

CUSTOMER #: 374278

959731



INVOICE

DUPLICATE 1
PAGE 1

1400 CARLBACK STREET
MAILING ADDRESS
1800 NORTH MAIN STREET
WALNUT CREEK, CALIFORNIA 94596-4107
PHONE (925) 932-2900

DLR CODE: 07820-7 BAR # ARD149237 EPA # CAD 055389795
EPA # CAL 000317563

SERVICE ADVISOR: 922 JOE SARULLO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	16	FORD MUSTANG	1FA6P8JZ3G5522061		17966/17967	T5696	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN16 DD			WAIT 17DEC21		0.00	CASH	17DEC21

R.O. OPENED	READY	OPTIONS:
10:11 17DEC21	11:38 17DEC21	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A	(E)SYNTHETIC LUBE, OIL AND FILTER CHANGE, INCLUDES UP TO 5 QUARTS OF OIL						
	LOFS (E)SYNTHETIC LUBE, OIL AND FILTER CHANGE, INCLUDES UP TO 5 QUARTS OF OIL						
	448 SANCHEZ FLORES, ANTONIO LIC#: 0628						
	C					57.57	57.57
	LOFREC HAZARDOUS WASTE RECOVERY FEE					7.42	7.42
	1 FL*2069*ST FILTER ASY - OIL				26.55	26.55	26.55
	10 XO*5W50*QGT OIL - ENGINE				15.48	15.48	154.80

17967 PERFORMED A BATTERY INSPECTION AND MIDTRONICS TEST TO FIND THE BATTERY PASSED. PERFORMED A COMPLETE UNDER HOOD VISUAL INSPECTION CHECKING BELTS, HOSES AND FOR ANY MAINTENANCE CONCERNS. PERFORMED A COMPLETE UNDERCARRIAGE INSPECTION CHECKING FOR ANY LEAKS FROM THE SEALS OR GASKETS AND FOR ANY MOUNT CONCERNS. ROUTINE MAINTENANCE DUE AS PER THE MANUFACTURERS RECOMMENDATIONS. CHANGED ENGINE OIL AND OIL FILTER USING 10 QUARTS OF 5W50 WEIGHT WITH FL-2069 OIL FILTER. CHECKED AND VERIFIED THE CORRECT OIL LEVEL AFTER ENGINE START UP AND SHUT DOWN. CHECKED AND DOCUMENTED THE TIRE TREAD DEPTH. CHECKED AND RESET ALL OF THE TIRE PRESSURES THE LEFT FRONT TIRE AIR PRESSURE HAS BEEN SET TO 32 PSI THE RIGHT FRONT TIRE AIR PRESSURE HAS BEEN SET TO 32 PSI THE LEFT REAR TIRE AIR PRESSURE HAS BEEN SET TO 32 PSI THE RIGHT REAR TIRE AIR PRESSURE HAS BEEN SET TO 32 PSI. INSTALLED A MAINTENANCE REMINDER STICKER. RESET MAINTENANCE OIL LIGHT INDICATOR. CHECKED AND TOPPED OFF UNDER HOOD FLUID LEVELS.

B	SET TIRE PRESSURE						
	TP SET TIRE PRESSURE						
	448 SANCHEZ FLORES, ANTONIO LIC#: 0628						
	ITL						(N/C)

***** Upon request, you are entitled to receive a copy of the Towing Fees and Access Notice. *****

C	BATTERY TEST						
	BT BATTERY TEST						

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	*HAZARDOUS WASTE DISPOSAL COSTS AND DEDUCTIBLES:	DESCRIPTION	TOTALS
\$	\$			<input type="checkbox"/> In Person Approval <input type="checkbox"/> Telephone <input type="checkbox"/> Text <input type="checkbox"/> Email/Fax (See Attached)	We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	LABOR AMOUNT	
Revised Estimate	\$			<input type="checkbox"/> In Person Approval <input type="checkbox"/> Telephone <input type="checkbox"/> Text <input type="checkbox"/> Email/Fax (See Attached)		PARTS AMOUNT	
<input type="checkbox"/> Tire pressure check/inflation service was performed. RF _____ psi LF _____ psi RR _____ psi LR _____ psi <input type="checkbox"/> Customer declined tire pressure check/inflation service. Initials _____						GAS, OIL, LUBE	
By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you.						SUBLET AMOUNT	
DATE _____ CUSTOMER SIGNATURE _____ AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE _____						WASTE DISPOSAL COSTS/DEDUCTIBLES *	
					ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.	TOTAL CHARGES	
					<input type="checkbox"/> Some Parts Not Returnable	LESS INSURANCE	
						SALES TAX	
						PLEASE PAY THIS AMOUNT	

YOUR PRIVACY IS IMPORTANT TO US. BEFORE PROVIDING PERSONAL INFORMATION, YOU MAY VIEW OUR NOTICE AT COLLECTION OF PERSONAL INFORMATION AND PRIVACY POLICY AT THE FOLLOWING URLS:
<https://www.walnutcreekford.com/fdcampaign-ddcr/?privacyrights=ccpa>
<https://www.walnutcreekford.com/notice-at-collection.htm>
OR ASK THE DEALERSHIP REPRESENTATIVE FOR A COPY.

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

CUSTOMER #: 374278

959731



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PAGE 2

1400 CARLBARK STREET
MAILING ADDRESS
1800 NORTH MAIN STREET
WALNUT CREEK, CALIFORNIA 94596-4107
PHONE (925) 932-2900
DLR CODE: 07820-7 BAR # ARD149297 EPA # CAD 055389795
EPA # CAL 000317563

SERVICE ADVISOR: 922 JOE SARULLO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK	16	FORD MUSTANG	1FA6P8JZ3G5522061		17966/17967	T5696	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN16 DD			WAIT 17DEC21		0.00	CASH	17DEC21

R.O. OPENED	READY	OPTIONS:
10:11 17DEC21	11:38 17DEC21	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	
		448	SANCHEZ FLORES, ANTONIO	LIC#: 0628				
			ITL				(N/C)	

D	N99PX	THANK YOU FOR YOUR BUSINESS!						
		N99PX	N99PX THANK YOU FOR YOUR BUSINESS!					
		448	SANCHEZ FLORES, ANTONIO	LIC#: 0628				
			ITL				(N/C)	

E	EXPRESS	SERVICE COMPLIMENTARY INSPECTION						
		99PX	EXPRESS SERVICE COMPLIMENTARY INSPECTION					
		448	SANCHEZ FLORES, ANTONIO	LIC#: 0628				
			ITL				(N/C)	
		GBATT	BATTERY IS GOOD					
		448	SANCHEZ FLORES, ANTONIO	LIC#: 0628				
			ITL				(N/C)	
		GBK	"CHECKED AND OK" (DISC:OVER 5MM) (DRUM:OVER 2MM)					
		448	SANCHEZ FLORES, ANTONIO	LIC#: 0628				
			ITL				(N/C)	
		GTIRE	CHECKED AND OK (7/32 OR GREATER)					
		448	SANCHEZ FLORES, ANTONIO	LIC#: 0628				
			ITL				(N/C)	

EST: 237.82 17DEC21 10:11 SA: 922
CONTACT:

Upon request, you are entitled to receive a copy of the Towing Fees and Access Notice.

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	*HAZARDOUS WASTE DISPOSAL COSTS AND DEDUCTIBLES:	DESCRIPTION	TOTALS
\$	\$			<input type="checkbox"/> In Person Approval <input type="checkbox"/> Telephone <input type="checkbox"/> Email/Fax (See Attached)	We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	LABOR AMOUNT	
Revised Estimate	\$			<input type="checkbox"/> In Person Approval <input type="checkbox"/> Telephone <input type="checkbox"/> Email/Fax (See Attached)		PARTS AMOUNT	
<input type="checkbox"/> Tire pressure check/inflation service was performed. RF _____ psi LF _____ psi RR _____ psi LR _____ psi <input type="checkbox"/> Customer declined tire pressure check/inflation service. Initials _____						GAS, OIL, LUBE	
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DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE				WASTE DISPOSAL COSTS/DEDUCTIBLES *	
					ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.	TOTAL CHARGES	
					<input type="checkbox"/> Some Parts Not Returnable	LESS INSURANCE	
						SALES TAX	
						PLEASE PAY THIS AMOUNT	

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https://www.walnutcreekfords.com/fdcampaign-ddcr/7privacyrights-ccpa
https://www.walnutcreekfords.com/notice-at-collection.htm
OR ASK THE DEALERSHIP REPRESENTATIVE FOR A COPY.

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BLACK	16	FORD MUSTANG	1FA6P8JZ3G5522061		17966/17967	T5696	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN16 DD			WAIT 17DEC21		0.00	CASH	17DEC21

R.O. OPENED	READY	OPTIONS:					
10:11 17DEC21	11:38 17DEC21						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

BY SIGNING THIS DOCUMENT YOU ARE ACKNOWLEDGING THAT WALNUT CREEK FORD'S RECOMMENDED MAINTENANCE SCHEDULES EXCEED THE FACTORY RECOMMENDATIONS AND ARE DESIGNED TO MEET THE DEMAND OF AREA ROAD AND WEATHER CONDITIONS



Upon request, you are entitled to receive a copy of the Towing Fees and Access Notice.

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	*HAZARDOUS WASTE DISPOSAL COSTS AND DEDUCTIBLES: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	DESCRIPTION	TOTALS
\$	\$			<input type="checkbox"/> In Person Approval <input type="checkbox"/> Telephone <input type="checkbox"/> Text <input type="checkbox"/> Email/Fax (See Attached)	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. <input type="checkbox"/> Some Parts Not Returnable	LABOR AMOUNT	57.57
Revised Estimate \$	\$			<input type="checkbox"/> In Person Approval <input type="checkbox"/> Telephone <input type="checkbox"/> Text <input type="checkbox"/> Email/Fax (See Attached)		PARTS AMOUNT	181.35
<input type="checkbox"/> Tire pressure check/inflation service was performed. RF _____ psi LF _____ psi RR _____ psi LR _____ psi <input type="checkbox"/> Customer declined tire pressure check/inflation service. Initials _____						GAS, OIL, LUBE	0.00
By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you.						SUBLET AMOUNT	0.00
DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE				WASTE DISPOSAL COSTS/DEDUCTIBLES *	7.42
						TOTAL CHARGES	246.34
						LESS INSURANCE	0.00
						SALES TAX	15.87
						PLEASE PAY THIS AMOUNT	262.21

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NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

SUNNYVALE



sunnyvaleford.com



650 E. EL CAMINO REAL SUNNYVALE, CALIFORNIA 94087-2916
PHONE (408) 522-0200

B.A.R. #ARD-051975

E.P.A. I.D. # CAD 981443898

PROGRAM CODE	AUTHORIZATION CODE	COMMITMENT NO.	E.S.P. NUMBER	MO.	DAY	YEAR	SERVICE INSTALLED PARTS	ACCRUED MILEAGE	CROSS REFERENCE
									TOTAL PARTS
									TOTAL CLAIM
							DEALER PARTICIPATION	CUSTOMER PARTICIPATION (PRODUCTIBLE)	TOTAL LABOR

SERVICE DEPT HOURS ARE M-F 7 AM TO 6 PM AND SAT 8 AM TO 4:30 PM
ALL VEHICLES MUST BE PICKED UP BY 5:45 PM M-F AND 4:15 PM SAT
THANK YOU FOR YOUR PATRONAGE

CUSTOMER NO. 239646	ADVISOR ANDERSON KHOUNPRAS	TAG NO. 1427 9090	INVOICE DATE 07/14/20	CELL: [REDACTED]
[REDACTED]	LICENSE NO.	MILEAGE 17,072	COLOR SHADOW BLK/	STOCK NO. F0CS816921
[REDACTED]	YEAR / MAKE / MODEL 16/FORD/MUSTANG/2DR CPE SHELBY GT500	DELIVERY DATE 01/21/16	DELIVERY MILES 27	
[REDACTED]	VEHICLE I.D. NO. 1FA6P8JZ3G5522061	SELLING DEALER NO.	PRODUCTION DATE	
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 07/14/20	
RE:	COMMENTS			

MO: 17072

COMMENTS-----

ONLINE RESERVATION MADE
RECOMMENDED NOT DONE/ DECLINED SERVICES-----

THANK YOU FOR YOUR SERVICE VISIT
01FOZZYLFTIRE YELLOW TIRE TECH: 1492 FOLLOW-UP: 07/15/20
01FO2TIRE REPLACE 2 TIRES TECH: 1492 FOLLOW-UP: 07/15/20 \$82.95

TOTALS-----

THANK YOU FOR YOUR BUSINESS.
We love our Customers and hope you love us too!
We strive to provide an Excellent Service Experience and
if you were not Completely Satisfied, please contact
Paulette Sidi, Customer Relations Manager
408-522-0252 or email psidi@sunnyvaleford.com

TOTAL LABOR.... 50.00
TOTAL PARTS.... 167.98
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 15.12

TOTAL INVOICE \$ 233.10

CUSTOMER SIGNATURE _____

REC'D BY _____

JUL 14 2020

CASH CHECK# _____

CHARGE ACCT# _____

VISA/MC AMEX DISC ATM

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

SUNNYVALE



sunnyvaleford.com



650 E. EL CAMINO REAL SUNNYVALE, CALIFORNIA 94087-2916
PHONE (408) 522-0200

E.P.A. I.D. # CAD 981443898

WARRANTY, FOR INSTALLED PARTS OR VEHICLE. MANAGER, FOR A FULL TEXT.

PROGRAM CODE	AUTHORIZATION CODE	COMMITMENT NO.	E.S.P. NUMBER	NO.	DAY	YEAR	ACCRUED MILEAGE	CROSS REFERENCE
							TOTAL PARTS	TOTAL CLAIM
							TOTAL LABOR	

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THANK YOU FOR YOUR PATRONAGE

CUSTOMER NO. 239646	ADVISOR ANDERSON KHOUNPRAS	TAG NO. 1427 9090	INVOICE DATE 07/14/20	STOCK NO. FOCS816921
	LICENSE NO.	MILEAGE 17,072	COLOR SHADOW BLK/	DELIVERY MILES 60977
	YEAR / MAKE / MODEL 16/FORD/MUSTANG/2DR CPE SHELBY GT500		DELIVERY DATE 01/21/16	PRODUCTION DATE 27
	VEHICLE I.D. NO. 1 F A 6 P 8 J Z 3 G 5 5 2 2 0 6 1		SELLING DEALER NO.	
	F.T.E. NO.	P.O. NO.	R.O. DATE 07/14/20	
COMMENTS				MO: 17072

JOB# 1 CHARGES

LABOR
J# 1 29FOZWRKSFS WORKS FULL SYNTHETIC UNITS: 0.80 TECH(S):1485 1492 **50.00**
 CHANGE OIL/FILTER, TEST/SERVICE BATTERY, INSPECT AIR FILTER,
 TOP OFF ALL FLUID, ROTATE AND INSPECT TIRES, MEASURE BRAKE
 SURFACES, INSPECT CABIN AIR FILTER USE FULL SYNTHETIC OIL.
 ROUTINE MAINTENANCE
 PERFORMED MAINTENANCE AND PERFORMED VEHICLE CHECK UP

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
	1	FL-2069-ST	FILTER 1 PR	26.48	26.48
	10	XO-SW50-QGT	OIL - E 12	14.15	141.50
TOTAL - PARTS					167.98

JOB# 1 TOTALS

LABOR 50.00
PARTS 167.98

JOB# 1 JOURNAL PREFIX FOCS JOB# 1 TOTAL 217.98

JOB# 2 CHARGES

LABOR
J# 2 00FOZZ99PX EXPRESS SERVICE UNITS: TECH(S):1492 **0.00**
 CHECK TIRE PRESSURE INCLUDING SPARE
 TO MANUFACTURER SPECIFICATIONS
 FT.....RR.....SPARE.....
 OFQI YES NO LUGS TORQUED TO.....LBS
 TECH SIGNATURE
 32.32 psi

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX FOCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES

LABOR
J# 3+00FOZ99P MULTI-POINT INSP. UNITS: 0.10 TECH(S):1492 **0.00**
 PERFORM MULTI-POINT INSPECTION
 Multi-Point Inspection All

JOB# 3 TOTALS

JOB# 3 JOURNAL PREFIX FOCS JOB# 3 TOTAL 0.00

ESTIMATE

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$169.95 (+TAX)
 APPROVED ADDITIONAL COST OF \$63.15 FOR TOTAL ESTIMATE OF \$233.10 (+TAX) ON 07/14/20 AT 11:15am
 BY [REDACTED] COMMENTS .
 COI [REDACTED]

14
 6

 24
 184
 130

 214

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.
 (CONTINUED ON NEXT PAGE) 11:15am

American Solutions for Business (650) 593-4818 - id125012-20

SUNNYVALE



sunnyvaleford.com



650 E. EL CAMINO REAL SUNNYVALE, CALIFORNIA 94087-2916
PHONE (408) 522-0200

B.A.R. #ARD-051975

E.P.A. I.D. # CAD 981443898

PROGRAM CODE	AUTHORIZATION CODE	COMMITMENT NO.	E.S.P. NUMBER	SERVICE INSTALLED PARTS			CROSS REFERENCE		
				MO.	DAY	YEAR	ACCUMULATED MILEAGE	TOTAL PARTS	TOTAL CLAIM
							DEALER PARTICIPATION	CUSTOMER PARTICIPATION OR DEDUCTIBLE	TOTAL LABOR

SERVICE DEPT HOURS ARE M-F 7 AM TO 6 PM AND SAT 8 AM TO 4:30 PM
ALL VEHICLES MUST BE PICKED UP BY 5:45 PM M-F AND 4:15 PM SAT
THANK YOU FOR YOUR PATRONAGE

CUSTOMER NO. 239646	ADVISOR KRISTOFER GOMEZ	TAG NO. 1431	INVOICE DATE 10/19/19	CELL: F0CS805141
	LICENSE NO.	MILEAGE 14,372	COLOR SHADOW BLK/	STOCK NO. G0977
	YEAR / MAKE / MODEL 16 / FORD / MUSTANG / 2DR CPE SHELBY GT500		DELIVERY DATE 01/21/16	DELIVERY MILES 27
	VEHICLE I.D. NO. 1EA6P8JZ3G5522061		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 10/15/19	
RE COMMENTS				

MO: 14373

COMMENTS-----

26FOZFBRAKES BRAKE REPLACEMENT TECH: 1080 FOLLOW-UP: 10/20/19 \$702.37

TOTALS-----

THANK YOU FOR YOUR BUSINESS.

We love our Customers and hope you love us too!
We strive to provide an Excellent Service Experience and
if you were not Completely Satisfied, please contact
Paulette Sidi, Customer Relations Manager
408-522-0252 or email psidi@sunnyvaleford.com

TOTAL LABOR....	537.50
TOTAL PARTS....	412.96
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	37.17

TOTAL INVOICE \$ 987.63

CUSTOMER SIGNATURE

REC'D BY _____

OCT 19 2019

[] CASH [] CHECK# _____
 [] CHARGE ACCT# _____
 [] VISA/MC [] AMEX [] DISC [] ATM

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SUNNYVALE



sunnyvaleford.com

650 E. EL CAMINO REAL SUNNYVALE, CALIFORNIA 94087-2916
PHONE (408) 522-0200



E.P.A. I.D. # CAD 981443898

AUTHORIZATION CODE	COMMITMENT NO.	E.S.P. NUMBER	MO. / DAY / YEAR	SERVICE INSTALLED PARTS	CROSS REFERENCE
				ACCUMULATED MILEAGE	TOTAL PARTS / TOTAL CLAIM
			DEALER PARTICIPATION	CUSTOMER PARTICIPATION OR DEDUCTIBLE	TOTAL LABOR

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CUSTOMER NO. 239646	ADVISOR KRISTOFER GOMEZ	TAG NO. 1431	INVOICE DATE 10/19/19	CELL#
	LICENSE NO.	MILEAGE 8743	COLOR SHADOW BLK/	STOCK NO. FOCS805141
	YEAR / MAKE / MODEL 16/FORD/MUSTANG/2DR CPE SHELBY GT500	14,372	DELIVERY DATE 01/21/16	DELIVERY MILES 27
	VEHICLE I.D. NO. 1EA6P8JZ3G5522061		SELLING DEALER NO.	PRODUCTION DATE
	F.I.E. NO.	P.O. NO.	R.O. DATE 10/15/19	
COMMENTS				

MO: 14373

JOB# 4 CHARGES-----
LABOR-----
J# 4+06FOZE10 ADVANCED COOLANT TECH(S):1080 INTERNAL
UPON MPI FOUND COOLANT RESENDUE CLIENT HAD REQUEST TO
PROCEED FOR COOLANT LEAK
1.0
VERIFY LOW LEVEL COOLANT PERFORMED PRESSURE TEST FAIL
PERFORMED BLOCK ALSO FAIL BLOCK TEST
RECOMMENDED TEAR DOWN AND INSPECTION
CLIENT WILL RETURN TO CONTINUE TO DIAGNOSE

JOB# 4 TOTALS-----
JOB# 4 JOURNAL PREFIX FOCS JOB# 4 TOTAL 0.00

JOB# 5 CHARGES-----
LABOR-----
J# 5+49FOZUBER UBER RIDESHARE TECH(S):1080 0.00
UBER RIDESHARE
CUSTOMER USED UBER RIDESHARE
UBER RIDESHARE

JOB# 5 TOTALS-----
JOB# 5 JOURNAL PREFIX FOCS JOB# 5 TOTAL 0.00

JOB# 6 CHARGES-----
LABOR-----
J# 6+26FOZ ADVANCED BRAKES TECH(S):1461 322.50
REPLACE FRONT BRAKES PADS ONLY/ PAD SLAP
WILL NOT WARRANTY ANY NOISE OR WARPPAGE OF ROTORS FOR PAD
REPLACING PER CUSTOMER REQUEST
perform replace front brake pad, remove front wheel, remove
front brake pad, install new front brake pad put back
together road test found the vehicle brake system okay at
this time release the vehicle

JOB# 6 TOTALS-----
LABOR 322.50
JOB# 6 JOURNAL PREFIX FOCS JOB# 6 TOTAL 322.50

ESTIMATE-----
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$215.00 (+TAX)
APPROVED REVISED ESTIMATE (# 1) OF \$6985.23 (+TAX) ON 10/15/19 AT 05:27pm
BY [REDACTED] COMMENTS FOR TEAR DOWN
COM AT

RECOMMENDED NOT DONE/ DECLINED SERVICES-----
THANK YOU FOR YOUR SERVICE VISIT
44FOZCOOL COOLANT EXCHANGE TECH: 1080 FOLLOW-UP: 10/20/19 \$251.01
01FOZYLFTIRE YELLOW TIRE TECH: 1080 FOLLOW-UP: 10/20/19

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

The Reynolds and Reynolds Company - ERALZHNIVE - GO38832 Q (04/19)

SUNNYVALE



sunnyvaleford.com



650 E. EL CAMINO REAL SUNNYVALE, CALIFORNIA 94087-2916
PHONE (408) 522-0200

E.P.A. I.D. # CAD 981443898

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THANK YOU FOR YOUR PATRONAGE

AUTHORIZATION CODE	COMMITMENT NO.	E.S.P. NUMBER	MO	DAY	YEAR	SERVICE INSTALLED PARTS	ACCUMULATED MILEAGE	CROSS REFERENCE	
								TOTAL PARTS	TOTAL CLAIM
							DEALER PARTICIPATION	CUSTOMER PARTICIPATION OR DEDUCTIBLE	TOTAL LABOR
CUSTOMER NO. 239646								INVOICE DATE	10/19/19
ADVISOR KRISTOFER GOMEZ						TAG NO.	1431 8743	STOCK NO.	FOCS805141
LICENSE NO.						MILEAGE	14,372	COLOR	SHADOW BLK/
YEAR / MAKE / MODEL						DELIVERY DATE	01/21/16	DELIVERY MILES	27
VEHICLE I.D. NO.						SELLING DEALER NO.		PRODUCTION DATE	
F.T.E. NO. 1 E A 6 P 8 J Z 3 G 5 5 2 2 0 6 1						P.O. NO.			
COMMENTS						R.O. DATE	10/15/19		
								MO: 14373	

JOB# 1 CHARGES-----

LABOR-----
J# 1 11FOZZHVAC1 A/C CONCERN TECH(S):1080 215.00
 CUSTOMER STATES THAT THE A/C IS INOP BLOWING HOT AIR CLIENT
 HAD EVAPORATOR CORE REPLACED IN
 6/04/19 REFER TO RO 798249
 CHECK AN ADVISE
 ATTEMPT TO DUPLICATE CUSTOMER CONCERN UNABLE TO DUPLICATE
 CONCERN A/C SYSTEM IS BLOWING COLD USED TEMP GUN TO MEASURE
 EACH VENT READING 34 DEGREE TO 36 DEGREE RETRIEVED DTC
 RETRIEVED P0532 RECOVERED A/C SYSTEM RECOVERED .68KG NO LEAK
 REPLACED A/C PRESSER SENSOR RETEST OK AT THIS TIME

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
	1	HG1Z-19D594-A	SWITCH 1 HV	46.97	46.97
TOTAL - PARTS					46.97

JOB# 1 TOTALS-----

LABOR 215.00
PARTS 46.97

JOB# 1 JOURNAL PREFIX FOCS JOB# 1 TOTAL 261.97

JOB# 2 CHARGES-----

LABOR-----
J# 2 00FOZZ99PX EXPRESS SERVICE TECH(S):1080 0.00
 CHECK TIRE PRESSURE INCLUDING SPARE
 TO MANUFACTURER SPECIFICATIONS
 FT.....RR.....SPARE.....
 OFQI YES NO LUGS TORQUED TO.....LBS

 TECH SIGNATURE

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
	1	FR3Z-2001-L	KIT - B 1 NP	365.99	365.99
TOTAL - PARTS					365.99

JOB# 2 TOTALS-----

PARTS 365.99

JOB# 2 JOURNAL PREFIX FOCS JOB# 2 TOTAL 365.99

JOB# 3 CHARGES-----

LABOR-----
J# 3+00FOZ99P MULTI-POINT INSP. TECH(S):1080 0.00
 PERFORM MULTI-POINT INSPECTION
 Multi-Point Inspection All

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX FOCS JOB# 3 TOTAL 0.00

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

SUNNYVALE



sunnyvaleford.com



650 E. EL CAMINO REAL SUNNYVALE, CALIFORNIA 94087-2916

PHONE (408) 522-0200

B.A.R. #ARD-051975

E.P.A. I.D. # CAD 981443898

PROGRAM CODE	AUTHORIZATION CODE	COMMITMENT NO.	E.S.P. NUMBER	SERVICE INSTALLED PARTS			CROSS REFERENCE	
				NO	DAY	YEAR	ACCUMULATED MILEAGE	TOTAL CLAIM

SERVICE DEPT HOURS ARE M-F 7 AM TO 6 PM AND SAT 8 AM TO 4:30 PM
 ALL VEHICLES MUST BE PICKED UP BY 5:45 PM M-F AND 4:15 PM SAT
 THANK YOU FOR YOUR PATRONAGE

DEALER PARTICIPATION: [] CUSTOMER PARTICIPATION OR DEDUCTIBLE: [] TOTAL LABOR: []
 CELL: [REDACTED]

CUSTOMER NO. 239646	ADVISOR KRISTOFER GOMEZ	TAG NO. 1431 5377	INVOICE DATE 06/06/19	INVOICE NO. FOCS798249
	LICENSE NO.	MILEAGE 12,401	COLOR SHADOW BLK/	STOCK NO. G0977
	YEAR / MAKE / MODEL 16/FORD/MUSTANG/2DR CPE SHELBY GT500	DELIVERY DATE 01/21/16	DELIVERY MILES 27	
	VEHICLE I.D. NO. 1 F A 6 P 8 J Z 3 G 5 5 2 2 0 6 1	SELLING DEALER NO.	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 06/04/19	REPRINT# 1
RES	COMMENTS			MO: 12401

COMMENTS-----
 COMMENTS: \$3848.00

TOTALS-----

THANK YOU FOR YOUR BUSINESS. We love our Customers and hope you love us too! We strive to provide an Excellent Service Experience and if you were not Completely Satisfied, please contact Paulette Sidi, Customer Relations Manager 408-522-0252 or email psidi@sunnyvaleford.com	TOTAL LABOR.... 2665.00 TOTAL PARTS.... 1006.56 TOTAL SUBLET... 0.00 TOTAL G.O.G.... 0.00 TOTAL MISC CHG. 0.00 TOTAL MISC DISC 0.00 TOTAL TAX..... 90.59 TOTAL INVOICE \$ 3762.15
---	---

CUSTOMER SIGNATURE

REC'D BY TC

JUN 06 2019

[] CASH [] CHECK# _____
 [] CHARGE ACCT# _____
 [] VISA/MC/DEBIT [] AMEX [] DISC

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

SUNNYVALE



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650 E. EL CAMINO REAL SUNNYVALE, CALIFORNIA 94087-2916
PHONE (408) 522-0200

B.A.R. #ARD-051975

E.P.A. I.D. # CAD 981443898

PROGRAM CODE	AUTHORIZATION CODE	COMMITMENT NO.	E.S.P. NUMBER	SERVICE INSTALLED PARTS			CROSS REFERENCE	
				MO.	DAY	YEAR	ACCRUED MILEAGE	TOTAL PARTS
								TOTAL CLAIM
								TOTAL LABOR

SERVICE DEPT HOURS ARE M-F 7 AM TO 6 PM AND SAT 8 AM TO 4:30 PM
ALL VEHICLES MUST BE PICKED UP BY 5:45 PM M-F AND 4:15 PM SAT
THANK YOU FOR YOUR PATRONAGE

CELL: [REDACTED]

CUSTOMER NO. 239646	ADVISOR KRISTOFER GOMEZ	1431	TAG NO. 5377	INVOICE DATE 06/06/19	INVOICE NO. F0CS798249
	LICENSE NO.		MILEAGE 12,401	COLOR SHADOW BLK/	STOCK NO. G0977
	YEAR / MAKE / MODEL 16/FORD/MUSTANG/2DR CPE SHELBY GT500			DELIVERY DATE 01/21/16	DELIVERY MILES 27
	VEHICLE I.D. NO. 1 F A 6 P 8 J Z 3 G 5 5 2 2 0 6 1			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.		R.O. DATE 06/04/19	REPRINT# 1
RES	COMMENTS				MO: 12401

JOB# 1 CHARGES-----

LABOR-----
J# 1 11FOZ **ADV A/C HEATING** **TECH(S):1080** **2665.00**
 CUSTOMER STATES THAT THE A/C INTERMITTENTLY BLOWS HOT AIR
 THOUGHT OUT THE VEHICLE AND SOMETIME IT
 GOES BACK TO BLOWING COLD AGAIN WITH A KEY RESET SOMETIMES
 BUT DOSENT ALWAYS WORK
 CHECK AN ADVISE
 VERIFY CUSTOMER CONCERN RECOVERED A/C SYSTEM RECEIVED .54KG
 BIT BELOW SPEC. RECHARGE A/C SYSTEM PERFORMED LEAK TEST
 FOUND LEAK AT EVAPORATOR HOUSING ALSO WHEN LEAVE VEHICLE
 SITTING FOR A BIT AND TURN A/C SYSTEM BACK ON HOT AIR COMING
 OUT OF VENT. SHOWING THAT TEMP HOUSING IS BINDING NEED TO
 REPLACE EVAPORATOR HOUSING AS A UNIT THEN RETEST
 REPLACE EVAPORATOR HOUSING RETEST SYSTEM OK AT THIS TIME

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
	1	FR3Z-19850-Y	EVAPORA 1 HC	970.13	970.13
	1	-W714878-S450	BOLT 4 HV	0.87	0.87
	2	-W715969-S442	BOLT AN 4 HV	1.30	2.60
	1	FP-78	FILTER 1	32.96	32.96
			TOTAL - PARTS		1006.56

JOB# 1 TOTALS-----
 LABOR 2665.00
 PARTS 1006.56

JOB# 1 JOURNAL PREFIX F0CS JOB# 1 TOTAL 3671.56

JOB# 2 CHARGES-----

LABOR-----
J# 2 00FOZZ99PX **EXPRESS SERVICE** **TECH(S):1080** **0.00**
 CHECK TIRE PRESSURE INCLUDING SPARE
 TO MANUFACTURER SPECIFICATIONS
 FT.....RR.....SPARE.....
 OFQI YES NO LUGS TORQUED TO.....LBS

 TECH SIGNATURE

JOB# 2 TOTALS-----
 LABOR 0.00
 PARTS 0.00
JOB# 2 JOURNAL PREFIX F0CS JOB# 2 TOTAL 0.00

ESTIMATE-----
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$205.00 (+TAX)
 APPROVED REVISED ESTIMATE (# 1) OF \$3753.00 (+TAX) ON 06/04/19 AT 05:36pm
 BY [REDACTED] COMMENTS EVPAATOR REPLACMENT
 COI [REDACTED]
 RECOMMENDED NOT DONE/ DECLINED SERVICES-----
 THANK YOU FOR YOUR SERVICE VISIT
 11FODIST AIR distribution TECH: 1080 FOLLOW-UP: 06/05/19

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

The Reynolds and Reynolds Company ERALZTRNVE GQ39832 Q (04/19)

SUNNYVALE



sunnyvaleford.com



650 E. EL CAMINO REAL SUNNYVALE, CALIFORNIA 94087-2916
PHONE (408) 522-0200

B.A.R. #ARD-051975

E.P.A. I.D. # CAD 981443898

PROGRAM CODE	AUTHORIZATION CODE	COMMITMENT NO.	E.S.P. NUMBER	SERVICE INSTALLED PARTS			CROSS REFERENCE	
				MO.	DAY	YEAR	ACCRUED MILEAGE	TOTAL PARTS

SERVICE DEPT HOURS ARE M-F 7 AM TO 6 PM AND SAT 8 AM TO 4:30 PM
ALL VEHICLES MUST BE PICKED UP BY 5:45 PM M-F AND 4:15 PM SAT
THANK YOU FOR YOUR PATRONAGE

CUSTOMER NO. 239646	ADVISOR KRISTOFER GOMEZ	TAG NO. 1431	INVOICE DATE 05/30/19	CELL: [REDACTED]
[REDACTED]	LICENSE NO.	MILEAGE 5787	COLOR SHADOW BLK/	STOCK NO. F0CS798015
[REDACTED]	YEAR / MAKE / MODEL 16/FORD/MUSTANG/2DR CPE SHELBY GT500	DELIVERY DATE 01/21/16	DELIVERY MILES 27	PRODUCTION DATE
[REDACTED]	VEHICLE I.D. NO. 1FA6P8JZ3G5522061	SELLING DEALER NO.	R.O. DATE 05/30/19	
[REDACTED]	F.I.E. NO.	P.O. NO.	COMMENTS	

MO: 12311

ESTIMATE-----
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$215.83 (+TAX)
COMMENTS-----
KS 5-29-19
RECOMMENDED NOT DONE/ DECLINED SERVICES-----
THANK YOU FOR YOUR SERVICE VISIT
26FOZZYLFBRAKE YELLOW BRAKE TECH: 1446 FOLLOW-UP: 05/31/19
DELETED OPERATION(S)-----
11FOZ ADV A/C HEATING

TOTALS-----

TOTAL LABOR....	40.00
TOTAL PARTS....	148.56
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	2.25
TOTAL MISC DISC	0.00
TOTAL TAX.....	13.37
TOTAL INVOICE \$	204.18

THANK YOU FOR YOUR BUSINESS.
We love our Customers and hope you love us too!
We strive to provide an Excellent Service Experience and
if you were not Completely Satisfied, please contact
Paulette Sidi, Customer Relations Manager
408-522-0252 or email psidi@sunnyvaleford.com

CUSTOMER SIGNATURE

REC'D BY _____

MAY 30 2019

[] CASH [] CHECK # _____
[] CHARGE ACCT# _____
[] VISA/MC/DEBIT [] AMEX [] DISC

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

The Reynolds and Reynolds Company ENAL29ENVE GO38832 Q (04/19)

SUNNYVALE



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PHONE (408) 522-0200

E.P.A. I.D. # CAD 981443898

WARD-051975

SERVICE DEPT HOURS ARE M-F 7 AM TO 6 PM AND SAT 8 AM TO 4:30 PM
ALL VEHICLES MUST BE PICKED UP BY 5:45 PM M-F AND 4:15 PM SAT
THANK YOU FOR YOUR PATRONAGE

CUSTOMER NO.	ADVISOR	TAG NO.	INVOICE DATE	CELL:
239646	KRISTOFER GOMEZ	1431	05/30/19	
	LICENSE NO.	MILEAGE	COLOR	STOCK NO.
		12,311	SHADOW_BLK/	G0977
	YEAR / MAKE / MODEL	DELIVERY DATE	DELIVERY MILES	
	16/FORD/MUSTANG/2DR CPE SHELBY GT500	01/21/16		27
	VEHICLE I.D. NO.	SELLING DEALER NO.	PRODUCTION DATE	
	1FA6P8JZ3G5522061			
	F.P.E. NO.	P.O. NO.	R.O. DATE	
			05/30/19	
	COMMENTS			

MO: 12311

JOB# 1 CHARGES-----

LABOR-----

J# 1 29FOZWRKS WORKS TECH(S):1446 40.00
CHANGE OIL/FILTER, TEST/SERVICE BATTERY, INSPECT AIR FILTER,
TOP UP UNDER HOOD FLUID LEVELS, ROTATE/INSPECT/SET TIRE PRESS
INSPECT BRAKES, BELTS, HOSES, INSPECT CABIN AIR FILTER IF EQUIP
.8 99PX
PERFORMED WORKS SERVICE
PERFORM MAINTENANCE VALUE SERVICE PERCOUPON SPECIAL

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
	1	FL-2069-ST	FILTER 1 PR	28.96	28.96
	10	XO-5W50-QGT	OIL - E 12	11.96	119.60
TOTAL - PARTS					148.56

MISC	CODE	DESCRIPTION	CONTROL NO	
		EOIL OIL WASTE DISPOSAL		2.25
TOTAL - MISC				2.25

JOB# 1 TOTALS-----

LABOR	40.00
PARTS	148.56
MISC	2.25

JOB# 1 JOURNAL PREFIX FOCS JOB# 1 TOTAL 190.81

JOB# 2 CHARGES-----

LABOR-----

J# 2 00FOZ99P MULTI-POINT INSP. TECH(S):1446 0.00
PERFORM MULTI-POINT INSPECTION
Multi-Point Inspection All

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX FOCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES-----

LABOR-----

J# 3 00FOZZ99PX EXPRESS SERVICE TECH(S):1446 0.00
CHECK TIRE PRESSURE INCLUDING SPARE
TO MANUFACTURER SPECIFICATIONS
FT.....RR.....SPARE.....
OFQI YES NO LUGS TORQUED TO.....LBS
TECH SIGNATURE

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX FOCS JOB# 3 TOTAL 0.00

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

SUNNYVALE



sunnyvaleford.com



LINCOLN



650 E. EL CAMINO REAL SUNNYVALE, CALIFORNIA 94087-2916

#ARD-051975

PHONE (408) 522-0200

www.FordAutoDirect.com

(408) 328-1700

E.P.A. I.D. # CAD 981443898

PROGRAM CODE	AUTHORIZATION CODE	COMMITMENT NO.	E.S.P. NUMBER	MO. / DAY / YEAR	SERVICE INSTALLED PARTS	CROSS REFERENCE
					ACCUMULATED MILEAGE	TOTAL PARTS / TOTAL CLAIM
					DEALER PARTICIPATION	CUSTOMER PARTICIPATION OR DEDUCTIBLE
					TOTAL LABOR	

SERVICE DEPT HOURS ARE M-F 7 AM TO 6 PM AND SAT 8 AM TO 4:30 PM
 ALL VEHICLES MUST BE PICKED UP BY 5:45 PM M-F AND 4:15 PM SAT
 THANK YOU FOR YOUR PATRONAGE

CELL:

CUSTOMER NO. 239646	ADVISOR HARIS DUBINOVIC	1266	TAG NO. 3722	INVOICE DATE 08/11/17	INV F0CS760637
	LICENSE NO.		MILEAGE 5,795	COLOR SHADOW BLK/	STOCK NO. G0977
	YEAR / MAKE / MODEL 16/FORD/MUSTANG/2DR CPE SHELBY GT500			DELIVERY DATE 01/21/16	DELIVERY MILES 27
	VEHICLE I.D. NO. 1FA6P8JZ3G5522061			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.		P.O. NO.	R.O. DATE 08/01/17	
COMMENTS					MO: 5796

TOTALS-----

THANK YOU FOR YOUR BUSINESS. We love our Customers and hope you love us too! We strive to provide an Excellent Service Experience and if you were not Completely Satisfied, please contact Paulette Sidi, Customer Relations Manager 408-522-0252 or email psidi@sunnyvaleford.com	TOTAL LABOR.... 2825.00 TOTAL PARTS.... 71.85 TOTAL SUBLET... 0.00 TOTAL G.O.G.... 0.00 TOTAL MISC CHG. 0.00 TOTAL MISC DISC 0.00 TOTAL TAX..... 6.47 ----- TOTAL INVOICE \$ 2903.32
---	---

CUSTOMER SIGNATURE

REC'D BY KS
 AUG 11 2017
 CASH CHECK#
 CHARGE ACCT#
 VISA/MC AMEX DISC DEBIT

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

RD

SUNNYVALE



sunnyvaleford.com



LINCOLN



650 E. EL CAMINO REAL SUNNYVALE, CALIFORNIA 94087-2916

#ARD-051975

PHONE (408) 522-0200

www.FordAutoDirect.com

(408) 328-1700

E.P.A. I.D. # CAD 981443898

PROGRAM CODE	AUTHORIZATION CODE	COMMITMENT NO.	E.S.P. NUMBER	SERVICE INSTALLED PARTS	CROSS REFERENCE
				MO / DAY / YEAR ACCRUED MILEAGE	TOTAL PARTS TOTAL CLAIM

SERVICE DEPT HOURS ARE M-F 7 AM TO 6 PM AND SAT 8 AM TO 4:30 PM
 ALL VEHICLES MUST BE PICKED UP BY 5:45 PM M-F AND 4:15 PM SAT
 THANK YOU FOR YOUR PATRONAGE

DEALER PARTICIPATION	CUSTOMER PARTICIPATION OR REDUCTIBLE	TOTAL LABOR
		CELL: [REDACTED]

CUSTOMER NO. 239646	ADVISOR HARIS DUBINOVIC	TAG NO. 1266 3722	INVOICE DATE 08/11/17	INVOICE NO. FOCS760637
	LICENSE NO.	MILEAGE 5,795	COLOR SHADOW BLK/	STOCK NO. G0977
	YEAR / MAKE / MODEL 16/FORD/MUSTANG/2DR CPE SHELBY GT500	DELIVERY DATE 01/21/16	DELIVERY MILES 27	
	VEHICLE I.D. NO. 1 F A 6 P 8 J Z 3 G 5 5 2 2 0 6 1	SELLING DEALER NO.	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 08/01/17	
COMMENTS				MO: 5796

JOB# 1 CHARGES-----

LABOR-----

J# 1 07FOZ ADV AUTO TRANS TECH(S):1245 2825.00
 INSTALL CUSTOMER SUPPLIED REAR DIFFERENTIAL
 15.0
 INSTALLED REAR DI

PARTS-----	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
	3	XY-75W85-QL	OIL - R 1	23.95	71.85
			TOTAL - PARTS		71.85

JOB# 1 TOTALS-----

LABOR 2825.00
PARTS 71.85

JOB# 1 JOURNAL PREFIX FOCS JOB# 1 TOTAL 2896.85

JOB# 2 CHARGES-----

LABOR-----

J# 2 00FOZ CHECK TIRE PRESSURE TECH(S):1245 INTERNAL
 CHECK TIRE PRESSURE SET TO MANUFACTURE SPEC ON DOOR JAM
 FRONT.....REAR.....
 32/32 PSI

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX FOCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES-----

LABOR-----

J# 3 00F0Z99P MULTI-POINT INSP. TECH(S):1245 INTERNAL
 PERFORM MULTI-POINT INSPECTION

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX FOCS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES-----

LABOR-----

J# 4 91FOZINTERNAL INTERNAL TECH(S):1245 INTERNAL

JOB# 4 TOTALS-----

JOB# 4 JOURNAL PREFIX FOCS JOB# 4 TOTAL 0.00

ESTIMATE-----

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$2900.00 (+TAX)

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

The Reynolds and Reynolds Company, ERA2391WVE GO38832 Q, (12/13)



SUNNYVALE



sunnyvaleford.com



650 E. EL CAMINO REAL SUNNYVALE, CALIFORNIA 94087-2916

B.A.R. #ARD-051975

PHONE (408) 522-0200

www.FordAutoDirect.com

(408) 328-1700

E.P.A. I.D. # CAD 981443898

PROGRAM CODE	AUTHORIZATION CODE	COMMITMENT NO.	E.S.P. NUMBER	SERVICE INSTALLED PARTS			CROSS REFERENCE		
				MO.	DAY	YEAR	ACCRUED MILEAGE	TOTAL PARTS	TOTAL CLAIM
							DEALER PARTICIPATION	CUSTOMER PARTICIPATION/TOWOR DEDUCTIBLE	TOTAL LABOR

SERVICE DEPT HOURS ARE M-F 7 AM TO 6 PM AND SAT 8 AM TO 4:30 PM
 ALL VEHICLES MUST BE PICKED UP BY 5:45 PM M-F AND 4:15 PM SAT
 THANK YOU FOR YOUR PATRONAGE

CELL: [REDACTED]

CUSTOMER NO. 239646	ADVISOR HARIS DUBINOVIC	1266	TAG NO. 8425	INVOICE DATE 05/25/17	IN FOCS756880
	LICENSE NO.		MILEAGE 5,347	COLOR SHADOW BLK/	STOCK NO. G0977
	YEAR / MAKE / MODEL 16/FORD/MUSTANG/2DR CPE SHELBY GT500			DELIVERY DATE 01/21/16	DELIVERY MILES 27
	VEHICLE I.D. NO. 1FA6P8JZ3G5522061			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.		P.O. NO.	R.O. DATE 05/23/17	
COMMENTS					MO: 5348

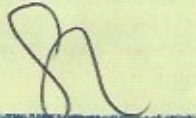
ESTIMATE.....
 APPROVED REVISED ESTIMATE (# 1) OF \$1845.56 (+TAX) ON 05/25/17 AT 01:41pm
 BY [REDACTED] COMMENTS INSTALLED CUSTOMER SUPPLIED TRANSMISSION, OIL COOLER, TOW HOOK
 TOT [REDACTED]

THANK YOU FOR YOUR BUSINESS.
 We love our Customers and hope you love us too!
 We strive to provide an Excellent Service Experience and
 if you were not Completely Satisfied, please contact
 Paulette Sidi, Customer Relations Manager
 408-522-0252 or email psidi@sunnyvaleford.com

TOTAL LABOR.... 1699.95
 TOTAL PARTS.... 131.86
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 1.88
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 11.87

TOTAL INVOICE \$ 1845.56

CUSTOMER SIGNATURE

REC'D BY 

MAY 27 2017

CASH CHECK# _____
 CHARGE ACCT# _____
 VISA/MC AMEX DISC DEBIT

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

The Reynolds and Reynolds Company EPAL2909E GC98832 Q (12/13)

SUNNYVALE



sunnyvaleford.com



650 E. EL CAMINO REAL SUNNYVALE, CALIFORNIA 94087-2916
 PHONE (408) 522-0200 www.FordAutoDirect.com (408) 328-1700

E.P.A. I.D. # CAD 981443898

AUTHORIZATION CODE	COMMITMENT NO.	E.S.P. NUMBER	SERVICE INSTALLED PARTS	CROSS REFERENCE
			MO. / DAY / YEAR	ACCUMULATED MILEAGE

SERVICE DEPT HOURS ARE M-F 7 AM TO 6 PM AND SAT 8 AM TO 4:30 PM
 ALL VEHICLES MUST BE PICKED UP BY 5:45 PM M-F AND 4:15 PM SAT
 THANK YOU FOR YOUR PATRONAGE

DEALER PARTICIPATION	CUSTOMER PARTICIPATION OR DEDUCTIBLE	TOTAL LABOR

CELL: [REDACTED]

CUSTOMER NO. 239646	ADVISOR HARIS DUBINOVIC	1266	TAG NO. 8425	INVOICE DATE 05/25/17	INVOICE NO. FOCS756880
	LICENSE NO.		MILEAGE 5,347	COLOR SHADOW BLK/	STOCK NO. G0977
	YEAR / MAKE / MODEL 16/FORD/MUSTANG/2DR CPE SHELBY GT500			DELIVERY DATE 01/21/16	DELIVERY MILES 27
	VEHICLE I.D. NO. 1 F A 6 P 8 J Z 3 G 5 5 2 2 0 6 1			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.		P.O. NO.	R.O. DATE 05/23/17	
COMMENTS					MO: 5348

LABOR
 JOB# 4 66F0Z ADV INTERIOR/EXT TECH(S):1245 195.00
 INSTALL CUSTOMER SUPPLIED TOW HOOK, AND FRONT CLIPS FOR SPOILER (IN TRUNK)
 INSTALLED CUSTOMER SUPPLIED TOW HOOK

JOB# 4 TOTALS-----
 LABOR 195.00
 JOB# 4 JOURNAL PREFIX FOCS JOB# 4 TOTAL 195.00

JOB# 5 CHARGES-----

LABOR
 JOB# 5 00F0Z CHECK TIRE PRESSURE TECH(S):1245 INTERNAL
 CHECK TIRE PRESSURE SET TO MANUFACTURE SPEC ON DOOR JAM FRONT.....REAR.....
 32/32 PSI

JOB# 5 TOTALS-----
 JOB# 5 JOURNAL PREFIX FOCS JOB# 5 TOTAL 0.00

JOB# 6 CHARGES-----

LABOR
 JOB# 6 00F0Z99P MULTI-POINT INSP TECH(S):1245 INTERNAL
 PERFORM MULTI-POINT INSPECTION

JOB# 6 TOTALS-----
 JOB# 6 JOURNAL PREFIX FOCS JOB# 6 TOTAL 0.00

JOB# 7 CHARGES-----

LABOR
 JOB# 7 91F0ZINTERNAL INTERNAL TECH(S):1245 INTERNAL

JOB# 7 TOTALS-----
 JOB# 7 JOURNAL PREFIX FOCS JOB# 7 TOTAL 0.00

JOB# 8 CHARGES-----

LABOR
 JOB# 8 00F0ZES8 ADVANCED ENGINE TECH(S):1245 0.00
 INSTALL CUSTOMER SUPPLIED OIL COOLER AND LINES
 2.5
 INSTALLED CUSTOMER SUPPLIED OIL COOLER AND LINES

JOB# 8 TOTALS-----
 JOB# 8 JOURNAL PREFIX FOCS JOB# 8 TOTAL 0.00

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+TAX)

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

The Reynolds and Reynolds Company EPR429191W E GO98832 Q (12/13)

SUNNYVALE



650 E. EL CAMINO REAL SUNNYVALE, CALIFORNIA 94087-2916
 PHONE (408) 522-0200 www.FordAutoDirect.com (408) 328-1700

E.P.A. I.D. # CAD 981443898

AUTHORIZATION CODE	COMMITMENT NO.	E.S.P. NUMBER	SERVICE INSTALLED PARTS	CROSS REFERENCE
			MO / DAY / YEAR	ACCUMULATED MILEAGE

SERVICE DEPT HOURS ARE M-F 7 AM TO 6 PM AND SAT 8 AM TO 4:30 PM
 ALL VEHICLES MUST BE PICKED UP BY 5:45 PM M-F AND 4:15 PM SAT
 THANK YOU FOR YOUR PATRONAGE

DEALER PARTICIPATION	CUSTOMER PARTICIPATION OR DEDUCTIBLE	TOTAL CLAIM	TOTAL LABOR
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CELL: [REDACTED]

CUSTOMER NO. 239646	ADVISOR HARIS DUBINOVIC	TAG NO. 1266 8425	INVOICE DATE 05/25/17	INVOICE NO. FOCS756880
	LICENSE NO.	MILEAGE 5,347	COLOR SHADOW BLK/	STOCK NO. G0977
	YEAR / MAKE / MODEL 16/FORD/MUSTANG/2DR CPE SHELBY GT500	DELIVERY DATE 01/21/16	DELIVERY MILES 27	
	VEHICLE I.D. NO. 1 F A 6 P 8 J Z 3 G 5 5 2 2 0 6 1	SELLING DEALER NO.	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 05/23/17	
COMMENTS				MO: 5348

JOB# 1 CHARGES

LABOR

1 30F0Z-003000SRV REGULAR MAINT. (LGF) TECH(S):1245 9.95
 LUBE OIL AND FILTER, AND CHECK ALL FLUID LEVELS
 0.3
 VEHICLE DUE FOR SERVICE BY TIME OR MILEAGE
 OEM Oil & Filter Change 16/17

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
	1	FL-2069-ST	FILTER 1 PR	31.96	31.96
	10	XO-5W50-QGT	OIL - E 12	9.99	99.90
TOTAL - PARTS					131.86

MISC	CODE	DESCRIPTION	CONTROL NO	PRICE
		EOIL OIL WASTE DISPOSAL		1.88
TOTAL - MISC				1.88

JOB# 1 TOTALS

LABOR	9.95
PARTS	131.86
MISC	1.88

JOB# 1 JOURNAL PREFIX FOCS JOB# 1 TOTAL 143.69

JOB# 2 CHARGES

LABOR

2 07F0Z ADV AUTO TRANS TECH(S):1245 1495.00
 CUSTOMER REQUEST TRANSMISSION TO BE REPLACED WITH CUSTOMER
 SUPPLIED TRANSMISSION
 REMOVED AND REPLACED CUSTOMER SUPPLIED TRANSMISSION.

JOB# 2 TOTALS

LABOR	1495.00
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JOB# 2 JOURNAL PREFIX FOCS JOB# 2 TOTAL 1495.00

JOB# 3 CHARGES

LABOR

3 13F0Z ADVANCED RECALL TECH(S):1245 WARRANTY
 16S40 ENGINE OIL COOLER TUBE ASSEMBLY REPLACEMENT
 PERFORMED RECALL 16S40 PER FSA

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
	1	-W719180-S300	PIN 4 HV		WARRANTY
	1	FR3Z-6B850-B	HOSE - 1 HV		WARRANTY
	1	XO-5W50-QGT	OIL - E 12		WARRANTY
TOTAL - PARTS					0.00

JOB# 3 TOTALS

JOB# 3 JOURNAL PREFIX FOCS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES

LABOR

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

The Reynolds and Reynolds Company, BRAZILTRIVE GO38832 Q (12/13)

Diversified Products Marketing Inc

400 W Ann Arbor Road #173
Plymouth, MI 48170

Invoice

Handwritten signature/initials

Date	Invoice #
6/13/2017	81170

Bill To

Ship To

P.O. Number	Terms	Rep	Ship	Via	F.O.B.	Project
	Prepay	BES	6/13/2017	UPS	Plymouth MI	
Quantity	Item Code	Description			Price Each	Amount
1	M-4000-M8S CL	GT350 R Diff cooler kit NOTE: ALL CLAIMS FOR MISSING/DAMAGED PARTS MUST BE REPORTED WITHIN 48 HOURS OF DELIVERY. We will be unable to assist you with shortages or damage reported after this time. INSPECT YOUR SHIPMENT PROMPTLY! NOTE: Electrical components ARE NOT RETURNABLE - no exceptions. Thank you for your order!			1,695.00 0.00	1,695.00 0.00
	TY				0.00	0.00

No returns after 15 days. Return orders. WHEELS THAT HAVE warranty on Ford Racing com

Vertical text and stamps at the bottom of the page, including a 'Sale' stamp.

Diversified Products Marketing Inc

400 W Ann Arbor Road #173
Plymouth, MI 48170

Invoice

Date	Invoice #
6/12/2017	81167

Bill To

Ship To

P.O. Number	Terms	Rep	Ship	Via	F.O.B.	Project
	Prepay	BES	6/12/2017	UPS	Plymouth MI	
Quantity	Item Code	Description			Price Each	Amount
1	M-6766-A50	Coyote Oil Separator			137.50	137.50
1	M-6766-A50S	6766-A50S 5.2L GT350R			137.50	137.50
	CL	NOTE: ALL CLAIMS FOR MISSING/DAMAGED PARTS MUST BE REPORTED WITHIN 48 HOURS OF DELIVERY. We will be unable to assist you with shortages or damage reported after this time. INSPECT YOUR SHIPMENT PROMPTLY! NOTE: Electrical components ARE NOT RETURNABLE - no exceptions. Thank you for your order!			0.00	0.00
	TY				0.00	0.00

No returns after 15 days. Returns subject to 20% restock fee. No returns on orders. WHEELS THAT HAVE BEEN MOUNTED CANNOT BE RETURNED. No warranty on Ford Racing components.

06/12/2017 21:58:21
 Entry Method: Manual
 User: 000001
 Apprvd: Online
 P-Code: M
 Total: \$ 275.00
 Batch: 000621
 Sale
 06/12/2017 21:58:21
 Entry Method: Manual
 User: 000001
 Apprvd: Online
 P-Code: M
 Total: \$ 275.00
 Batch: 000621

