

PIP MEMBER #				

NGT979639

CUSTOMER  
REGISTRATION NO.

# ResistAll® NG2™

CUSTOMER REGISTRATION FORM

Month      Day      Year  
10/16/2020

DEALER NAME Marin County Ford

Dealer Code: 39132

DEALER ADDRESS 6995 Redwood Blvd Novato Ca 94945

CUSTOMER NAME

CUSTOMER ADDRESS

CUSTOMER PHONE

VEHICLE INFORMATION	Ford	Area Code	Day Phone	Mustang Shelby Gt500	Area Code	Night Phone
			2020		1FA6P8SJ4L5504042	24
	Make		Year	Model	Serial Number	Mileage

CUSTOMER E-MAIL \_\_\_\_\_ PRODUCT COST 1.00

**APPEARANCE PROTECTION TERMS**  
SELECT ONE

# ResistAll® NG2™

**APPEARANCE PACKAGE INCLUDES:**

**PAINT PROTECTION**

**FABRIC PROTECTION**

**LEATHER / VINYL PROTECTION**


**RENEWABLE FOR LIFE**

- 1 Year
- 2 Years
- 3 Years
- 4 Years
- 5 Years
- 6 Years
- 7 Years

The Dealer who provides you with this Customer Registration Form ("Registration") will complete this form. The Dealer will then return the original of this Registration to Cal-Tex Protective Coatings, Inc. ("Cal-Tex"), at the address shown below. Cal-Tex reserves the right to reject this Registration without obligation to any party if the proper fees are not submitted to Cal-Tex by the Dealer within sixty (60) days of the date of the application of the product to Your Vehicle. Please call Cal-Tex at the toll-free number listed below if you have any questions regarding this Registration or Your Limited Warranty. **THE PURCHASE OF THIS PRODUCT IS NOT REQUIRED AS A CONDITION TO OBTAIN FINANCING ON YOUR VEHICLE.**

**CUSTOMER SIGNATURE**

The above selection indicates the term of the Limited Warranties for which I am applying. I have read this Registration and the Limited Warranties, and I understand and agree to all their terms and conditions.

  
CUSTOMER'S SIGNATURE

10/16/2020  
DATE

Tsoai Gordley  
AUTHORIZED DEALER SIGNATURE

10/16/2020  
DATE

CAL-TEX PROTECTIVE COATINGS, INC. • 7455 NATURAL BRIDGE CAVERNS RD • SCHERTZ, TX 78154 • 800.707.9292 • www.ctpc.com

WHITE - CAL-TEX • YELLOW - DEALER • PINK - CUSTOMER

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- I. SCOPE OF THIS LIMITED WARRANTY:** Cal-Tex Protective Coatings, Inc. ("Cal-Tex") warrants that where the ResistAll® EnviroGuard NG™ ("ResistAll®") product is properly and professionally applied to Your Vehicle ("Treated Surfaces"), should the ResistAll® product fail to perform as specified herein, Cal-Tex will pay to remedy the damaged portion of the Treated Surfaces of Your Vehicle as provided in this Limited Warranty ("Warranty"). Cal-Tex will also pay to you a Rental Car Reimbursement of up to Fifty dollars (\$50) per day for a maximum of **seven (7) days** for exterior repainting; or a maximum of **five (5) days** for interior treatment or replacement. This Warranty is **RENEWABLE FOR LIFE**.
- PAINT:** The exterior Treated Surfaces, including spoilers, bumpers, trim areas, hinges, headlight lenses, and side-view mirrors, are warranted for the Term selected against weather-induced fading or loss of gloss, oxidation, hard water etching, water spotting on chrome, industrial fallout, bird droppings, insects (including love bugs), tree sap, road salt, de-icing agents such as liquid or dry magnesium and/or calcium chloride, sand abrasion, acid rain, brake dust staining on aluminum alloy wheels, and accidental paint overspray. (Note: the following exterior Treated Surfaces are limited to the remedy of cleaning to the extent reasonably possible, the combined cleaning costs for all such Treated Surfaces not to exceed a \$250.00 aggregate for the selected Term: (1) water spotting on chrome, (2) fading or dulling of headlight lenses, and (3) brake dust staining on aluminum alloy wheels).
- FABRIC OR VINYL/LEATHER:** The interior Treated Surfaces, including original factory floor mats and factory-installed trunk and/or cargo area carpet, are warranted for the Term selected against ultraviolet-induced fading or cracking, loose seam stitching; or permanent staining on the interior, including pigmented plastic door trim and consoles. The interior Treated surfaces are also warranted against odor caused by mold or mildew as a result of food and/or drink. Treatment for odor is limited to cleaning the vehicle and retreating. Additional vinyl/leather protection against weather-induced or ultraviolet-induced weakening of the vinyl/leather surfaces resulting in punctures less than ¼ inch in diameter or rips or tears less than one inch.
- II. EXCEPTIONS TO THIS WARRANTY: THIS WARRANTY DOES NOT APPLY TO:** Fleet vehicles and damage from natural causes, normal wear and tear, pre-existing conditions, or damage caused by pets (other than blood, vomit and urine.) Odors caused by anything other than mold or mildew from food or drink, including and without limitation, odors related to the operation of the vehicle, or any gasses emitted from the interior components of the vehicle. Acts of abuse, vandalism, alterations, intentional acts, misuse, negligence, acts which would cause abnormal discoloration or deterioration, fire, flood, wind, lightning, hail, acids, harsh or corrosive chemicals, stone abrasion, paint chipping, peeling, crazing, spotting or, separating; exhaust system, decals and/or graphic designs, mechanical or moving parts, truck beds, inside panels, railings, inside tailgates, headliners, steering wheels, seat belts, aftermarket floor mats, aftermarket trunk and/or cargo area carpet, suede surfaces, any damage caused by impact or collision, scratches, dings, dents, Vehicle manufacturer defects and/or damages covered in the Vehicle manufacturer's warranty.
- III. LIMITATIONS ON CAL-TEX LIABILITY: NEW / NEW LEASED VEHICLES:** Cal-Tex will, at its sole discretion, clean, dye, polish, detail, restore, replace or repaint the damaged portion of the Treated Surfaces, and only the damaged portion of the Treated Surfaces, to the extent possible, at no charge to You. **USED / USED LEASED VEHICLES:** Cal-Tex will, at its sole discretion, clean, dye, polish or detail the damaged portion of the Treated Surfaces, and only the damaged portion of the Treated Surfaces, to the extent possible, at no charge to You. **ALL VEHICLES:** At no time shall the warranty claim payment for the damaged portion of the Treated Surfaces exceed the current value of the Vehicle, as determined by the National Automobile Dealers Association ("N.A.D.A.") Official Used Car Guide average trade-in value, at the time that the warranty claim payment is made under this Warranty. It is at the full discretion of Cal-Tex to implement and determine the repair. When repairing, replacing or repainting the interior or exterior of any Treated Surface, it may not always be possible to exactly match the color and/or texture of the undamaged Treated Surfaces. These discrepancies are not covered, and Cal-Tex is not responsible for such instances. Cal-Tex reserves the right to inspect any damaged portion of the Treated Surfaces prior to authorizing any remedy. CAL-TEX'S MAXIMUM LIABILITY FOR THE RESISTALL® PRODUCT AND THIS WARRANTY IS LIMITED TO THE AMOUNTS CALCULATED PURSUANT TO THE TERMS OF THIS WARRANTY. CAL-TEX SHALL NOT BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES. IF CAL-TEX DOES NOT RECEIVE FROM THE DEALER THE REGISTRATION FEES FOR THIS WARRANTY TO BECOME EFFECTIVE, CAL-TEX SHALL HAVE NO LIABILITY TO YOU OR THE DEALER. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND CALLS FOR CERTAIN REQUIREMENTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL, PUNITIVE OR CONSEQUENTIAL DAMAGES, DO NOT ALLOW CERTAIN REQUIREMENTS, OR DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE LIMITATIONS, REQUIREMENTS OR EXCLUSIONS MAY NOT APPLY TO YOU.
- IV. REQUIREMENT FOR THIS WARRANTY TO BECOME EFFECTIVE:** Cal-Tex's receipt from the Dealer of the correct registration fees within **sixty (60) days** of the date of the application of the ResistAll® product to Your Vehicle.
- V. YOUR RESPONSIBILITIES:**
- A) You must regularly inspect Your Vehicle and maintain Your Vehicle as recommended by the manufacturer.
- B) Upon noticing a stain or damage to Your interior or exterior Treated Surfaces, contact Cal-Tex immediately, but in no event later than **thirty (30) days**, or it may impact coverage of the Warranty.
- VI. CLAIMS PROCEDURE:** Contact Cal-Tex at 1.800.707.9292 or [www.ctpc.com](http://www.ctpc.com) with any questions regarding Your claim. You may be asked to provide information regarding the damage, a copy of Your Warranty, Registration or proof of purchase of product, and/or Your identification.
- VII. DISPUTE RESOLUTION CLAUSE:** All disputes and controversies of every kind and nature arising out of this Warranty shall be settled by binding arbitration administered by the American Arbitration Association (AAA) in accordance with its rules for such cases then in effect and judgment on the award rendered by the arbitrator may be entered in any court having jurisdiction thereof. This Warranty shall be governed by the laws of the state of Texas. The prevailing party shall be entitled to an award of reasonable attorneys' fees, as well as costs and fees of arbitration. Either party may request that the award of the arbitrator be accompanied by a reasoned opinion. Both Cal-Tex and You agree that this dispute resolution clause shall be a complete defense in any suit, action, class action, class arbitration, or proceeding instituted in any federal, state or local court with respect to any controversy or dispute arising out of this Warranty.
- VIII. DEFINITIONS:**
- You and Your shall refer to the Cal-Tex customer who signs and is listed on the Registration associated with this Warranty.
- Vehicle shall refer to the automobile, truck, or van listed on the Registration associated with this Warranty (recreational vehicles and mobile homes are excluded).
- New/New Leased Vehicle shall refer to a vehicle no more than four (4) model years old with unlimited mileage. Model year is defined as current year less four years. (For example, if a vehicle is purchased in 2013, deduct four years. In this instance, a new car would be model years 2009 through 2013).
- Used/Used Leased Vehicle shall refer to a vehicle more than four (4) model years old.
- Term shall refer to the period of time that this Warranty shall be in effect from the date You purchased the ResistAll® product until the expiration of the Term as indicated by You on the Registration.
- Rental Car Reimbursement shall refer to rental car expense that You must directly pay out-of-pocket.
- Dealer shall refer to the provider of the ResistAll® product listed on the Registration. The Dealer must be a Cal-Tex authorized provider of the ResistAll® product ("Cal-Tex Dealer").
- Industrial Fallout shall refer to tiny metallic particles that become airborne and settle on vehicle surfaces, which then embed themselves into the paintwork (also known as "trail dust").
- Hard Water Etching shall refer to mineral and water deposits that have collected on the Treated Surfaces of the Vehicle and that You are unable to remove.
- Sand Abrasion shall refer to dulling or fading due to windblown sand particles forced against and moving along the vehicle's painted surface.
- IX. OTHER PROVISIONS:**
- CANCELLATION OF WARRANTY:** This Warranty is non-cancellable.
- RENEWABLE OPTION:** This Warranty is **RENEWABLE FOR LIFE**, in **three (3) year** increments ("Renewal Period"), after the expiration of the Term and any Renewal Period, subject to Cal-Tex's written approval, if within **thirty (30) days** prior to the expiration of the Term and any Renewal Period, You pay a Cal-Tex Dealer for a reapplication of ResistAll® at the then prevailing price. Contact Cal-Tex at the address or phone number below for Renewal Period registration procedures and nearest Cal-Tex Dealer.
- TRANSFER OPTION:** This Warranty is transferable up to **seven (7) years** from date of purchase of the ResistAll® product by You to a second owner of Your Vehicle subject to Cal-Tex's written approval, providing the second owner notifies Cal-Tex of the request of transfer within **thirty (30) days** of the date of sale. Contact Cal-Tex for fees and transfer procedures. **There are no transfer fees if you are an active member of the U.S. Military.**
- COMPUTATION OF TIME:** All time periods stated in this Warranty shall be computed by beginning the count on the day of the specified event.
- NOTICE TO CONSUMER:** This Warranty is insured by Virginia Surety Company, Inc. under a contractual liability insurance policy. This Warranty is a product warranty and is not insurance.
- NEW HAMPSHIRE WARRANTY HOLDER:** In the event You do not receive satisfaction under this Warranty, You may contact the New Hampshire Insurance Department at 21 South Fruit Street, Suite 14, Concord, NH 03301.
- ENTIRE AGREEMENT:** THIS WARRANTY REPRESENTS THE ENTIRE AGREEMENT BETWEEN CAL-TEX AND YOU, AND CANNOT BE MODIFIED OR ENLARGED IN ANY WAY EXCEPT IN WRITING BY CAL-TEX. THE ONLY INDIVIDUALS AUTHORIZED TO BIND AND SPEAK FOR CAL-TEX ARE THOSE LOCATED AT THE ADDRESS BELOW. THIS WARRANTY IS A PRODUCT WARRANTY THAT PROVIDES FOR THE PRODUCT INSTALLED OR APPLIED TO YOUR VEHICLE. THE CAL-TEX DEALER IS NOT AUTHORIZED TO EXTEND OR IN ANY MANNER MODIFY THE TERMS AND CONDITIONS OF THIS WARRANTY, OR RECEIVE DOCUMENTS, CORRESPONDENCE, OR NOTICES, ON BEHALF OF CAL-TEX.