CUSTOMER #: 1143998

380580





\*INVOICE\*

DUPLICATE 1 PAGE 1 900 Redwood Highway Mill Valley, California 94941 Telephone: (415) 380-8000

SERVICE ADVISOR: 5083 IVY BARTLEY MAKE/MODEL LICENSE COLOR YEAR VIN MILEAGE IN / OUT TAG 20 WP0CB2A94LS262354 GT-SILVER-PORSCHE 911 8432/8436 т831 PROD. DATE WARR. EXP. PAYMENT DEL. DATE PROMISED PO NO. RATE INV. DATE 310CT19 DD18JUL19 18:00 18JUL23 0.00 09AUG23 CASH READY R.O. OPENED OPTIONS: STK:P4878 ENG:3.0 LITER TRN:A 13:44 13JUL23 08:12 09AUG23 LINE OPCODE TECH TYPE HOURS LIST NET TOTAL A GUEST STATES BATTERY LOW LIGHT IS ON, INSPECT AND ADVISE 10POMS Miscellaneous 5099 CP 1.00 290.00 290.00 1 9Y0-915-105-QY BATTERY 2064.56 394.54 394.54 8436 Replaced battery due to failure of battery sensor. Installed and programmed new battery, and did calibrations. B MULTI POINT INSPECTION CAUSE: COMPLETED MULTI POINT INSPECTION. Performed complimentary MPI at a value of \$ 125.00 MPI MULTI POINT INSPECTION 0.00 0.00 5099 CP 0.00 C CHECK AND INFLATE EACH VEHICLES TIRE TO THE RECOMMENDED INFLATION PRESSURE AND RECORD PRESSURE CHECK AND RECORD TIRE TREAD DEPTH AND CONDTION FOR EACH TIRE CAUSE: CHECKED AND ADJUSTED ALL TIRES AS NEEDED 04POZ1 CHECK AND INFLATE EACH VEHICLES TIRE TO THE RECOMMENDED INFLATION PRESSURE AND RECORD PRESSURE CHECK AND RECORD TIRE TREAD DEPTH AND CONDTION FOR EACH TIRE 0.00 5099 CP 0.00 0.00 D Replacing engine data adhesive label WPA6 7 Replacing engine data adhesive label 5099 W 0.42 (N/C)1 PNAEMI00000 RECALL PROOF LABEL (N/C)1 PNA-999-100-23-5 CERTIFICATE -RECALL PROOF OF CORRECTION (N/C)1 V04-015-001-EG NOTICE ENGINE DATA (N/C)Performed campaign WPA6 scope 7 as per PCNA workshop manual. Installed new emissions sticker and additional California emissions documentation 

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	* HAZARDOUS WASTE DISPOSAL	BEGGIM Hold	TOTALS
(Fund a Eabory	COOLYIGHIOHZOG			In Person Approval	<u>COSTS:</u> We have added this charge to cover costs associated		
s	\$			Email/Fax (See Attached)	with the handling, management		
Revised Estimate	\$			In Person Approval	and disposal of toxic wastes or	GAS, OIL, LUBE	
»				Email/Fax (See Attached)	hazardous substances under California and Federal Law.	SUBLET AMOUNT	
	sure check/inflation	service was perfo	rmed.			WASTE DISPOSAL COSTS *	
	psi LP	_psi RRpsi RRp	osi LRps i service.	Initials	ALL PARTS ARE NEW UNLESS OTHERWISE	TOTAL CHARGES	
By signing be	elow, you acknow	vledge that you	were notified of	and authorized the and that you received	INDICATED.	LESS INSURANCE	
(or had the opp	periorn the servic	) any replaced part	s as requested by	you.	Some Parts Not Returnable	SALES TAX	
DATE	CUSTO	DMER SIGNATURE	AU'	THORIZED DEALERSH	IP REPRESENTATIVE SIGNATURE	PLEASE PAY THIS AMOUNT	

# NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

DealerCAP 2014 CDK Global, LLC (01/19) SERVICE INVOICE TYPE 2 - SIZC - "LIMITED WARRANTY" - CALIFORNIA - 96980 CUSTOMER

380580





### \*INVOICE\*

DUPLICATE 1 PAGE 2 900 Redwood Highway Mill Valley, California 94941 Telephone: (415) 380-8000

SERVICE ADVISOR: 5083 IVY BARTLEY MAKE/MODEL LICENSE COLOR YEAR VIN MILEAGE IN / OUT TAG GT-SILVER-20 PORSCHE 911 WP0CB2A94LS262354 8432/8436 т831 PROD. DATE WARR. EXP. PAYMENT DEL. DATE PROMISED PO NO. RATE INV. DATE 310CT19 DD18JUL19 18:00 18JUL23 0.00 09AUG23 CASH READY OPTIONS: R.O. OPENED STK:P4878 ENG:3.0 LITER TRN:A 13:44 13JUL23 08:12 09AUG23 LINE OPCODE TECH TYPE HOURS TOTAI LIST NET E\*\* DURING INSPECTION NOTICED SURROUND VIEW CAMERA ON PASSENGER SIDE NOT WORKING. 10POMS Miscellaneous 5099 W 0.00 (N/C)1 992-972-235-AN WIRING SET FOR EXTERIOR MIRROR (N/C)NE 5-6 DAYS 1 958-980-546-00 CAMERA (N/C)8436 Upon inspection found surround view camera to not be functioning Performed pre-val and scanned for codes present. Found codes "C12B102 - Right peripheral camera, video wiring, Signal error" and "B127F04 - Side camera (right) faulty" stored in assistance control unit. removed mirror glass to see camera connector to be damaged as well as the camera preventing a proper connection. Removed mirror to disassemble and replace harness for the mirror unit. Installed new camera and verified operation. Performed calibration of surround view. Performed post-val. \*\*\*\*\*\* ESTIMATE: 0.00 13JUL23 13:44 SA: 5083 CONTACT: 

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	* HAZARDOUS WASTE DISPOSAL	DESCRIPTION	TOTALS
(1 413 0 24001)	COSt Authonized			In Person Approval	<u>COSTS:</u> We have added this charge to cover costs associated	LABOR AMOUNT	290.00
\$	\$			Email/Fax (See Attached)	with the handling, management	PARTS AMOUNT	394.54
Revised Estimate	s			In Person Approval Telephone Text	and disposal of toxic wastes or		0.00
\$				Email/Fax (See Attached)	hazardous substances under	SUBLET AMOUNT	0.00
	sure check/inflation					WASTE DISPOSAL COSTS *	0.00
Customer	psi LF r declined tire pres		osi LRps n service.	Initials	ALL PARTS ARE NEW UNLESS OTHERWISE	TOTAL CHARGES	684.54
By signing be	elow, you acknov	vledge that you	were notified of	and authorized the and that you received		LESS INSURANCE	0.00
(or had the opp	perform the servic portunity to inspect	) any replaced part	s as requested by	nd that you received you.	Some Parts Not Returnable	SALES TAX	32.55
DATE	CUSTO	DMER SIGNATURE	AU.	THORIZED DEALERSH	IIP REPRESENTATIVE SIGNATURE	PLEASE PAY THIS AMOUNT	717.09

# NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

DealerCAP 2014 CDK Global, LLC (01/19) SERVICE INVOICE TYPE 2 - SIZC - "LIMITED WARRANTY" - CALIFORNIA - 96980 CUSTOMER

#### Scheduling

Customer:				
Vehicle: 2020 PORSCHE 911	VIN: WP0CB2A94LS262354	Color: Silver	License:	
Cust Pay Total: 2637.99	Warranty Total: 6336.80	Int Total: 726.57	Misc Total: 615.00	All RO Total: 10316.36
Delivery Date:	Stock #			

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MPI IPS PERFORM VIDEO MULTI-POINT INSPECTIONS AS PER ATTACHED CHECKLIST (Tech 5116)       1 992-845-011-BC       WINDSCREEN       2228.45         Complaint: PERFORM VIDEO MULTI-POINT INSPECTIONS AS PER ATTACHED CHECKLIST (Tech 5116)       87.40       70         Complaint: PERFORM VIDEO MULTI-POINT INSPECTIONS AS PER ATTACHED CHECKLIST (Correction: PERFORMED CAMPAIGN WPG3 SCOPE 1       9A7-955-609-20       ADHESIVE FILM       87.40         VEHICE AT 14.1 VOLTS       OAPO21 IPS CHECK AND INFLATE EACH VEHICLES TIRE TO THE RECOMMENDED INFLATION PRESSURE AND RECORD PRESSURE. CHECK AND INFLATE EACH VEHICLES TIRE TO THE RECOMMENDED INFLATION PRESSURE AND RECORD PRESSURE. CHECK AND RECORD TIRE TREAD DEPTH AND CONDITION FOR EACH TIRE. Correction: VERIFIED CUSTOMER CONCERN WINDSHIELD WEATHER STRIPPING MELTING - FOUND WINDSHIELD MOLDING MELTING , SUBLET WINDSHIELD REPLACEMENT, PERFORMED CAMERA CALIBRATION AFTER WINDSHIELD REPLACEMENT, PERFORMED CAMERA CALIBRATION AFTER WINDSHIELD ISSTALLMENT.         OMPSE Correction: VERIFIED CUSTOMER CONCERN WINDSHIELD WEATHER STRIPPING MELTING , FOUND WINDSHIELD MOLDING MELTING , SUBLET WINDSHIELD IS MELTING INSPECT AND ADVISE Correction: VERIFIED CUSTOMER CONCERN WINDSHIELD WEATHER STRIPPING MELTING , FOUND WINDSHIELD MOLDING MELTING , SUBLET WINDSHIELD REPLACEMENT: AJ AUTO GLASS 595.00 INV 11630.         PERFORMED CAMERA CALIBRATION AFTER WINDSHIELD MORTING ALLMENT.         MOBILITY IPS PORSCHE MOBILITY PROGRAM, PORSCHE LOANER CAR, PICK-UP AND DELIVERY, OR SHUTTLE RIDE         WPG3_1 W Re-programming instrument cluster (Tech 5116)	Advisor 5062 ()								
ATTACHED CHECKLIST (Tech 5116)       2       9A7-955-609-20       ADHESIVE FILM       87.40         Complaint: PERFORM VIDEO MULTI-POINT INSPECTIONS AS PER       Total:       2315.85         ATTACHED CHECKLIST. Correction: PERFORMED CAMPAIGN WPG3 SCOPE 1       Vehilce AT 14.1 VOLTS       204P021 IPS CHECK AND INFLATE EACH VEHICLES TIRE TO THE         RECOMMENDED INFLATION PRESSURE AND RECORD PRESSURE.       CHECK AND RECORD TIRE TREAD DEPTH AND CONDITION FOR EACH       87.40         TIRE, (Tech 5116)       Complaint: CHECK AND INFLATE EACH VEHICLES TIRE TO THE       87.40       87.40         RECOMMENDED INFLATION PRESSURE AND RECORD PRESSURE.       CHECK AND INFLATE EACH VEHICLES TIRE TO THE       87.40         RECOMMENDED INFLATION PRESSURE AND RECORD PRESSURE.       CHECK AND INFLATE EACH VEHICLES TIRE TO THE       87.40         RECOMMENDED INFLATION PRESSURE AND RECORD PRESSURE.       CHECK AND RECORD TIRE TREAD DEPTH AND CONDITION FOR EACH       87.40         TIRE. Correction: VERIFIED CUSTOMER CONCERN WINDSHIELD WEATHER       STIPPING MELTING. FOUND WINDSHIELD MOLDING MELTING. SUBLET       97.40         WINDSHIELD INSTALLMENT.       10       10000 WINDSHIELD SAL WEATHER STRIPPING       47.40         ADVISE Correction: VERIFIED CUSTOMER CONCERN WINDSHIELD       87.40       57.40         WINDSHIELD IS MELTING . FOUND WINDSHIELD MOLDING MELTING .       50.40       57.40         SUBLET WINDSHIELD REPLACEMENT: AJ AUTO GLASS 595			Services				Parts		
Complaint: PERFORM VIDEO MULTi-POINT INSPECTIONS AS PER ATTACHED CHECKLIST Correction: PERFORMED CAMPAIGN WPG3 SCOPE 1 VEHILCE AT 14.1 VOLTS OAPO21 IPS CHECK AND INFLATE EACH VEHICLES TIRE TO THE RECOMMENDED INFLATION PRESSURE AND RECORD PRESSURE. CHECK AND RECORD TIRE TREAD DEPTH AND CONDITION FOR EACH TIRE, (Tech 5116) Complaint: CHECK AND INFLATE EACH VEHICLES TIRE TO THE RECOMMENDED INFLATION PRESSURE AND RECORD PRESSURE. CHECK AND RECORD TIRE TREAD DEPTH AND CONDITION FOR EACH TIRE. Correction: VERIFIED CUSTOMER CONCERN WINDSHIELD WEATHER STRIPPING MELTING, FOUND WINDSHIELD MOLDING MELTING, SUBLET WINDSHILED INSTALLMENT. 10POMS W Miscellaneous (Tech 5116) Complaint: CLIENT STATES THE WINDSHIELD SEAL WEATHER STRIPPING AROUND THE WINDSHIELD IS MELTING, FOUND WINDSHIELD MOLDING MELTING, SUBLET WINDSHIELD REPLACEMENT, AJ AUTO GLASS 595.00 INV 11630. PERFORMED CAMERA CALIBRATION AFTER WINDSHIELD MOLDING MELTING, SUBLET WINDSHIELD REPLACEMENT; AJ AUTO GLASS 595.00 INV 11630. PERFORMED CAMERA CALIBRATION AFTER WINDSHIELD MOSCH LOANER CAR, PICK-UP AND DELIVERY, OR SHUTTLE RIDE (Tech 5116) Complaint: PORSCHE MOBILITY PROGRAM, PORSCHE LOANER CAR, PICK-UP AND DELIVERY, OR SHUTTLE RIDE WPG3_1 W Re-programming instrument duster (Tech 5116)	<sup>1</sup> MPI IPS PEF	RFORM VIDEO MU	JLTI-POINT INSPECT	IONS AS PER	1 992-845-	011-BC	WINDSCREEN	2228.45	
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AROUND THE WINDSHIELD IS MELTING INSPECT AND ADVISE Correction: VERIFIED CUSTOMER CONCERN WINDSHIELD WEATHER STRIPPING MELTING . FOUND WINDSHIELD MOLDING MELTING . SUBLET WINDSHIELD REPLACEMENT: AJ AUTO GLASS 595.00 INV 11630. PERFORMED CAMERA CALIBRATION AFTER WINDSHIELD INSTALLMENT. <b>MOBILITY IPS PORSCHE MOBILITY PROGRAM, PORSCHE LOANER CAR,</b> <b>PICK-UP AND DELIVERY, OR SHUTTLE RIDE</b> (Tech 5116) Complaint: PORSCHE MOBILITY PROGRAM, PORSCHE LOANER CAR, PICK- UP AND DELIVERY, OR SHUTTLE RIDE WPG3_1 W Re-programming instrument cluster (Tech 5116)		•	,						
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WEATHER STRIPPING MELTING . FOUND WINDSHIELD MOLDING MELTING . SUBLET WINDSHIELD REPLACEMENT: AJ AUTO GLASS 595.00 INV 11630. PERFORMED CAMERA CALIBRATION AFTER WINDSHIELD INSTALLMENT. <b>MOBILITY IPS PORSCHE MOBILITY PROGRAM, PORSCHE LOANER CAR,</b> <b>PICK-UP AND DELIVERY, OR SHUTTLE RIDE</b> (Tech 5116) <i>Complaint:</i> PORSCHE MOBILITY PROGRAM, PORSCHE LOANER CAR, PICK- UP AND DELIVERY, OR SHUTTLE RIDE <b>WPG3_1 W Re-programming instrument cluster</b> (Tech 5116)									
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PICK-UP AND DELIVERY, OR SHUTTLE RIDE (Tech 5116) Complaint: PORSCHE MOBILITY PROGRAM, PORSCHE LOANER CAR, PICK- UP AND DELIVERY, OR SHUTTLE RIDE WPG3_1 W Re-programming instrument cluster (Tech 5116)	PERFORMED	O CAMERA CALIBR	ATION AFTER WINDSI	HIELD INSTALLMENT.					
Complaint: PORSCHE MOBILITY PROGRAM, PORSCHE LOANER CAR, PICK- UP AND DELIVERY, OR SHUTTLE RIDE WPG3_1 W Re-programming instrument cluster (Tech 5116)					R,				
UP AND DELIVERY, OR SHUTTLE RIDE WPG3_1 W Re-programming instrument cluster (Tech 5116)		•	,	,					
WPG3_1 W Re-programming instrument cluster (Tech 5116)	,		,	TE LUAINER CAR, PICK-					
		•		(Tech 5116)					
	_			(					

#### Comments:

CREATED 2023-08-10 03:46:00PM TAKEN BY IVY BART LEY

Wed Aug 9, 2023

Advisor 5083 ()	Miles 8432	RO Status CLOSED	Total Tech Hours 2.47	Warranty Total 1199.57	Cust Total 717.09	Int Total 0.00	Misc Total <b>0.00</b>			
		Services			Parts					
<sup>1</sup> 10POMS CP	Miscellaneous (Te	ech 5099)		1 9Y0-915-105-	QY BATTERY			394.54		
,		ERY LOW LIGHT IS O		2 PNAEMI0000	0 RECALL PR	OOF LABEL		.47		
		campaign WPA6 scor	•	3 PNA-999-100	-23-5 CERTIFICA	TE -RECALL PROOF	OF CORRECTION	.02		
•	anual. Installed ne vissions document	w emissions sticker a	nd additional	4 V04-015-001-	4 V04-015-001-EG NOTICE ENGINE DATA					
	TI POINT INSPECT			5 992-972-235-	AN WIRING SE	T FOR EXTERIOR MI	RROR	277.35		
		CTION Cause: COMPL	FTED MULTI POINT	6 958-980-546-	00 CAMERA	CAMERA				
,		imentary MPI at a val			Total:	Total:				
RECOMMEN	DED INFLATION F		TIRE TO THE ORD PRESSURE CHEC N FOR EACH TIRE (Tecl							

Complaint: CHECK AND INFLATE EACH VEHICLES TIRE TO THE RECOMMENDED INFLATION PRESSURE AND RECORD PRESSURE CHECK AND RECORD TIRE TREAD DEPTH AND CONDTION FOR EACH TIRE Cause: CHECKED AND ADJUSTED ALL TIRES AS NEEDED

4 WPA6\_7 W Replacing engine data adhesive label (Tech 5099) *Complaint:* Replacing engine data adhesive label

380580

## 11/1/23, 1:18 PM

# <sup>5</sup> **10POMS W Miscellaneous** (Tech 5099) *Complaint:* DURING INSPECTION NOTICED SURROUND VIEW CAMERA ON PASSENGER SIDE NOT WORKING.

#### Comments:

Thu Jun 8, 2023

Advisor 5083 ()	Miles 8230	RO Status CLOSED	Total Tech Hours 1.00	Warranty Total 275.00	Cust Total 0.00	Int Total 231.57	Misc Total 0.00
v	:	Services				Parts	
<i>Complaint:</i> C INSPECT AN LOUD SPEAł REPAIR COM	D ADVISE <i>Cause:</i> CUS KER DRONES DUE TO	SIDE DOOR SPEAKE T. COMPLAIN IS VERI INTERNAL FAULT. REF NN3 Re-programmin	FY DRIVERS SIDE PLACE SPEAKER TO	1 992-035-45	4-A	BASS LOUDSPEAKER <b>Total:</b>	213.92 <b>213.92</b>
necessary ( Complaint: C necessary C REMOVED D	Tech 5011) Check brake lines on Correction: VAL CONFI RIVERS DOOR PANEL	n the front axle and the front axle and rep RM DRIVERS SIDE SPE REMOVED AND REPI RE: 13.7 AFTER VAL 1:	lace them if AKER DISTORTED. ACED DRIVERS SIDI	E			
Complaint: F COMPLAIN I	Re-programming Cor S VERIFY DRIVERS SIE	onnect control unit inect control unit <i>Co.</i> DE LOUD SPEAKER DF KER TO REPAIR COMP	rrection: CUST. ONES DUE TO				
Complaint: N INSPECTION 125.00 Corr REMOVED D	. Performed complin ection: VAL CONFIRM RIVERS DOOR PANEL	DN (Tech 5011) FION <i>Cause:</i> COMPLET nentary MPI at a value DRIVERS SIDE SPEAK REMOVED AND REPI RE: 13.7 AFTER VAL 1	e of \$ ER DISTORTED. _ACED DRIVERS SIDI	E			
5 04POZ1 CP RECOMMEN AND RECOF 5011) Complaint: C RECOMMEN AND RECOR	CHECK AND INFLAT IDED INFLATION PR D TIRE TREAD DEPT CHECK AND INFLATE DED INFLATION PRES D TIRE TREAD DEPTH	TE EACH VEHICLES T ESSURE AND RECOR TH AND CONDTION I EACH VEHICLES TIRE SSURE AND RECORD I AND CONDTION FOR STED ALL TIRES AS N	IRE TO THE RD PRESSURE CHEC FOR EACH TIRE (Tec TO THE PRESSURE CHECK REACH				
Commonte							

#### Comments:

Tue Oct 18, 2022

Advisor 5062 ()	Miles 6872	RO Status CLOSED	Total Tech Hours 6.81	Warranty Total 276.14	Cust Total 1920.90	Int Total 0.00	Misc Total 0.00	
		Services				Parts		
1 20K CP CUS	STOMER REQUEST	S 20,000 MILES INT	ERVAL SERVICE AS PER	1 992-819-429	AIR FIL	TER		24.41
PORSCHE N	AINTENANCE SC	HEDULE. (Tech 5005)	)	2 9P1-819-631	ODOU	R AND ALLERGEN F	ILTER	95.56
		EN FILTER, PRE FILTER		3 958-103-801	-00 CAP			18.33
		red rear brake pads at		4 0PB-115-466	OIL FIL	TER INSERT		33.59
		LATE EACH VEHICLES		5 9A7-115-499	-00 SEALIN	G RING		18.36
		PRESSURE AND REC	ORD PRESSURE.	6 0W40	MOBIL	ONE		271.98
TIRE. (Tech				7 CRC	PART V	/ASH		7.25
•	,	TE EACH VEHICLES TIR	E TO THE	8 000-043-210	-82 BRAKE	FLUID		53.90
		RESSURE AND RECOR		9 V04-015-001	-EB HEXAG	ON HEAD BOLT		.86
AND RECOR TIRE. Correc		TH AND CONDITION I	FOR EACH		Total:			524.24
INSPECTIO	N FORM (Tech 500	SPECTIONS AS PER 1 15) IONS AS PER MULTI-P						

373703

378575

#### 11/1/23, 1:18 PM

- <sup>4</sup> MOBILITY IPS PORSCHE MOBILITY PROGRAM, PORSCHE LOANER CAR, PICK-UP AND DELIVERY, OR SHUTTLE RIDE (Tech 5005) Complaint: PORSCHE MOBILITY PROGRAM, PORSCHE LOANER CAR, PICK-UP AND DELIVERY, OR SHUTTLE RIDE
- 5 99POZ IPS GENERAL (Tech 5005) Complaint: OWNER
- 6 WMJ2\_1 W Subsequent work on screws on ground point (Tech 5005) Complaint: Subsequent work on screws on ground point
- 7 WMJ6\_3 W Re-program and/or code seat control unit (Tech 5005) Complaint: Re-program and/or code seat control unit
- <sup>8</sup> WNK9\_1 W Re-programming selector lever control unit (Tech 5005) Complaint: Re-programming selector lever control unit
- 9 99POZ IPS GENERAL (Tech 999) Complaint:

#### Comments:

CREATED 2022-09-30 02:17:00PM TAKEN BY ENRIQUE YAM NLP

Mon Apr 5, 2021

Advisor 5062 ()	Miles 5063	RO Status CLOSED	Total Tech Hours 3.46	Warranty Total 1205.62	Cust Total 0.00	Int Total <b>0.00</b>	Misc Total 0.00
		Services				Parts	
AS PER POR Complaint: C PORSCHE M DUE TO TIME COMPLETED 2 03POZ0000 ATTACHED C Complaint: P CHECKLIST 3 04POZ1 IPS RECOMMEN CHECK AND TIRE. (Tech S Complaint: C RECOMMEN AND RECORI 4 PRECOVID-' Complaint: P 5 WKJ9_1 W F Complaint: R 6 WKK1_1 W C Complaint: C 7 WKL7_1 W C Complaint: U 8 WLG9_3 W F	SCHE MAINTENAI USTOMER REQUES AINTENANCE SCHE OR MILEAGE Corr IPS PERFORM MU CHECKLIST (Tech S ERFORM MULTI-PC CHECK AND INFLATION F RECORD TIRE TRE D99) HECK AND INFLATION PR D TIRE TREAD DEPT IS PRECOVID-19 RECOVID-19 Re-program control Check woofer and re Jpdating software f Replace lower par	NCE SCHEDULE. (Tec STS 10,000 MILES INTI EDULE. <i>Cause:</i> SCHED Rection: CAMPAIGN W JLTI-POINT INSPECT 2099) DINT INSPECTIONS AS PRESSURE AND RECE EAD DEPTH AND CO E EACH VEHICLES TIR ESSURE AND RECORI TH AND CONDITION F 19 (Tech 999)	ERVAL SERVICE AS PER ULED MAINTENANCE KJ9 SCOPE 1 IONS AS PER FPER ATTACHED TIRE TO THE DRD PRESSURE. NDITION FOR EACH E TO THE D PRESSURE. CHECK FOR EACH TIRE. E systems (Tech 5011) rstems Cause: E y (Tech 5011) ruse: E I units (Tech 5011) its Cause: E	4 958-103-801 5 V04-015-004	-00 -00	MOBILE1 0W40 OIL FILTER INSERT SEALING RING CAP LID LOCK Total:	93.20 24.86 9.34 8.92 266.58 <b>402.90</b>

CREATED 2021-03-05 11:02:00AM TAKEN BY NICOLE C IPRIATI NLC

Mon Jan 20,	, 2020							351178
Advisor 5045 (WRIGHT,GA	Miles 1750 RY J)	RO Status CLOSED	Total Tech Hours 0.24	Warranty Total 84.62	Cust Total 0.00	Int Total 0.00	Misc Total <b>0.00</b>	
Complaint: C	CLIENT STATES THE	Services CONCERN (Tech 5013 REAR SPOILER FAUL PEEDS. Correction: 13	WARNING COMES ON	1 000-043-30	04-52	Parts SPEED SENSOR Total:	39.02 <b>39.02</b>	
_	<b>Replace pulse ser</b> Replace pulse senc	n <b>der</b> (Tech 5013) ler. WKF2 - SCOPE- Ca	ause: W					

359719

#### 11/1/23, 1:18 PM

Scheduling

<sup>3</sup> TIREP IPS CHECK AND RECORD TIRE PRESSURES PER CALIFORNIA STATE LAW, ADJUST AS NEEDED (Tech 5013) *Complaint*: CHECK AND RECORD TIRE PRESSURES PER CALIFORNIA STATE LAW, ADJUST AS NEEDED

- 4 LOANER CP SERVICE LOANER (Tech 999) Complaint: LC4635 WP1AA2A52JLB17682 SERVICE LOANER \
- <sup>5</sup> S/A W SEE LINE(S) ABOVE (Tech 5013) Complaint: UNASSIGNED PORSCHE LABOR OPERATIONS

#### Comments:

Tue Jan 7, 20	020							350947	
Advisor 5041 (SIMON,PATF	Miles 330 RICK)	RO Status CLOSED	Total Tech Hours 0.00	Warranty Total 0.00	Cust Total 0.00	Int Total 0.00	Misc Total 0.00		
Complaint: F		Services AIR (Tech 5017) ES NOT FUNCTION - P NS. Correction: 330	LEASE CHECK AND	-	Total:	Parts	0.00		

#### **Comments:**

Tue Oct 29,	2019							511033
Advisor 5004 (BAYLESS,TR	<sup>Miles</sup> 13 ISTAN)	RO Status CLOSED	Total Tech Hours 2.50	Warranty Total 0.00	Cust Total 0.00	Int Total 495.00	Misc Total 20.00	
		Services				Parts		
CHECKLIST	(Tech 5014)				Total:		0.00	

CHECKLIST Correction: PER CHECKLIST CHECKED AND ADJUSTED ALL

#### Comments: