOMER REQUEST TO PERFORM ENGINE OIL AND FILTER CHANGE** PHONE # ONLY. I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES: C 42MBZ-FLUSH *BRAKE FLUID FLUSH 2 CUSTOMER REQUEST TO FLUSH BRAKE FLUID SYSTEM. NOTICE TO CUSTOMERS

WE MAKE A SEPARATE CHARGE FOR THE STORAGE AND DISPOSAL OF TOXIC WASTES. RATHER
THAN RECOVER THESE COSTS BY INCREASING OUR LABOR TO ALL OF OUR SERVICE CUSTOMERS.
WE MAKE THIS CHARGE ONLY ON THOSE PARTICULAR REPAIRS OR SERVICES WHICH GENERATE
THESE WASTES. THESE ARE UNIFORM CHARGES WHICH ARE CALCULATED ANNUALLY FOR EACH
PARTICULAR SERVICE AND ARE AVAILABLE ON REQUEST. MULTI-POINT INSPECT 3 * 12MBZ-MPI-A PERFORM COURTESY MULTI-POINT INSPECTION - VALUE \$79.95 VEHICLE CHECK-IN Mercedes-Benz C * 40MBZ-0-INFLAT CAL LAW TIRE CHECK 4 PERFORM CALIFORNIA STATE LAW AB32 MANDATORY "TIRE **INFLATION CHECK AND CORRECTION"** Notice to our guests; We will check and correct your front and rear tire pressures when inflated with air. ERAINTWOZE Nitrogen is unavailable at this service center; tire C - Chips pressures will not be corrected on any vehicle that is S - Scratch **Spare Tire** D - Dent identified as Nitrogen inflated. Nitrogen inflated tires Radio M - Missing are identified by a green valve stem cap. Green valve stems CB T - Tear caps is the industrial identification standard for Nitrogen G - Glass Damage Fuel inflated tires. **Customer Signature** HAZ. WASTE CHARGE GALS, GAS/DIESEL GEAR OIL MONDAY THRU FRIDAY 7:30 A.M. - 5:30 P.M. CLOSED SATURDAY AND SUNDAY

CC711963 Q (12/12)



Mercedes-Benz 24 Hours ROADSIDE ASSISTANCE CALL 1-800-222-0100

Mercedes-Benz of San Francisco

1480 FOLSOM ST. – CORNER 11th SAN FRANCISCO, CALIFORNIA 94103 PHONE (415) 673-1700 FAX (415) 553-9912

www.sfbenz.com



RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
91MBZ-SEATBELT	REP/REPL SEAT BELT	RN	0.00				

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
07/03/19	693149	20867	2432	2640 2640 2640 002	W C I I	19MBZ2019030017 54MBZ-BATT 40MBZ-0-INFLAT 08MBZ-WASH	REPL DR/PASS-SIDE AB *REPAIR/REPL BATTERY CAL LAW TIRE CHECK CAR WASH EXTERI.ONLY
02/14/19	683362	20475	2432	2198 2432	C	06MBZ-SLS60K 53MBZ-SMOG	SLS 60K STATE SMOG CHECK

02/14/19	683362	20475	2432	002 2198 2432	I C C	08MB 06MB	Z-WASH Z-SLS60K Z-SMOG	CAR WASH E SLS 60K STATE SMOO	EXTERI.ONLY	
SALESPERSONNO. C.S.I. CALLED DATE SALESPERSONNO. CHICLE I.D. N WDDR		YEAR/MAKE/M	CEDES - BE	NZ/SLS AMG		PE CT	h the Smog Check PRODUCTION DATE 05/31/10 DELIVERY DATE 07/20/10 AGE OUT		SLSGLW SELLING DEALER N	R. O. NO. 695989 NO. R. O. DATE 08/13/19
TIME		S PHONE	AMG TURBO N THIS CONTR. operate the verepresentative	shicle herein described on the s s are not responsible for any lo	P. S. AD IT: I hereby a streets, highways o set, theft or destructomer recresents to the set.	TRANS A uthorize the above essewhere for the vehicle of the vehi	MILEAGE 20,904 we repair work to be done along we the purpose of testing and/or in cide described herein or of any per of personal property have been lie	ADVISOR NO. 2432 Ith the necessary material, a spection. MERCEDES BEN resonal property left in vehicle and MERCE.	ADVISOR JON K Ind hereby grant you and/or you IZ OF SAN FRANCISCO and does, left on the premises of M	069 EARNS ur employees permission to its agents, employees and effectives BENZ OF SAM
APPOINTMENT ## E# 15998		06:00pm 5	A \$75.00 max	express mechanics lien is here immun daily storage fee may be OCONDITIONS OF REVERSE PARTIES ARE USEN UNLESSENCE MEMOVED WILL BE DISICARD	by acknowledged of charged the day E SIDE OF THIS (on above vehicle after repairs a	e to secure the amount of repairs a re completed Dustomer acknowledges that hel- CRMISS PRICE TO REPAIR.	nd attorney fees thereto.	s of this contract, agrees to b	
caps is the ind inflated tires.	ustrial identificat	tion standard fo	r Nitroger	n			REVISED ESTIMATE (1) \$ DATE	REVISED ESTIMATE (2)	\$ REVISE ESTIMA	D TE (3) \$
5 * 08MBZ-V PERFORM CO	VASH MPLIMENTARY C	CAR WASH E. CAR WASH - VA					PERSON CONTACTED PHONE # I HEREBY ACKNOWLE OF THE ABOVE REVIS	EDGE THAT I WAS	NOTIFIED & GAVE (DRAL APPROVAL
		,					CUSTOMER SIGNATUR WE MAKE A SEPARATE CHITHAN RECOVERTHESE COS WE MAKE THIS CHARGE OF THESE WASTES. THESE ARI PARTICULAR SERVICE AND	NOTICE TO CU ARGE FOR THE STORAGE STS BY INCREASING OUP ILY ON THOSE PARTICULE E UNIFORM CHARGES W	GE AND DISPOSAL OF TO) R LABOR TO ALL OF OUR S LAR REPAIRS OR SERVICE WHICH ARE CALCULATED A	ERVICE CUSTOMERS. ES WHICH GENERATE
							Mercedes-Ben		CLE CHECK-I	N
							C - Chips S - Scratch D - Dent M - Missing T - Tear G - Glass Dama Customer Signa		Spare Ti Radio _ CB Fuel	/2 E
MONE)AY THRU FRIDAY 7:30	0 A.M 5:30 P.M. CLC	OSED SATU	RDAY AND SUND	DAY		GAI QTS GEA A.T.	Z. WASTE CHARGE .S. GAS/DIESEL S. OIL AR OIL F. EON BR. FLUID		



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RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
91MBZ-SEATBELT	REP/REPL SEAT BELT	RN	0.00				

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
07/03/19	693149	20867	2432	2640 2640 2640	W C I	54MBZ-BATT	REPL DR/PASS-SIDE AB *REPAIR/REPL BATTERY CAL LAW TIRE CHECK
02/14/19	683362	20475	2432	002 2198 2432	C C	08MBZ-WASH 06MBZ-SLS60K 53MBZ-SMOG	CAR WASH EXTERI.ONLY SLS 60K STATE SMOG CHECK

	07/03/19	693149 20867 683362 20475		2432	2640 2640 002		54MB2 40MB2 08MB2	Z2019030017 Z-BATT Z-O-INFLAT Z-WASH Z-SLS60K	REPL DR/PASS-SIDE AB *REPAIR/REPL BATTERY CAL LAW TIRE CHECK CAR WASH EXTERI.ONLY SLS 60K				
L					2432	CC	53MB2	Z-SMOG	STATE SMOO				
processor	C.S.I. VEHICLE I.D. N	you may choose another li	icensed facility to p		repairs of	adjustme	nis which	n the Smog Check	test indicates a	Are Seresian."	REG# 4291		
	CALLED WDDRJ7HA8BA001717 11/MERCEDES-BENZ/SLS AMG/2DR CPE CUSTOMER NO. SERVICE CONTRACT								DELIVERY MILES	SLSGLW SELLING DEALER	v 695989		
	108923 COLOR						MUEA	07/20/10 AGE OUT	EXPIRATION DATE	EXPIRATION MILE	08/13/19 ES TAG NO.		
					IMOLA GRE						069		
					MBZZ Y	P. S.	TRANS	MILEAGE 20, 904	2432	ADVISOR	KEARNS		
	TIME		PHONE			DIT: I hereby au eets, highways or	uthorize the abor	ve repair work to be done along w the purpose of testing and/or ins		nd hereby grant you and/or Z OF SAN FRANCISCO ar	your employees permission to not its agents, employees and		
	TIME RECEIVE	ED DATE/TIME PROMISED	PRIO	PRITY representatives FRANCISCO for inspection. An	s are not responsible for any loss or servicing and/or repair. Custo express mechanic's lien is hereby	, theft or destruct mer represents the acknowledged of	tion of the vehi nat no articles on above vehicle	cle described herein or of any pe of personal property have been le to secure the amount of repairs a	rsonal property left in vehicle ft in the vehicle and MERCE and attorney fees thereto.	as, left on the premises of DES BENZ OF SAN FRAN	MERCÉDES BENZ OF SAN ICISCO is not responsible for		
APC	04:43pm 08/13/19 06:00pm 5 SUBJECT TO CONDITIONS OF REVERSE SUBFICIT THIS CONTRACT APPOINTMENT							e completed lustomer acknowledges that he	she has read all provisions	of this contract, agrees to	t be bound thereby and has		
	Yes F# 15998	8060001729		ALL PARTS RE	EMOVED WILL BE DISCARDE	D UNLESS INST	RUCTED OTH	ERMISE PRIOR TO REPUR.		DIENSE	SAVE PARTS []		
10:	No.			A SECOND	MARKET STATES			ERDING			-		
		ORIGINAL CLIENT ESTIMATE: TOTAL						REVISED S	REVISED ESTIMATE (2)	\$ REVIS	SED S		
	ORIGINAL CLI							DATE	COTINETE (E)	Cons	NI 2 (0)		
	X							TIME					
1	C * 40MBZ-A	IIGN *C	K ALIGNME	NT AD.I	TO			PERSON CONTACTED					
	CLIENT REQUEST CHECK WHEEL ALIGNMENT, ADJUST TOE IF NECESSARY. CAMBER/CASTER BOLT KITS PARTS & LABOR TO INSTALL ARE ADDITIONAL IF REQUIRED.							PHONE #					
								I HEREBY ACKNOWLE	EDGE THAT I WAS	NOTIFIED & GAVE	ORAL APPROVAL		
								OF THE ABOVE REVISED ESTIMATES:					
2	W *19MBZ2019030017 REPL DR/PASS-SIDE AB								CUSTOMER SIGNATURE NOTICE TO CUSTOMERS				
	PERFORM OPEN RECALL CAMPAIGN 2019030017, REPLACE DRIVER-SIDE AND FRONT PASSENGER-SIDE AIRBAG. MODEL 204, X204 AND 197, MODEL YEAR 2011 - 2015.							WE MAKE A SEPARATE CHARGE FOR THE STORAGE AND DISPOSAL OF TOXIC WASTES. RATHER THAN RECOVER THESE COSTS BY INCREASING OUR LABOR TO ALL OF OUR SERVICE CUSTOMERS. WE MAKE THIS CHARGE ONLY ON THOSE PARTICULAR REPAIRS ON SERVICES WHICH GENERATE THESE WASTES. THESE ARE UNIFORM CHARGES WHICH ARE CALCULATED ANNUALLY FOR EACH PARTICULAR SERVICE AND ARE AVAILABLE ON REQUEST.					
									VEHIC	CLE CHECK	-IN		
(21/21) O 69611CO	I * 12MBZ-MPI-A MULTI-POINT INSPECT							Mercedes-Benz 6					
30	PERFORM COURTESY MULTI-POINT INSPECTION - VALUE \$79.95												
1196													
		* 40MBZ-0-INFLAT CAL LAW TIRE CHECK							(
WOZE	PERFORM MANDATORY CALIFORNIA STATE LAW AB32 "TIRE INFLATION CHECK AND CORRECTION"							C - Chips					
ERAINTWO	Notice to our guests; We will check and correct your front and rear tire pressures when inflated with air. Nitrogen is unavailable at this service center; tire pressures will not be corrected on any vehicle that is							S - Scratch D - Dent		Spare Tire Radio			
pany E								M - Missing T - Tear		CB			
S Com								G - Glass Damage Fuel F 1/2 E					
eynold		dentified as Nitrogen inflated. Nitrogen inflated tires are identified by a green valve stem cap. Green valve stems						Customer Signature					
and R									Z. WASTE CHARGE LS. GAS/DIESEL				
ynolds								QTS	S. OIL AR OIL				
The Reynolds and Reynolds Company	MONE	DAY THRU FRIDAY 7:30 A.	M 5:30 P.M. CLO	OSED SATUR	RDAY AND SUNDA	AY.		A.T.					
							The state of the s	, , , , , , ,					