

12/18/23, 11:48 AM

Scheduling

RATE, HOWEVER, UPON REPAIR COMPLETION, THE DAILY RATE IS NO LONGER DISCOUNTED AND CAN BE UP TO \$50 PER 24 PERIOD DEPENDING ON THE VEHICLE. THEREFORE, PLEASE PROMPTLY RETRIEVE VEHICLE UPON REPAIR COMPLETION TO AVOID THESE RENTAL CHARGES.

Comments:

LOANER / APPT. MADE BY LISA

Fri Jul 27, 2012

121157

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
44457 (GEORGE DEMAR)	19369	CLOSE	0.00	79.09	0.00	0.00	0.00

Services

Parts

- 1 98POZ-WC09 W WC09 SERVICE ACTION (Tech 43653)
Complaint: CUSTOMER REQUESTS WC09 SERVICE ACTION. Correction: INSTALLED UPDATED CLUTCH SWITCH
1 PO000-043-207-86 SWITCH .00
Total: 0.00
- 2 91POZ W RADIO/TELEPHONE (Tech 43653)
Complaint: XM RADIO WILL DISAPPEAR AND WILL NOT COME BACK FOR A FEW WEEKS CUSTOMER STATES THERES A INTERMITTENT CONDITION WHERE Cause: NEEDS UPDATED SOFTWARE Correction: INSTALLED UPDATED SOFTWARE FOR PCM 1.47

Comments:

LOANER / APPT. MADE BY LISA

10K

20K July 27, 2012

Porsche Burlingame

30K April 4, 2013

40K Jan 2, 2014

50K Nov 4, 2014

60K Oct 13, 2015

70K Aug 23, 2016

80K Jul 6, 2017

90K Mar 9, 2018

100K Jan 31, 2019

110K Jan 7, 2020

120K Dec 18, 2023 PV Garage

Thu Apr 4, 2013

133754

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
44457 (GEORGE DEMAR)	29765	CLOSE	0.00	2055.34	0.00	0.00	0.00

Services

1 **91POZ-PCM-DIAG W PCM DIAGNOSIS** (Tech 121)
Complaint: CUSTOMER STATES THE SOFTWARE UPDATE DID NOT SLOVE CONCERN CUSTOMER STATES THERES A INTERMITTENT CONDITION WERE XM RADIO WILL NOT WORK FOR A PERIOD OF A MONTH OR FEW DAYS *Cause:* TRACED TO INTERNAL ELECTRICAL MALFUNCTION IN PCM *Correction:* REPLACED PCM AND MADE ALL BASIC SETTINGS AND FOUND WORKING TO SPECS

Parts

1 PO997-642-971-X-FTC	CONTROL PART	.00
	Total:	0.00

Comments:
 LOANER .

Thu Apr 4, 2013

133752

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
44457 (GEORGE DEMAR)	29762	CLOSE	0.00	0.00	400.86	0.00	0.00

Services

1 **03POZ-911-LOF C SPORTS CAR LOF** (Tech 121)
Complaint: PERFORMED FACTORY PORSCHE ANNUAL MAINTENANCE INCLUDING OIL FILTER SERVICE. *Cause:* AS PER REQUEST *Correction:* PERFORMED PORSCHE ANNUAL MAINTENANCE OIL AND FILTER SERVICE CHECKED BRAKES FT 10MM,REAR 10MM CHECKED TIRES FT 8/32,REAR 8/32

2 **47POZ-FB C FLUSH BRAKES** (Tech 121)
Complaint: PERFORM FACTORY PORSCHE TWO YEAR BRAKE FLUID MAINTENANCE. *Cause:* REQUIRED EVERY TWO YEARS REGARDLESS OF MILEAGE. *Correction:* COMPLETED TWO YEAR BRAKE FLUID CHANGE.

3 **01POZ-CRTSY-WAS I COURTESY WASH** (Tech 121)
Complaint: PROVIDE CUSTOMER WITH COURTESY WASH.

4 **01POZ-LOANER I RECTOR LOANER-CP** (Tech 121)
Complaint: CUSTOMER REQUESTS LOANER VEHICLE. RECTOR MOTOR CAR IS HAPPY TO PROVIDE LOANER'S FOR OUR SERVICE CUSTOMERS FOR ONLY \$10 PER DAY. WE SIMPLY ASK THAT YOU RETURN THE VEHICLE WITH AS MUCH GAS AS WE LOANED IT TO YOU WITH. THERE WILL BE A CHARGE OF \$5.00/GALLON FOR ANY FUEL CHARGES. AFTER YOUR VEHICLE IS COMPLETED WE ASK FOR THE LOANER TO BE RETURNED NO LATER THAN 10:00AM THE FOLLOWING BUSINESS DAY. ANY RETURNS MADE AFTER THIS TIME WILL INCUR A CHARGE OF \$50.00 PER DAY.

Parts

1 PKNEWCAYLOF	NEW CAYENNE LOF	.00
2 PO948-107-222-00	OIL-FILTER INSER	.00
3 PO900-123-106-30	ALUM SEAL RING	.00
4 POWTY-000-003-A	ENGINE OIL,SYNTH	.00
5 PO000-043-203-66	ORMD-BRAKE FLUID	.00
	Total:	0.00

Comments:
 LOANER .

Fri Jul 27, 2012

121160

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
44457 (GEORGE DEMAR)	19369	CLOSE	0.00	0.00	267.37	30.00	0.00

Services

1 **03POZ-911-LOF C SPORTS CAR LOF** (Tech 43653)
Complaint: PERFORMED FACTORY PORSCHE ANNUAL MAINTENANCE INCLUDING OIL FILTER SERVICE. *Cause:* AS PER REQUEST *Correction:* PERFORMED PORSCHE OIL AND FILTER SERVICE CHECKED BRAKES FT 8MM,REAR 8MM

2 **01POZ-CRTSY-WAS I COURTESY WASH** (Tech 999)
Complaint: PROVIDE CUSTOMER WITH COURTESY WASH.

3 **01POZ-CP-RENTAL CI ENTERPRISE-CP-RENT** (Tech 999)
Complaint: CUSTOMER REQUESTS ENTERPRISE RENTAL VEHICLE. PROVIDED TO CUSTOMER AT DISCOUNTED \$10 PER 24 HOUR PERIOD

Parts

1 PKNEWCAYLOF	NEW CAYENNE LOF	.00
2 PO948-107-222-00	OIL-FILTER INSER	.00
3 PO900-123-106-30	ALUM SEAL RING	.00
4 POWTY-000-003-A	ENGINE OIL,SYNTH	.00
	Total:	0.00

Services

- 1 **66POZ W BODY ACC: EXTERIOR** (Tech 41331)
Complaint: ENGINE.THIS IS A INTERMITTENT CONDITION AND HAS OCCUR FIVE TIMES IN THE SIX MONTHS CUSTOMER STATES REAR SPOILER STAY UP AFTER TURNING OFF *Cause:* FOUND SPOILER SHAFT DRY *Correction:* CLEANED AND LUBRICATED SHAFT AND FOUND WORKING TO SPECS
- 2 **01POZ-CRTSY-WAS I COURTESY WASH** (Tech 999)
Complaint: PROVIDE CUSTOMER WITH COURTESY WASH.

Total: 0.00

Parts

Comments:

Thu Jan 2, 2014

149556

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
44457 (GEORGE DEMAR)	39895	CLOSE	0.00	0.00	1113.07	0.00	0.00

Services

- 1 **03POZ-997-MAJOR C 997 MAJOR SPECIAL** (Tech 41331)
Complaint: TOPPED OFF ALL FLUIDS, LUBED DOORS, SUNROOF, ALL HINGES, WIPER ARM PIVOT POINTS, SCANNED ALL ON BOARD COMPUTERS FOR FOR ERROR/FAULT CODES, RESET SERVICE REMINDER, AND PERFORMED VEHICLE ROAD TEST BEFORE AND AFTER. NEXT SERVICE DUE IN 12 MONTHS OR 10K MILES COMPLETED 4 YEAR MAJOR PORSCHE MAINTENANCE. CHANGED ALL SPARK PLUGS, ENGINE AIR FILTER, REMOVED AIRBOX AND CLEANED HOUSING. REPLACED CABIN AIR/POLLEN FILTER, PERFORMED FULL SAFETY INSPECTION, SET TIRE PRESSURE, CHECKED BRAKES, TIRES, 10% COUPON *Cause:* AS PER REQUEST *Correction:* PERFORMED 4 YEAR MAJOR PORSCHE MAINTENANCE CHECKED BRAKES FT 11MM,REAR 10MM CHECKED TIRES FT 9/32,REAR 9/32 ADJUSTED TIRES FT 37 PSI,REAR 44 PSI
- 2 **01POZ-CRTSY-WAS I COURTESY WASH** (Tech 41331)
Complaint: PROVIDE CUSTOMER WITH COURTESY WASH.

- 1 PKNEWCAILOF
- 2 PO948-107-222-00
- 3 PO900-123-106-30
- 4 POWTY-000-003-A
- 5 PO997-110-130-31
- 6 PO997-571-219-01
- 7 PO999-170-130-90

Parts

NEW CAYENNE LOF	.00
OIL-FILTER INSER	.00
ALUM SEAL RING	.00
ENGINE OIL,SYNTH	.00
AIR FILTER	.00
CABIN-AIR FILTER	.00
SPARK PLUG	.00
Total:	0.00

Comments:

Wed Jul 24, 2013

139966

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
44457 (GEORGE DEMAR)	34340	CLOSE	0.00	289.38	0.00	30.00	0.00

Services

- 1 **10POZ-MIL W CHECK ENGINE LIGHT** (Tech 43653)
Complaint: CHECK AND REPORT CUSTOMER STATES CHECK ENGINE LIGHT CAME ON MONDAY AND CAR WAS RUNNING VERY ROUGH CUSTOMER STATES TODAY THE LIGHT WENT OFF *Cause:* SCAN ENGINE AND FOUND ELECTRICAL MALFUNCTION IN COIL FOR CYLINDER FIVE-CODE P2314,AND FOUL SPARK PLUG *Correction:* REPLACED COIL AND SPARK PLUG FOR CYLINDER FIVE AND MADE ALL BASIC SETTINGS.ROAD TESTED VEHICLE AND FOUND WORKING TO SPECS
- 2 **24POZ W FUEL INJ: ELECTRONIC** (Tech 43653)
Complaint: CUSTOMER STATES FUEL NOZZLE KEEPS SHUTTING OFF WHEN FILLING UP WITH FUEL *Cause:* FOUND VEHICLE NEEDS FUEL NECK INSERT SLEEVE AS TSB 1003 *Correction:* REPLACED FUEL NECK INSERT SLEEVE AND FOUND SYSTEM WORKING AS DESIGNED
- 3 **01POZ-CRTSY-WAS I COURTESY WASH** (Tech 999)
Complaint: PROVIDE CUSTOMER WITH COURTESY WASH.
- 4 **01POZ-CP-RENTAL I ENTERPRISE-CP-RENT** (Tech 999)
Complaint: CUSTOMER REQUESTS ENTERPRISE RENTAL VEHICLE. PROVIDED TO CUSTOMER AT DISCOUNTED \$10 PER 24 HOUR PERIOD RATE, HOWEVER, UPON REPAIR COMPLETION, THE DAILY RATE IS NO LONGER DISCOUNTED AND CAN BE UP TO \$50 PER 24 PERIOD DEPENDING ON THE VEHICLE. THEREFORE, PLEASE PROMPTLY RETRIEVE VEHICLE UPON REPAIR COMPLETION TO AVOID THESE RENTAL CHARGES.

- 1 PO9A1-602-104-05
- 2 PO999-170-130-90
- 3 PO997-201-944-00

Parts

PENCIL COIL	.00
SPARK PLUG	.00
ADAPTER	.00
Total:	0.00

Comments:

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Scheduling

MENU CHECKED BRAKES FT 7MM,REAR 8MM CHECKED TIRES FT 6/32,REAR 5/32 ADJUSTED TIRES FT 37 PSI,REAR 44 PSI
2 47POZ-FB C FLUSH BRAKES (Tech 77102)
Complaint: PERFORM FACTORY PORSCHE TWO YEAR BRAKE FLUID MAINTENANCE. *Cause:* REQUIRED EVERY TWO YEARS REGARDLESS OF MILEAGE. *Correction:* IS DUE IN 2 YEARS REGARDLESS OF MILEAGE. COMPLETED BRAKE FLUID MAINTENANCE. NEXT BRAKE FLUID SERVICE

- 4 PO900-123-106-30
- 5 POWTY-000-003-A
- 6 PO000-043-203-66

ALUM SEAL RING	.00
ENGINE OIL,SYNTH	.00
ORMD-BRAKE FLUID	.00
Total:	0.00

3 01POZ-CRTSY-WAS I COURTESY WASH (Tech 77102)
Complaint: PROVIDE CUSTOMER WITH COURTESY WASH.
4 01POZ-LOANER I RECTOR LOANER-RETAIL (Tech 77102)
Complaint: Customer Requests Loaner Vehicle. Rector Porsche will provide to our service clients, when available, a current model year loaner vehicle during a service visit. Due to the limited number and huge expense of these vehicles we ask that you return your courtesy loaner as soon as your vehicle is ready. Please review your loaner/rental agreement before signing for details.

Comments:

Tue Nov 4, 2014

168810

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
44457 (GEORGE DEMAR)	49863	CLOSE	0.00	119.85	0.00	0.00	0.00

Services

Parts

1 10POZ-0D W DIAGNOSE ENGINE (Tech 112)
Complaint: CUSTOMER STATES THERES A WARNING I CON FOR "DRIVE OFF ASSIST MALFUNCTION"WHEN STARTING CART COLD AND LAST FOR ALMOST THE TRIP. *Cause:* SCAN VEHICLE AND FOUND CODE 5410-DRIVE OFF ASSISTANCE FAILURE *Correction:* REPLACED CLUTCH PEDAL SWITCH,ROAD TESTED OKAY CLEARED FAULT

- 1 PO997-613-109-50

PEDAL SWITCH	.00
Total:	0.00

Comments:

Tue Nov 4, 2014

168809

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
44457 (GEORGE DEMAR)	49863	CLOSE	0.00	0.00	269.63	0.00	0.00

Services

Parts

1 03POZ-911-LOF C YEARLY SERVICE (Tech 112)
Complaint: PERFORMED FACTORY PORSCHE ANNUAL MAINTENANCE INCLUDING OIL FILTER SERVICE. *Cause:* AS PER REQUEST
Correction: PERFORMED PORSCHE ANNUAL MAINTENANCE OIL AND FILTER SERVICE CHECKED BRAKES FT 8MM,REAR 9MM CHECKED TIRES FT 8/32,REAR 7/32

- 1 PKNEWCAYLOF
- 2 PO948-107-222-00
- 3 PO900-123-106-30
- 4 POWTY-000-003-A

NEW CAYENNE LOF	.00
OIL-FILTER INSER	.00
ALUM SEAL RING	.00
ENGINE OIL,SYNTH	.00
Total:	0.00

2 01POZ-CRTSY-WAS I COURTESY WASH (Tech 112)
Complaint: PROVIDE CUSTOMER WITH COURTESY WASH.
3 01POZ-LOANER I RECTOR LOANER-RETAIL (Tech 112)
Complaint: Customer Requests Loaner Vehicle. Rector Porsche will provide to our service clients, when available, a current model year loaner vehicle during a service visit. Due to the limited number and huge expense of these vehicles we ask that you return your courtesy loaner as soon as your vehicle is ready. Please review your loaner/rental agreement before signing for details.

Comments:

Thu Jan 2, 2014

149558

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
44457 (GEORGE DEMAR)	39895	CLOSE	0.00	34.00	0.00	0.00	0.00

Comments:
JG

Fri Mar 11, 2016

202920

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
44457 (GEORGE DEMAR)	65840	CLOSE	0.00	0.00	985.82	0.00	0.00

Services

Parts

- | | | | |
|--|--|---|------------------------------------|
| <p>1 10POZ-MIL C CHECK ENGINE LIGHT (Tech 77102)
 <i>Complaint:</i> CHECK AND REPORT SEE RO 195518 11/19/2015 MI 61704 TECH 77102 CUSTOMER STATES CHECK ENGINE LIGHT CAME BACK ON AND SHOWS THE SAME CODES AS LAST RO FOR MASS FLOW SENSORS <i>Cause:</i> SCAN VEHICLE AND FOUND CODE P1081,P1094 FOUND DEFECTIVE THROTTLE BODY <i>Correction:</i> REPLACED THROTTLE BODY AND MADE ALL BASIC SETTINGS ROAD TESTED VEHICLE AND FOUND WORKING TO SPECS</p> <p>2 01POZ-LOANER I RECTOR LOANER-RETAIL (Tech 999)
 <i>Complaint:</i> Customer Requests Loaner Vehicle. Rector Porsche will provide to our service clients, when available, a current model year loaner vehicle during a service visit. Due to the limited number and huge expense of these vehicles we ask that you return your courtesy loaner as soon as your vehicle is ready. Please review your loaner/rental agreement before signing for details.</p> <p>3 01POZ-CRTSY-WAS I COURTESY WASH (Tech 999)
 <i>Complaint:</i> PROVIDE CUSTOMER WITH COURTESY WASH.</p> | <p>1 PO997-605-116-01
2 PO9A1-110-220-01</p> | <p>THROTTLE, EL. GA
SEALING
Total:</p> | <p>.00
.00
0.00</p> |
|--|--|---|------------------------------------|

Comments:

Thu Nov 19, 2015

195518

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
44457 (GEORGE DEMAR)	61704	CLOSE	0.00	0.00	185.00	0.00	0.00

Services

Parts

- | | | |
|---|----------------------|--------------------|
| <p>1 10POZ-MIL C CHECK ENGINE LIGHT (Tech 77102)
 <i>Complaint:</i> CLIENT STATES THE CHECK ENGINE LIGHT IS ON. CHECK AND ADVISE CUSTOMER FOUND CODES 8110,9410 CHECK AND REPORT <i>Cause:</i> SCAN ENGINE AND FOUND TWO CODES IN DME STORED FOR MASS METER P1081,P1094 <i>Correction:</i> CLEANED AND CLEARED FAULTS AND MADE BASIC SETTINGS AND ROAD TESTED VEHICLE AND CODES DID NOT RETURN OR ANY ISSUES AT THIS TIME</p> <p>2 01POZ-LOANER C RECTOR LOANER-RETAIL (Tech 999)
 <i>Complaint:</i> Customer Requests Loaner Vehicle. Rector Porsche will provide to our service clients, when available, a current model year loaner vehicle during a service visit. Due to the limited number and huge expense of these vehicles we ask that you return your courtesy loaner as soon as your vehicle is ready. Please review your loaner/rental agreement before signing for details.</p> <p>3 01POZ-CRTSY-WAS I COURTESY WASH (Tech 999)
 <i>Complaint:</i> PROVIDE CUSTOMER WITH COURTESY WASH.</p> | <p>Total:</p> | <p>0.00</p> |
|---|----------------------|--------------------|

Comments:

Tue Oct 13, 2015

192961

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
44457 (GEORGE DEMAR)	60478	CLOSE	0.00	0.00	783.49	0.00	0.00

Services

Parts

- | | | | |
|---|--|--|----------------------------|
| <p>1 03POZ9899-1-20K C 20K SERVICE (Tech 77102)
 <i>Complaint:</i> CUSTOMER REQUEST A 60K SERVICE AS PER MENU <i>Cause:</i> AS PER REQUEST <i>Correction:</i> PERFORMED PORSCHE 60K SERVICE AS PER</p> | <p>1 PO997-571-219-01
2 PKNEWCAYLOF
3 PO948-107-222-00</p> | <p>CABIN-AIR FILTER
NEW CAYENNE LOF
OIL-FILTER INSER</p> | <p>.00
.00
.00</p> |
|---|--|--|----------------------------|

Complaint: CLIENT REQUESTS COURTESY MULTI-POINT INSPECTION. PLEASE SEE ATTACHED COMPLETED MULTI-POINT INSPECTION FORM. (20TU INTERNAL LINE) *Correction:* SEE REPORT MOTOR MOUNTS WEAK

3 01POZ-CRTSY-WAS I COURTESY WASH (Tech 999)

Complaint: PROVIDE CUSTOMER WITH COURTESY WASH.

4 01POZ-LOANER I RECTOR LOANER-RETAIL (Tech 999)

Complaint: Customer Requests Loaner Vehicle. Rector Porsche will provide to our service clients, when available, a current model year Porsche loaner vehicle during this service visit A charge of \$159.95 per day will be charged after you have been notified that your car is completed and ready for pick up. Please review your loaner/rental agreement before signing for details.

Comments:

X1038DT6X:CUSTOMER REQUESTED A LOANER created 2018-03-01 11:02:00a m taken by Joyce Geranios

Thu Jul 6, 2017

237648

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
44457 (GEORGE DEMAR)	81186	COMPLETED	0.00	0.00	1569.79	0.00	0.00

Services

Parts

1 03POZ9899-7-4YR C 987/997 4YR (Tech 81541)	180	POWTY-000-003-A	ENGINE OIL,SYNTH	.00
<i>Complaint:</i> CUSTOMER REQUEST A PORSCHE 80K/8 YEAR SERVICE 5.2 TU COUPON \$1559.00 <i>Cause:</i> AS PER REQUEST <i>Correction:</i> PERFORMED PORSCHE 80K/8 YEAR SERVICE CHECKED BRAKES FT 7MM,REAR 7MM CHECKED TIRES FT 8/32 ADJUSTED TIRE PRESSURES TO SPECS-FRONT 37 PSI,REAR 44 PSI	181	PO000-043-305-52	BRAKE FLUID 1L	.00
	182	PKNEWCAVLOF	NEW CAYENNE LOF	.00
	183	PO948-107-222-00	OIL-FILTER INSER	.00
	184	PO900-123-106-30	ALUM SEAL RING	.00
2 47POZ-FB I FLUSH BRAKES (Tech 81541)	185	PO997-110-130-31	AIR FILTER	.00
<i>Complaint:</i> PERFORM FACTORY PORSCHE TWO YEAR BRAKE FLUID MAINTENANCE. <i>Cause:</i> REQUIRED EVERY TWO YEARS REGARDLESS OF MILEAGE. <i>Correction:</i> COMPLETED BRAKE FLUID MAINTENANCE. NEXT BRAKE FLUID SERVICE IS DUE IN 2 YEARS REGARDLESS OF MILEAGE.	186	PO997-571-219-01	CABIN-AIR FILTER	.00
	187	PO999-170-130-90	SPARK PLUG	.00
		Total:		0.00
3 01POZ-CRTSY-WAS I COURTESY WASH (Tech 999)				
<i>Complaint:</i> PROVIDE CUSTOMER WITH COURTESY WASH.				
4 01POZ-LOANER I RECTOR LOANER-RETAIL (Tech 999)				
<i>Complaint:</i> Customer Requests Loaner Vehicle. Rector Porsche will provide to our service clients, when available, a current model year Porsche loaner vehicle during this service visit A charge of \$159.95 per day will be charged after you have been notified that your car is completed and ready for pick up. Please review your loaner/rental agreement before signing for details.				

Comments:

X107NEJ15D:CUSTOMER REQUESTED A LOANER created 2017-06-26 03:40:00p m taken by Nicole Tabaloc

Tue Aug 23, 2016

214563

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
44457 (GEORGE DEMAR)	70559	CLOSE	0.00	0.00	305.12	0.00	0.00

Services

Parts

1 03POZ-911-LOF C 911 YEARLY SERVICE (Tech 50)	1	PKNEWCAVLOF	NEW CAYENNE LOF	.00
<i>Complaint:</i> PERFORMED FACTORY PORSCHE ANNUAL MAINTENANCE INCLUDING OIL FILTER SERVICE. <i>Cause:</i> AS PER REQUEST	2	PO948-107-222-00	OIL-FILTER INSER	.00
<i>Correction:</i> PERFORMED PORSCHE ANNUAL MAINTENANCE SERVICE CHECKED BRAKES FT 7MM,REAR 9MM CHECKED TIRES 8/32,REAR 9/32 ADJUSTED TIRE PRESSURES TO SPECS FT 36 PSI,REAR 44 PSI	3	PO900-123-106-30	ALUM SEAL RING	.00
	4	POWTY-000-003-A	ENGINE OIL,SYNTH	.00
		Total:		0.00
2 01POZ-CRTSY-WAS I COURTESY WASH (Tech 999)				
<i>Complaint:</i> PROVIDE CUSTOMER WITH COURTESY WASH.				
3 01POZ-LOANER I RECTOR LOANER-RETAIL (Tech 999)				
<i>Complaint:</i> Customer Requests Loaner Vehicle. Rector Porsche will provide to our service clients, when available, a current model year loaner vehicle during a service visit. Due to the limited number and huge expense of these vehicles we ask that you return your courtesy loaner as soon as your vehicle is ready. Please review your loaner/rental agreement before signing for details.				

Thu Jan 31, 2019

280070

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
96700 (GARY BRIENO)	100550	COMPLETED	0.00	0.00	4050.23	0.00	0.00

Services

Parts

1 03POZ9899-7-2YR C 987/997 2YR (Tech 85235) <i>Complaint:</i> CLIENT REQUESTS 987/997 2 YEAR SERVICE <i>Correction:</i> PERFORMED INTERMEDIATE SERVICE PER PORSCHE SCHEDULE INCLUDING ENGINE OIL AND FILTER CHANGE, REPLACED CABIN AIR FILTER, PERFORMED VEHICLE INSPECTION, CHECKED FAULT MEMORY, AND RESET SERVICE INDICATOR, NEXT PORSCHE RECOMMENDED SERVICE 01/2020 OR AT 110,000 MILES, WHICHEVER COMES FIRST APPROXIMATE TIRE MEASUREMENT: FRONT 6/32NDS, REAR 3/32NDS APPROXIMATE BRAKE MEASUREMENT: FRONT 4MM, REAR 8MM	923	PO000-043-210-82	BRAKE FLUID	.00
	924	PKNEWCAYLOF	NEW CAYENNE LOF	.00
	925	PO948-107-222-00	OIL-FILTER INSER	.00
	926	POWTY-000-003-A	ENGINE OIL,SYNTH	.00
	927	PO900-123-106-30	ALUM SEAL RING	.00
	928	PO9A7-115-499-00	SEALING RING	.00
	929	PO997-571-219-01	CABIN-AIR FILTER	.00
	930	PO9A1-102-216-01	SYNCHRONOUS BELT	.00
2 47POZ-FB C FLUSH BRAKES (Tech 85235) <i>Complaint:</i> PERFORM FACTORY PORSCHE TWO YEAR BRAKE FLUID MAINTENANCE. <i>Cause:</i> REQUIRED EVERY TWO YEARS REGARDLESS OF MILEAGE. <i>Correction:</i> COMPLETED BRAKE FLUID MAINTENANCE. NEXT BRAKE FLUID SERVICE IS DUE IN 2 YEARS REGARDLESS OF MILEAGE.	931	PO997-511-551-01	GAS SPRING	.00
	932	GM78686	2953019MI	.00
	933	PKTIRE		.00
	934	GMTIRE	TIRE DISP	.00
	935	GMWW	WHEEL WEI	.00
3 13POZ C CRANKSHAFT/CYL BLOCK (Tech 85235) <i>Complaint:</i> CLIENT STATES INSPECT ENGINE DRIVE BELT AND REPLACE IF NECESSARY <i>Correction:</i> REPLACED ENGINE DRIVE BELT PER PORSCHE SCHEDULE	936	PO996-351-959-11	SPRING CLIP KIT,	.00
	945	PO996-351-409-04	BRAKE DISK	.00
	946	PO996-351-410-04	BRAKE DISK	.00
	947	PO997-351-949-02	BRAKE PAD REPAIR	.00
	948	PO997-612-757-00	CABLE, WEAR INDI	.00
	949	PO997-612-678-00	BRAKE WEAR INDIC	.00
	950	PO999-067-050-09	CHEESE-HD. SCREW	.00
4 01POZ-MPI C MULTIPOINT INSPECT (Tech 85235) <i>Complaint:</i> CLIENT REQUESTS COURTESY MULTI-POINT INSPECTION. PLEASE SEE ATTACHED COMPLETED MULTI-POINT INSPECTION FORM, _____ INCLUDED. ZERO TIME UNITS <i>Correction:</i> COMPLETE COMPLIMENTARY MULTIPOINT INSPECTION	951	VW4810	PARTS WASH	.00
5 01POZ-LOANER C RECTOR LOANER-RETAIL (Tech 999) <i>Complaint:</i> Customer Requests Loaner Vehicle. Rector Porsche will provide to our service clients, when available, a current model year Porsche loaner vehicle during this service visit A charge of \$159.95 per day will be charged after you have been notified that your car is completed and ready for pick up. Please review your loaner/rental agreement before signing for details.	Total: 0.00			
6 55POZ-FRT-LID C FRONT LID (Tech 85235) <i>Complaint:</i> CLIENT STATES FRONT LID WILL NOT STAY SUPPORTED ON ITS OWN- REPLACE FRONT HOOD SHOCKS IF NECESSARY <i>Correction:</i> REPLACED FRONT HOOD SHOCKS				
7 44POZ-RT2 C *REPL 2 TIRES & BAL (Tech 94054) <i>Complaint:</i> DURING SERVICE NOTED REAR TIRES WORN- REPLACE REAR TIRES AS NECESSARY <i>Correction:</i> REPLACED REAR TIRES WITH NON PORSCHE APPROVED MICHELIN SUPER SPORT TIRES TO MATCH FRONTS				
8 46POZ-FRT-BRKS C FRONT BRAKES (Tech 94054) <i>Complaint:</i> DURING SERVICE NOTED FRONT BRAKE PADS AND ROTORS WORN- REPLACE AS NECESSARY <i>Correction:</i> REPLACED FRONT PADS, WEAR SENSORS, HARDWARE, CLEANED MOUNTING SURFACES, REPLACED ROTORS, AND ROAD TESTED VEHICLE TO BED PADS TO ROTORS.				

Comments:

Fri Mar 9, 2018

255045

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
44457 (GEORGE DEMAR)	90263	COMPLETED	0.00	0.00	334.34	0.00	0.00

Services

Parts

1 03POZ-911-LOF C 911/CAY/BOX YEARLY (Tech 41331) <i>Complaint:</i> PERFORMED FACTORY PORSCHE ANNUAL MAINTENANCE INCLUDING OIL FILTER SERVICE. 1.00TU <i>Cause:</i> AS PER REQUEST <i>Correction:</i> PERFORMED YEARLY MAINTENANCE SERVICE AS PER PORSCHE SCHEDULE CHECKED BRAKES-FRONT 9MM,REAR 9MM CHECKED TIRES -FRONT 7/32,REAR 5/32 ADJUSTED TIRE PRESSURES TO SPECS -FRONT 37 PSI,REAR 44 PSI	207	PK997LOF	997 LOF	.00
	209	PO948-107-222-00	OIL-FILTER INSER	.00
	210	POWTY-000-003-A	ENGINE OIL,SYNTH	.00
	211	PO900-123-106-30	ALUM SEAL RING	.00
	Total:			0.00
2 01POZ-MPI I MULTIPOINT INSPECT (Tech 41331)				

Customer: Christopher Pouliot	Home: (650) 804-6176	Mobile: (650) 804-6176	License:
Vehicle: 2010 PORSCHE 911	VIN: WPOAB2A94AS720981	Color: Gray	Misc Total: 0.00
Cust Pay Total: 11809.46	Warranty Total: 2577.66	Int Total: 60.00	All RO Total: 14447.12
Delivery Date:	Stock #		

Tue Jan 7, 2020

307311

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
96700 (GARY BRIENO)	110143	COMPLETED	0.00	0.00	363.41	0.00	0.00

Services

- 1 **03POZ-911-LOF C 9X7 AND LATER YEARLY** (Tech 97876)
 - 488 PO9A7-115-499-00
 - 489 PK997LOF
 - 490 PO0P8-115-466
 - 491 POWTY-000-003-A
 - 492 PO900-123-106-30

Complaint: PERFORMED FACTORY PORSCHE ANNUAL MAINTENANCE INCLUDING OIL FILTER SERVICE. 1.00TU *Correction:* PERFORMED YEARLY MAINTENANCE SERVICE AS PER PORSCHE SCHEDULE
- 2 **01POZ-MPI C MULTIPOINT INSPECT** (Tech 97876)
 - 488 PO9A7-115-499-00
 - 489 PK997LOF
 - 490 PO0P8-115-466
 - 491 POWTY-000-003-A
 - 492 PO900-123-106-30

Complaint: CLIENT REQUESTS COURTESY MULTI-POINT INSPECTION. PLEASE SEE ATTACHED COMPLETED MULTI-POINT INSPECTION FORM. ——— INCLUDED. ZERO TIME UNITS ———

- *Correction:* COMPLETE COMPLIMENTARY MULTIPOINT INSPECTION
- 3 **01POZ-LOANER C RECTOR LOANER-RETAIL** (Tech 97876)

Complaint: Customer Requests Loaner Vehicle. Rector Porsche will provide to our service clients, when available, a current model year Porsche loaner vehicle during this service visit A charge of \$159.95 per day will be charged after you have been notified that your car is completed and ready for pick up. Please review your loaner/rental agreement before signing for details.

Parts

SEALING RING	.00
997 LOF	.00
OIL FILTER INSER	.00
ENGINE OIL,SYNTH	.00
ALUM SEAL RING	.00
Total:	0.00

Comments:

Wed May 8, 2019

287781

Advisor	Miles	RO Status	Total Tech Hours	Warranty Total	Cust Total	Int Total	Misc Total
96700 (GARY BRIENO)	103240	COMPLETED	0.00	0.00	1181.33	0.00	0.00

Services

- 1 **10POZ-MIL C CHECK ENGINE LIGHT** (Tech 50)
 - 288 PO9A1-602-104-07
 - 289 PO999-073-103-01

Complaint: CLIENT STATES CHECK ENGINE LIGHT IS ON, VEHICLE RUNS ROUGH, REDUCED POWER *Cause:* CAUSE: MISFIRE PRESENT IN CYLINDER NUMBER 1 AND 2 *Correction:* CORRECTION: REPLACED ALL 6 COILS AS PREVENTATIVE MAINTENANCE RECHECKED AND CONFIRMED MISFIRES NO LONGER PRESENT.
- 2 **64POZ-DG C DOOR GLASS** (Tech 50)

Complaint: CLIENT STATES PINCH CONTROL ACTIVATED FOR PASSENGER WINDOW, GOES UP AND DROPS BACK DOWN *Cause:* CAUSE: INSPECTED AND FOUND PASSENGER WINDOW MOTOR FAULTY AND WINDOW ALIGNMENT OFF *Correction:* SYNCHRONIZED PINCH CONTROL. RECOMMEND REPLACE WINDOW MOTOR IF PROBLEM PERSISTS.
- 3 **01POZ-MPI C MULTIPOINT INSPECT** (Tech 50)
 - 288 PO9A1-602-104-07
 - 289 PO999-073-103-01

Complaint: CLIENT REQUESTS COURTESY MULTI-POINT INSPECTION. PLEASE SEE ATTACHED COMPLETED MULTI-POINT INSPECTION FORM. ——— INCLUDED. ZERO TIME UNITS ———

- *Correction:* COMPLETE COMPLIMENTARY MULTIPOINT INSPECTION
- 4 **01POZ-LOANER C RECTOR LOANER-RETAIL** (Tech 999)

Complaint: Customer Requests Loaner Vehicle. Rector Porsche will provide to our service clients, when available, a current model year Porsche loaner vehicle during this service visit A charge of \$159.95 per day will be charged after you have been notified that your car is completed and ready for pick up. Please review your loaner/rental agreement before signing for details.
- 5 **30POZ-ACP C ADJUST CLUTCH PEDAL** (Tech 50)

Complaint: CLIENT STATES ADJUST CLUTCH PEDAL. *Correction:* CORRECTION: ADJUSTED CLUTCH PEDAL

Parts

IGNITION COIL	.00
RND HEAD SCREW 6	.00
Total:	0.00

Comments:

TRIPLE ACE GLASS, INC.
 P.O BOX. 204
 REDWOOD CITY, CA 94064

Copy 1

*Went
8-12*

PH:650-444-0949 FAX:650-364-1588

Federal Tax ID: 46-2084721

P/O#:	Cust State Tax ID:	Workorder: W027147
Taken By:	Cust Fed Tax ID:	
Installer:	Ship Via:	Date: 8/23/2021
SalesRep:	Adv. Code:	Time: 09:22 AM

Bill To: SA7500

SAFELITE AUTO GLASS
 PO BOX 182277
 COLUMBUS, OH 43217-2277

(800) 392-7500

Insurance Proof Of Loss

Insurance Company : SAFELITE AUTO GLASS	Insurance Phone : (800) 392-7500	
Claim # : 246142	Policy :	
Verified :	Name :	
Loss Date : 8/15/2021	Effective Date :	Expires :
Cause :	Agent :	Phone :
Location :	Agent Name :	Deductible : \$0.00

Vehicle Information

Make: Porsche Model Style: 911 Carrera 2 Door Coupe Year: 2010
 Odometer: VIN: WP0AB2A94AS720981 License:

Qty	Part Number	Description	List	Sell	Total
1	997 541 911 21	Windshield-(Rain Sensor, Antenna, W/GPS Antenna, Encap)	\$984.47	\$738.35	\$738.35
1	3AWSLAB	Domestic W/S Labor (5.1 Hours)	\$193.00	\$193.00	\$193.00
1	HAH024358	Adh-(2.0,Ure,Dm,Prmr,NC,HM)	\$125.00	\$125.00	\$125.00

Total:

Sub Total: \$1,056.35

Tax: \$85.04

Total: \$1,141.39

Customer's Signature: _____

Balance: \$1,141.39



Portola Valley Garage
 4170 Alpine Road
 Portola Valley, CA 94028
 650-851-7442
 BAR#ARD264088 RC#264088 EPA# CAL46757



Repair Order #0053582
 Date : 11/18/2022
 Page : 1
 Center : Scrip



Customer :
Address :
City :
Home :
His Work :



Vehicle : 2010 PORS 911 SERIES
License : 6NBT005
VIN : WP0AB2A94AS720981
Engine : 6-3800 3.8L DOHC
Mileage : 117415
P/D :
Trans :
Tag :

Op	Tech	Description	Part Number	Part Description	Reason for Replacement	Labor	Parts Price	Subtotal
01	020	** Service or Inspect ** Lights, tires, fluid levels, drive belts, hoses, cooling system, exhaust, suspension components, brakes, steering linkages. Test anti-freeze concentration, test battery (digital & load test) & clean connections as necessary. Lube chassis, including: hood, trunk, & door hinges. Replace oil and filter. Road test. Tire pressure check in PSI LF <u> 37 </u> RF <u> 37 </u> LR <u> 44 </u> RR <u> 44 </u> <u> OK </u> Spare (if equipped)				235.00	161.75	396.75
	8.00			0/40 MOB ONE			120.88	
	1.00			WINDSHIELD WASHER SO			3.91	
	1.00			DRAIN PLUG GASKET			1.21	
	1.00			DISPOSAL FEES			7.00	
	1.00			Oil Filter Kit Inser			28.75	
EC	048	Smog Test-DAD 2000 and up						
	1.00			SMOG CERT		51.70	8.25	59.95
							8.25	

OK	Bad	Recommendation	OK	Bad	Recommendation	OK	Bad	Recommendation
Due for major service next visit, Front brakes 7MM, rear 5MM Tires at 7/32" L tail light lens broken, water getting inside.								

I hereby authorize the repair work to be done along with the necessary parts and materials and hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere, at your discretion, for the purpose of testing and/or inspection. An express mechanics lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto. I understand that dealer/owner is not responsible for delay or other consequence due to the unavailability of parts shipments beyond their control. Not responsible for damage or articles left in car in case of fire, theft or any other cause beyond our control. WARRANTY IS 36 MONTHS OR 36K MILES SEE BACK OF THIS INVOICE, FRICTION MATERIAL NOT COVERED.

Labor :	\$286.70
Parts :	\$170.00
Sublet :	\$0.00
Other Fees :	\$0.00
Subtotal :	\$456.70
Sales Tax :	\$14.52
Paid By :	Total : \$471.22
Pay Ref :	Paid : \$0.00
	Due : \$471.22

X

Smog Check Vehicle Inspection Report (VIR)

Vehicle Information

Test Date/Time: 11/18/2022 @ 11:57 AM

Model Year: 2010	Vehicle Make: PORSCHE	Vehicle Model: 911 CARRERA S
VIN (scanned from vehicle): WP0AB2A94AS720981		
VIN (manually entered or from DMV document): WP0AB2A94AS720981		
License Plate: 6NBT005	License State: CA	Fuel Type: Gasoline
Certification Type: California	Odometer: 117421	

Overall Test Result

PASS

Congratulations! Your vehicle passed the Smog Check inspection, which helps California reach its daily goal of removing smog-forming emissions from the air. Thank you for keeping your vehicle well maintained.

Visual Inspection: PASS Functional Inspection: PASS

Smog Check Certificate Number: SY227158C

DMV ID Number: 8819Y190S161

Your Smog Check certificate has been electronically transmitted to DMV.

Your certificate is valid for 90 days from date of issuance.

Please keep this copy for your records.

Visual Inspection Result Information

<u>Result</u>	<u>Inspection Category</u>	<u>Result</u>	<u>Inspection Category</u>
NOT APPLICABLE	Air Injection System	PASS	Catalyst
PASS	Computers, Sensors, Switches, and Wiring	PASS	Crankcase Emission Controls
NOT APPLICABLE	Exhaust Gas Recirculation (EGR)	PASS	Fuel Evaporative System (EVAP)
PASS	Fuel Metering System	PASS	Other Emission Related Components/Systems
NOT APPLICABLE	Turbocharger/Supercharger	PASS	Vacuum Lines to Sensors/Switches

Emission Control Systems Functional Check Results

<u>Result</u>		<u>Result</u>	
PASS	Liquid Fuel Leak Check	PASS	OBDII
PASS	Smoke Check		

Smog Check Inspection Station Information

Station ID: RC264088
PORTOLA VALLEY GARAGE INC
4170 ALPINE RD
PORTOLA VALLEY, CA 94028
(650) 851-7442

Inspector Name/ID:
Software Version/OIS ID:

RAMIES, THOMAS/EO027627
22.3.1649.0/CV003116

I certify, under penalty of perjury, under the laws of the State of California, that I performed the inspection in accordance with all bureau requirements, and that the information listed on this vehicle inspection report is true and accurate.

11-18-22
Date

[Signature]
Inspector's Signature

Smog Check Vehicle Inspection Report (VIR)

Vehicle Information

Test Date/Time: 12/01/2023 @ 11:00 AM

Model Year: 2010	Vehicle Make: PORSCHE	Vehicle Model: 911 CARRERA S
VIN (scanned from vehicle): WP0AB2A94AS720981		
VIN (manually entered or from DMV document): WP0AB2A94AS720981		
License Plate: 6NBT005	License State: CA	Fuel Type: Gasoline
Certification Type: California	Odometer: 120026	

Overall Test Result PASS

Congratulations! Your vehicle passed the Smog Check inspection, which helps California reach its daily goal of removing smog-forming emissions from the air. Thank you for keeping your vehicle well maintained.

Visual Inspection: PASS Functional Inspection: PASS

Smog Check Certificate Number: IV680776C DMV ID Number: 8919V197I561

Your Smog Check certificate has been electronically transmitted to DMV.

Your certificate is valid for 90 days from date of issuance. Please keep this copy for your records.

The Bureau of Automotive Repair helps consumers with Smog Check repairs, vehicle retirement, collision repair inspections, and more.
www.bar.ca.gov

Visual Inspection Result Information

Result	Inspection Category	Result	Inspection Category
NOT APPLICABLE	Air Injection System	PASS	Catalyst
PASS	Computers, Sensors, Switches, and Wiring	PASS	Crankcase Emission Controls
NOT APPLICABLE	Exhaust Gas Recirculation (EGR)	PASS	Fuel Evaporative System (EVAP)
PASS	Fuel Metering System	PASS	Other Emission Related Components/Systems
NOT APPLICABLE	Turbocharger/Supercharger	PASS	Vacuum Lines to Sensors/Switches

Emission Control Systems Functional Check Results

Result	Inspection Category	Result	Inspection Category
PASS	Liquid Fuel Leak Check	PASS	OBDII
PASS	Smoke Check		

Smog Check Inspection Station Information

Station ID: RC264088
PORTOLA VALLEY GARAGE INC
4170 ALPINE RD
PORTOLA VALLEY, CA 94028
(650) 851-7442

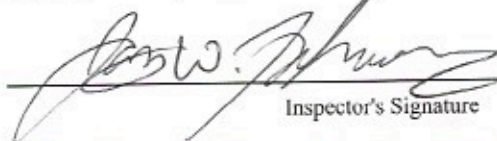
Inspector Name/ID:
Software Version/OIS ID:

KOPPENHAVER, JAMES/EO131545
23.1.1665.0/CV003116

I certify, under penalty of perjury, under the laws of the State of California, that I performed the inspection in accordance with all bureau requirements, and that the information listed on this vehicle inspection report is true and accurate.

12-1-23

Date



Inspector's Signature



Portola Valley Garage
 4170 Alpine Road
 Portola Valley, CA 94028
 650-851-7442
 BAR#ARD264088 RC#264088 EPA# CAL46757



Repair Order #0056134
 Date : 12/11/2023
 Page : 1
 Center : eScrip



Customer :
 Address :
 City :
 Home :
 His Work :



Vehicle : 2010 PORS 911 SERIES
 License : 6NBT005 P/D :
 VIN : WP0AB2A94AS720981
 Engine : 6-3800 3.8L DOHC Trans :
 Mileage : 120028 Tag :

Op	Tech Qty	Description Part Number	Part Description	Reason for Replacement	Labor	Parts Price	Subtotal
01	0		120000 miles or 192000 kilometers Diagnose/Test Computers and Control Systems Diagnosis system: Read out fault memory Vehicle Road test check: Remote control, front seats, foot and parking brakes (also actuation travel), engine, clutch, steering, transmission, ParkAssist, cruise control, PSM switch, heating, air conditioning and instruments: check operation. Inspect Air Cleaner Fresh Air Duct/Hose Visual inspection for exterior debris and blockage. Air Cleaner Housing Visual inspection for exterior debris and blockage. Battery Check condition and electrolyte level Body and Frame Vehicle underbody and engine compartment: visual inspection for leaks (oils and fluids) and abrasion (lines and hoses). Underbody panel: visual inspection for completeness, secure installation and damage. Brake Fluid Check brake fluid level Brake Hose/Line Visual inspection of brake lines and hoses for damage, routing and corrosion Brakes and Traction Control Brake system: visual inspection of brake pads and brake discs for wear (without removing wheels). Coolant Check level and antifreeze protection level Coolant Line/Hose Coolant Hoses: Check condition Doors, Hood and Trunk Check the door locks, lid locks and		1292.50	686.16	1978.66

OK	Bad	Recommendation	OK	Bad	Recommendation	OK	Bad	Recommendation
Front brakes 6MM, rear 6MM Front tires 7/32" Rear 5/32" Battery load test fair.								

I hereby authorize the repair work to be done along with the necessary parts and materials and hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere, at your discretion, for the purpose of testing and/or inspection. An express mechanics lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto. I understand that dealer/owner is not responsible for delay or other consequence due to the unavailability of parts shipments beyond their control. Not responsible for damage or articles left in car in case of fire, theft or any other cause beyond our control. WARRANTY IS 36 MONTHS OR 36K MILES SEE BACK OF THIS INVOICE, FRICTION MATERIAL NOT COVERED.

Labor :	\$1,645.00
Parts :	\$771.55
Sublet :	\$0.00
Other Fees :	\$0.00
Subtotal :	\$2,416.55
Sales Tax :	\$70.94
Paid By : Total :	\$2,487.49
Pay Ref : Paid :	\$0.00
Due :	\$2,487.49

Portola Valley Garage

4170 Alpine Road

Portola Valley, CA 94028

650-851-7442

BAR#ARD264088 RC#264088 EPA# CAL46757

Repair Order #0056134

Date : 12/11/2023

Page : 2

Center :

Customer :

Address :

City :

Home :

His Work :

Vehicle : 2010 PORS 911 SERIES

License : 6NBT005

P/D :

VIN : WP0AB2A94AS720981

Engine : 6-3800 3.8L DOHC

Trans :

Mileage : 120028

Tag :

Op	Tech	Description	Labor	Parts	Subtotal
Qty	Part Number	Part Description	Reason for Replacement	Price	

safety hooks of the front lid to ensure that they are secure and functioning properly. Drive/Propeller Shaft
 Drive shafts: visual inspection of the boots for leaks and damage.
 Exhaust System Exhaust system: visual inspection for leaks and damage, check mount. Firewall
 Check firewall and cabrio section body drains for debris.
 Fluids Oils, fluids: visual inspection for leaks. Fuel Supply Line
 Fuel lines and connections: visual inspection.
 Lighting and Horns Check operation of horn, interior and exterior lighting Parking Brake System
 Check free play of parking brake lever Radiator
 Visual inspection for exterior debris and blockage.
 Seat Belt Check operation and condition.
 Steering Steering gear: visual inspection of bellows for damage. Tie rod joints: check the play and dust boots.
 Tires Check condition and tire pressure
 Transmission and Drivetrain Check the screw connections of the front and rear running gear adjustment points are secure.
 Wiper Blade Wiper and Washer Systems
 Windscreen wiper/washer system, headlight cleaning system: check operation, fluid level and nozzle settings, check antifreeze in winter

OK	Bad	Recommendation	OK	Bad	Recommendation	OK	Bad	Recommendation
----	-----	----------------	----	-----	----------------	----	-----	----------------

Front brakes 6MM, rear 6MM Front tires 7/32" Rear 5/32" Battery load test fair.

I hereby authorize the repair work to be done along with the necessary parts and materials and hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere, at your discretion, for the purpose of testing and/or inspection. An express mechanics lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto. I understand that dealer/owner is not responsible for delay or other consequence due to the unavailability of parts shipments beyond their control. Not responsible for damage or articles left in car in case of fire, theft or any other cause beyond our control. WARRANTY IS 36 MONTHS OR 36K MILES SEE BACK OF THIS INVOICE, FRICTION MATERIAL NOT COVERED.

x _____

Labor :	\$1,645.00
Parts :	\$771.55
Sublet :	\$0.00
Other Fees :	\$0.00
	\$0.00
Subtotal :	\$2,416.55
Sales Tax :	\$70.94
Paid By :	Total :
	\$2,487.49
Pay Ref :	Paid :
	\$0.00
	Due :
	\$2,487.49

Portola Valley Garage

4170 Alpine Road

Portola Valley, CA 94028

650-851-7442

BAR#ARD264088 RC#264088 EPA# CAL46757

Repair Order #0056134

Date : 12/11/2023

Page : 3

Center :

Customer : Address : City : Home : His Work :	Vehicle : 2010 PORS 911 SERIES License : 6NBT005 VIN : WP0AB2A94AS720981 Engine : 6-3800 3.8L DOHC Mileage : 120028	P/D : Trans : Tag :
--	--	--

Op	Tech	Description	Part Number	Part Description	Reason for Replacement	Labor	Parts	Subtotal
Qty							Price	
		months Inspect/Adjust						
		Headlamp All headlamps: Check adjustment						
		Replace Air Filter Element						
		Cabin Air Filter / Purifier Particle filter: Replace filter element.						
		Engine Oil Fluid - A/T - PDK Transmission Hydraulic						
		Clutch Fluid Fluid - M/T - Except PDK transmission						
		Oil Filter, Engine Spark Plug						
		Replace every 40,000 miles or 4 years Reset						
		Service Reminder Indicators						
		Tire pressure check in PSI						
		LF_37__ RF_37__ LR_44__ RR_44__						
		Spare (if equipped) .						
1.00				DRAIN PLUG GASKET				1.21
1.00				DISPOSAL FEES				7.00
1.00				WINDSHIELD WASHER SO				8.31
1.00				Oil Filter Kit Inser				28.75
3.00				Gear Oil Full Synthe				85.77
8.00				0/40 Oil Full Synth				148.48

OK Bad	Recommendation	OK Bad	Recommendation	OK Bad	Recommendation
<p>Front brakes 6MM, rear 6MM Front tires 7/32" Rear 5/32" Battery load test fair.</p>					

I hereby authorize the repair work to be done along with the necessary parts and materials and hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere, at your discretion, for the purpose of testing and/or inspection. An express mechanics lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto. I understand that dealer/owner is not responsible for delay or other consequence due to the unavailability of parts shipments beyond their control. Not responsible for damage or articles left in car in case of fire, theft or any other cause beyond our control. WARRANTY IS 36 MONTHS OR 36K MILES SEE BACK OF THIS INVOICE, FRICTION MATERIAL NOT COVERED.

x _____

Labor :	\$1,645.00
Parts :	\$771.55
Sublet :	\$0.00
Other Fees :	\$0.00
	\$0.00
Subtotal :	\$2,416.55
Sales Tax :	\$70.94
Paid By :	Total : \$2,487.49
Pay Ref :	Paid : \$0.00
	Due : \$2,487.49

Portola Valley Garage

4170 Alpine Road
 Portola Valley, CA 94028
 650-851-7442

BAR#ARD264088 RC#264088 EPA# CAL46757

Repair Order #0056134

Date : 12/11/2023

Page : 4

Center :

Customer :
 Address :
 City :
 Home :
 His Work :

Vehicle : 2010 PORS 911 SERIES
 License : 6NBT005 P/D :
 VIN : WP0AB2A94AS720981
 Engine : 6-3800 3.8L DOHC Trans :
 Mileage : 120028 Tag :

Op	Tech Qty	Description Part Number	Part Description	Reason for Replacement	Labor	Parts Price	Subtotal
	1.00		Oil Filter Kit w/ 91			28.75	
	2.00		Air Filter			125.32	
	1.00		Cabin Air Filter Act			75.74	
	6.00		Spark Plug Iridium P			116.88	
	1.00		Window Wiper Blade S			59.95	
CO 0		Remove & Replace Alternator Drive Belt			235.00	85.39	320.39
	1.00		Drive Belt Multi-Rib			85.39	
SI 0		Connect FXN (virtual PIWIS) and check for over revs			117.50		117.50

OK Bad Recommendation OK Bad Recommendation OK Bad Recommendation

Front brakes 6MM, rear 6MM Front tires 7/32" Rear 5/32" Battery load test fair.

I hereby authorize the repair work to be done along with the necessary parts and materials and hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere, at your discretion, for the purpose of testing and/or inspection. An express mechanics lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto. I understand that dealer/owner is not responsible for delay or other consequence due to the unavailability of parts shipments beyond their control. Not responsible for damage or articles left in car in case of fire, theft or any other cause beyond our control. WARRANTY IS 36 MONTHS OR 36K MILES SEE BACK OF THIS INVOICE, FRICTION MATERIAL NOT COVERED.

X _____

Labor :	\$1,645.00
Parts :	\$771.55
Sublet :	\$0.00
Other Fees :	\$0.00
	\$0.00
Subtotal :	\$2,416.55
Sales Tax :	\$70.94
Paid By :	Total : \$2,487.49
Pay Ref :	Paid : \$0.00
	Due : \$2,487.49