

East Bay BMW East Bay MINI

4350 ROSEWOOD DRIVE
PLEASANTON, CA 94588-3002

925-463-2555

THE ULTIMATE
DRIVING MACHINE

VISIT OUR WEB SITE AT
<http://www.eastbaybmw.com/>

CUSTOMER No. 37448	ADVISOR GENE WASAK	TAG No. 508 1741	INVOICE DATE 04/15/04	INVOICE No. BMCS109152
	LABOR RATE	LICENSE No. 4ZRD350	MILEAGE 3,802	COLOR JET BLACK/
	YEAR / MAKE / MODEL 01/BMW/Z SERIES/CV 2DR RDSTR		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. No. W B A E J 1 3 4 5 1 A H 6 0 9 4 5		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. No.	P.O. No.	R.O. DATE 04/13/04	
COMMENTS				MO: 3804

LABOR & PARTS-----
J# 1 50BMZ04 CHECK CHARGING SYS TECH(S):517 WARRANTY
 CUSTOMER REQUESTS CHARGING SYSTEM CHECK
 CUSTOMER STATES THE BATTERY HAS DRAINED DOWN/DEAK
 PERFORM SYSTEMS CHECKS
 REPORT
 PREFORMED LOAD TEST ON BATTERY. BATTERY HAD TOO LOW OF A
 CHARGE TO TEST. ATTEMPTED TO RECHARGE BATTERY. BATTERY WILL
 NOT HOLD CHARGE. COULD NOT TEST BATTERY. CHECKED STARTING
 AND CHARGING SYSTEM AFTER REPLACING BATTERY. STARTING AND
 CHARGING SYSTEM NORMAL.
 REPLACED BATTERY AND RECHECKED. SYSTEM NORMAL.
 WARR. CODE: 9120H-J4M1R

SERVICE DEPARTMENT HOURS:
 Monday through Friday 7:30 a.m. to 6:00 p.m.;
 Saturday 7:30 a.m. to 5:30 p.m.

PARTS DEPARTMENT HOURS:
 Monday through Friday 7:30 a.m. to 6:00 p.m.;
 Saturday 7:30 a.m. to 6:00 p.m.

NEW AND USED CAR SALES HOURS:
 Monday through Friday 9 a.m. to 8 p.m.;
 Saturday 9 a.m. to 6 p.m.
 Sunday 11 a.m. TO 5 p.m.

PARTS-----	QTY---	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	WARRANTY
JOB # 1	1	61-21-8-381-762	BATTERY 90 A BM		
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

**SPECIAL ARRANGEMENTS MUST BE MADE
 IN ADVANCE TO PICK UP YOUR CAR
 AFTER SERVICE DEPT. HOURS**

TERMS:
 CASH, CHECK, OR CREDIT CARD
 (Visa, Mastercard, American Express)
 No credit allowed without prior approval

J# 2+01BMZLMOS LOW MILEAGE OIL SERV TECH(S):517 WARRANTY
 PERFORM LOW-MILEAGE ANNUAL OIL SERVICE PER 00 04 01.
 DO "NOT" RESET THE OIL SERVICE LIGHT...
 PREFORMED LOW MILEAGE OIL SERVICE.

PARTS-----	QTY---	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	WARRANTY
JOB # 2	1	PK600S	V8 ALL		
JOB # 2	8	07-51-0-017-866	OIL 5W30 SYN BM		
JOB # 2	1	11-42-7-510-717	FILTER ELEME BM		
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

NOTICE TO CONSUMER:
 NEW BMW LIMITED 24 MONTH
 WARRANTY ON ALL GENUINE
 BMW AUTOMOTIVE PARTS

J# 3+00BMZRWI REPLACE WIPER INSERT TECH(S):517 WARRANTY
 INSPWECT WIPERS STREAK BAD//REPORT
 AGED WIPER INSERTS.
 REPLACED WIPER INSERTS AND RECHECKED. OK.

PARTS-----	QTY---	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	WARRANTY
JOB # 3	2	61-61-0-154-440	WIPER REFILL BM		
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00

J# 4+40BMZZBRKFLUSH BIANNUAL BRAKE FLUSH TECH(S):517 WARRANTY
 PERFORM BRAKE FLUSH SERVICE
 AS PER FACTORY RECOMMENDATIONS
 COMPLETED BRAKE FLUSH SERVICE

PARTS-----	QTY---	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	WARRANTY
JOB # 4	3	81-22-9-407-510	NLABRAKE FLU BM		
				JOB # 4 TOTAL PARTS	0.00
				JOB # 4 TOTAL LABOR & PARTS	0.00

BAR # AC 182794
 US EPA ID # CAL 000204968

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CUSTOMER No. 37448	ADVISOR GENE WASAK	TAG No. 1741	INVOICE DATE 04/15/04	INVOICE No. BMCS109152
	LABOR RATE	LICENSE No. 4ZRD350	MILEAGE 3,802	COLOR JET BLACK/
	YEAR / MAKE / MODEL 01/BMW/Z SERIES/CV 2DR RDSTR		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. No. W B A E J 1 3 4 5 1 A H 6 0 9 4 5		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. No.	P.O. No.	R.O. DATE 04/13/04	
	COMMENTS			MO: 3804

LABOR & PARTS-----
J# 5+70BMZ SUBLET TECH(S):513 INTERNAL

SEE IF CAN GET THE BUMPER SCUFF BUFFED OUT
REPORT

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
JOB # 5 TOTAL PARTS 0.00
JOB # 5 TOTAL LABOR & PARTS 0.00

J# 6+85BMZ ACCESSORIES TECH(S):517 INTERNAL

SEE IF THE PARTS DEPT. HAS A OWNERS MANAUAL ?
IF NOT PLEASE ORDER ONE...THANKS
PARTS HAVE BEEN SPECIAL ORDERED FOR YOUR VEHICLE.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
JOB # 6 TOTAL PARTS 0.00
JOB # 6 TOTAL LABOR & PARTS 0.00

J# 7+85BMZ01 DEALER ACCESSORIES TECH(S):517 0.00

PLEASE SEE PARTS DEPT. IF THEY HAVE A TOW HOOK ?
IF NOT PLEASE ORDER ONE....REPORT
SUPPLIED TOW HOOK IN TOO KIT.
+
ALSO INSTALL 2 LIFT PADS
+
CUSTOMER PAID C.C. ON PARTS INVOICE #101871

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
JOB # 7 TOTAL PARTS 0.00
JOB # 7 TOTAL LABOR & PARTS 0.00

J# 8+11BMZ06 ENGINE NOISE TECH(S):517 WARRANTY

PLEASE CHECK THE ENGINE FOR A TICKING TYPE SOUND COMING
FROM THE ENGINE....NORMAL CONDITION ? //REPORT
NORMAL NOISE FOR MOTORSPORT MOTORS.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
JOB # 8 TOTAL PARTS 0.00
JOB # 8 TOTAL LABOR & PARTS 0.00

COMMENTS-----
VEHICLE WAS TOWED IN.(PLEASE DOCUEMT CURRENT MILEAGE)!

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NOTICE TO CONSUMER:

NEW BMW LIMITED 24 MONTH
WARRANTY ON ALL GENUINE
BMW AUTOMOTIVE PARTS

BAR # AC 182794
US EPA ID # CAL 000204968

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	LABOR RATE	LICENSE No. 4ZRD350	MILEAGE 3,802	COLOR JET BLACK/
	YEAR / MAKE / MODEL 01/BMW/Z SERIES/CV 2DR RDSTR			STOCK No.
	VEHICLE I.D. No. W B A E J 1 3 4 5 1 A H 6 0 9 4 5			DELIVERY DATE
	F. T. E. No.	P.O. No.	R.O. DATE 04/13/04	DELIVERY MILES
COMMENTS				PRODUCTION DATE
				MO: 3804

<p>TOTALS-----</p> <p>WAS YOUR VEHICLE READY WHEN PROMISED? YES NO</p> <p>WERE THE REPAIRS EXPLAINED TO YOUR SATISFACTION? YES NO</p> <p>*****</p> <p>WE HOPE YOU ENJOYED ALL THE NEW AMENITIES WE HAVE HERE AT OUR NEW LOCATION; THE NEW LARGER CUSTOMER WAITING AREA, A ENCLOSED CHILDRENS PLAY AREA AND INDIVIDUAL WORKSTATIONS ALL FOR YOUR CONVEINENCE.</p> <p>*****</p> <p>*****URGENT MESSAGE*****</p> <p>SKY ALLAND, AN INDEPENDENT RESEARCH COMPANY, MAY CONTACT YOU TO GRADE THIS SERVICE EXPERIENCE. THE GRADING SYSTEM UTILIZED IN THIS SURVEY IS SIMILAR TO A PASS/FAIL ARRANGEMENT WHEREBY THE ONLY PASSING RESPONSE = "5"! (THIS SURVEY IS YOUR ADVISOR'S REPORT CARD!!!!)</p>	<p>TOTAL LABOR.... 0.00</p> <p>TOTAL PARTS.... 0.00</p> <p>TOTAL SUBLET... 0.00</p> <p>TOTAL G.O.G.... 0.00</p> <p>TOTAL MISC CHG. 0.00</p> <p>TOTAL MISC DISC 0.00</p> <p>TOTAL TAX..... 0.00</p> <p>TOTAL INVOICE \$ 0.00</p>	<p>SERVICE DEPARTMENT HOURS: Monday through Friday 7:30 a.m. to 6:00 p.m.; Saturday 7:30 a.m. to 5:30 p.m.</p> <p>PARTS DEPARTMENT HOURS: Monday through Friday 7:30 a.m. to 6:00 p.m.; Saturday 7:30 a.m. to 6:00 p.m.</p> <p>NEW AND USED CAR SALES HOURS: Monday through Friday 9 a.m. to 8 p.m.; Saturday 9 a.m. to 6 p.m. Sunday 11 a.m. TO 5 p.m.</p> <p>SPECIAL ARRANGEMENTS MUST BE MADE IN ADVANCE TO PICK UP YOUR CAR AFTER SERVICE DEPT. HOURS</p> <p>TERMS: CASH, CHECK, OR CREDIT CARD (Visa, Mastercard, American Express) No credit allowed without prior approval</p>
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CUSTOMER SIGNATURE

NOTICE TO CONSUMER:

NEW BMW LIMITED 24 MONTH
WARRANTY ON ALL GENUINE
BMW AUTOMOTIVE PARTS

BAR # AC 182794
US EPA ID # CAL 000204968

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THANK YOU FOR YOUR BUSINESS!!

CUST. NO.	TAX EXEMPT NO.	CUST. P.O. NO.	SHIP VIA	PAY	SOLD BY	INVOICE DATE	INVOICE
37448				CRED CD	ERWIN HENRIQUEZ	04/15/04	101871 BMR

S
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P

QUANTITY	SHIP B.O.	PART NUMBER/DESCRIPTION	BIN	LIST	NET	AMOUNT
1	0	72-15-8-108-670 TOW EYE BM	170	33.78	33.78	33.78
2	0	51-71-8-268-885 SUPPORT BM	154	14.35	14.35	28.70
SUBTOTAL						62.48
TAX						5.15
FREIGHT						0.00
PAY THIS AMOUNT						67.63

PAID

APR 15 2004

BY: *AMEX*

* NO RETURNS ON ELECTRICAL OR SPECIAL ORDER ITEMS
 * NO RETURNS WITHOUT THIS INVOICE
 * NO RETURNS AFTER 30 DAYS
 * 20 % HANDLING CHARGE ON ALL RETURNS
 * ALL PARTS ACCEPTED FOR RETURN MUST MEET CURRENT MANUFACTURER'S PACKAGE GUIDELINES.
 * SUBJECT TO WARRANTY CONDITIONS ON REVERSE SIDE.

NO REFUNDS
WITHOUT
THIS INVOICE

REC'D
BY _____

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CUSTOMER No. 37448	ADVISOR ISMAEL DASTAGIRZAD 263	TAG No. 5892	INVOICE DATE 06/24/08	INVOICE No. BMCS235262
	LABOR RATE	LICENSE No. 4ZRD350	MILEAGE 4,706	COLOR JET BLACK/
	YEAR / MAKE / MODEL 01/BMW/Z SERIES/CV 2DR RDSTR			DELIVERY DATE 08/18/01
	VEHICLE I.D. No. W B A E J 1 3 4 5 1 A H 6 0 9 4 5			DELIVERY MILES
	F. T. E. No.	P.O. No.	SELLING DEALER NO.	PRODUCTION DATE
	COMMENTS			R.O. DATE 06/20/08
				MO: 4707

[DEL. DATE VER.] 08-18-01

LABOR & PARTS-----

J# 1 00BMZLOF OIL & FILTER CHANGE TECH(S):734 40.57
 CUSTOMER REQUEST; OIL AND FILTER CHANGE PERFORMED OIL SERVICE.

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-
JOB # 1	1	PK600S	V8 ALL	59.38
JOB # 1	8	07-51-0-017-866	OIL 5W30 SYN 01BCBM	****
JOB # 1	1	11-42-7-510-717	SET OIL-FILT BMSA	****
JOB # 1 TOTAL PARTS				59.38
JOB # 1 TOTAL LABOR & PARTS				99.95

J# 2 60BMZ INTERIOR TRIM TECH(S):734 0.00
 CUSTOMER STATES THAT THE PASSENGER SIDE SEATBACK NEEDS TO BE SECURED.
 P & A SEAT BACK FOR PASSENGER AND DRIVER.
 RECOMMEND NEW SEAT BACK \$792 EACH PLUS LABORE

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-
JOB # 2 TOTAL PARTS				0.00
JOB # 2 TOTAL LABOR & PARTS				0.00

J# 3 05BMZ SERVICE CAMPAIGNS TECH(S):734 WARRANTY
 PERFORM SERVICE CAMPAIGN 12-11-06
 PERFORMED SIB 12-11-06 AND PROGRAMMED DME

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-
JOB # 3 TOTAL PARTS				0.00
JOB # 3 TOTAL LABOR & PARTS				0.00

ESTIMATE-----
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$99.95 (+TAX)

COMMENTS-----
 CALL CENTER CREATED 2008-06-18 11:34:00AM TAKEN BY CHARL EE CHAYATANAN

SERVICE DEPARTMENT HOURS:
 Monday through Friday 7:00 a.m. to 7:00 p.m.;
 Saturday 7:30 a.m. to 5:00 p.m.

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	YEAR / MAKE / MODEL 01/BMW/Z SERIES/CV 2DR RDSTR		COLOR JET BLACK/	DELIVERY MILES
	VEHICLE I.D. No. W B A E J 1 3 4 5 1 A H 6 0 9 4 5		DELIVERY DATE 08/18/01	PRODUCTION DATE
	F. T. E. No.	P.O. No.	R.O. DATE 06/20/08	
COMMENTS				MO: 4707

<p>TOTALS-----</p> <p>"ALL PARTS ARE NEW UNLESS OTHERWISE NOTED"</p> <p>EAST BAY BMW/MINI WOULD LIKE TO THANK YOU FOR YOUR BUSINESS AND LOOK FORWARD TO SHARING OUR EXPANSION WITH OUR CUSTOMERS. WE HOPE TO BE SHARING OUR NEW FACILITY WITH EVERYONE IN 2009. WE HOPE TO CONTINUE TO MEET AND EXCEED ALL OF YOUR SERVICE EXPECTATIONS!</p> <p>*****URGENT MESSAGE*****</p> <p>SKY ALLAND, AN INDEPENDENT RESEARCH COMPANY, MAY CONTACT YOU TO GRADE THIS SERVICE EXPERIENCE. THE GRADING SYSTEM UTILIZED IN THIS SURVEY IS SIMILAR TO A PASS/FAIL ARRANGEMENT WHEREBY THE ONLY PASSING RESPONSE = "5"! (THIS SURVEY IS YOUR ADVISOR'S REPORT CARD!!!!!!)</p>	<table style="width: 100%; border-collapse: collapse;"> <tr><td>TOTAL LABOR....</td><td style="text-align: right;">40.57</td></tr> <tr><td>TOTAL PARTS....</td><td style="text-align: right;">59.38</td></tr> <tr><td>TOTAL SUBLET...</td><td style="text-align: right;">0.00</td></tr> <tr><td>TOTAL G.O.G....</td><td style="text-align: right;">0.00</td></tr> <tr><td>TOTAL MISC CHG.</td><td style="text-align: right;">0.00</td></tr> <tr><td>TOTAL MISC DISC</td><td style="text-align: right;">0.00</td></tr> <tr><td>TOTAL TAX.....</td><td style="text-align: right;">5.20</td></tr> <tr><td colspan="2" style="border-top: 1px dashed black;">TOTAL INVOICE \$ 105.15</td></tr> </table>	TOTAL LABOR....	40.57	TOTAL PARTS....	59.38	TOTAL SUBLET...	0.00	TOTAL G.O.G....	0.00	TOTAL MISC CHG.	0.00	TOTAL MISC DISC	0.00	TOTAL TAX.....	5.20	TOTAL INVOICE \$ 105.15		<p>SERVICE DEPARTMENT HOURS: Monday through Friday 7:00 a.m. to 7:00 p.m; Saturday 7:30 a.m. to 5:00 p.m.</p> <p>PARTS DEPARTMENT HOURS: Monday through Friday 7:00 a.m. to 6:00 p.m; Saturday 7:30 a.m. to 5:00 p.m.</p> <p>NEW AND USED CAR SALES HOURS: Monday through Friday 9 a.m. to 8 p.m; Saturday 9 a.m. to 6 p.m. Sunday 11 a.m. TO 5 p.m.</p> <p>SPECIAL ARRANGEMENTS MUST BE MADE IN ADVANCE TO PICK UP YOUR CAR AFTER SERVICE DEPT. HOURS</p> <p>TERMS: CASH, CHECK, OR CREDIT CARD (Visa, Mastercard, American Express) No credit allowed without prior approval</p>
TOTAL LABOR....	40.57																	
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CUSTOMER SIGNATURE

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WARRANTY ON ALL GENUINE
BMW AUTOMOTIVE PARTS

BAR # AC 182794
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CELL: 925-989-0231

CUSTOMER No. 37448	ADVISOR ALAN ELIAS	TAG No. 520	INVOICE DATE 05/03/12	INVOICE No. BMCS379793
	LABOR RATE	LICENSE No. 4ZRD350	MILEAGE 4,747	COLOR JET BLACK/
	YEAR / MAKE / MODEL 01/BMW/Z SERIES/CV 2DR RDSTR			DELIVERY DATE 08/18/01
	VEHICLE I.D. No. WBAEJ13451AH60945			DELIVERY MILES
	F. T. E. No.	P.O. No.	SELLING DEALER NO.	PRODUCTION DATE
	COMMENTS			R.O. DATE 05/02/12

MO: 4747

[DEL. DATE VER.] 08-18-01

LABOR & PARTS

J# 1 01BMZ010 OIL MAINTENANCE TECH(S):769 40.00
 CUSTOMER REQUEST; OIL MAINTENANCE SERVICE AS PER
 MAINTENANCE MANUAL. RESET SERVICE INDICATOR AND
 STAMP OWNERS SERVICE BOOK.
 OIL MAINTENANCE SERVICE COMPLETED.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	11-42-7-510-717	SET OIL-FILT BMSA	20.56	
JOB # 1	8	07-51-0-017-866	MOTOR OIL SA BMSA	7.45	
JOB # 1 TOTAL PARTS					80.16
JOB # 1 TOTAL LABOR & PARTS					120.16

J# 2 40BMZZBGBF BG BRAKE FLUID EXCHA TECH(S):769 133.96
 PLEASE PERFORM BG BRAKE FLUID EXCHANGE
 BRAKE FLUID EXCHANGE COMPLETED
 COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 2	1	83532	BRAKE FLUID	65.99	65.99
JOB # 2 TOTAL PARTS					65.99
JOB # 2 TOTAL LABOR & PARTS					199.95

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$350.00 (+TAX)

COMMENTS
 925-989-0231

TOTALS

"ALL PARTS ARE NEW UNLESS OTHERWISE NOTED"	TOTAL LABOR....	173.96
	TOTAL PARTS....	146.15
	TOTAL SUBLET....	0.00
	TOTAL G.O.G....	0.00
	TOTAL MISC CHG....	0.00
	TOTAL MISC DISC....	0.00
	TOTAL TAX.....	12.79

TOTAL INVOICE \$ 332.90

 EAST BAY BMW THANKS YOU FOR YOUR BUSINESS. YOU MAY BE
 RECEIVING AN E-MAIL WITHIN THE NEXT WEEK ASKING ABOUT
 YOUR VISIT. IF FOR SOME REASON YOU CANNOT RESPOND "YES"
 TO ALL QUESTIONS, PLEASE CONTACT ERIC GORDON OR RICH DEEDS
 SO THAT WE MAY ASSIST YOU WITH ANY CONCERN. THANK YOU AGAIN
 FOR YOUR BUSINESS!

PAID

MAY 05 2012

PAID

BY: _____

CUSTOMER SIGNATURE _____

BAR # AC 182794
 US EPA ID # CAL 000204968