SAN JOSE BRITISH MOTORS

SEVENS CREEK BOULEVARD (408) 246-7600

FAX # (408) 249-9136

WWW.SANJOSEBRITISHMOTORS.COM



NOTICE: ALL CLAIMS AND RETURNED GOODS MUST BE ACCOMPANIED BY THIS INVOICE. NO REFUNDS AFTER 10 DAYS, A 20% HANDLING CHARGE WILL BE MADE ON ALL RETURNED GOODS, UNLESS RETURNED DUE TO BEING DEFECTIVE OR ERROR ON OUR PART. NO REFUNDS WITHOUT THIS INVOICE. NO RETURNS ON ELECTRICAL OR SPECIAL ORDERED PARTS.

ATE ENTERED	YOUR ORDER NO.		OICE DATE	INVOICE NUMBER	50172	
AUG 10 S O L D CUST	ACCOUNT NO	9323 SH			58173 PAGE 1 OF 1	
HP VIA	SLSM. B/L NO.		ERMS		F.O.B. POINT	
COANTITY OND SHIP B.O	30 PART NO.	DESCRIPTION	CASH WHSL	ST NE	SAN JOSE, CA	
	C2S4480 C2P21323			5.00 500 RT-NO. F	OR ABOVE PART-	
	DEPARTMENT HO		DARTO		500.00	
	- 5:30 PM MONDA		PARTS		500.00	
	HONE NUMBERS TO		SUBLET		0.00	
*******	46-7784 & (408)	/ Z46-//85*** *******	SALES TAX	(0.00 46.25	
	CUSTOMER'S SI		OALLO IA/		40.23	
	X		7	OTAL	\$546.25	
HIS PARTIST IS SOL		NITIES APPLYING TO THE	X 000,000 00000000000000000000000000000		Y BE OFFERED BY THE MANUFA	CTURER(S) THE SI

DEALER HERBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PARTIS) AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS, OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. IN ADDITION, EXPRESSLY EXCLUDED IS ANY DEALER LIABILITY FOR DEFECTS PERTAINING TO SAFETY OR PERFORMANCE BY WAY OF "STRICT LIABILITY", NEGLIGENCE OR OTHERWISE.



Points Tire Imports, Inc.

2115 El Camino Real Redwood City, CA 94063 (650) 365-0280, Fax: (650) 365-0323 B.A.R. Reg No. AJ229723

Customer Copy

Invoice #205345

						3 ()		Satu	ırday, N	ovember 2	20, 2010 37:14 AM
								Tue	esday, N	Or November (rdered on 09, 2010
									W	orkorder#	143517
	MAKE & MODEL		FLEE	TNO	PHONE	RE	P CSH	PC		TER	
201	1 JAGUAR XK PORTE			1110.	THORL		Gonz MG		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Ca	
	MILES IN/OUT 348	VIN		TORQUE	ENGINE	SIZE	TRANSM	ISSION	COL	OR PF	RD DATE
CATALOG		DESCRIPTION	ON		QTY	PARTS	LABOR	DISC	FET	TOTAL	Code
XXT	DUNLOP 285/30	R20			1	454.00			Charles and	\$454.00) MG
XXL	FREIGHT				1		19.06	3		\$19.06	5
PPMB	MOUNT BALANG	CE PACKAGE									
ZZTB	TIRE BALANCE	STANDARD			1		15.50)		\$15.50) AG
DFCA	CALIF, RECYCLI	ING FEE			1	1.75				\$1.75	5
DF	** DISPOSAL FE	E **			1	2.75				\$2.75	5
TIRE PARTS	WHEEL WEIGHT	rs			1	1.00				\$1.00) MG
	LEFT REAR										
ZZALFR	FOUR WHEEL A	LIGNMENT (FROM			1111	25-24-20-10-10-10-10-10-10-10-10-10-10-10-10-10	112.00)		\$112.00) MG
			THANK	YOU FOR HAVE A I	YOUR BU						
PAID BY					Parts	\$45	55.00	Taxable		\$455	5.00
VISA \$648.15					Labor	\$14	16.56	Non-Tax	cable	\$151	1.06
					Freight		00.00	9.25% Sa			2.09
					Other	H (1)	4.50	3.20 /0 00	ics rax		
					FET	100					
							0.00	ΓΟΤΑΙ	-	\$648.	15
					Supplie	25	0.00				
	warranteed for 4months or 4,0 days of your decision. Howev									vicle will be reassu	umbled
Print Name			Sig	gnature					Date		

FIVE POINTS TIRE IMPORTS 2115 EL CAMINO REAL REDWOOD CITY CA 94063 650-365-0280 WWW.FIVEPOINTTIRE.COM

Work Order: R001564

VIN:

SAJWA4FC2BMB40597

License:

6NRR349

Year:

10

Technician:

MANNY

Mileage:

Date

11/20/10 9:46 AM

Jaguar: XK8/XKR: 2010: except Dynamics Pack Option, XKR-S: Supercharged

Front: Left

Specified Range Actual Before -0.9° -0.9° -1.0° 0.5° 6.9° 6.9° 6.0° 7.5° 0.08° -0.03° -0.02° 0.18° 7.0° 6.9° 6.1° 6.1°

Camber Caster Toe SAI Included Angle Turning Angle Diff.

Specified Range	Before	Actual
-1.5° 0.0°	-0.8°	-0.8°
6.0° 7.5°	7.2°	7.2°
-0.02° 0.18°	0.12°	0.10°
	8.2°	8.2°
	7.4°	7.4°

Front: Right

Front

Cross Camber Cross Caster Cross SAI **Total Toe** Cross Turn Diff.

Actual	Before	Specified Range
-0.1°	0.0°	-0.3° 1.3°
-0.3°	-0.3°	-0.8° 0.8°
-1.2°	-1.3°	
0.18°	0.09°	-0.03° 0.37°

Rear: Left

Actual Specified Range Before -1.3° -1.3° -1.5° 0.0° 0.21° -0.04° -0.01° 0.26°

Camber Toe

Actual	Before	Specified Range
-1.2°	-1.2°	-1.5° 0.0°
0.10°	0.11°	-0.01° 0.26°

Rear: Right

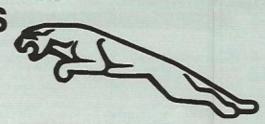
Rear

Cross Camber **Total Toe Thrust Angle**

Actual	Before	Specified Range
0.0°	0.0°	
0.31°	0.07°	0.05° 0.45°
0.06°	-0.08°	-0.13° 0.13°

SAN JOSE BRITISH MOTORS

4040 STEVENS CREEK BOULEVARD SAN JOSE, CA 95129 (408) 246-7600



FAX # (408) 249-9136 WWW.SANJOSEBRITISHMOTORS.COM

DATE SHIPPED

CUSTOMER'S SIGNATURE

04 JAN 11

DATE ENTERED

04 JAN 11

YOUR ORDER NO.

NOTICE: ALL CLAIMS AND RETURNED GOODS MUST BE ACCOMPANIED BY THIS INVOICE. NO REFUNDS AFTER 10 DAYS. A 20% HANDLING CHARGE WILL BE MADE ON ALL RETURNED GOODS, UNLESS RETURNED DUE TO BEING DEFECTIVE OR ERROR ON OUR PART. NO REFUNDS WITHOUT THIS INVOICE. NO RETURNS ON ELECTRICAL OR SPECIAL ORDERED PARTS.

INVOICE

NUMBER

60084

INVOICE DATE

04 JAN 11

QUARTE DAPT NO DESCRIPTION LICE LIVET LANGUIST	PVIA	SLSM. B/L NO. 30	TERMS		F.O.B. P		
2 2 0 XR838398 SURROUND-N 36.05 36.05 72.10 1 1 0 IJ9032 UMBRELLA 32.00 32.00		DART NO		LIST	NET I	AMOUNT	
JAN 04 2011 L JOH	2 2 1	0 XR838398	SURROUND-N	36.05	36.05	72.10	
IN /A 11 JAN 0 4 2011 JAN 1					2.600)5/11. JSD.	
JAN 0 4 2011 \[\sum_{\text{DD}} \]							
The state of the s			JAN 0 4 2011				
		1	1/84				
		1	V				
****PARTS DEPARTMENT HOURS ARE*****							
O OO BM F DO DM MONTONY TIDEDNY A IDADEC						104.10	
						0.00	
** 8:00 AM - 5:30 PM MONDAY - FRIDAY * PARTS 104.10 **DIRECT PHONE NUMBERS TO PARTS ARE** *** (408) 246-7784 & (408) 246-7785*** FREIGHT 0.00			***** SALES			9.63	

THIS PART(S) IS SOLD AS IS. THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER(S). THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROPERTY, OR ANY OTHER INCIDENTAL DAMAGES. IN ADDITION, EXPRESSLY EXCLUDED IS ANY DEALER LIABILITY FOR DEFECTS PERTAINING TO SAFETY OF PERFORMANCE BY WAY OF "STRICT LIABILITY", NEGLIGENCE OR OTHERWISE.

TOTAL

\$113.73

CUSTOMER #: 1217045

77603

SAN JOSE BRITISH MOTORS
4040 STEVENS CREEK BOULEVARD
SAN JOSE, CA 95129

(408) 246-7600

INVOICE

PAGE 1

FAX (408) 249-9136 WWW.SANJOSEBRITISHMOTORS.COM BAR # ARD002400 EPA# CAD049233430

UBLK 1: IN SVC. DATE PRO 21AUG10 DD R.O. OPENED		MAKE/MC	DEL		SERV	ICE ADVISOR:	4907 DAV	MILEAGE	
IN SVC. DATE PRO									W GO! TAG
21AUG10 DD		JAR XK				4FC2BMB40597	6NRR349	1119/1	120 T414
	D. DATE	WARR. EX	(P.	PROM	ISED	PO NO.		PAYMENT	INV. DATE
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THUS OF CIVED	DAT	E CUST. N			NS: STK	20020 DID.00			16SEP11
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LINE OPCODE '	TECH T			No. alt	Managan mak		LIST	NET	TOTAL
A 2011XKR150		MAINTE	NANCE						
CAUSE: SERVI									
102078			(24,00	00 KM) ROUTINI	E SERVICE			
1 (2)	52 T	WFM	OTT						(N/C)
	P2410 1								(N/C)
	20 5W-		THE STATE OF THE S						(N/C)
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FC: PART	#: COU	NT:			A Commission				(21) 0)
CLAIM TY	PE: (04							
AUTH COD	Ξ:								
I350D									
		#52 1	5K SEF	RVICE	FRT AND	REAR BRAKE	PADS 9MM;	VATE VALUE OF THE PARTY OF THE	
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B THIS VEHIC						TE TO AVOID			
						ANAGEMENT. PI			
SIGN		1, 000			HOTORD PE	MANODINE TE	JEAO E		
CAUSE: LOANE	R								
JSLP1 T	HIS VE	HICLE	REPERS	SENTS	ALTERNA	re			
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				SAN	JOSE BRI	TISH MOTORS			
and the second second second second second	NAGEMEI GN-	NI. PL	EASE						
21		WJR							(N/C)
FC: 82 P.		Control of the contro							(N/C)
CLAIM TY		01							
AUTH COD									
ZZLV*									
ZZLV* SUBL LOANER	7362								
ZZLV*	ORIGINAL				REVISED		DESCRIP		TOTALS
ZZLV* SUBL LOANER		5 \$			STIMATE \$		LABOR AMOU	NT	TUTALS
ZZLV* SUBL LOANER	ESTIMAT	T=	Terror Control				DIETO	17	TOTALS
ZZLV* SUBL LOANER		TIME	PHONE # OF	R IN PERSON	AUTHORIZED B	ADDITIONAL AMOUNT	PARTS AMOUN		TOTALS
ZZLV* SUBL LOANER	ESTIMAT	TIME	PHONE # OF	R IN PERSON	AUTHORIZED 8	ADDITIONAL AMOUNT \$ REVISED TOTAL	GAS, OIL, LUB	Ε	TOTALS
ZZLV* SUBL LOANER	DATE REASON					\$ REVISED TOTAL \$	GAS, OIL, LUB SUBLET AMOU	E	TOTALS
ZZLV* SUBL LOANER	DATE	TIME	PHONE # OR			\$ REVISED TOTAL \$	GAS, OIL, LUB SUBLET AMOU MISC. CHARGE	E JNT ES	TOTALS
ZZLV* SUBL LOANER	ESTIMATI DATE REASON DATE					\$ REVISED TOTAL \$ ADDITIONAL AMOUNT \$	GAS, OIL, LUB SUBLET AMOU MISC. CHARGE TOTAL CHARGE	E JNT ES	TOTALS
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CUSTOMER #: 1217045

77603

SAN JOSE BRITISH MOTORS
4040 STEVENS CREEK BOULEVARD
4040 STEVENS CA 95129

(408) 246-7600 FAX (408) 249-9136 WWW.SANJOSEBRITISHMOTORS.COM BAR # ARD002400 EPA# CAD049233430

INVOICE

PAGE 2

SERVICE ADVISOR: 4907 DAVID MC CONAUGHEY COLOR YEAR MAKE/MODEL VIN LICENSE MILEAGE IN/ OUT TAG UBLK JAGUAR XKR CP SAJWA4FC2BMB40597 6NRR349 1119/1120 T414 IN SVC. DATE PROD. DATE WARR, EXP. PROMISED PO NO. PAYMENT INV. DATE 21AUG10 DD 12:00 15SEP11 0.00 CASH 16SEP11 DATE CUST. NOTIFIED | OPTIONS: STK: 20939 DLR: 0518 AXL: 2 1) SOP PARTS R.O. OPENED HERE PAINTED LOOVERS 4.15.11 SEE MIKE G... 15SEP11 15SEP11 LINE OPCODE TECH TYPE HOURS LIST NET TOTAL WJR (N/C)FC: A99 ************ C** LT REAR RIM REPAIR (HIT) 9999 SUBLET TO REFURBISH WHEEL 99 CJ 0.00 0.00 SUBL SUBLET TO REFURBISH WHEEL PO#97370 CJ 150.00 150.00 ***************** EST: 150.00 15SEP11 08:45 SA: 4907 BAR #AA 002400 EPA #CAD 049233430

	ORIGINAL ESTIMATE \$			FINAL REVISED ESTIMATE \$		DESCRIPTION LABOR AMOUNT	TOTALS 0.00
	DATE	DATE TIME PHONE # OR IN PERSON AUTHORIZED BY ADDITIONAL AMOUNT		ADDITIONAL AMOUNT	PARTS AMOUNT	0.00	
	051001				\$	GAS, OIL, LUBE	0.00
	REASON				REVISED TOTAL	SUBLET AMOUNT	150.00
	DATE	TIME	PHONE # OR IN PERSO	N AUTHORIZED BY	ADDITIONAL AMOUNT	MISC. CHARGES	0.00
		1		AO ITIONIZED OT	\$	TOTAL CHARGES	150.00
	REASON				REVISED TOTAL	DEDUCTIONS	0.00
					\$	SALES TAX	0.00
	A ACKNOW AN INCREA	LEDGE NOTI ASE IN THE O	CE AND ORAL APPROVAL O RIGINAL ESTIMATE PRICE.	RECEIVED A COPY OF TO	PT OF VEHICLE AND I HAVE HIS INVOICE.	PLEASE PAY THIS AMOUNT	150 00



MAINTENANCE CHECK SHEET 2010MY - Onwards XK

DEALER CODE / NAME 05/8	VIN	1	B		4	D	(5	7	7
⊙ TIME (2	3	4	5	6	7	8	9	10
		30	45	60	75	90	105	120	135	150
⊙ KM (Thous		48	72	96	120	144	168	192	216	240
⊙'Nominal' distance val1. VEHICLE INTERIOR	ues for norm	al dri	ving.	See F	'asspoi	t to Sei	rvice for	addition	nal infor	matio
Check operation of electronic parking brake	1	=								
Check operation of all lights, warning indicators, and horn	1									
Check operation of windshield wiper / washer systems	16				-					
Replace climate controlled seat cushion motor filters (if fit	ted)									
2. VEHICLE EXTERIOR		V 17	1000	8815	7177	-	TANK TANK		-7/77	
Inspect windshield wiper blades and rubber inserts					-					
Check tire pressure, condition and tread depth -			-			_				-
record on page 2	_	-	-		-	-		-	-	-
3. LUGGAGE COMPARTMENT		M.E.	u de l'	2430		Vanish his	a start	13.55	The second	15514
Check spare tire pressure, condition, and tread depth - record on page 2	/=			•	•	•	-		-	
Check and top-up battery electrolyte level										
4. ENGINE COMPARTMENT	·	7 5 5 5	-2724	904			11. 15 (A. S.)	No. of the last		-
Check and top-up brake, PAS and windshield washer flui-	d 1									
Check coolant level and freeze protection level					-		-			-
Inspect accessory drive and (if equipped) supercharger b	elt						-			-
Replace engine oil and oil filter	1						-			
Replace pollen filter										-
Replace air cleaner elements	1/	9 30							-	
Replace brake fluid	E	Every 2 years regardless of mileage								
Replace engine coolant										
Replace spark plugs		10 years or 150,000 mi / 240,000 km Every 105,000 mi / 168,000 km								
Replace supercharger drive belt (if equipped)		Every 105,000 mi / 168,000 km								
Replace accessory drive belt	0	150,	000 m	i / 240	,000 kr	n				
5. UNDER VEHICLE				179					Joseph Ass	
Inspect for brake pad wear, caliper leaks and disc condition	on 📕	=	=	=	-	-	-	-	-	-
Check tire pressures, condition and tread depth	1							-	-	
Inspect for under vehicle and underhood fluid leaks	7		=	-			-		-	-
Inspect brake lines and hoses, fuel lines, PAS hoses and unions for correct routing and damage	-	=	-	=	-	-	•	•	•	-
Replace fuel filter		0 year	s or 1	50,000) mi / 24	40,000 k	cm		Jue ve	
6. REMEDIAL WORK / SERVICE CAMPAIGN NEED	ED		ART A	FEME		7.57%			m2 "578	168
If fault lamps illuminated, use IDS for further diagnosis / r							-	-		
Check VIN in DDW for any open Service Campaigns	1		1							



MAINTENANCE CHECK SHEET 2010MY - Onwards XK

⊙ TIME (Years)	11	2	3	4	5	6	7	8	9	10
	1,5	30	45	60	75	90	105	120	135	150
	24	48	72	96	120	144	168	192	216	240
7. ROAD TEST				100		7 48 50	July 1950 Che		2000	
Perform comprehensive road test and verify the following:	F .				-			-	-	
 Correct operation of JaguarDrive Selector[™] and transmission interlock 	1									
Condition and operation of seatbelts	1/		L	12	V		Water Street			
Operation of steering column and seat adjustment mechanisms	1									
Starter motor operates normally and engine starts easily	11	Žino.				June 1				
Steering self-centers from left and right-hand turns	/	-		in a						
Vehicle does not pull or wander to one side		,								
 Brakes operate smoothly without judder, noise, or pull to one side 	1/									
 Transmission shifts up and down smoothly; Jaguar Sequential Shift™ operation 	/	/								
Cruise control operation	1									
Climate control operation	1			L. room		Quantization .				
Inspect for undue vehicle noises										
Reset service interval announcement indicator	1	/	1				-			
Reset engine oil level indicator	1			No.	/ y /	8				
Endorse service record	1			-	944					
Affix next service reminder sticker	1					1				
Report any unusual features of vehicle condition and additional / remedial work required	/									

NOTE: Some service items do not need to be carried out at every service. All required steps in a specific service are identified in the column headed by mileage / months with a '".

 Should the vehicle have a high proportion of short journeys or operate in severe conditions, Jaguar North America recommends that the maintenance procedures be performed at intervals not to exceed six (6) months.

	L/F:	8/32	R/F:	813~
TIRE TREAD DEPTH (including spare)	L/R:	8/31	R/R:	8/32
	SPARE:			

TECHNICIAN COMMENTS & REMEDIAL ACTION REQU	IRED
For Brace pade 91	M= NONZ
Rew 4 4 9	SNOW 2 MONE
Andre Inda anol &	9/15/11
TECHNICIAN NAME / SIGNATURE	DATE



Jaguar Land Rover North America, LLC

555 MacArthur Baulevard Mahwah, New Jersey 07430

201-818-8500 http://www.Jaguarusa.com



May 07, 2012

RE: Service Action K100: Battery Monitoring System Replacement and Software Enhancement Program

Vehicles Affected: Jaguar XK

Dear Jaguar XK Owner:

As part of our ongoing commitment to ensuring the highest level of quality to our customers, Jaguar has initiated a customer enhancement program for 2010-2012 model year XK vehicles.

What will Jaguar and your Jaguar retailer do?

Your authorized Jaguar retailer will carry out software updates, and if necessary replace the Battery Monitoring System, as appropriate for your vehicle. These enhancements are to optimize battery performance and enhance battery life. The work will be carried out free of charge.

What should you do?

Please contact your authorized Jaguar retailer at your earliest convenience to schedule an appointment to have Service Action K100 completed on your vehicle.

How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately one hour, although your Jaguar retailer may need your vehicle for a longer time due to service scheduling requirements.

Attention Leasing Agencies:

Please forward this notification to the lessee within TEN days.

Moved or no longer own a Jaguar?

If you are no longer the owner of this vehicle, Jaguar would greatly appreciate the name and address of the new owner, using the Information Change Form enclosed.

What should you do if you have further questions?

Should you have any questions regarding this program or need assistance in locating your nearest authorized Jaguar retailer, please contact the Jaguar Customer Relationship Center at:

800-4JAGUAR (800-452-4827)

You can also contact Jaguar by e-mail: Visit the web site http://www.jaguarusa.com and send an email from the 'Contact Us' section.

SAN JOSE BRITISH MOTORS
4040 STEVENS CREEK BOULEVARD
CAN JOSE, CA 95129

(408) 246-7600

INVOICE

FAX (408) 249-9136 WWW.SANJOSEBRITISHMOTORS.COM BAR # ARD002400 EPA# CAD049233430

PAGE 1

20.00						SER	VICE ADVISOR:	4907 DA	VID MC CO	NAUGHE	Y
COLOR	YEAR		MAKE/MC	DDEL			VIN	LICENSE	MILEAGE	IN/ OUT	TAG
UBLK	11	TAG	UAR XK	P CP		CA.TW7	APC2PMB40E07	CMDD240	2511/	2540	mo. 3.3
IN SVC. DATE		DATE	WARR, EX	KP.	PROMIS	SED	4FC2BMB40597 PO NO.	6NRR349	PAYMENT	2649 INV. D.	T977
							10 1101		1 ATTWENT	1144.0	AIL
21AUG10 DD				W	AIT 1	00CT12		0.00	CASH	100CT:	12
R.O. OPEN	1ED	DAT	E CUST. N	OTIFIED	OPTION	S: STE	:20939 DLR:05				
					HERE	PAINTE	LOOVERS 4.15	5.11 SEE	MIKE G		
1000		OII E		CT12	E DE COL	nyma in in	275WG 1-02-02-02-02-03		and the latest time	150	DOM:
LINE OPCOL A 11XKRCP3	-							LIST	NET	TO:	FAL
CAUSE: SER			MAINIE	NANCE							
	Short British Strain		RVICE								
10203		25								/NT	/a\
1	C2D3	DOMESTIC STATE	FILTER	-OTT.							/c) /c)
			FILTER								/C)
			FILTE		ED CO						/c)
			JAGUAR							(20)	-
		99								(N,	/c)
			3670 C	OUNT:	1						
CLAIM			04								
AUTH C	CODE:										
I351D		_									
LUBE ENGIN	NE OI		MCO								/ m \
2649 30K	CEDY		WSO	ם משיד	ממם יחי	מתגם שע	9MM=90%RR	DDAKE D	ADC	(N,	/C)
9MM=90%.	SERV	TCP	COMPLE	IEDr	I.DKA	KE PADS	SMM=906KK	BRAKE P	ADS		
J111-30 4.	*	****	*****	*****	****	*****	******	******	***		
B BATTERY	MONI	TOR	REPAIR								
CAUSE: K-1	L00										
86151	L9 GF	OUND	LEAD	- RENE	W						
		25	WJ							(N	/C)
			CABLE							(N)	/C)
86997	73 CC			FOTAIN	MENT	CONTROI	MODULE				
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							T CLUSTER DUIPMENT				
			CONNEC		LAGNO	SIIC E	OIPMENI				
			WJ	מפו						(N	/C)
FC: PA										(14)	/ ()
CLAIM			04								
AUTH C	CODE:										
K100D											
2649 SERV	/ICE	ACTI	ON:BAT	TERY M			STEM REPLACE	MENT K10	0NAS1		
		ORIGINA				VISED			RIPTION	TOTA	KLS
		ESTIMAT	E \$			TIMATE \$		LABOR AMO			
	ſ	DATE	TIME	PHONE # OR	IN PERSON	AUTHORIZED	BY ADDITIONAL AMOUNT	_			
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	-	REASON			_		DEVECTO TOTAL	DEDUCTION			00/10/00/01/01
		nceaun					REVISED TOTAL \$	SALES TAX			
		ACKNOWL	EDGE NOTICE A	AND ORAL APP	ROVAL OF	ACKNOWLEDGE	RECEIPT OF VEHICLE AND I HAV OF THIS INVOICE.				
		(PE IN THE UNIQU	NAL COLIMATE	X	ECEIVED A COPY	OF THIS INVOICE.	THIS AMO			

SAN JOSE BRITISH MOTORS
4040 STEVENS CREEK BOULEVARD
SAN JOSE, CA 95129

(408) 246-7600

FAX (408) 249-9136 WWW.SANJOSEBRITISHMOTORS.COM BAR # ARD002400 EPA# CAD049233430

INVOICE

PAGE 2

					SER	VICE ADVISOR:	4907 DAY	VID MC CO	NAUGHE	Y
COLOR	YEAR		MAKE/MODEL			VIN	LICENSE	MILEAGE	IN/ OUT	TAG
UBLK IN SVC. DATE	11 PROD	JAGI	JAR XKR C	PROMIS	SAJWA	4FC2BMB40597	6NRR349			T977
III OVO. DATE	THOU.	DATE	WARR. EAF.	PROMIS	SED	PO NO.		PAYMENT	INV, D	ATE
21AUG10 DI				WAIT 1	00CT12		0.00	CASH	100CT	12
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1000	T12		100CT1	HERE	PAINTED	LOOVERS 4.1	5.11 SEE	MIKE G		
LINE OPCOI					distribution of		LIST	NET	TO	TAL
SERVICE A	ACTIO *	N K1(00.XKR-ON	LY COMPL	ETED. ******	ABLE MESSAGE				
C CLEAR MA 25 IN	ICLUD	ED II	N SERVICE	IGHT ACT	IVE					
0640 55		25	CJ	0.000				0.00	0	.00
2648 RE-S	BT S	EKAT(CE REMINE	ER LIGHT	AS NEE	DED. ******				
CAUSE: REF	PLACE 6 FO	R/RI G LAM	EAR FOG I MP ASSEME	LIGHTS (AMP, INTE LY - REN	RNAL OF	PAIR AS NEED! EN	ED			
1 FC: 28	C2P2		WJ LAMP						descentable out to place	/c) /c)
PART#: COUNT:	C2P	21458	3							
CLAIM AUTH C VW*L2		: ()1							
						ASSBLY AS N		***		
					AR #AA PA #CAD	002400 049233430				

ORIGINA	AI		FINAL REVISED		DESCRIPTION	TOTALS
ESTIMA			STIMATE \$		LABOR AMOUNT	0.00
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT	PARTS AMOUNT	0.00
DEAGON			5		GAS, OIL, LUBE	0.00
REASON				REVISED TOTAL	SUBLET AMOUNT	0.00
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT	MISC. CHARGES	0.00
			THO ITTO IN LEGIS OF	\$	TOTAL CHARGES	0.00
REASON				REVISED TOTAL	DEDUCTIONS	0.00
		The state of the s		\$	SALES TAX	0.00
I ACKNOW AN INCREA X	LEDGE NOTH	CE AND ORAL APPROVAL OF RIGINAL ESTIMATE PRICE.	I ACKNOWLEDGE RECEI RECEIVED A COPY OF T X	PT OF VEHICLE AND I HAVE HIS INVOICE.	PLEASE PAY THIS AMOUNT	0.00

Notice to Consumer: Please read important information on back.



MAINTENANCE CHECK SHEET 2010MY - Onwards XK

DEALER CODE / O5/8	VII		B		4	0	1 5	,	9	7
	(Years) 1	2	3	4	5	6	7	8	9	10
⊙ MILES (The		80	45	60	75	90	105	120	135	150
⊙ KM (Tho		48	72	96	120	144	168	192	216	240
⊙'Nominal' distance 1. VEHICLE INTERIOR	values for norm	nal dr	ving.	See F	asspor	t to Se	rvice for	additio	nal infor	matior
Check operation of electronic parking brake		1	/=		-					-
Check operation of all lights, warning indicators, and h	orn =	*	-		-					
Check operation of windshield wiper / washer systems			/=						-	
Replace climate controlled seat cushion motor filters (i	f fitted)	1								-
2. VEHICLE EXTERIOR	MATERIAL PROPERTY.	7450	1000		-1, 2011-1011	1111111	100 0000	17881		
Inspect windshield wiper blades and rubber inserts									-	
Check tire pressure, condition and tread depth -			/-			_	100	-	-	-
record on page 2		•	-	-	-			-		-
3. LUGGAGE COMPARTMENT		7 27		inger.		384.3	Marie Control	7 25 76	(E1, 67 S)	- SUID
Check spare tire pressure, condition, and tread depth - record on page 2		•	-	-		-	-	-		-
Check and top-up battery electrolyte level										
4. ENGINE COMPARTMENT		CONT.		0.00	- 0 STRUM		THE REAL PROPERTY.	10 0000	F 825-1	
Check and top-up brake, PAS and windshield washer f	luid =	V	/							
Check coolant level and freeze protection level										-
Inspect accessory drive and (if equipped) supercharge	r belt	B/			-				-	
Replace engine oil and oil filter			/ •							-
Replace pollen filter							-		-	
Replace air cleaner elements				_						_
Replace brake fluid	E	verv :	vears	rega	dless o	f milead	10		_	
Replace engine coolant) mi / 24					
Replace spark plugs					168,000					
Replace supercharger drive belt (if equipped)					168,000					
Replace accessory drive belt	(6	150	000 m	i / 240	,000 kn	n	Service C			
5. UNDER VEHICLE		Si sili	Calle I	JE M		N. Jilan		NEW SE		
Inspect for brake pad wear, caliper leaks and disc cond	dition =	-	/=	-	-	-	-	-	-	-
Check tire pressures, condition and tread depth			-							
Inspect for under vehicle and underhood fluid leaks							-	-		=
Inspect brake lines and hoses, fuel lines, PAS hoses a unions for correct routing and damage	nd =	•	•		•		-		•	-
Replace fuel filter	1	0 yea	rs or 15	50,000) mi / 24	10,000	cm		-	-2200
6. REMEDIAL WORK / SERVICE CAMPAIGN NE			Mark Sales		1 1 3 July 1	RVER	5, 4 t	5 17 17 28 28	P. Carlot	PERMIT
If fault lamps illuminated, use IDS for further diagnosis										
Check VIN in DDW for any open Service Campaigns								_	_	_



MAINTENANCE CHECK SHEET 2010MY - Onwards XK

⊙ TIME (Years)	1	2_	3	4	5	6	7	8	9	10
	15	20	45	60	75	90	105	120	135	150
	24	48	72	96	120	144	168	192	216	240
7. ROAD TEST	3013	1		W- 70-1	215	1502	2343	NAME OF TAXABLE PARTY.	No. of Lot	Name of Street
Perform comprehensive road test and verify the following:										
 Correct operation of JaguarDrive Selector™ and transmission interlock 		1/	/							
Condition and operation of seatbelts		1		4/16/5						
Operation of steering column and seat adjustment mechanisms		1								
Starter motor operates normally and engine starts easily		1			9	30,000		0.000		
Steering self-centers from left and right-hand turns		V	Y-S							
Vehicle does not pull or wander to one side	(VS=1) (d)	1								
 Brakes operate smoothly without judder, noise, or pull to one side 		/								
 Transmission shifts up and down smoothly; Jaguar Sequential Shift™ operation 										
Cruise control operation		V							7.5	9 375
Climate control operation	and the	1					4-000		300000000000000000000000000000000000000	
Inspect for undue vehicle noises		1	1				WIT			
Reset service interval announcement indicator		V								
Reset engine oil level indicator		1/		7						
Endorse service record		1								
Affix next service reminder sticker										
 Report any unusual features of vehicle condition and additional / remedial work required 										

NOTE: Some service items do not need to be carried out at every service. All required steps in a specific service are identified in the column headed by mileage / months with a '
.

 Should the vehicle have a high proportion of short journeys or operate in severe conditions, Jaguar North America recommends that the maintenance procedures be performed at intervals not to exceed six (6) months.

	L/F: 8/32	R/F: 8/32
TIRE TREAD DEPTH (including spare)	L/R: 8/32	R/R: 8/32
	SPARE:	OK

TECHNICIAN COMMENTS & REMEDIAL ACTION REQUIRED	
30K Service Confleter	
Ft. Brake pros 9mm	
Ft. Brake pros 9mm RR. Brake pros 9mm	
Bon Cayoo	talia la
TECHNICIAN NAME / SIGNATURE	DATE





INVOICE

JAGUAR LAND ROVER SAN JOSE

4040 Stevens Creek Boulevard San Jose, CA 95129

DUPLICATE 1 PAGE 1

(408) 246-7600 FAX # (408) 249-9136

						SERVIC	E ADVISOR:	6157 JOH	N QUINON	ES	
COLOR	YEAR		MAKE/M	ODEL			VIN	LICENSE	MILEAGI	IN/OUT	TAC
-D-1-14		73 GY							5000		-
IBLK IN SVC. DATE	11	JAGU		vn I	PROMIS	NAME AND ADDRESS OF TAXABLE PARTY.	C2BMB40597 PO NO.	6NRR349	6227/ PAYMENT	6227 INV. D	T140
IN SVC. DATE	FROD.	DATE	WARR. E	AF.	PHOIVIIS	SED	PO NO.		PATMENT	INV. L	MIE
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10 11	JOSE INFI	ATE E	LL PE	ERFORM	A MUL	LAND ROVE TIPOINT I , AND REC G #95550.	NSPECTION,				
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6227 MPI											
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		LACKNOW	EDGE NOTIC	E AND ORAL	APPROVAL OF	ACKNOWLEDGE RECT	IPT OF VEHICLE AND I HA				
		AN INCREAS	E IN THE OR	IGINAL ESTIM	ATE PRICE.	RECEIVED A COPY OF	IPT OF VEHICLE AND I HA THIS INVOICE.	THIS AMO			

ALL PARTS ENDING IN "WP" ARE NOT SOURCED FROM
JAGUAR LAND ROVER. SEE PARTS MANAGER FOR WARRANTY.
NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

BAR # ARD 278146





INVOICE

JAGUAR LAND ROVER SAN JOSE

4040 Stevens Creek Boulevard San Jose, CA 95129

DUPLICATE 1 PAGE 2

(408) 246-7600 FAX # (408) 249-9136

				SERVIC	CE ADVISOR:	6157 JO	HN QUINON	JINONES		
COLOR	YEAR	MAKE/MOE	DEL		VIN	LICENSE	MILEAGE	IN/ OUT	TAG	
BLK	11 3	AGUAR		CA THIA 41	CODMDAGEOR	CNIDDOAG	6207/	COOT	ma 40	
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			e Coolant	Level		DIGI	MEI	10	IAD	
	5834	WFM			l marine			(N,	/C)	
01161		ect Horn								
01000		WFM		77				(N	/C)	
01231		ect windo WFM	w Washer F	Tula Leve	21			/NT	/c)	
00001		ace Engin	e Oil					(10,	(0)	
		WFM						(N	/C)	
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		WFM						(N	/C)	
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0157			ng and Ind	dicator La	amne			(N)	/C)	
0.25,		WFM	9	aroutor b	ampo			(N	/C)	
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0000		WFM	e Oil Filt	er				(1)	/C)	
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00009	5M Road	l Test								
		WFM						(N	/C)	
0000.			Cleaner Fil	lter				/NT	(0)	
00054		WFM	n Air Filt	er				(1)	/C)	
0000		WFM	m MIL TIL	361				(N	/C)	
0021			Lines, Ho	oses and	Connections			,		
	5834							(N	/C)	
0022			Steering	Lines and	d Hoses			(27	/a\	
0023	5834		Pads and	or Linin	re Potore			(N	/C)	
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	a country to the country of the country of	1 WFM						(N	/C)	
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MOVE					\$	SALES TAX				

PLEASE PAY





INVOICE

JAGUAR LAND ROVER SAN JOSE

4040 Stevens Creek Boulevard San Jose, CA 95129

DUPLICATE 1 PAGE 3

(408) 246-7600 FAX # (408) 249-9136

COLOR	YEAR		MAKE/N	MODEL		SERV	VIN VIN	SOR:	6157 JC LICENSE	OHN QUINON MILEAGE	ES (N) OUT	TAG
UBLK	11	JAG	TIAP			CATION	A ECO DIMP A	0507	CMDD240	6227/	6007	T140
IN SVC. DATE				EXP.	PROM			PO NO.	ONKKS4	PAYMENT	INV. DA	_
21AUG10 DI R.O. OPEN		DAT	TE CUST.	NOTIFIE		15JUL15 NS: STK	:20939 D	LR:05		CASH :2 1)SOP P	15JUL1 ARTS	15
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LINE OPCOL		TI T		JUL15					LIST	r NET	mor	FAL
CLAIM AUTH C I353D* 6227 SERV	TYPE CODE: ' 'ICE (: COMP	04 LETED	****		****** NOT FOL			*****	***		
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	R STA' C: 191 D2 BA' 58	TES NKS TTER 34	CHECK VK3S0 Y - T WJ	AND VA8 EST	ADVISE		ERY				(N,	/c)
FC: 28 CLAIM AUTH (VW*JL2 6227 TEST	58 MTP-1 3 PAR TYPE CODE: 2 FED B	34 H8 B T#: :	WJ ATTER IBATT 01	Y COUN	T: 0	, REPLAC			D STAR	TED SDD	The second secon	/c) /c)
SESSION A E** ECM SC CAUSE: . 8699: FC: PA CLAIM AUTH C J038B: 6227 J038	* DFTWA 13 RE 58 ART#: TYPE CODE:	**** RE U PROG 34 COU	***** IPDATE GRAM E WJ INT:	****	*****	******* .M. USIN			*****	****	(N	/c)
NEW 2015		DRIGINA	AL.	-3		FINAL REVISED				CRIPTION	TOTA	ALS
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2	- C	DATE	TIME	PHONE	OR IN PERSON	N AUTHORIZED E	\$ ADDITIONA	AL AMOUNT	GAS, OIL,			
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LAND							\$	Contract Contract	TOTAL CH			
	To the second	EACON					DELAGED T	OTAL	DEDUCTIO	NS		

ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE IN INCREASE IN THE ORIGINAL ESTIMATE PRICE. RECEIVED A COPY OF THIS INVOICE.

SALES TAX

PLEASE PAY THIS AMOUNT CUSTOMER #: J1217045

112982





INVOICE

JAGUAR LAND ROVER SAN JOSE

4040 Stevens Creek Boulevard San Jose, CA 95129

DUPLICATE 1 PAGE 4

(408) 246-7600 FAX # (408) 249-9136

					SER	VICE ADVISOR:	: 6157 JOHN QUINONES			
COLOR	YEAR		MAKE/MODEL			VIN	LICENSE		MILEAGE IN/ OUT	
UBLK	11	JAG	UAR		SAJW	A4FC2BMB40597	6NRR349	6227/	6227/6227	
IN SVC. DATE	PROD.	DATE	WARR, EXP.	PROMIS	ED	PO NO.		PAYMENT	INV.	DATE
21AUG10 DI				WAIT 19	JUL15		0.00	CASH	15JUI	L15
R.O. OPEN	NED	DA	TE CUST. NOTIF	IED OPTIONS	STI	K:20939 DLR:0	518 AXL:			
				HERE I	PAINTE	LOOVERS 4.1	5.11 SEE	MIKE G		
15JU	JL15		15JUL1	.5						
LINE OPCOI	DE TE	CH I	YPE HOURS				LIST	NET	T	TAL
EST: 644.3	34		15JUL1	5 08:57	SA: 63	157				

EST: 752.34

15JUL15 08:57 SA: 6157

THANK YOU FOR CHOOSING JAGUAR LAND ROVER SAN JOSE FOR YOUR SERVICE NEEDS.IF FOR ANY REASON YOU DID NOT FIND YOUR SERVICE EXPERIENCE "TRULY EXCEPTIONAL" PLEASE CONTACT THE SERVICE MANAGER, CHUCK DAWSON AT (408)246-7600



ORIGINA	41		FINAL REVISED		DESCRIPTION	TOTALS	
ESTIMA			STIMATE \$		LABOR AMOUNT	0.00	
DATE	TIME	PHONE # OR IN PERSON		ADDITIONAL AMOUNT	PARTS AMOUNT	0.00	
luccor.				\$	GAS, OIL, LUBE	0.00	
REASON				REVISED TOTAL	SUBLET AMOUNT	0.00	
DATE	TIME	PHONE # OR IN PERSON	NE # OR IN PERSON AUTHORIZED BY		MISC. CHARGES	0.00	
DATE	THATE	PHONE # ON IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT	TOTAL CHARGES	0.00	
REASON				REVISED TOTAL	DEDUCTIONS	0.00	
				\$	SALES TAX	0.00	
ACKNOW AN INCREA	LEDGE NOTI	CE AND ORAL APPROVAL OF RIGINAL ESTIMATE PRICE.	I ACKNOWLEDGE RECEI RECEIVED A COPY OF T	PT OF VEHICLE AND I HAVE HIS INVOICE.	PLEASE PAY THIS AMOUNT	0.00	

Range Rover/Land Rover Multi-Point Inspection Report
The Range Rover/Land Rover Multi-Point Inspection is a series of thorough vehicle "health checks" and visual examinations performed by our factory-trained
technicians. The focus of this complimentary service is to ensure that your Range Rover/Land Rover vehicle continues to perform at an optimum level, as well
as to help minimize your chances of being inconvenienced while on the road.

In the event that additional service is recommended on a listed item, your Service Advisor will be happy to speak with you about service options.



Customer	Name	Year/Model	Engine Size	
RO/Tag	Mileage	VIN		Date
	hecked and Okay at this Time	Future Attention*	Beautre a literae	shate Attention
	Check Fluid Levels and Fill		Check Battery Condit	AND DESCRIPTION OF THE PARTY OF
OK FILE		Good	440	
	Engine Oil Brake Reservoir	comments:	Necharge	Bad
-	Windshield Washer Headlamp Washer	• 0.000 0.000 0.00000000000000000000000		
	Pawer Steering Coolant Recovery Reservoir		Check Brakes	
	Transmission (if equipped w/ dipstick)	Mea	sure Front / Rear Brake	e Linings
Service.	Check Following Systems / Components	- V -		1
	Operation of horn, interior lights, exterior lamps, turn signals, hazard and brake lamps	HF Q *	1	BP (III)
	Visually inspect headlamp alignment		-	
	Windshield washer spray, wiper operation and wiper blades	11		11/
	Windshield cracks and/or chips			
1	Heating, ventilation and air conditioning check		11 10 1	
	Engine air cleaner filter			
100	Oil and/or fluid leaks	LF @ 0	0	LR A
	Constant velocity (CV) drive axle boots (if equipped)		Uver Smithar (a) (12)	
	Exhaust system (leaks, damage, loose parts)	State of the state		
	Steering and steering linkages		to 8mm or 5/32" to 10	/32
0	Shocks/struts, air suspension and other suspension components for leaks and/or damage	and the seale was	Less than 4mm or 5/3 surements Not Taken This Se	DESCRIPTION OF THE PERSON NAMED IN COLUMN
10 (Brake system (including lines, hoses and parking brake)	Comments:	madaleter et estado de la colonida d	Marie British
0	Engine cooling system, hoses and clamps			
	Radiator, heater and air conditioning hoses for leaks / damage			
	Accessory drive belt(s)			
	Clutch operation (if equipped)			
	Floor mats			
	Navigation map update required		Check Tires	
	State inspection due (if applicable)//	7/32" or Greater	TREAD DEPTH	7/32" or Greater
	Your last completed maintenance;/	4/32" to 6/32" 3/32" or Less	680	4/32" to 6/32" 3/32" or Less
•	Your next factory scheduled maintenance is due at Mileage Month Year	7/32" or Greater 4/32" to 6/32"	1	7/32" or Greater 4/32" to 6/32"
mments		● 3/32" or Less		3/32" or Less
minerica		LR		F
		9 9 E		RF O O
		N O O LB	Wear Pattern / Damage	ee 💮
			Tira Wear Indicates	
NAME OF TAXABLE PARTY.		Alignment Check	Recommended Wheel Bi	slance Recommended
In the desired	A THE RESIDENCE OF THE PERSON	Comments:		
rvice Ad	visor:			
chnician:	5035	THE REAL PROPERTY AND ADDRESS OF THE PERSON NAMED AND ADDRESS		
stamer	Signature:	Tire Pressure Set to		75
34 05/14			dations PSI 3 >-ront will be required prior to the next so	





INVOICE

JAGUAR LAND ROVER SAN JOSE

4040 Stevens Creek Boulevard San Jose, CA 95129

(408) 246-7600 FAX # (408) 249-91

					P	PAGE 1	F	AX # (408)		
					SERVIC	E ADVISOR:	6157 ДО	HN OUTN	ONES	
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ALL PARTS ENDING IN "WP" ARE NOT SOURCED FROM
JAGUAR LAND ROVER, SEE PARTS MANAGER FOR WARRANTY.
NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.

RECEIVED A COPY OF THIS INVOICE.

BAR # ARD 278146

PLEASE PAY THIS AMOUNT

SALES TAX

YEAR

11

MAKE/MODEL

JAGUAR

COLOR

117755





INVOICE

JAGUAR LAND ROVER SAN JOSE

4040 Stevens Creek Boulevard San Jose, CA 95129

(408) 246-7600 PAGE 2 FAX # (408) 249-9136

SERVICE ADVISOR: 6157 JOHN QUINONES LICENSE MILEAGE IN/ OUT TAG SAJWA4FC2BMB40597 6NRR349 7328/7329 T978

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4040 Stevens Creek Boulevard San Jose, CA 95129

(408) 246-7600 FAX # (408) 249-9136

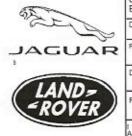
PAGE 3

COLOR	YEAR		MAKE/MODEL			VIN	LICENSE	MILEAGE	IN/ OUT	TAG
BLK	11	JAG			SAJWA	4FC2BMB40597	6NRR349	7328/	7329	T978
IN SVC. DATE	PROD.	DATE	WARR, EXP.	PROMIS	ED	PO NO.		PAYMENT	INV. DA	ATE
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EST: 820.89

08JAN16 08:32 SA: 6157

THANK YOU FOR CHOOSING JAGUAR LAND ROVER
SAN JOSE FOR YOUR SERVICE NEEDS.IF FOR ANY
REASON YOU DID NOT FIND YOUR SERVICE
EXPERIENCE "TRULY EXCEPTIONAL" PLEASE CONTACT
THE SERVICE MANAGER, CHUCK DAWSON
AT (408)246-7600



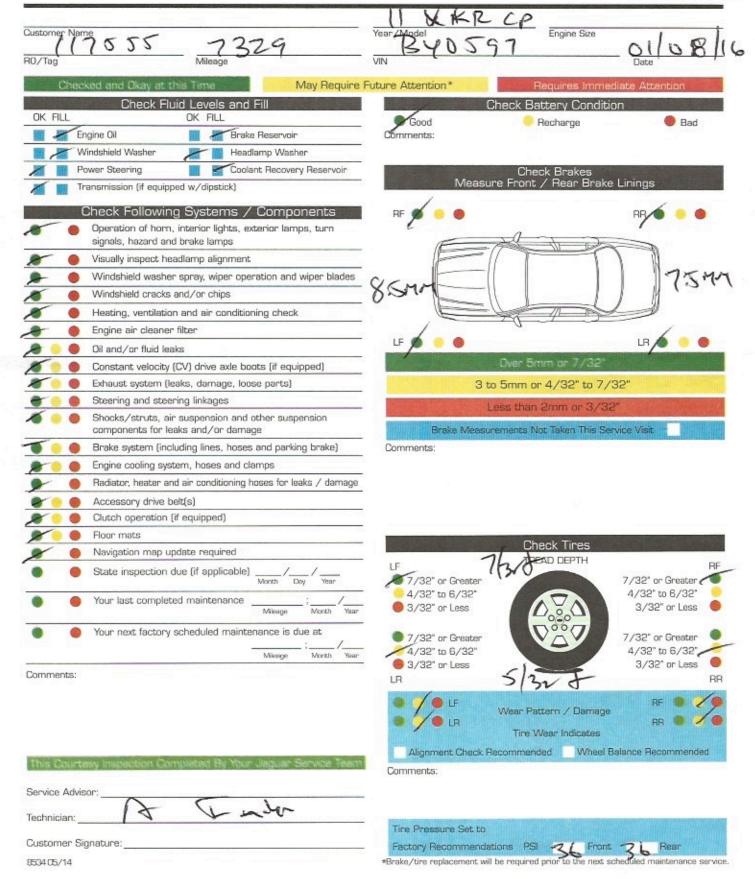
ORIGINA ESTIMA		RE	NAL VISED TIMATE \$		DESCRIPTION LABOR AMOUNT	TOTALS 563.90
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT	PARTS AMOUNT	473.72
				\$	GAS, OIL, LUBE	0.00
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I ACKNOW AN INCREA	VLEDGE NOTI ASE IN THE O	CE AND ORAL APPROVAL OF I RIGINAL ESTIMATE PRICE.	ACKNOWLEDGE RECEI ECEIVED A COPY OF T	PT OF VEHICLE AND I HAVE HIS INVOICE.	PLEASE PAY THIS AMOUNT	1079.07

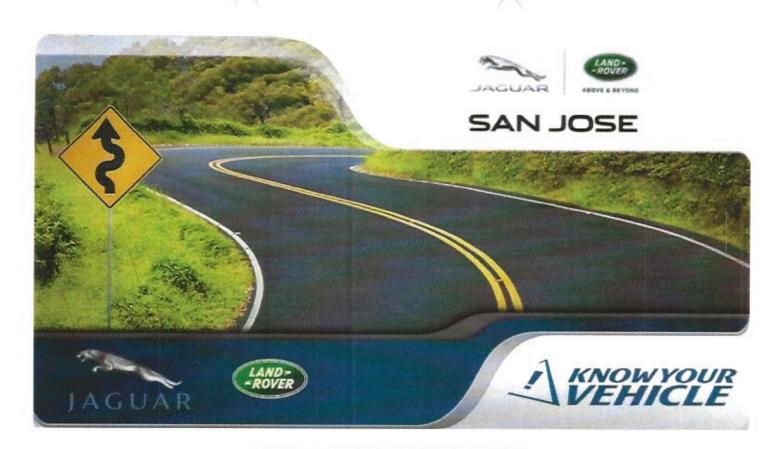
Jaguar Multi-Point Inspection Report

The Jaguar Multi-Point Inspection is a series of thorough vehicle "health checks" and visual examinations performed by our factory-trained technicians. The focus of this complimentary service is to ensure that your Jaguar vehicle continues to perform at an optimum level, as well as to help minimize your chances of being inconvenienced while on the road.

In the event that additional service is recommended on a listed item, your Service Advisor will be happy to speak with you about service options.







OUR VALUED CUSTOMER

Jose Pepe Cortez Service Consultant K. Su Certified Technician

YOUR VEHICLE

Year	Make	Model	Engine Type
2011	Jaguar	XKR	5.0L V8 DOHC (MFI)
Odometer	VIN#	License #	Date
8,997	SAJWA4FC2BMB	40597 6NRR349	1/17/2017

Vehicle Care Commitment

It's about "Peace of Mind..."

Thank you for choosing our service department to handle your vehicle's service needs. In order to provide the quality service you deserve, we have invested in the latest diagnostic equipment and information systems. These help us fully understand your vehicle's service and maintenance requirements so that we can service your vehicle in the most comprehensive and economical way possible.



We are pleased to present to you a "Know Your Vehicle" report today. It's important to us that you leave our dealership with peace of mind, so we take the extra time necessary to analyze your vehicle's health to make sure it is operating at it's optimum levels. This bumper-to-bumper inspection report will help you better understand your vehicle's performance and health. Staying on top of your vehicle's health is vitally important to ensuring your safety on the road.



Thank you for this opportunity to assist you. We appreciate your business. Please feel free to contact your service advisor if you have any questions or concerns. We will do everything we can to put your mind at ease and keep you and your family safe on the road.



How we give you "Peace of Mind..."

To help you understand what your vehicle needs to stay in top operating condition, we:

- Perform a world class visual inspection on your vehicle every visit
- Review your vehicle's maintenance schedules and search our extensive database to uncover anything we believe you should know about your vehicle based on its odometer reading and time on the road
- Make recommendations and complete a Treatment Plan for your vehicle
- Offer a complete easy to read and understand report that enables you to make an educated decision for your vehicle's service needs. Items on the report will be classified as follows:

Pass - Items are new or "like new" and do not require service at this time

Cantion - Items that are dirty or showing signs of wear and would benefit from being serviced soon

Fail - Items that have either worn below minimum specifications or are no longer doing what it was designed to do and need to be repaired immediately

DISCLAIMER: Addressing any identified issues listed by the report, should improve the safety and performance of your vehicle. However, please remember that the inspection is limited to a visual inspection of the items listed on the report without disassembling or test driving your vehicle. Therefore, it is not possible for the technician to see or identify all potential defects, especially those that are internal to the engine, transmission, driveline, electrical system or other components. The cleanliness of the vehicle both inside and out at the time of the actual inspection may reduce the accuracy of the inspection. Your vehicle may have conditions that are not evident at the time of the inspection or otherwise not presented or noticed during the inspection process. Therefore, the inspection and condition report does not provide any guarantee or warranty that the vehicle will not break down in the future, or have conditions that were undetected during the inspection or were omitted from the report.

Passed Task	Observation	Recommendation	Done
Check and adjust RF Tire Pressure	Set tire pressures to 36 psi - Check tire pressures monthly		
Check and adjust RR Tire Pressure	Set tire pressures to 36 psi - Check tire pressures monthly	and or a war of the control of the c	

Inspect exhaust system for leaks, damage, and loose parts joints/boots Inspect transmission mounts Inspect fuel tank, lines, and connections Inspect air filter Fill windshield washer fluid Check power steering fluid level and condition Check engine coolant level and condition Check engine coolant level and condition Inspect brake light operation Inspect reverse light operation Inspect taillight, turn signal, and side marker assemblies for cracks and damage Check horn operation Inspect heat and air conditioning operation Measure rear brake pads Measure front brake pads Inspect battery terminals and cables Inspect daily best Inspect brake system components Inspect brake system components Inspect battery terminals and cables Inspect daily terminals and cables Inspect daily terminals and cables Inspect brake system components Inspect daily terminals and cables Inspect daily terminals and cables Inspect daily terminals and cables											
		Inspect engine mounts									
Inspect transmission mounts	Inspect fuel tank, lines, and connections	✓ Inspect air filter									
Fill windshield washer fluid		Check engine oil level and condition									
	Check brake fluid level and condition	Inspect hazard light operation									
Inspect brake light operation	Inspect reverse light operation										
marker assemblies for cracks and		Inspect wiper and washer operation									
Check horn operation		Inspect dash and interior lights									
Measure rear brake pads	Measure front brake pads	Inspect brake system components									
	Perform battery performance test	Inspect battery terminals and cables									
/ Inspect drive belts	Inspect all hoses and clamps	Inspect steering components									
Inspect front suspension components	Inspect rear suspension components	✓ Inspect engine for oil leaks									
Inspect transmission for leaks	Inspect brake system for leaks	Inspect fog/driving lights (if equipped)									
Inspect steering system for leaks	Inspect sway bar components	✓ Left front tire tread depth									
Right front tire tread depth	Inspect wheels for damage	Check power window operation									
Check power locking system operation	Check hood strut(s)	✓ Inspect LED daytime running lights (If equipped)									
Inspect lower engine cover	Inspect windshield for cracks, chips and pitting	Inspect rear differential fluid level, condition and check for leaks									
Inspect wiper blades	Check engine performance	Tire recommendations based on overall tire wear and condition									
Time and Mileage based recommendations	Inspect cabin air (HEPA/micro) filter (in applicable vehicles)	Check and adjust LF Tire Pressure									
Check and adjust LR Tire Pressure	Check and adjust RF Tire Pressure	Check and adjust RR Tire Pressure									





INVOICE

PAGE 1

JAGUAR LAND ROVER SAN JOSE

4040 Stevens Creek Boulevard San Jose, CA 95129

(408) 246-7600 FAX # (408) 249-9136

COLOR	YEAR	*******	3.5.0 V.C./8.4	Ope		SER		ADVISOR:				
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	A	N INCREAS	E IN THE ORK	AND ORAL AS	TE PRICE.	RECEIVED A COPY	OF THIS IN	VEHICLE AND I HAV		Contract of the contract of th		
ALL DARTS END	ING IN "	M/D" AD	E NOT CO	HIDOED C	2084	X			THIS AMO	ONI		

ALL PARTS ENDING IN "WP" ARE NOT SOURCED FROM
JAGUAR LAND ROVER. SEE PARTS MANAGER FOR WARRANTY.
NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

BAR # ARD 278146





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JAGUAR LAND ROVER SAN JOSE

4040 Stevens Creek Boulevard San Jose, CA 95129

(408) 246-7600

PAGE 2

						PAGE 2	F.	AX # (408) 24	9-9136	
					SER	VICE ADVISOR:	2403 JO	SE CORTEZ		
COLOR	YEAR		MAKE/MODEL			VIN	LICENSE		IN/ OUT	TAG
UBLK	11		UAR		SAJWA	4FC2BMB40597	6NRR349	8997/	8998	T451
IN SVC. DATE	PROD.	DATE	WARR, EXP.	PROMIS		PO NO.		PAYMENT	INV. D	
21AUG10 DI				WAIT 13	JAN17		0.00	CASH	17JAN:	17
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8997 PERF	PORM	POWE	R STEERIN	G FLUID I	EXCHANG	E SERVICE.				
						********	******	***		
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	YEAR					100 (21211)				
	60	59	CJ					169.60	169	.60
1 8997 PERI			AKE FLUID		SERVICE	: :	46.50	46.50	46	.50
J.J. LDICE			*****		and an early the participated by	******	*****	***		
G** Water	Pump	- R	eplace							

G Water Pump - Replace CS20 Water Pump - Replace

6059 CR

544.95 544.95 1 C2Z31587 PUMP-WATER 249.66 249.66 249.66

8998 REPLACE WATER PUMP ASSY WITH SEALS AS PER CUSTOMER AUTHORIZATION. FILL UP COOLANT AND RECHECK, SYSTEM OP NORMALLY AT THIS

TIME. ****************

EST: 816.46

17JAN17 10:23 SA: 2403

TIME TIME	CHANGE & OR IN DECOM				
	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT	PARTS AMOUNT	
ACON		1	\$	GAS, OIL, LUBE	
ASUN			REVISED TOTAL	SUBLET AMOUNT	
TE TIME	PHONE # OR IN PERSON	ON AUTHORIZED BY	ADDITIONAL AMOUNT	MISC. CHARGES	
				TOTAL CHARGES	
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JAGUAR LAND ROVER. SEE PARTS MANAGER FOR WARRANTY.
NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

BAR # ARD 278146

CUSTOMER #: J1217045

128960





INVOICE

JAGUAR LAND ROVER SAN JOSE

4040 Stevens Creek Boulevard San Jose, CA 95129

PAGE 3

(408) 246-7600 FAX # (408) 249-9136

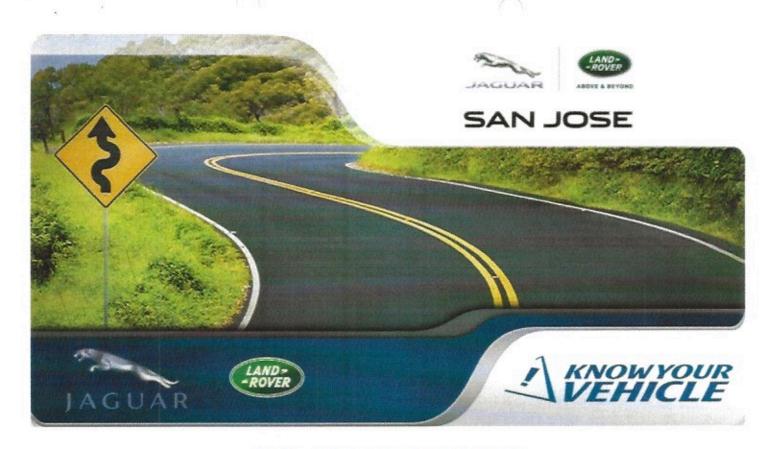
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					\$	TOTAL CHARGES	2764.78
1	REASON				REVISED TOTAL	DEDUCTIONS	0.00
	1				\$	SALES TAX	97.78
	AN INCREA	LEDGE NOTIC	CE AND ORAL APPROVAL OF I	ACKNOWLEDGE RECEIVED A COPY OF THE	PT OF VEHICLE AND I HAVE HIS INVOICE.	PLEASE PAY	
	х					THIS AMOUNT	2862.56

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BAR # ARD 278146



OUR VALUED CUSTOMER

Wyman Apple Service Consultant O. Avalos Certified Technician

YOUR VEHICLE

Year 2011	Make Jaguar	Model XKR	Engine Type 5.0L V8 DOHC (MFI)
Odometer	VIN#	License #	Date
9,318	SAJWA4FC2BMB40597	6NRR349	4/6/2017

Vehicle Care Commitment

It's about "Peace of Mind..."

Thank you for choosing our service department to handle your vehicle's service needs. In order to provide the quality service you deserve, we have invested in the latest diagnostic equipment and information systems. These help us fully understand your vehicle's service and maintenance requirements so that we can service your vehicle in the most comprehensive and economical way possible.



We are pleased to present to you a "Know Your Vehicle" report today. It's important to us that you leave our dealership with peace of mind, so we take the extra time necessary to analyze your vehicle's health to make sure it is operating at it's optimum levels. This bumper-to-bumper inspection report will help you better understand your vehicle's performance and health. Staying on top of your vehicle's health is vitally important to ensuring your safety on the road.



Thank you for this opportunity to assist you. We appreciate your business. Please feel free to contact your service advisor if you have any questions or concerns. We will do everything we can to put your mind at ease and keep you and your family safe on the road.



How we give you "Peace of Mind..."

RO#: 131371

To help you understand what your vehicle needs to stay in top operating condition, we:

- Perform a world class visual inspection on your vehicle every visit
- Review your vehicle's maintenance schedules and search our extensive database to uncover anything we believe you should know about your vehicle based on its odometer reading and time on the road
- Make recommendations and complete a Treatment Plan for your vehicle
- Offer a complete easy to read and understand report that enables you to make an educated decision for your vehicle's service needs. Items on the report will be classified as follows:
 Pass Items are new or "like new" and do not require service at this time
 Caution Items that are dirty or showing signs of wear and would benefit from being serviced soon
 Fail Items that have either worn below minimum specifications or are no longer doing what it was designed to a service of the complete of the com

Fail - Items that have either worn below minimum specifications or are no longer doing what it was designed to do and need to be repaired immediately

DISCLAIMER: Addressing any identified issues listed by the report, should improve the safety and performance of your vehicle. However, please remember that the inspection is limited to a visual inspection of the items listed on the report without disassembling or test driving your vehicle. Therefore, it is not possible for the technician to see or identify all potential defects, especially those that are internal to the engine, transmission, driveline, electrical system or other components. The cleanliness of the vehicle both inside and out at the time of the actual inspection may reduce the accuracy of the inspection. Your vehicle may have conditions that are not evident at the time of the inspection or otherwise not presented or noticed during the inspection process. Therefore, the inspection and condition report does not provide any guarantee or warranty that the vehicle will not break down in the future, or have conditions that were undetected during the inspection or were omitted from the report.



RO#: 131371

Original Customer Requests

The following is what you requested we perform or investigate regarding your vehicle:

- ✓ A. PERFORM COMPLIMENTARY MULTI POINT INSPECTION
- ✓ B. DIAGNOSE CHECK ENGINE LIGHT
- C. CLIENT STATES MIRRORS NO LONGER AUTOMATICALLY FOLD IN WHEN LOCKING THE VEHICLE
- ✓ D. CLIENT STATES ALARM PRESENT, STATES CHECK GAS CAP. PLEASE CHECK AND ADVISE
- E. ENTERPRISE RENTAL CAR PROVIDED FOR CLIENT.(4 DAY MAX) VEHICLE TO BE

 ✓ RETURNED UPON DEALERS REQUEST. PLEASE REPLACE FUEL USED. CLIENT IS

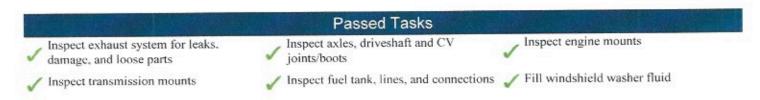
 FINANCIALLY LIABLE FOR ANY DAMAGES OR CITATIONS INCURRED DURING USE

Package Results

Jaguar Land Rover San Jose MultiPo1nt Inspection

Cautioned Task	Observation	Recommendation	Done
Left front tire tread depth	Left front tire tread measures 6/32": Inspect tire next service		
Left rear tire tread depth	Left rear tire tread measures 6/32": Inspect tire next service		
Right front tire tread depth	Right front tire tread measures 6/32": Inspect tire next service		
Right rear tire tread depth	Right rear tire tread measures 6/32": Inspect tire next service		

Passed Task	Observation	Recommendation	Done
Fill windshield washer fluid	Found washer fluid level low: Filled to proper level		
Measure rear brake pads	7 mm or greater: Inspect brakes next service		
Measure front brake pads	7 mm or greater: Inspect brakes next service		



Check power steering fluid level and condition	Check engine oil level and condition	Check engine coolant level and condition
Check brake fluid level and condition	Inspect hazard light operation	/ Inspect brake light operation
Inspect reverse light operation	Inspect taillight, turn signal, side marker and license plate lights	Inspect taillight, turn signal, and side marker assemblies for cracks and damage
Inspect headlight low and high beam operation	Inspect wiper and washer operation	Check horn operation
Inspect heat and air conditioning operation	Inspect dash and interior lights	Measure rear brake pads
Measure front brake pads	Inspect brake system components	Inspect instrument cluster warning lamps
✓ Perform battery performance test	Inspect battery terminals and cables	✓ Inspect drive belts
Inspect all hoses and clamps	✓ Inspect steering components	✓ Inspect front suspension components
Inspect rear suspension components	✓ Inspect engine for oil leaks	✓ Inspect transmission for leaks
Inspect brake system for leaks	Inspect cooling system for leaks	Inspect fog/driving lights (if equipped)
/ Inspect steering system for leaks	/ Inspect sway bar components	✓ Inspect wheels for damage
Check power window operation	Check power locking system operation	✓ Check hood strut(s)
Inspect LED daytime running lights (If equipped)	Inspect lower engine cover	Inspect windshield for cracks, chips and pitting
Inspect rear differential fluid level, condition and check for leaks	Inspect wiper blades	Check engine performance
Tire recommendations based on overall tire wear and condition	Time and Mileage based recommendations	Check and adjust LF Tire Pressure
✓ Check and adjust LR Tire Pressure	✓ Check and adjust RF Tire Pressure	✓ Check and adjust RR Tire Pressure

oQ3

RO#: 131371

Recommended Services

Our technicians recommend the following services for your vehicle.

Original Customer Requests	Status	Cost	Deferred	Approved
A. PERFORM COMPLIMENTARY MULTI POINT INSPECTION		\$0.00		X
B. DIAGNOSE CHECK ENGINE LIGHT		\$225.95		X
C. CLIENT STATES MIRRORS NO LONGER AUTOMATICALLY FOLD IN WHEN LOCKING THE VEHICLE		\$99.95		Х
D. CLIENT STATES ALARM PRESENT, STATES CHECK GAS CAP. PLEASE CHECK AND ADVISE		\$0.00		Х

Original Customer Requests	Status	Cost	Deferred	Approved
E. ENTERPRISE RENTAL CAR PROVIDED FOR CLIENT.(4 DAY MAX) VEHICLE TO BE RETURNED UPON DEALERS REQUEST. PLEASE REPLACE FUEL USED. CLIENT IS FINANCIALLY LIABLE FOR ANY DAMAGES OR CITATIONS INCURRED DURING USE		\$0.00		х
Subtotal		\$325.90		\$325.90
Totals, Taxes and Fees		Cost	Deferred	Approved
Estimate Subtotal		\$325.90	\$0.00	\$325.90
Tax		\$0.00		\$0.00
Estimate Total		\$325.90		\$325.90



LIST



INVOICE

JAGUAR LAND ROVER SAN JOSE

4040 Stevens Creek Boulevard San Jose, CA 95129

NET

TOTAL

99.95

(408) 246-7600 FAX # (408) 249-9136

PAGE 1

SERVICE ADVISOR: 3545 WYMAN APPLE COLOR YEAR MAKE/MODEL LICENSE VIN MILEAGE IN/ OUT TAG UBLK 11 JAGUAR SAJWA4FC2BMB40597 6NRR349 9318/9388 T395 IN SVC. DATE PROD. DATE WARR, EXP. PROMISED PO NO PAYMENT INV. DATE 21AUG10 DD 17:00 03APR17 0.00 CASH 06APR17 R.O. OPENED DATE CUST. NOTIFIED OPTIONS: STK:20939 DLR:0518 AXL:2 1)SOP PARTS

HERE PAINTED LOOVERS 4.15.11 SEE MIKE G... 03APR17 06APR17 LINE OPCODE TECH TYPE HOURS

A PERFORM COMPLIMENTARY MULTI POINT INSPECTION FMPI PERFORM COMPLIMENTARY MULTI POINT INSPECTION

6271 ISR 9318 PERFORM SAFETY INSPECTION AS PER CHECK LIST.

B DIAGNOSE CHECK ENGINE LIGHT

DCEL DIAGNOSE CHECK ENGINE LIGHT

CJ 6271

225.95 225.95 9388 PERFORM INSPECTION DID FOUND CHECK ENGINE LIGHT ON DASH.

CHECKED FOR FUALT CODES FOUND CODE P0442-00 FOR SMALL EVAP LEAK DETECTED. PERFORM EVAP LEAK TEST FOUND SYSTEM FAILED TEST PERFORM INSPECTION ON GAS CAP FOUND GAS CAP LOOSE. RESCUER AND RE RAN TEST. FOUND SYSTEM PASSED TEST, CLEARED FAULT CODE LIGHT OFF AT THIS TIME. DROVE TEST CAR TO DUPLICATE REPAIR FOUND LIGHT NOT COMING BACK ON.

CLIENT STATES MIRRORS NO LONGER AUTOMATICALLY FOLD IN WHEN LOCKING THE VEHICLE

MISC CALIBRATION

6271 CJ 99.95 9318 PERFORM INSPECTION DID FIND MIRRORS NOT FOLDING WHEN LOCKING

AND OR UNLOCKING CAR. PERFORM CALIBRATION AND RECHECK. BOTH MIRRORS WORKING OK AT THIS TIME.

D CLIENT STATES ALARM PRESENT, STATES CHECK GAS CAP. PLEASE CHECK AND ADVISE

MISC REPAIRED ON LINE B

6271 CJ

0.00

9318 SEE LINE B.

E ENTERPRISE RENTAL CAR PROVIDED FOR CLIENT. (4 DAY MAX) VEHICLE TO BE RETURNED UPON DEALERS REQUEST. PLEASE REPLACE FUEL USED. CLIENT IS FINANCIALLY LIABLE FOR ANY DAMAGES OR CITATIONS INCURRED DURING USE

CAUSE: RENTAL FROM ENTERPRISE



FINAL TOTALS DESCRIPTION ORIGINAL REVISED ESTIMATE \$ LABOR AMOUNT ESTIMATE \$ DATE TIME AUTHORIZED BY PARTS AMOUNT PHONE # OR IN PERSON ADDITIONAL AMOUNT GAS, OIL, LUBE REASON REVISED TOTAL SUBLET AMOUNT MISC. CHARGES DATE TIME PHONE # OR IN PERSON AUTHORIZED BY ADDITIONAL AMOUNT TOTAL CHARGES REASON DEDUCTIONS REVISED TOTAL SALES TAX ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE AN INCREASE IN THE ORIGINAL ESTIMATE PRICE. RECEIVED A COPY OF THIS INVOICE. PLEASE PAY THIS AMOUNT

ALL PARTS ENDING IN "WP" ARE NOT SOURCED FROM JAGUAR LAND ROVER. SEE PARTS MANAGER FOR WARRANTY.
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BAR # ARD 278146





INVOICE

JAGUAR LAND ROVER SAN JOSE

4040 Stevens Creek Boulevard San Jose, CA 95129

(408) 246-7600 FAX # (408) 249-9136

PAGE 2

					SER	VICE ADVISOR:	3545 WY	MAN APPLE		
COLOR	YEAR		MAKE/MODEL			VIN	LICENSE	MILEAG	E IN/ OUT	TAG
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EST: 199.90

03APR17 08:20 SA: 3545

THANK YOU FOR YOUR PATRONAGE, YOUR BUSINESS IS VERY MUCH APPRECIATED!

WE HOPE WE HAVE EARNED YOUR FUTURE BUSINESS AND RECOMENDATIONS TO FAMILY AND FRIENDS! COMMENTS WELCOMED AT JSEADLER@LANDROVERSJ.COM JOHN SEADLER, PARTS & SERVICE DIRECTOR.



ORIGINA		1.0	FINAL		DESCRIPTION	TOTALS
ESTIMA	IMATE \$ ESTIMATE \$			LABOR AMOUNT	325.90	
DATE	TIME	PHONE # OR IN PERSON	N AUTHORIZED BY	ADDITIONAL AMOUNT	PARTS AMOUNT	0.00
				\$	GAS, OIL, LUBE	0.00
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