

CUSTOMER #: I143998

380580



PORSCHE MARIN

INVOICE

PORSCHE

900 Redwood Highway
Mill Valley, California 94941
Telephone: (415) 380-8000

DUPLICATE 1
PAGE 1

SERVICE ADVISOR: 5083 IVY BARTLEY

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG. Includes details for GT-SILVER, 20, PORSCHE 911, WP0CB2A94LS262354, 8432/8436, T831.

Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL. Includes entry for GUEST STATES BATTERY LOW LIGHT IS ON, INSPECT AND ADVISE.

Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL. Includes entry for MULTI POINT INSPECTION.

Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL. Includes entry for CHECK AND INFLATE EACH VEHICLES TIRE TO THE RECOMMENDED INFLATION.

Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL. Includes entry for Replacing engine data adhesive label.

Form with sections for Original Estimate, Revised Estimate, Authorization, and Signature. Includes checkboxes for tire pressure check and hazardous waste disposal.

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

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DUPLICATE 1
PAGE 2

SERVICE ADVISOR: 5083 IVY BARTLEY

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG. Includes details for GT-SILVER, 20, PORSCHE 911, WP0CB2A94LS262354, 8432/8436, T831. Also includes dates and times for R.O. OPENED and READY.

Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL. Includes a note about a surround view camera and a list of parts: 10POMS Miscellaneous, 1 992-972-235-AN WIRING SET FOR EXTERIOR MIRROR, 1 958-980-546-00 CAMERA.

8436 Upon inspection found surround view camera to not be functioning Performed pre-val and scanned for codes present. Found codes "C12B102 - Right peripheral camera, video wiring, Signal error" and "B127F04 - Side camera (right) faulty" stored in assistance control unit. removed mirror glass to see camera connector to be damaged as well as the camera preventing a proper connection. Removed mirror to disassemble and replace harness for the mirror unit. Installed new camera and verified operation. Performed calibration of surround view. Performed post-val.

ESTIMATE: 0.00 13JUL23 13:44 SA: 5083
CONTACT:

Table with columns: Original Estimate, Total Additional Cost Authorized, Approved By, Date & Time, Authorization Obtained By, DESCRIPTION, TOTALS. Includes a section for tire pressure check/inflation service and a summary of costs: LABOR AMOUNT 290.00, PARTS AMOUNT 394.54, TOTAL CHARGES 684.54, SALES TAX 32.55, PLEASE PAY THIS AMOUNT 717.09.

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

Customer:

Vehicle: 2020 PORSCHE 911

VIN: WP0CB2A94LS262354

Color: Silver

License:

Cust Pay Total: 2637.99

Warranty Total: 6336.80

Int Total: 726.57

Misc Total: 615.00

All RO Total: 10316.36

Delivery Date:

Stock #

Tue Aug 22, 2023

381334

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
5062 ()	8561	CLOSED	1.40	3295.85	0.00	0.00	595.00

Services

Parts

- 1 **MPI IPS PERFORM VIDEO MULTI-POINT INSPECTIONS AS PER ATTACHED CHECKLIST** (Tech 5116)
Complaint: PERFORM VIDEO MULTI-POINT INSPECTIONS AS PER ATTACHED CHECKLIST *Correction:* PERFORMED CAMPAIGN WPG3 SCOPE 1 VEHLCE AT 14.1 VOLTS
- 2 **04POZ1 IPS CHECK AND INFLATE EACH VEHICLES TIRE TO THE RECOMMENDED INFLATION PRESSURE AND RECORD PRESSURE. CHECK AND RECORD TIRE TREAD DEPTH AND CONDITION FOR EACH TIRE.** (Tech 5116)
Complaint: CHECK AND INFLATE EACH VEHICLES TIRE TO THE RECOMMENDED INFLATION PRESSURE AND RECORD PRESSURE. CHECK AND RECORD TIRE TREAD DEPTH AND CONDITION FOR EACH TIRE. *Correction:* VERIFIED CUSTOMER CONCERN WINDSHIELD WEATHER STRIPPING MELTING . FOUND WINDSHIELD MOLDING MELTING . SUBLET WINDSHILED REPLACEMENT, PERFORMED CAMERA CALIBRATION AFTER WINDSHIELD INSTALLMENT.
- 3 **10POMS W Miscellaneous** (Tech 5116)
Complaint: CLIENT STATES THE WINDSHIELD SEAL WEATHER STRIPPING AROUND THE WINDSHIELD IS MELTING INSPECT AND ADVISE *Correction:* VERIFIED CUSTOMER CONCERN WINDSHIELD WEATHER STRIPPING MELTING . FOUND WINDSHIELD MOLDING MELTING . SUBLET WINDSHIELD REPLACEMENT: AJ AUTO GLASS 595.00 INV 11630. PERFORMED CAMERA CALIBRATION AFTER WINDSHIELD INSTALLMENT.
- 4 **MOBILITY IPS PORSCHE MOBILITY PROGRAM, PORSCHE LOANER CAR, PICK-UP AND DELIVERY, OR SHUTTLE RIDE** (Tech 5116)
Complaint: PORSCHE MOBILITY PROGRAM, PORSCHE LOANER CAR, PICK-UP AND DELIVERY, OR SHUTTLE RIDE
- 5 **WPG3_1 W Re-programming instrument cluster** (Tech 5116)
Complaint: Re-programming instrument cluster

1	992-845-011-BC	WINDSCREEN	2228.45
2	9A7-955-609-20	ADHESIVE FILM	87.40
Total:			2315.85

Comments:

CREATED 2023-08-10 03:46:00PM TAKEN BY IVY BART LEY

Wed Aug 9, 2023

380580

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
5083 ()	8432	CLOSED	2.47	1199.57	717.09	0.00	0.00

Services

Parts

- 1 **10POMS CP Miscellaneous** (Tech 5099)
Complaint: GUEST STATES BATTERY LOW LIGHT IS ON, INSPECT AND ADVISE *Correction:* Performed campaign WPA6 scope 7 as per PCNA workshop manual. Installed new emissions sticker and additional California emissions documentation
- 2 **MPI CP MULTI POINT INSPECTION** (Tech 5099)
Complaint: MULTI POINT INSPECTION *Cause:* COMPLETED MULTI POINT INSPECTION. Performed complimentary MPI at a value of \$ 125.00
- 3 **04POZ1 CP CHECK AND INFLATE EACH VEHICLES TIRE TO THE RECOMMENDED INFLATION PRESSURE AND RECORD PRESSURE CHECK AND RECORD TIRE TREAD DEPTH AND CONDTION FOR EACH TIRE** (Tech 5099)
Complaint: CHECK AND INFLATE EACH VEHICLES TIRE TO THE RECOMMENDED INFLATION PRESSURE AND RECORD PRESSURE CHECK AND RECORD TIRE TREAD DEPTH AND CONDTION FOR EACH TIRE *Cause:* CHECKED AND ADJUSTED ALL TIRES AS NEEDED
- 4 **WPA6_7 W Replacing engine data adhesive label** (Tech 5099)
Complaint: Replacing engine data adhesive label

1	9Y0-915-105-QY	BATTERY	394.54
2	PNAEMI00000	RECALL PROOF LABEL	.47
3	PNA-999-100-23-5	CERTIFICATE -RECALL PROOF OF CORRECTION	.02
4	V04-015-001-EG	NOTICE ENGINE DATA	45.65
5	992-972-235-AN	WIRING SET FOR EXTERIOR MIRROR	277.35
6	958-980-546-00	CAMERA	471.83
Total:			1189.86

5 **10POMS W Miscellaneous** (Tech 5099)

Complaint: DURING INSPECTION NOTICED SURROUND VIEW CAMERA ON PASSENGER SIDE NOT WORKING.

Comments:

Thu Jun 8, 2023

378575

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
5083 ()	8230	CLOSED	1.00	275.00	0.00	231.57	0.00

Services

- 1 **10POMS IPS Miscellaneous** (Tech 5011)
Complaint: GUEST STATES DRIVER SIDE DOOR SPEAKER IS DISTORTED INSPECT AND ADVISE *Cause:* CUST. COMPLAIN IS VERIFY DRIVERS SIDE LOUD SPEAKER DRONES DUE TO INTERNAL FAULT. REPLACE SPEAKER TO REPAIR COMPLAIN. *Correction:* WNN3 Re-programming Connect control unit SCOPE 1 CHARGING VOLTAGE 14.1 VOLTS.
- 2 **WLM6_1 W Check brake lines on the front axle and replace them if necessary** (Tech 5011)
Complaint: Check brake lines on the front axle and replace them if necessary *Correction:* VAL CONFIRM DRIVERS SIDE SPEAKER DISTORTED. REMOVED DRIVERS DOOR PANEL REMOVED AND REPLACED DRIVERS SIDE DOOR LOUD SPEAKER VAL. BEFORE: 13.7 AFTER VAL 13.4
- 3 **WNN3_1 W Re-programming Connect control unit** (Tech 5011)
Complaint: Re-programming Connect control unit *Correction:* CUST. COMPLAIN IS VERIFY DRIVERS SIDE LOUD SPEAKER DRONES DUE TO INTERNAL FAULT. REPLACE SPEAKER TO REPAIR COMPLAIN.
- 4 **MPI CP MULTI POINT INSPECTION** (Tech 5011)
Complaint: MULTI POINT INSPECTION *Cause:* COMPLETED MULTI POINT INSPECTION. Performed complimentary MPI at a value of \$ 125.00 *Correction:* VAL CONFIRM DRIVERS SIDE SPEAKER DISTORTED. REMOVED DRIVERS DOOR PANEL REMOVED AND REPLACED DRIVERS SIDE DOOR LOUD SPEAKER VAL. BEFORE: 13.7 AFTER VAL 13.4
- 5 **04POZ1 CP CHECK AND INFLATE EACH VEHICLES TIRE TO THE RECOMMENDED INFLATION PRESSURE AND RECORD PRESSURE CHECK AND RECORD TIRE TREAD DEPTH AND CONDTION FOR EACH TIRE** (Tech 5011)
Complaint: CHECK AND INFLATE EACH VEHICLES TIRE TO THE RECOMMENDED INFLATION PRESSURE AND RECORD PRESSURE CHECK AND RECORD TIRE TREAD DEPTH AND CONDTION FOR EACH TIRE *Cause:* CHECKED AND ADJUSTED ALL TIRES AS NEEDED

Parts

1	992-035-454-A	BASS LOUDSPEAKER	213.92
Total:			213.92

Comments:

Tue Oct 18, 2022

373703

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
5062 ()	6872	CLOSED	6.81	276.14	1920.90	0.00	0.00

Services

- 1 **20K CP CUSTOMER REQUESTS 20,000 MILES INTERVAL SERVICE AS PER PORSCHE MAINTENANCE SCHEDULE.** (Tech 5005)
Complaint: OIL CHANGE, POLLEN FILTER, PRE FILTER AND BRAKE FLUID EXCHANGE *Correction:* Measured rear brake pads at :9.00mm
- 2 **04POZ1 IPS CHECK AND INFLATE EACH VEHICLES TIRE TO THE RECOMMENDED INFLATION PRESSURE AND RECORD PRESSURE. CHECK AND RECORD TIRE TREAD DEPTH AND CONDITION FOR EACH TIRE.** (Tech 5005)
Complaint: CHECK AND INFLATE EACH VEHICLES TIRE TO THE RECOMMENDED INFLATION PRESSURE AND RECORD PRESSURE. CHECK AND RECORD TIRE TREAD DEPTH AND CONDITION FOR EACH TIRE. *Correction:* 6878
- 3 **03POZ0000 IPS PERFORM INSPECTIONS AS PER MULTI-POINT INSPECTION FORM** (Tech 5005)
Complaint: PERFORM INSPECTIONS AS PER MULTI-POINT INSPECTION FORM

Parts

1	992-819-429	AIR FILTER	24.41
2	9P1-819-631	ODOUR AND ALLERGEN FILTER	95.56
3	958-103-801-00	CAP	18.33
4	0PB-115-466	OIL FILTER INSERT	33.59
5	9A7-115-499-00	SEALING RING	18.36
6	0W40	MOBIL ONE	271.98
7	CRC	PART WASH	7.25
8	000-043-210-82	BRAKE FLUID	53.90
9	V04-015-001-EB	HEXAGON HEAD BOLT	.86
Total:			524.24

- 4 **MOBILITY IPS PORSCHE MOBILITY PROGRAM, PORSCHE LOANER CAR, PICK-UP AND DELIVERY, OR SHUTTLE RIDE** (Tech 5005)
Complaint: PORSCHE MOBILITY PROGRAM, PORSCHE LOANER CAR, PICK-UP AND DELIVERY, OR SHUTTLE RIDE
- 5 **99POZ IPS GENERAL** (Tech 5005)
Complaint: OWNER
- 6 **WMJ2_1 W Subsequent work on screws on ground point** (Tech 5005)
Complaint: Subsequent work on screws on ground point
- 7 **WMJ6_3 W Re-program and/or code seat control unit** (Tech 5005)
Complaint: Re-program and/or code seat control unit
- 8 **WKN9_1 W Re-programming selector lever control unit** (Tech 5005)
Complaint: Re-programming selector lever control unit
- 9 **99POZ IPS GENERAL** (Tech 999)
Complaint:

Comments:

CREATED 2022-09-30 02:17:00PM TAKEN BY ENRIQUE YAM NLP

Mon Apr 5, 2021

359719

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
5062 ()	5063	CLOSED	3.46	1205.62	0.00	0.00	0.00

Services

- 1 **10K WPSMP CUSTOMER REQUESTS 10,000 MILES INTERVAL SERVICE AS PER PORSCHE MAINTENANCE SCHEDULE.** (Tech 5011)
Complaint: CUSTOMER REQUESTS 10,000 MILES INTERVAL SERVICE AS PER PORSCHE MAINTENANCE SCHEDULE. Cause: SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE Correction: CAMPAIGN WKJ9 SCOPE 1 COMPLETED.
- 2 **03POZ0000 IPS PERFORM MULTI-POINT INSPECTIONS AS PER ATTACHED CHECKLIST** (Tech 999)
Complaint: PERFORM MULTI-POINT INSPECTIONS AS PER ATTACHED CHECKLIST
- 3 **04POZ1 IPS CHECK AND INFLATE EACH VEHICLES TIRE TO THE RECOMMENDED INFLATION PRESSURE AND RECORD PRESSURE. CHECK AND RECORD TIRE TREAD DEPTH AND CONDITION FOR EACH TIRE.** (Tech 999)
Complaint: CHECK AND INFLATE EACH VEHICLES TIRE TO THE RECOMMENDED INFLATION PRESSURE AND RECORD PRESSURE. CHECK AND RECORD TIRE TREAD DEPTH AND CONDITION FOR EACH TIRE.
- 4 **PRECOVID-19 IPS PRECOVID-19** (Tech 999)
Complaint: PRECOVID-19
- 5 **WKJ9_1 W Re-program control unit for assistance systems** (Tech 5011)
Complaint: Re-program control unit for assistance systems Cause: E
- 6 **WKK1_1 W Check woofer and replace if necessary** (Tech 5011)
Complaint: Check woofer and replace if necessary Cause: E
- 7 **WKL7_1 W Updating software for various control units** (Tech 5011)
Complaint: Updating software for various control units Cause: E
- 8 **WLG9_3 W Replace lower part of lock on front lid** (Tech 5011)
Complaint: Replace lower part of lock on front lid Cause: E

Parts

1	040	MOBILE1 0W40	93.20
2	0PB-115-466	OIL FILTER INSERT	24.86
3	9A7-115-499-00	SEALING RING	9.34
4	958-103-801-00	CAP	8.92
5	V04-015-004-A	LID LOCK	266.58
Total:			402.90

Comments:

CREATED 2021-03-05 11:02:00AM TAKEN BY NICOLE C IPRIATI NLC

Mon Jan 20, 2020

351178

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
5045 (WRIGHT,GARY J)	1750	CLOSED	0.24	84.62	0.00	0.00	0.00

Services

- 1 **90POZZ IPS INSTRUMENTS CONCERN** (Tech 5013)
Complaint: CLIENT STATES THE REAR SPOILER FAULT WARNING COMES ON WHEN DRIVING AT FREEWAY SPEEDS. Correction: 1750
- 2 **WKF2_1 W Replace pulse sender** (Tech 5013)
Complaint: Replace pulse sender. WKF2 - SCOPE- Cause: W

Parts

1	000-043-304-52	SPEED SENSOR	39.02
Total:			39.02

- 3 **TIREP IPS CHECK AND RECORD TIRE PRESSURES PER CALIFORNIA STATE LAW, ADJUST AS NEEDED** (Tech 5013)
Complaint: CHECK AND RECORD TIRE PRESSURES PER CALIFORNIA STATE LAW, ADJUST AS NEEDED
- 4 **LOANER CP SERVICE LOANER** (Tech 999)
Complaint: LC4635 WP1AA2A52JLB17682 SERVICE LOANER \
- 5 **S/A W SEE LINE(S) ABOVE** (Tech 5013)
Complaint: UNASSIGNED PORSCHE LABOR OPERATIONS

Comments:

Tue Jan 7, 2020

350947

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
5041 (SIMON,PATRICK)	330	CLOSED	0.00	0.00	0.00	0.00	0.00

Services

Parts

- 1 **GENERAL IPN GENERAL REPAIR** (Tech 5017)
Complaint: REAR SPOILER DOES NOT FUNCTION - PLEASE CHECK AND ADVISE FOR REPAIR SOLUTIONS. *Correction:* 330

Total: 0.00

Comments:

Tue Oct 29, 2019

511033

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
5004 (BAYLESS,TRISTAN)	13	CLOSED	2.50	0.00	0.00	495.00	20.00

Services

Parts

- 1 **01POZ I PERFORM PRE-DELIVERY INSPECTIONS AS PER ATTACHED CHECKLIST** (Tech 5014)
Complaint: PERFORM PRE-DELIVERY INSPECTIONS AS PER ATTACHED CHECKLIST *Correction:* PER CHECKLIST CHECKED AND ADJUSTED ALL

Total: 0.00

Comments: