

CUSTOMER #: 15299

612856

INVOICE



1400 CARLBARK STREET

MAILING ADDRESS

1800 NORTH MAIN STREET

WALNUT CREEK, CALIFORNIA 94596-4107

PHONE (925) 932-2900

DLR CODE: 07820-7 BAR # ARD149297 EPA # CAD 055389795

EPA # CAL 000317563

PAGE 2

SERVICE ADVISOR: 638 TIM LAUTZE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
BLACK	94	FORD MUSTANG	1FALP42D9RF220267	3KDP355	42168/42175	T8576	
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE	
17SEP94	DD21JUL94	17SEP1997	15:00 20NOV09	0.00	CASH	20NOV09	
R.O. OPENED	DATE CUSTOMER NOTIFIED	OPTIONS:	ENG:5.0L_EFI_SHP TRN:T50D_MANUAL_5SPD				
10:27 18NOV09	10:42 20NOV09	AXL:6Z					
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

878 TYLER, ROBERT LIC#: 6385

ITL

(N/C)

42175 BATTERY TEST PASS

F PERFORM COMPLIMENTARY 17-POINT INSPECTION. INSPECTED 4 TIRES FOR PRESSURE & WEAR PATTERN, INSPECTED ALL FLUID LEVELS, INSPECTED BELTS & HOSES, INSPECTED WIPERS, & INSPECTED LAMPS.

99P PERFORM COMPLIMENTARY 17-POINT INSPECTION.

INSPECTED 4 TIRES FOR PRESSURE & WEAR PATTERN, INSPECTED ALL FLUID LEVELS, INSPECTED BELTS & HOSES, INSPECTED WIPERS, & INSPECTED LAMPS.

878 TYLER, ROBERT LIC#: 6385

ITL

(N/C)

42175 INSPECT VEHICLE

WALNUT CREEK FORD APPRECIATES THE OPPORTUNITY TO SERVICE YOUR VEHICLE. WE ARE COMMITTED TO PROVIDING THE HIGHEST LEVEL OF CUSTOMER SERVICE. YOU WILL BE RECEIVING A SURVEY FROM FORD MOTOR COMPANY ASKING YOU TO RATE OUR SERVICE. IF FOR ANY REASON YOU ARE NOT "COMPLETELY SATISFIED" LET US KNOW!

CUSTOMER COPY

**MAKE YOUR
e-appointment
24-7 AT**

www.walnutcreekford.com

ORIGINAL ESTIMATE \$		FINAL REVISED ESTIMATE \$		DESCRIPTION	TOTALS
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	LABOR AMOUNT	0.00
REASON				PARTS AMOUNT	0.00
				GAS, OIL, LUBE	0.00
				SUBLET AMOUNT	0.00
				MISC. CHARGES	0.00
				TOTAL CHARGES	0.00
				LESS INSURANCE	0.00
				SALES TAX	0.00
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.				PLEASE PAY THIS AMOUNT	0.00
X					
I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.					
X					

WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and other balancing weights. When you service, clean or maintain your car, you will be exposed to these chemicals contained in used oil, waste and replacement fluids, fumes, grease, grime, touch-up paint, certain replacement parts, and particulates from component wear. When we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize your exposure when working, maintaining or cleaning your vehicle: 1) work in a well ventilated area; 2) do not smoke, drink or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturer instructions pertaining to proper use and maintenance of motor vehicles and vehicle components. Printed in accordance with Proposition 65, California Civil Code Section 171424.5, et seq. For further information about Proposition 65, visit www.oehha.org/propp65.html.

Notice To Consumer: Please Read Important Information On Back.

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655754

INVOICE

DUPLICATE 1
PAGE 2
 1400 CARLBARK STREET
 MAILING ADDRESS
 1800 NORTH MAIN STREET
 WALNUT CREEK, CALIFORNIA 94596-4107
 PHONE (925) 932-2900

 DLR CODE: 07820-7 BAR # ARD149297 EPA # CAD 055389795
 EPA # CAL 000317583

SERVICE ADVISOR: 570 DANIEL COSTELLO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	94	FORD MUSTANG	1FALP42D9RF220267	3KDP355	43671/43671	T6179
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
17SEP94	DD21JUL94	17SEP1997	15:00 13APR11		0.00	SDISC 15APR11
R.O. OPENED	DATE CUSTOMER NOTIFIED	OPTIONS:	ENG:5.0L_EFI_SHP TRN:T50D_MANUAL_5SPD			
09:05 13APR11	16:10 14APR11	AXL:6Z				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
43671	ROTATED	TIRES	AND AIRED TO 35 PSI				

E BT

 TIRES (N/C) RECORD TIRE CONDITION, TIRE PRESSURE
 , AND TIRE TREAD DEPTH ALL FOUR TIRES.

575 MCSWEENEY, PATRICK LIC#: 3885

C

0.00 0.00

43671 BATTERY PASSES LOAD TEST AT THIS TIME

 F PERFORM COMPLIMENTARY 17-POINT INSPECTION. INSPECTED 4 TIRES FOR
 PRESSURE & WEAR PATTERN, INSPECTED ALL FLUID LEVELS, INSPECTED
 BELTS & HOSES, INSPECTED WIPERS, & INSPECTED LAMPS.

Q99P PERFORM COMPLIMENTARY 17-POINT INSPECTION.

INSPECTED 4 TIRES FOR PRESSURE & WEAR

PATTERN, INSPECTED ALL FLUID LEVELS,

INSPECTED BELTS & HOSES, INSPECTED WIPERS, &

INSPECTED LAMPS.

575 MCSWEENEY, PATRICK LIC#: 3885

C

0.00 0.00

43671 INSPECTION PERFORMED L/F 35 PSI R/F 35 PSI L/R 35 PSI R/R 35 PSI

EST: 95.00 13APR11 09:05 SA: 570

CUSTOMER PAY EPA DISPOSAL FEE FOR REPAIR ORDER

2.02

OWNER'S ADVANTAGE APPLIED

 BY SIGNING THIS DOCUMENT YOU ARE
 ACKNOWLEDGING THE WALNUT CREEK FORD'S
 RECOMMENDED MAINTENANCE SCHEDULES EXCEED THE
 FACTORY RECOMMENDATIONS AND ARE DESIGNED TO
 MEET THE DEMAND OF AREA ROAD AND WEATHER
 CONDITIONS

CUSTOMER COPY

 MAKE YOUR
 e-appointment
 24-7 AT

www.walnutcreekford.com

ORIGINAL			FINAL REVISED			DESCRIPTION	TOTALS
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT		LABOR AMOUNT	582.27
REASON						PARTS AMOUNT	86.76
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT		GAS, OIL, LUBE	0.00
REASON						SUBLET AMOUNT	0.00
						MISC. CHARGES	2.02
						TOTAL CHARGES	671.05
						LESS INSURANCE	127.39
						SALES TAX	3.31
						PLEASE PAY THIS AMOUNT	546.97

 Upon request, you are entitled to receive a copy
 of the Towing Fees and Access Notice.

Notice To Consumer: Please Read Important Information On Back.

CUSTOMER #: 15299

695465



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DUPLICATE 1
PAGE 1

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PHONE (925) 932-2900
DLR CODE: 07820-7 BAR # ARD149297 EPA # CAD 055389795
EPA # CAL 000317563

SERVICE ADVISOR: 570 DANIEL COSTELLO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	94	FORD MUSTANG	1FALP42D9RF220267	3KDP355	45094/45094	T6872
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
17SEP94	DD21JUL94	17SEP1997	14:00 23AUG12		0.00 SDISC	24AUG12
R.O. OPENED	DATE CUSTOMER NOTIFIED	OPTIONS:	ENG:5.0L_EFI_SHP TRN:T50D_MANUAL_5SPD AXL:6Z			
10:28 22AUG12	09:15 24AUG12					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A							

A MAINTANCE SERVICE, E BRAKE WONT HOLD, HAVING PROBLEMS GETTING IN GEAR
WHEN DOWN SHIFTING

A99 ADMINISTRATIVE

823 MENDEZ, ROBERT LIC#: 5626

C

99.95 99.95

45094 CHECKED PARKING BRAKE FOR NOT HOLDING VEHICLE UNABLE TO
VERIFY CONCERN PARKING BRAKE FEELS FIRM INSPECTED GEARSON PARKING BRAKE
ALL OK TEST DROVE VEHICLE TO A HILL AND WITH VEHICLE FACING DOWN HILL
APPLIED PARKING BRAKE AND VEHICLE HELD IN PLACE TEST DROVE VEHICLE;
AGAIN AND CHECKED FOR HARD DOWN SHIFT UNABLE TO VERIFY CONCERN

B TIRE INSPECTION AND TREAD DEPTH RESULTS: LF: TREAD DEPTH IS 4/32 TO
6/32. -- LR: TREAD DEPTH IS 4/32 TO 6/32. -- RR: TREAD DEPTH IS
4/32 TO 6/32. -- RF: TREAD DEPTH IS 4/32 TO 6/32.

GTIRE CHECKED AND OK (7/32 OR GREATER)

823 MENDEZ, ROBERT LIC#: 5626

ITL

(N/C)

45094 L/F 7/32...R/F 7/32...L/R 8/32...R/R 8/32

C THANK YOU FOR YOUR BUSINESS

Q99P THANK YOU FOR YOUR BUSINESS

823 MENDEZ, ROBERT LIC#: 5626

ITL

(N/C)

D BATTERY TEST

BT BATTERY TEST

823 MENDEZ, ROBERT LIC#: 5626

ITL

PAID

AUG 24 2012 (N/C)

45094 BATTERY OK AT THIS TIME

E (C) ROTATE TIRES

RT (C) ROTATE TIRES

823 MENDEZ, ROBERT LIC#: 5626

C

24.95 24.95

WALNUT CREEK FORD

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24-7 AT**

www.walnutcreekford.com

ORIGINAL		FINAL REVISED		DESCRIPTION	TOTALS
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	LABOR AMOUNT	
REASON				PARTS AMOUNT	
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	GAS, OIL, LUBE	
REASON				SUBLET AMOUNT	
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.		I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.		MISC. CHARGES	
X		X		TOTAL CHARGES	
				LESS INSURANCE	
				SALES TAX	
				PLEASE PAY THIS AMOUNT	

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CUSTOMER #: 15299

695465



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PAGE 2
 1400 CARLBACH STREET
 MAILING ADDRESS
 1800 NORTH MAIN STREET
 WALNUT CREEK, CALIFORNIA 94596-4107
 PHONE (925) 932-2900
 DLR CODE: 07820-7 BAR # ARD149297 EPA # CAD 055389795
 EPA # CAL 000317563

SERVICE ADVISOR: 570 DANIEL COSTELLO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	94	FORD MUSTANG	1FALP42D9RF220267	3KDP355	45094/45094	T6872
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
17SEP94	DD21JUL94	17SEP1997	14:00 23AUG12		0.00	SDISC 24AUG12

R.O. OPENED	DATE CUSTOMER NOTIFIED	OPTIONS:
10:28 22AUG12	09:15 24AUG12	ENG:5.0L_EFI_SHP TRN:T50D_MANUAL_5SPD AXL:6Z

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
45094	ROTATED TIRES INSPECTED						
	BRAKES FRONT AND REAR						
	BRAKES HAVE 6MM						
	REMAINING						

 F (JE)PERFORM SMOG INSPECTION, AN INSPECTION WHICH PASSES WILL INCLUDE
 CERTIFICATION OTHER CHARGES MAY APPLY. NOTICE: YOU MAY CHOOSE
 ANOTHER SMOG CHECK STATION TO PERFORM THE NEEDED REPAIRS,
 INSTALLATIONS, ADJUSTMENTS, OR SUBSEQUENT TESTS.

SC (JE)PERFORM SMOG INSPECTION, AN INSPECTION
 WHICH PASSES WILL INCLUDE CERTIFICATION
 OTHER CHARGES MAY APPLY. NOTICE: YOU MAY
 CHOOSE ANOTHER SMOG CHECK STATION TO PERFORM
 THE NEEDED REPAIRS, INSTALLATIONS,
 ADJUSTMENTS, OR SUBSEQUENT TESTS.

522 GREEN, SHERIDAN LIC#: 8467

MISC SMOG CERT	C	79.95	79.95
45094 SMOG PERFORMED SMOG INSPECTION CERT# 00790190C DMV# 694307220037	C	8.25	8.25

 G** (E)CUSTOMER REQUESTS CLUTCH BE ADJUSTED OR ADVISE
 Z7 * TRANS & DIFF

146 BILLS, TERRY LIC#: 6432

45094 INSPECTED CLUTCH IS SELF ADJUSTING NO ADJUSTMENT INSPECTED RATCHET ASSY AND CABLE NO PROBLEM FOUND	C	84.98	84.98
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EST: 213.10 22AUG12 10:28 SA: 570

CUSTOMER COPY

MAKE YOUR e-appointment 24-7 AT www.walnutcreekford.com	ORIGINAL		FINAL REVISED		DESCRIPTION	TOTALS
	DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT	LABOR AMOUNT
	REASON				REVISED TOTAL	PARTS AMOUNT
	DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT	GAS, OIL, LUBE
	REASON				REVISED TOTAL	SUBLET AMOUNT
	I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.				I ACKNOWLEDGE RECEIPT OF VEHICLE AND HAVE RECEIVED A COPY OF THIS INVOICE.	
	X				X	
					MISC. CHARGES	
					TOTAL CHARGES	
					LESS INSURANCE	
				SALES TAX		
				PLEASE PAY THIS AMOUNT		

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EPA # CAL 000317563

SERVICE ADVISOR: 570 DANIEL COSTELLO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	94	FORD MUSTANG	1FALP42D9RF220267	3KDP355	45094/45094	T6872
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
17SEP94	DD21JUL94	17SEP1997	14:00 23AUG12		0.00 SDISC	24AUG12

R.O. OPENED DATE CUSTOMER NOTIFIED OPTIONS: ENG:5.0L_EFI_SHP TRN:T50D_MANUAL_5SPD

10:28 22AUG12 09:15 24AUG12 AXL:6Z

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

CONTACT: MAIN:

TEMP CONTACT:

APPLIED

BY SIGNING THIS DOCUMENT YOU ARE
ACKNOWLEDGING THE WALNUT CREEK FORD'S
RECOMMENDED MAINTENANCE SCHEDULES EXCEED THE
FACTORY RECOMMENDATIONS AND ARE DESIGNED TO
MEET THE DEMAND OF AREA ROAD AND WEATHER
CONDITIONS



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24-7 AT

www.walnutcreekford.com

ORIGINAL			FINAL REVISED		DESCRIPTION	TOTALS
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT	LABOR AMOUNT	289.83
REASON				REVISED TOTAL	PARTS AMOUNT	0.00
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT	GAS, OIL, LUBE	0.00
REASON				REVISED TOTAL	SUBLET AMOUNT	0.00
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.				I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.	MISC. CHARGES	8.25
X				X	TOTAL CHARGES	298.08
					LESS INSURANCE	27.18
					SALES TAX	0.00
					PLEASE PAY THIS AMOUNT	270.90

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695839



INVOICE

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 1800 NORTH MAIN STREET
 WALNUT CREEK, CALIFORNIA 94596-4107
 PHONE (925) 932-2900
 DLR CODE: 07820-7 BAR # ARD149297 EPA # CAD 055389795
 EPA # CAL 000317563

SERVICE ADVISOR: 570 DANIEL COSTELLO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	94	FORD MUSTANG	1FALP42D9RF220267	3KDP355	45125/45125	T6912
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
17SEP94	DD21JUL94	17SEP1997	WAIT 27AUG12		0.00	SDISC 27AUG12
R.O. OPENED	DATE CUSTOMER NOTIFIED	OPTIONS:	ENG:5.0L_EFI_SHP TRN:T50D_MANUAL_5SPD			
10:35 27AUG12	12:21 27AUG12	AXL:6Z				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A TIRE INSPECTION AND TREAD DEPTH RESULTS: LF: TREAD DEPTH IS 7/32 OR GREATER. -- LR: TREAD DEPTH IS 7/32 OR GREATER. -- RR: TREAD DEPTH IS 7/32 OR GREATER. -- RF: TREAD DEPTH IS 7/32 OR GREATER.

GTIRE CHECKED AND OK (7/32 OR GREATER)

851 TYLER, EMMETT LIC#: 1444

ITL

(N/C)

B (J) LUBE, OIL FILTER CHANGE TO INCLUDE MULTI POINT INSPECTION AND BRAKE INSPECTION.

LOF (J) LUBE, OIL FILTER CHANGE TO INCLUDE MULTI POINT INSPECTION AND BRAKE INSPECTION.

851 TYLER, EMMETT LIC#: 1444

IQCPN

(N/C)

OILSP2012 (E) 20.12 COUPON. Lube, oil, and filter service.

851 TYLER, EMMETT LIC#: 1444

CQCPN

0.00

0.00

GBK "CHECKED AND OK" (DISC:OVER 5MM) (DRUM:OVER 2MM)

851 TYLER, EMMETT LIC#: 1444

CQCPN

0.00

0.00

1 FL*300* FILTER ASY - OIL

8.42

3.79

3.79

7 XO*5W20*DSP OIL - ENGINE

3.20

3.20

22.40

45125 CHANGED OIL AND FLTR CHECKED FLUIDS OK ADJ TIRE PRES 35 RF 35

LF 35 RR 35 LR INSP BRAKES 6MM RF 6M LF 6MM RR 6MM LR PERFORMED MULTI

PT INSP OK

PAID

*****AUG 27 2012

C THANK YOU FOR YOUR BUSINESS

Q99P THANK YOU FOR YOUR BUSINESS

851 TYLER, EMMETT LIC#: 1444

ITL

(N/C)

D BATTERY TEST

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ORIGINAL			FINAL REVISED		DESCRIPTION	TOTALS
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT	LABOR AMOUNT	
REASON				REVISED TOTAL	PARTS AMOUNT	
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT	GAS, OIL, LUBE	
REASON				REVISED TOTAL	SUBLET AMOUNT	
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.					MISC. CHARGES	
X					TOTAL CHARGES	
I ACKNOWLEDGE RECEIPT OF VEHICLE AND HAVE RECEIVED A COPY OF THIS INVOICE.					LESS INSURANCE	
X					SALES TAX	
					PLEASE PAY THIS AMOUNT	

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WARNINGS: Under various conditions known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and products and materials used to maintain vehicles, including, but not limited to, fuel, oil, lubricants, batteries, and other balancing systems. When you service, clean or maintain your car, you will be exposed to these chemicals contained in used oil, waste and replacement fluids, fumes, greases, glues, touch-up paint, certain replacement parts, and particulates from component wear. When we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize your exposure when servicing, maintaining or cleaning your vehicle: 1) work in a well-ventilated area; 2) do not smoke, drink or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturer instructions pertaining to proper use and maintenance of motor vehicles and vehicle components. (If tested in accordance with Proposition 65 in Cal. Health & Safety Code 120126.5 or any other law, further information about Proposition 65: <http://www.oehha.org/prop65.html>)

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695839



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 EPA # CAL 000317563

SERVICE ADVISOR: 570 DANIEL COSTELLO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	94	FORD MUSTANG	1FALP42D9RF220267	3KDP355	45125/45125	T6912
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
17SEP94	DD21JUL94	17SEP1997	WAIT 27AUG12	0.00	SDISC	27AUG12
R.O. OPENED	DATE CUSTOMER NOTIFIED	OPTIONS:	ENG:5.0L_EFI_SHP TRN:T50D_MANUAL_5SPD AXL:6Z			
10:35 27AUG12	12:21 27AUG12					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

GBATT BATTERY IS GOOD

851 TYLER, EMMETT LIC#: 1444
ITL

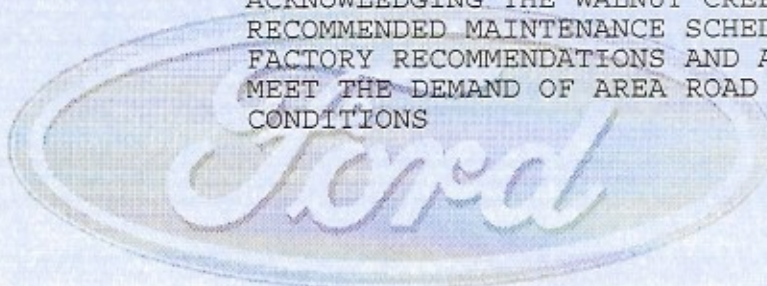
(N/C)

45125 PASS

EST: 20.12 27AUG12 10:35 SA: 570

CONTACT: WILL WAIT...

BY SIGNING THIS DOCUMENT YOU ARE
 ACKNOWLEDGING THE WALNUT CREEK FORD'S
 RECOMMENDED MAINTENANCE SCHEDULES EXCEED THE
 FACTORY RECOMMENDATIONS AND ARE DESIGNED TO
 MEET THE DEMAND OF AREA ROAD AND WEATHER
 CONDITIONS



CUSTOMER COPY

**MAKE YOUR
e-appointment
24-7 AT**

www.walnutcreekford.com

ORIGINAL			FINAL REVISED			DESCRIPTION	TOTALS
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT		LABOR AMOUNT	0.00
REASON					REVISED TOTAL	PARTS AMOUNT	26.19
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT		GAS, OIL, LUBE	0.00
REASON					REVISED TOTAL	SUBLET AMOUNT	0.00
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.						MISC. CHARGES	0.00
X						TOTAL CHARGES	26.19
I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.						LESS INSURANCE	6.07
X						SALES TAX	1.96
						PLEASE PAY THIS AMOUNT	22.08

Upon request, you are entitled to receive a copy
of the Towing Fees and Access Notice.

WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and parts and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and when balancing weights. When you service, clean or maintain your car, you will be exposed to these chemicals contained in used oil, waste and replacement fluids, fumes, greases, grime, touch-up paints, certain replacement parts, and particulates from component wear. When you service your car, we will inform you of components in your shop request. Used parts follow all manufacturer instructions pertaining to proper use and maintenance of motor vehicles and vehicle components. Printed in accordance with Proposition 65 in Cal. Health & Safety Code 125443.5 et seq. For further information about Proposition 65: http://www.cdph.ca/prop65/prop65.html

Notice To Consumer: Please Read Important Information On Back.
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CUSTOMER #: 15299

702599



INVOICE

PAGE 1

1400 CARLBARK STREET
MAILING ADDRESS
1800 NORTH MAIN STREET
WALNUT CREEK, CALIFORNIA 94596-4107
PHONE (925) 932-2900
DLR CODE: 07820-7 BAR # ARD149297 EPA # CAD 055389795
EPA # CAL 000317563

SERVICE ADVISOR: 570 DANIEL COSTELLO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	94	FORD MUSTANG	1FALP42D9RF220267	3KDP355	45370/45370	T6633
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
17SEP94	DD21JUL94	17SEP1997	WAIT 20NOV12	0.00	CASH	20NOV12
R.O. OPENED	DATE CUSTOMER NOTIFIED	OPTIONS:	ENG:5.0L_EFI_SHP TRN:T50D_MANUAL_5SPD AXL:6Z			
10:10 20NOV12	10:45 20NOV12					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A TIRE INSPECTION AND TREAD DEPTH RESULTS: LF: TREAD DEPTH IS 7/32 OR GREATER. -- LR: TREAD DEPTH IS 7/32 OR GREATER. -- RR: TREAD DEPTH IS 7/32 OR GREATER. -- RF: TREAD DEPTH IS 7/32 OR GREATER.

GTIRE CHECKED AND OK (7/32 OR GREATER)

576 MCCRARY, MATTHEW LIC#: 9968

ITL

(N/C)

45370 LF-35 LR-35 RF-35 RR-35

B CUSTOMER SAYS THERES A LARGE OIL LEAK COMING FROM UNDER CAR

L65 ENGINE OIL LEAK .

576 MCCRARY, MATTHEW LIC#: 9968

ITL

(N/C)

L65 ENGINE OIL LEAK .

851 TYLER, EMMETT LIC#: 1444

ITL

(N/C)

1 MO-1008 PARTS CLEANER

(N/C)

45370 VERIFIED CUSTOMER COMPLAINT THAT THERE IS AN OIL LEAK.

INSPECTED OIL LEVAL, OK. RAISED CAR AND FOUND OIL DRIPPING OFF OF SWAY BAR AND BATTERY CABLES. INSPECTED FOR LEAK, COULD NOT FIND ANYTHING LEAKING. OPENED BATTERY CABLE AND A LARGE AMOUNT OF OIL LEAKED OUT. OIL WAS FROM WHEN OIL WAS CHANGED, OIL LEAKED INTO THE BATTERY CABLE LOOM. CLEANED OIL OUT OF LOOM AND OFF SWAYBAR.

C THANK YOU FOR YOUR BUSINESS

Q99P THANK YOU FOR YOUR BUSINESS

576 MCCRARY, MATTHEW LIC#: 9968

ITL

(N/C)

D BATTERY TEST

GBATT BATTERY IS GOOD

576 MCCRARY, MATTHEW LIC#: 9968

ITL

(N/C)

45370 TESTED GOOD.

MAKE YOUR e-appointment 24-7 AT www.walnutcreekford.com					ORIGINAL	FINAL REVISED	DESCRIPTION	TOTALS
					DATE	TIME	PHONE # OR IN PERSON	LABOR AMOUNT
					REASON			PARTS AMOUNT
					DATE	TIME	PHONE # OR IN PERSON	GAS, OIL, LUBE
					REASON			SUBLET AMOUNT
								MISC. CHARGES
								TOTAL CHARGES
								LESS INSURANCE
								SALES TAX
								PLEASE PAY THIS AMOUNT

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WARRANTY Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and parts and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and when burning, welding. When you service, clean or maintain your car, you will be exposed to these chemicals contained in used oil, waste and replacement fluids, fumes, gases, grime, touch up paint, certain replacement parts, and particulates from component wear. When we service your car, we will return used components to you when requested. Used parts follow all manufacturer instructions pertaining to proper use and maintenance of motor vehicles and vehicle components. (If used in accordance with Proposition 65 in Cal. Health & Safety Code 252460.2 or any 1 for further information about Proposition 65: 800/438-6861 or www.cdph.ca.gov/prop65.html)

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CUSTOMER #: 15299

702599



INVOICE

PAGE 2

1400 CARLBARK STREET
MAILING ADDRESS
1800 NORTH MAIN STREET
WALNUT CREEK, CALIFORNIA 94596-4107
PHONE (925) 932-2900
DLR CODE: 07820-7 BAR # ARD149297 EPA # CAD 055389795
EPA # CAL 000317563

SERVICE ADVISOR: 570 DANIEL COSTELLO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	94	FORD MUSTANG	1FALP42D9RF220267	3KDP355	45370/45370	T6633
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
17SEP94	DD21JUL94	17SEP1997	WAIT 20NOV12		0.00 CASH	20NOV12
R.O. OPENED	DATE CUSTOMER NOTIFIED	OPTIONS:	ENG:5.0L_EFI_SHP TRN:T50D_MANUAL_5SPD			
10:10 20NOV12	10:45 20NOV12	AXL:6Z				
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET
EST:	49.95		20NOV12	10:10	SA: 570	
					TOTAL	

CONTACT: WILL WAIT...

BY SIGNING THIS DOCUMENT YOU ARE
ACKNOWLEDGING THE WALNUT CREEK FORD'S
RECOMMENDED MAINTENANCE SCHEDULES EXCEED THE
FACTORY RECOMMENDATIONS AND ARE DESIGNED TO
MEET THE DEMAND OF AREA ROAD AND WEATHER
CONDITIONS



CUSTOMER COPY

**MAKE YOUR
e-appointment
24-7 AT**

www.walnutcreekford.com

ORIGINAL			FINAL REVISED		DESCRIPTION	TOTALS
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT	LABOR AMOUNT	0.00
REASON				REVISED TOTAL	PARTS AMOUNT	0.00
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT	GAS, OIL, LUBE	0.00
REASON				REVISED TOTAL	SUBLET AMOUNT	0.00
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.				I ACKNOWLEDGE RECEIPT OF VEHICLE AND HAVE RECEIVED A COPY OF THIS INVOICE.	MISC. CHARGES	0.00
X				X	TOTAL CHARGES	0.00
					LESS INSURANCE	0.00
					SALES TAX	0.00
					PLEASE PAY THIS AMOUNT	0.00

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of the Towing Fees and Access Notice.

WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, including, but not limited to, fuel, oil, batteries, brakes, and exhaust components. Certain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize your exposure when servicing, maintaining or cleaning your vehicle: 1) work in a well-ventilated area; 2) do not smoke, drink, or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturer instructions pertaining to proper use and maintenance of motor vehicles and vehicle components. Printed in accordance with Proposition 65 in Cal. Health & Safety Code 128124.5 at page 1 For further information about Proposition 65, visit the website: www.cdph.ca.gov/65.

Notice To Consumer: Please Read Important Information On Back.

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CUSTOMER #: 15299

736718



INVOICE

PAGE 1

1400 CARLBACH STREET
MAILING ADDRESS
1800 NORTH MAIN STREET
WALNUT CREEK, CALIFORNIA 94596-4107
PHONE (925) 932-2900

DLR CODE: 07820-7 BAR # ARD149297 EPA # CAD 055389795
EPA # CAL 000317563

SERVICE ADVISOR: 902 ROY AYABE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	94	FORD MUSTANG	1FALP42D9RF220267	3KDP355	46619/46623	T6047
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
17SEP94	DD21JUL94	17SEP1997	15:00 14JAN14		0.00 CASH	14JAN14
R.O. OPENED	DATE CUSTOMER NOTIFIED	OPTIONS: ENG:5.0L_EFI_SHP TRN:T50D_MANUAL_5SPD AXL:6Z				
09:50 14JAN14	16:15 14JAN14					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A MUSTANG 5.0L 40,000 SERVICE: (J) PERFORM THE VALUE 5,000 MILE INTERVAL MAINTENANCE SERVICE AS PER WALNUT CREEK FORDS SERVICE RECOMMENDATIONS: CHANGE ENGINE OIL AND FILTER (GENUINE MOTORCRAFT); ROTATE 4 TIRES; WINDSHIELD WASHER SOLVENT; MULTI-POINT INSPECTION; CHECK ALL FLUID LEVELS, ADJUST AS NECESSARY; CHECK AIR FILTER MINDER, & INSPECT AIR FILTER; LOAD TEST ENGINE BATTERY PASS FAIL; INSPECT BRAKE PADS/SHOES/ROTORS/DRUMS, BRAKE LINES & HOSES; INSTALL FUEL SYSTEM TREATMENT & ENGINE OIL CONDITIONER

5K82 MUSTANG 5.0L-VALUE SERVICE-40,000 MILE SERVICE

878 TYLER, ROBERT LIC#: 6385

C

1 FL*300* FILTER ASY - OIL	8.42	76.48	76.48
5 XO*5W20*DSP MOTORCRAFT SAE 5W20	3.20	8.42	8.42
1 MO-2131 SERVICE KIT	18.05	3.20	16.00
		18.05	18.05

YBK "MAY REQUIRE FUTURE ATTENTION" (DISC:3MM-5MM)
(DRUM:1.01MM-2MM)

878 TYLER, ROBERT LIC#: 6385

ITL

(N/C)

46623 CHANGE ENGINE OIL AND FILTER TOP OFF FLUIDS. ROTATE TIRES SET PRESSURE. INSPECT BRAKES 5MM FRONT DISC 5MM REAR DISC. ADD WASHER SOLVENT.

B (E) CUSTOMER STATES VEHICLE PULLS TO THE RIGHT/CHK & ADVISE

MEMO -MEMO INFO

878 TYLER, ROBERT LIC#: 6385

C

89.95 89.95

46623 INSPECT STEERING AND SUSPENSION. RIGHT FRONT TIRE VERY LOW ON AIR INSPECT TIRE FOUND SCREW IN TIRE. RECOMMEND REPAIR TIRE THEN ROAD TEST AGAIN. ROAD TEST VEHICLE AFTER TIRE REPAIR NOW HAS SLIGHT DRIFT TO RIGHT FROM TIRES. NOTE VEHICLE HAS TIRE NOISE WHILE DRIVING.

C CUSTOMER STATES VEHICLE LEAKING FLUID & E-BRAKE IS INOP

MAKE YOUR e-appointment 24-7 AT www.walnutcreekford.com	ORIGINAL		FINAL REVISED			DESCRIPTION	TOTALS
	DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT	LABOR AMOUNT	
	REASON					REVISED TOTAL	PARTS AMOUNT
	DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT	GAS, OIL, LUBE	
	REASON					REVISED TOTAL	SUBLET AMOUNT
	I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE. X					I ACKNOWLEDGE RECEIPT OF VEHICLE AND HAVE RECEIVED A COPY OF THIS INVOICE. X	
						MISC. CHARGES	
						TOTAL CHARGES	
						LESS INSURANCE	
						SALES TAX	
						PLEASE PAY THIS AMOUNT	

Upon request, you are entitled to receive a copy of the Towing Fees and Access Notice.

WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, certain fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel and tire components. When you service, clean or maintain your car, you will be exposed to these chemicals contained in used oil, waste and replacement fluids, tires, greases, paints, bodywork parts, and replacement parts. When we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize your exposure when servicing, maintaining or cleaning your vehicle: 1) work in a well-ventilated area; 2) do not smoke, drink or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturers' instructions pertaining to proper use and maintenance of motor vehicles and vehicle components. Printed in accordance with Proposition 65 in Cal. Health & Safety Code §25249.5 at seq. For further information about Proposition 65: <http://www.oehha.org/propp65/about>

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CUSTOMER #: 15299

736718



INVOICE

PAGE 2

1400 CARLBARK STREET
MAILING ADDRESS
1800 NORTH MAIN STREET
WALNUT CREEK, CALIFORNIA 94596-4107
PHONE (925) 932-2900
DLR CODE: 07820-7 BAR # ARD149297 EPA # CAD 055389795
EPA # CAL 000317563

SERVICE ADVISOR: 902 ROY AYABE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	94	FORD MUSTANG	1FALP42D9RF220267	3KDP355	46619/46623	T6047
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
17SEP94	DD21JUL94	17SEP1997	15:00 14JAN14		0.00 CASH	14JAN14
R.O. OPENED	DATE CUSTOMER NOTIFIED	OPTIONS:	ENG:5.0L_EFI_SHP TRN:T50D_MANUAL_5SPD			
09:50 14JAN14	16:15 14JAN14	AXL:6Z				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
MEMO -MEMO INFO							

878 TYLER, ROBERT LIC#: 6385

C

1 CH-TP3090 OIL DYE

0.00	0.00
6.90	6.90

46623 INSPECT PARKING BRAKE CABLES REAR BRAKE CALIPERS AND PARKING
BRAKE CONTROL. PARKING BRAKE IS FUNCTIONING PROPERLY. PARKING BRAKE IS
SELF ADJUSTING VERIFY PARKING BRAKE HOLDS VEHICLE ON INCLINE. INSPECT
VEHICLE FOR OIL LEAKS POSSIBLE ENGINE OIL LEAK AT REAR OF ENGINE ADD
ENGINE OIL DYE RECOMMEND RECHECK AT LATER DATE.

D TIRE INSPECTION AND TREAD DEPTH RESULTS: LF: TREAD DEPTH IS 7/32 OR
GREATER. -- LR: TREAD DEPTH IS 7/32 OR GREATER. -- RR: TREAD
DEPTH IS 7/32 OR GREATER. -- RF: TREAD DEPTH IS 7/32 OR
GREATER.

YTIRE MAY REQUIRE FUTURE ATTENTION " (4/32 TO
6/32)

878 TYLER, ROBERT LIC#: 6385

ITL

(N/C)

46623 R/F 6/32 34 PSI R/R 4/32 34 PSI L/R 5/32 34 PSI L/F 6/32 34
PSI

E THANK YOU FOR YOUR BUSINESS

Q99P THANK YOU FOR YOUR BUSINESS

878 TYLER, ROBERT LIC#: 6385

ITL

(N/C)

F BATTERY TEST

GBATT BATTERY IS GOOD

878 TYLER, ROBERT LIC#: 6385

ITL

(N/C)

46623 BATTERY TEST PASS

G (C) FREE EXTERIOR WASH

FW (C) FREE EXTERIOR WASH

CUSTOMER COPY

MAKE YOUR
e-appointment
24-7 AT

www.walnutcreekford.com

ORIGINAL			FINAL REVISED		DESCRIPTION	TOTALS
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT	LABOR AMOUNT	
REASON				REVISED TOTAL	PARTS AMOUNT	
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT	GAS, OIL, LUBE	
REASON				REVISED TOTAL	SUBLET AMOUNT	
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.				I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.	MISC. CHARGES	
X				X	TOTAL CHARGES	
					LESS INSURANCE	
					SALES TAX	
					PLEASE PAY THIS AMOUNT	

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WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and parts and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and other lubricating systems. When you service, clean or maintain your car, you will be exposed to these chemicals contained in used oil, waste and replacement fluids, tires, greases, glues, bodywork paint, certain replacement parts, and parts and materials from component wear. When we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize your exposure when servicing, maintaining or cleaning your vehicle: 1) work in a well-ventilated area; 2) do not smoke, drink or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturer instructions pertaining to proper use and maintenance of motor vehicles and vehicle components. Should be accordance with Proposition 65 in Cal. Health & Safety Code 120120-1 et seq. For further information about Proposition 65: <http://www.calhhs.org/prop65.html>.

Notice To Consumer: Please Read Important Information On Back.
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CUSTOMER #: 15299

736718



INVOICE

PAGE 3

 1400 CARLBARK STREET
 MAILING ADDRESS
 1800 NORTH MAIN STREET
 WALNUT CREEK, CALIFORNIA 94596-4107
 PHONE (925) 932-2900

 DLR CODE: 07820-7 BAR # ARD149297 EPA # CAD 055389795
 EPA # CAL 000317563

SERVICE ADVISOR: 902 ROY AYABE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	94	FORD MUSTANG	1FALP42D9RF220267	3KDP355	46619/46623	T6047
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
17SEP94	DD21JUL94	17SEP1997	15:00 14JAN14		0.00 CASH	14JAN14

R.O. OPENED	DATE CUSTOMER NOTIFIED	OPTIONS:	ENG:5.0L_EFI_SHP TRN:T50D_MANUAL_5SPD				
		AXL:6Z					
09:50 14JAN14	16:15 14JAN14						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
		878 TYLER,ROBERT LIC#: 6385					
		ITL					(N/C)

878 TYLER, ROBERT LIC#: 6385

ITL

H** (E)REPAIR FLAT TIRE

TR (E)REPAIR FLAT TIRE

878 TYLER, ROBERT LIC#: 6385

C

25.00 25.00

46623 PERFORM TIRE REPAIR ON RIGHT REAR TIRE.

I** (C)BATTERY PROTECTION SERVICE

BS (C)BATTERY PROTECTION SERVICE

878 TYLER, ROBERT LIC#: 6385

C

48.43 48.43

1 MO-MT130 BATTERY PAD

3.75

3.75 3.75

46623 PERFORM BATTERY SERVICE.

EST: 210.97

14JAN14 09:50 SA: 902

EST: 295.00

14JAN14 14:06 SA: 902

CONTACT:

BATT SVC, TIRE REPAIR & ENGINE OILO DYE

CUSTOMER PAY EPA DISPOSAL FEE FOR REPAIR ORDER

2.02

CONTACT: HOME:

 BY SIGNING THIS DOCUMENT YOU ARE
 ACKNOWLEDGING THE WALNUT CREEK FORD'S
 RECOMMENDED MAINTENANCE SCHEDULES EXCEED THE
 FACTORY RECOMMENDATIONS AND ARE DESIGNED TO
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 CONDITIONS

CUSTOMER COPY

 MAKE YOUR
 e-appointment
 24-7 AT

www.walnutcreekford.com

ORIGINAL	FINAL REVISED	DESCRIPTION	TOTALS
DATE TIME PHONE # OR IN PERSON AUTHORIZED BY ADDITIONAL AMOUNT	REASON	LABOR AMOUNT	239.86
DATE TIME PHONE # OR IN PERSON AUTHORIZED BY ADDITIONAL AMOUNT	REASON	PARTS AMOUNT	53.12
DATE TIME PHONE # OR IN PERSON AUTHORIZED BY ADDITIONAL AMOUNT	REASON	GAS, OIL, LUBE	0.00
DATE TIME PHONE # OR IN PERSON AUTHORIZED BY ADDITIONAL AMOUNT	REASON	SUBLET AMOUNT	0.00
DATE TIME PHONE # OR IN PERSON AUTHORIZED BY ADDITIONAL AMOUNT	REASON	MISC. CHARGES	2.02
DATE TIME PHONE # OR IN PERSON AUTHORIZED BY ADDITIONAL AMOUNT	REASON	TOTAL CHARGES	295.00
DATE TIME PHONE # OR IN PERSON AUTHORIZED BY ADDITIONAL AMOUNT	REASON	LESS INSURANCE	0.00
DATE TIME PHONE # OR IN PERSON AUTHORIZED BY ADDITIONAL AMOUNT	REASON	SALES TAX	4.52
DATE TIME PHONE # OR IN PERSON AUTHORIZED BY ADDITIONAL AMOUNT	REASON	PLEASE PAY THIS AMOUNT	299.52

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Notice To Consumer: Please Read Important Information On Back.

CUSTOMER COPY



For Your Next Battery Call: **800-AAA-HELP**
To Join AAA Call: 800-JOIN-AAA

7315438

This Invoice Must Be Retained for Limited Warranty
Third Party Removal will Void the Warranty

Professionally Installed by:

Date	9-14-14		
Bill To	Complete all fields in red.		
Member #			
Address			
City			
Phone #	Call Number	Method Payment	Service Technician
Year	Make	Model	
License Plate	Vehicle VIN	Odometer	

QUANTITY	PART NUMBER	DESCRIPTION OF LABOR AND PARTS - All parts are new unless otherwise stated	PARTS	LABOR
1	58C	Battery Price with Exclusive Member Discount (Minimum of \$25)	\$102.99	
		Installation		\$ 0
		Battery and Charging System Analysis		\$ 0
		Disposal Fee		\$
		Battery Core Charge		\$
		Labor Intensive Install (If Applicable)	\$	\$
		Parts and Accessories Pads	\$2.00	\$
		Shop Fee	\$	\$5.00
			\$	\$
		Scr # 7292189	\$	\$

Limited Warranty for Non-Commercial Passenger Vehicles - For limited warranty details see reverse side
36 Month Free Replacement + 36 Month Prorated Replacement Cost = 72 Month Total Limited Warranty

Limited Warranty Replacement

Original Part # _____ Original Purchase Date _____ Original Invoice # _____
Original Battery Serial # _____ New Battery Serial # _____
Failed Battery Test Code _____ New Battery Test Code _____
Free Replacement Warranty Remaining _____ + 36 Months Prorated
Prorated Warranty: Months Used _____ x Cost Per Month _____ = Replacement Cost*
For commercial vehicle limited warranty coverage, see reverse side. If a core is not returned, a non-recycling fee will be charged.
*No member discount applied
For commercial vehicle limited warranty coverage, see reverse side. If a core is not returned, a non-recycling fee will be charged.

Subtotal Labor	\$ 5.00
Subtotal Parts	\$ 104.99
Sales Tax	\$ 9.45
Total	\$ 119.44

I understand that a battery that is merely discharged or which fails due to improper charging is not covered under warranty. All sales are final.

☐ I understand that my battery may not require immediate replacement, however I am authorizing replacement at this time.

☒ I understand based upon the test results provided by the service provider that my battery may not require immediate replacement, however I am authorizing replacement at this time.

Install BATTERY
Comments _____
Customer Signature _____

Please read carefully, check one of the statements below and sign:

I understand that, under state law, I am entitled to a written estimate, if my final bill will exceed \$ _____

- ☐ I request a written estimate
☒ I do not request a written estimate
☐ I do not request a written estimate as long as the repair costs do not exceed \$ _____

Signed X Date 9-14-14

Original Test Results

Battery

CCA _____ Condition _____
☐ Pass ☐ Marginal ☐ Fail
Alternator - Charging Volts _____
☐ Pass ☐ Marginal ☐ Fail

Drain - Drain Amps

☐ Pass ☐ Suspect
Prior Acid Damage ☐ Yes ☐ No
KAM Unit Used ☐ Yes ☐ No

(For Internal Use Only)

Battery Distribution Center

☐ Pass ☐ Fail Date Code _____
Comment: _____
Performed by: _____
Date: _____



You purchased these items in-store

1 @ 1/179.99	\$179.99 P 1
000959338 58-DL	
58-DL	
Duralast Battery	
EA	

000959338 CORE CHARGE	\$22.00 P
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Total Items Sold: 1

Subtotal:	\$201.99
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Environmental Tax:	
STATE BATTERY SALES FEE	
Environmental Tax Amount:	\$2.00
Total Tax %: 10.250%	
Total Tax Amount:	\$20.70
Total Tax @ 10.250%:	\$20.70

Transaction Total:	\$224.69
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MASTERCARD XXXXXXXXXXXX1704	\$224.69
Approval #:	23326Z
Data Source:	CHIP
App Name/Label:	Mastercard / Mastercard
AID:	A0000000041010

Total Paid:	\$224.69
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