

SAN JOSE BRITISH MOTORS

4040 STEVENS CREEK BOULEVARD

SAN JOSE, CA 95129

(408) 246-7600

FAX # (408) 249-9136

WWW.SANJOSEBRITISHMOTORS.COM



NOTICE: ALL CLAIMS AND RETURNED GOODS MUST BE ACCOMPANIED BY THIS INVOICE. NO REFUNDS AFTER 10 DAYS. A 20% HANDLING CHARGE WILL BE MADE ON ALL RETURNED GOODS, UNLESS RETURNED DUE TO BEING DEFECTIVE OR ERROR ON OUR PART. NO REFUNDS WITHOUT THIS INVOICE. NO RETURNS ON ELECTRICAL OR SPECIAL ORDERED PARTS.

DATE ENTERED 24 AUG 10	YOUR ORDER NO.	DATE SHIPPED 24 AUG 10	INVOICE DATE 24 AUG 10	INVOICE NUMBER 58173
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S
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ACCOUNT NO. 9323

CUSTOMER DISCOUNT

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PAGE 1 OF 1

SHIP VIA	SLSM. 30	B/L NO.	TERMS CASH WHSL TAX	F.O.B. POINT SAN JOSE, CA
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QTY	CLARITY	SHIP	B.O.	PART NO.	DESCRIPTION	LIST	NET	AMOUNT
1	1	0		C2S4480 C2P21323	COVER-CAR REPLACING	575.00	500.00	500.00
						PART-NO. FOR ABOVE PART-		



*****PARTS DEPARTMENT HOURS ARE*****
 * 8:00 AM - 5:30 PM MONDAY - FRIDAY *
 DIRECT PHONE NUMBERS TO PARTS ARE
 (408) 246-7784 & (408) 246-7785

PARTS	500.00
SUBLET	
FREIGHT	0.00
SALES TAX	46.25
TOTAL	\$546.25

CUSTOMER'S SIGNATURE
X

THIS PART(S) IS SOLD AS IS. THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER(S). THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS, OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. IN ADDITION, EXPRESSLY EXCLUDED IS ANY DEALER LIABILITY FOR DEFECTS PERTAINING TO SAFETY OR PERFORMANCE BY WAY OF "STRICT LIABILITY", NEGLIGENCE OR OTHERWISE.



Five Point Tires Imports, Inc.

2115 El Camino Real
 Redwood City, CA 94063
 (650) 365-0280, Fax: (650) 365-0323
 B.A.R. Reg No. AJ229723

Customer Copy
Invoice #205345

Saturday, November 20, 2010
 10:37:14 AM

Ordered on
 Tuesday, November 09, 2010

Workorder # 143517



MAKE & MODEL		FLEET NO.	PHONE	REP	CSH	PO #	TERMS	
2011 JAGUAR XK PORTFOLIO				Manuel Gonz	MG		Cash	
LICENSE NO.	MILES IN/OUT	VIN	TORQUE	ENGINE SIZE	TRANSMISSION	COLOR	PRD DATE	
6NRR349	348							
CATALOG	DESCRIPTION	QTY	PARTS	LABOR	DISC	FET	TOTAL	Code
XXT	DUNLOP 285/30R20	1	454.00				\$454.00	MG
XXL	FREIGHT	1		19.06			\$19.06	
PPMB	MOUNT BALANCE PACKAGE							
ZZTB	TIRE BALANCE / STANDARD	1		15.50			\$15.50	AG
DFCA	CALIF. RECYCLING FEE	1	1.75				\$1.75	
DF	** DISPOSAL FEE **	1	2.75				\$2.75	
TIRE PARTS	WHEEL WEIGHTS	1	1.00				\$1.00	MG
	LEFT REAR							
ZZALFR	FOUR WHEEL ALIGNMENT (FRONT & REAR)	1		112.00			\$112.00	MG

**THANK YOU FOR YOUR BUSINESS.
 HAVE A NICE DAY!**

PAID BY	Parts	\$455.00	Taxable	\$455.00
VISA \$648.15	Labor	\$146.56	Non-Taxable	\$151.06
	Freight	\$0.00	9.25% Sales Tax	\$42.09
	Other	\$4.50		
	FET	\$0.00		
	Supplies	\$0.00		
	TOTAL			\$648.15

All parts and labor is warranted for 4months or 4,000 miles, whichever comes first. If vehicle is dismantled for inspection and you chose not to have it repaired at our location, your vehicle will be reassembled within three workings days of your decision. However, vehicle may not operate properly due to defective parts. We are not responsible for parts that break upon disassembly.

Print Name _____ Signature _____ Date _____

**FIVE POINTS TIRE IMPORTS
2115 EL CAMINO REAL
REDWOOD CITY CA 94063
650-365-0280
WWW.FIVEPOINTTIRE.COM**

Work Order: R001564
VIN: SAJWA4FC2BMB40597
License: 6NRR349
Year: 10
Technician: MANNY
Mileage: 1
Date: 11/20/10 9:46 AM

Jaguar : XK8/XKR : 2010 : except Dynamics Pack Option, XKR-S : Supercharged

Front : Left

Actual	Before	Specified Range
-0.9°	-0.9°	-1.0° 0.5°
6.9°	6.9°	6.0° 7.5°
0.08°	-0.03°	-0.02° 0.18°
7.0°	6.9°	
6.1°	6.1°	

Front : Right

Actual	Before	Specified Range
-0.8°	-0.8°	-1.5° 0.0°
7.2°	7.2°	6.0° 7.5°
0.10°	0.12°	-0.02° 0.18°
8.2°	8.2°	
7.4°	7.4°	

Camber
Caster
Toe
SAI
Included Angle
Turning Angle Diff.

Front

Cross Camber
Cross Caster
Cross SAI
Total Toe
Cross Turn Diff.

Actual	Before	Specified Range
-0.1°	0.0°	-0.3° 1.3°
-0.3°	-0.3°	-0.8° 0.8°
-1.2°	-1.3°	
0.18°	0.09°	-0.03° 0.37°

Rear : Left

Actual	Before	Specified Range
-1.3°	-1.3°	-1.5° 0.0°
0.21°	-0.04°	-0.01° 0.26°

Rear : Right

Actual	Before	Specified Range
-1.2°	-1.2°	-1.5° 0.0°
0.10°	0.11°	-0.01° 0.26°

Camber
Toe

Rear

Cross Camber
Total Toe
Thrust Angle

Actual	Before	Specified Range
0.0°	0.0°	
0.31°	0.07°	0.05° 0.45°
0.06°	-0.08°	-0.13° 0.13°

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DATE ENTERED 04 JAN 11	YOUR ORDER NO.	DATE SHIPPED 04 JAN 11	INVOICE DATE 04 JAN 11	INVOICE NUMBER 60084
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S
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CASH

ACCOUNT NO. 9999

S
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CASH

PAGE 1 OF 1

SHIP VIA	SLSM. 30	B/L NO.	TERMS CASH	F.O.B. POINT SAN JOSE, CA
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QTY	SHIP	B.C.	PART NO.	DESCRIPTION	LIST	NET	AMOUNT
2	2	0	XR838398	SURROUND-N	36.05	36.05	72.10
1	1	0	IJ9032	UMBRELLA	32.00	32.00	32.00

JAN 04 2011
V/SOZ

*****PARTS DEPARTMENT HOURS ARE*****
 * 8:00 AM - 5:30 PM MONDAY - FRIDAY *
 DIRECT PHONE NUMBERS TO PARTS ARE
 *** (408) 246-7784 & (408) 246-7785 ***

PARTS	104.10
SUBLET	
FREIGHT	0.00
SALES TAX	9.63
TOTAL	\$113.73

CUSTOMER'S SIGNATURE

X

THIS PART(S) IS SOLD AS IS. THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER(S). THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS, OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. IN ADDITION, EXPRESSLY EXCLUDED IS ANY DEALER LIABILITY FOR DEFECTS PERTAINING TO SAFETY OR PERFORMANCE BY WAY OF "STRICT LIABILITY", NEGLIGENCE OR OTHERWISE.

CUSTOMER COPY

CUSTOMER #: 1217045

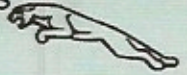
77603

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INVOICE

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WWW.SANJOSEBRITISHMOTORS.COM

BAR # ARD002400 EPA# CAD049233430

PAGE 1

SERVICE ADVISOR: 4907 DAVID MC CONAUGHEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
UBLK	11	JAGUAR XKR CP	SAJWA4FC2BMB40597	6NRR349	1119/1120	T414
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
21AUG10 DD			12:00 15SEP11		0.00 CASH	16SEP11
R.O. OPENED	DATE CUST. NOTIFIED	OPTIONS: STK:20939 DLR:0518 AXL:2 1)SOP PARTS HERE PAINTED LOOVERS 4.15.11 SEE MIKE G...				
15SEP11	15SEP11					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A 2011XKR15000MILEMAINTENANCE

CAUSE: SERVICE

102078 15,000 MILE (24,000 KM) ROUTINE SERVICE

52 WFM

(N/C)

1 C2D3670 FILTER-OIL

(N/C)

1 C2P2410 FILTER-AIR

(N/C)

7 5W20 5W-20 SYNTHETIC

(N/C)

H1A WARRANTY JAGUAR HAZMAT

99 WJH

(N/C)

FC: PART#: COUNT:

CLAIM TYPE: 04

AUTH CODE:

I350D

1120 SERVICE TECH #52 15K SERVICE FRT AND REAR BRAKE PADS 9MM;

TIRES 8/32 ALL 4

B THIS VEHICLE REPERSENTS ALTERNATE TRANSPORTATION.THE VEHICLE MUST BE RETURNED AS SOON AS WORK IS COMPLETE TO AVOID ADDITIONAL CHARGES. SAN JOSE BRITISH MOTORS MANAGEMENT. PLEASE SIGN-

CAUSE: LOANER

JSLP1 THIS VEHICLE REPERSENTS ALTERNATE

TRANSPORTATION.THE VEHICLE MUST BE RETURNED

AS SOON AS WORK IS COMPLETE TO AVOID

ADDITIONAL CHARGES. SAN JOSE BRITISH MOTORS

MANAGEMENT. PLEASE

SIGN-

99 WJR

(N/C)

FC: 82 PART#: COUNT:

CLAIM TYPE: 01

AUTH CODE:

ZZLV*

SUBL LOANER

PO#97362

ORIGINAL ESTIMATE \$	FINAL REVISED ESTIMATE \$	DESCRIPTION	TOTALS
		LABOR AMOUNT	
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY
REASON			
ADDITIONAL AMOUNT \$			
REVISED TOTAL \$			
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY
REASON			
ADDITIONAL AMOUNT \$			
REVISED TOTAL \$			
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.			
I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.			
PLEASE PAY THIS AMOUNT			

Notice to Consumer: Please read important information on back.

CUSTOMER COPY

CUSTOMER #: 1217045

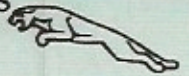
77603

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INVOICE

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BAR # ARD002400 EPA# CAD049233430

PAGE 2

SERVICE ADVISOR: 4907 DAVID MC CONAUGHEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
UBLK	11	JAGUAR XKR CP	SAJWA4FC2BMB40597	6NRR349	1119/1120	T414
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
21AUG10 DD			12:00 15SEP11		0.00 CASH	16SEP11
R.O. OPENED	DATE CUST. NOTIFIED	OPTIONS: STK:20939 DLR:0518 AXL:2 1)SOP PARTS HERE PAINTED LOOVERS 4.15.11 SEE MIKE G...				
15SEP11	15SEP11					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
				WJR			(N/C)
				FC: A99			

C**	LT REAR RIM REPAIR (HIT)						
	9999 SUBLET TO REFURBISH WHEEL						
	99 CJ					0.00	0.00
SUBL	SUBLET TO REFURBISH WHEEL						
	PO#97370						
	CJ					150.00	150.00

EST: 150.00 15SEP11 08:45 SA: 4907

BAR #AA 002400
EPA #CAD 049233430

JAGUAR

ORIGINAL ESTIMATE \$	FINAL REVISED ESTIMATE \$	DESCRIPTION	TOTALS
		LABOR AMOUNT	0.00
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY
REASON			ADDITIONAL AMOUNT \$
REASON			REVISED TOTAL \$
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY
REASON			ADDITIONAL AMOUNT \$
REASON			REVISED TOTAL \$
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.		I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.	
X		X	
PLEASE PAY THIS AMOUNT			150.00

Notice to Consumer: Please read important information on back.

CUSTOMER COPY



MAINTENANCE CHECK SHEET

2010MY - Onwards XK

DEALER CODE / NAME	0518	VIN	B	4	D	5	9	7		
⊙ TIME (Years)	1	2	3	4	5	6	7	8	9	10
⊙ MILES (Thousands)	15	30	45	60	75	90	105	120	135	150
⊙ KM (Thousands)	24	48	72	96	120	144	168	192	216	240

⊙ 'Nominal' distance values for normal driving. See Passport to Service for additional information.

1. VEHICLE INTERIOR

Check operation of electronic parking brake	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Check operation of all lights, warning indicators, and horn	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Check operation of windshield wiper / washer systems	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Replace climate controlled seat cushion motor filters (if fitted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. VEHICLE EXTERIOR

Inspect windshield wiper blades and rubber inserts	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Check tire pressure, condition and tread depth - record on page 2	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. LUGGAGE COMPARTMENT

Check spare tire pressure, condition, and tread depth - record on page 2	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Check and top-up battery electrolyte level	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. ENGINE COMPARTMENT

Check and top-up brake, PAS and windshield washer fluid	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Check coolant level and freeze protection level	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Inspect accessory drive and (if equipped) supercharger belt	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Replace engine oil and oil filter	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Replace pollen filter	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Replace air cleaner elements	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Replace brake fluid	Every 2 years regardless of mileage									
Replace engine coolant	10 years or 150,000 mi / 240,000 km									
Replace spark plugs	Every 105,000 mi / 168,000 km									
Replace supercharger drive belt (if equipped)	Every 105,000 mi / 168,000 km									
Replace accessory drive belt	@ 150,000 mi / 240,000 km									

5. UNDER VEHICLE

Inspect for brake pad wear, caliper leaks and disc condition	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Check tire pressures, condition and tread depth	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Inspect for under vehicle and underhood fluid leaks	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Inspect brake lines and hoses, fuel lines, PAS hoses and unions for correct routing and damage	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Replace fuel filter	10 years or 150,000 mi / 240,000 km									

6. REMEDIAL WORK / SERVICE CAMPAIGN NEEDED

If fault lamps illuminated, use IDS for further diagnosis / repair	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Check VIN in DDW for any open Service Campaigns	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



MAINTENANCE CHECK SHEET

2010MY - Onwards XK

⊙ TIME (Years)	1	2	3	4	5	6	7	8	9	10
⊙ MILES (Thousands)	15	30	45	60	75	90	105	120	135	150
⊙ KM (Thousands)	24	48	72	96	120	144	168	192	216	240
7. ROAD TEST										
Perform comprehensive road test and verify the following:	■	■	■	■	■	■	■	■	■	■
• Correct operation of JaguarDrive Selector™ and transmission interlock	/									
• Condition and operation of seatbelts	/									
• Operation of steering column and seat adjustment mechanisms	/									
• Starter motor operates normally and engine starts easily	/									
• Steering self-centers from left and right-hand turns	/									
• Vehicle does not pull or wander to one side	/									
• Brakes operate smoothly without judder, noise, or pull to one side	/									
• Transmission shifts up and down smoothly; Jaguar Sequential Shift™ operation	/									
• Cruise control operation	/									
• Climate control operation	/									
• Inspect for undue vehicle noises	/									
• Reset service interval announcement indicator	/									
• Reset engine oil level indicator	/									
• Endorse service record	/									
• Affix next service reminder sticker	/									
• Report any unusual features of vehicle condition and additional / remedial work required	/									

NOTE: Some service items do not need to be carried out at every service. All required steps in a specific service are identified in the column headed by mileage / months with a '■'.

- Should the vehicle have a high proportion of short journeys or operate in severe conditions, Jaguar North America recommends that the maintenance procedures be performed at intervals not to exceed six (6) months.

TIRE TREAD DEPTH (including spare)	L/F: 8/32	R/F: 8/32
	L/R: 8/32	R/R: 8/32
	SPARE:	

TECHNICIAN COMMENTS & REMEDIAL ACTION REQUIRED

Front Brake Pads 9MM = NONE

Rear " " 9MM = NONE

Armando Silva [Signature] 9/15/11
 TECHNICIAN NAME / SIGNATURE DATE



JAGUAR

Jaguar Land Rover North America, LLC

555 MacArthur Boulevard
Mahwah, New Jersey 07430

201-818-8500

<http://www.jaguarusa.com>

Done 10/10/12

May 07, 2012

RE: Service Action K100: Battery Monitoring System Replacement and Software Enhancement Program

Vehicles Affected: Jaguar XK

Dear Jaguar XK Owner:

As part of our ongoing commitment to ensuring the highest level of quality to our customers, Jaguar has initiated a customer enhancement program for 2010-2012 model year XK vehicles.

What will Jaguar and your Jaguar retailer do?

Your authorized Jaguar retailer will carry out software updates, and if necessary replace the Battery Monitoring System, as appropriate for your vehicle. These enhancements are to optimize battery performance and enhance battery life. The work will be carried out free of charge.

What should you do?

Please contact your authorized Jaguar retailer at your earliest convenience to schedule an appointment to have Service Action K100 completed on your vehicle.

How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately one hour, although your Jaguar retailer may need your vehicle for a longer time due to service scheduling requirements.

Attention Leasing Agencies:

Please forward this notification to the lessee within TEN days.

Moved or no longer own a Jaguar?

If you are no longer the owner of this vehicle, Jaguar would greatly appreciate the name and address of the new owner, using the Information Change Form enclosed.

What should you do if you have further questions?

Should you have any questions regarding this program or need assistance in locating your nearest authorized Jaguar retailer, please contact the Jaguar Customer Relationship Center at:

- o **800-4JAGUAR** (800-452-4827)

You can also contact Jaguar by e-mail: Visit the web site <http://www.jaguarusa.com> and send an email from the 'Contact Us' section.

CUSTOMER #: 1217045

81552

SAN JOSE BRITISH MOTORS

4040 STEVENS CREEK BOULEVARD

SAN JOSE, CA 95129

(408) 246-7600

FAX (408) 249-9136

WWW.SANJOSEBRITISHMOTORS.COM

BAR # ARD002400 EPA# CAD049233430



INVOICE

PAGE 1

SERVICE ADVISOR: 4907 DAVID MC CONAUGHEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
UBLK	11	JAGUAR XKR CP	SAJWA4FC2BMB40597	6NRR349	2644/2649	T977
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
21AUG10 DD			WAIT 10OCT12		0.00 CASH	10OCT12
R.O. OPENED	DATE CUST. NOTIFIED	OPTIONS: STK:20939 DLR:0518 AXL:2 1)SOP PARTS HERE PAINTED LOOVERS 4.15.11 SEE MIKE G...				
10OCT12	10OCT12					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A 11XKRCP30000MILEMAINTENANCE

CAUSE: SERVICE

102030 30K SERVICE

25 WFM

1 C2D3670 FILTER-OIL

1 C2P2410 FILTER-AIR

2 C2C36093 FILTER-HEATED CO

H1A WARRANTY JAGUAR HAZMAT

99 WJH

FC: PART#: C2D3670 COUNT: 1

CLAIM TYPE: 04

AUTH CODE:

I351D

LUBE ENGINE OIL

WSO

2649 30K SERVICE COMPLETED..FT.BRAKE PADS 9MM=90%..RR.BRAKE PADS 9MM=90%.

B BATTERY MONITOR REPAIR

CAUSE: K-100

861519 GROUND LEAD - RENEW

25 WJ

1 C2P24543 CABLE-BATTERY

869973 CONFIGURE INFOTAINMENT CONTROL MODULE

25 WJ

86997502 CONFIGURE EXISTING INSTRUMENT CLUSTER

USING IDS/SDD WITH DIAGNOSTIC EQUIPMENT

ALREADY CONNECTED

25 WJ

FC: PART#: COUNT:

CLAIM TYPE: 04

AUTH CODE:

K100D

2649 SERVICE ACTION:BATTERY MONITORING SYSTEM REPLACEMENT K100NAS1

ORIGINAL ESTIMATE \$	FINAL REVISED ESTIMATE \$	DESCRIPTION	TOTALS
		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		DEDUCTIONS	
		SALES TAX	
ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.		ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.	
X		X	
PLEASE PAY THIS AMOUNT			

Notice to Consumer: Please read important information on back.

CUSTOMER COPY

CUSTOMER #: 1217045

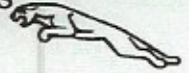
81552

SAN JOSE BRITISH MOTORS

4040 STEVENS CREEK BOULEVARD

SAN JOSE, CA 95129

(408) 246-7600



INVOICE

FAX (408) 249-9136

WWW.SANJOSEBRITISHMOTORS.COM

BAR # ARD002400 EPA# CAD049233430

PAGE 2

SERVICE ADVISOR: 4907 DAVID MC CONAUGHEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
UBLK	11	JAGUAR XKR CP	SAJWA4FC2BMB40597	6NRR349	2644/2649	T977
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
21AUG10 DD			WAIT 10OCT12		0.00 CASH	10OCT12
R.O. OPENED	DATE CUST. NOTIFIED	OPTIONS: STK:20939 DLR:0518 AXL:2 1)SOP PARTS HERE PAINTED LOOVERS 4.15.11 SEE MIKE G...				
10OCT12	10OCT12					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
COMPLETED. SERVICE ALERT:E DIFF.NOT AVAILABLE MESSAGE AFTER PERFORMING SERVICE ACTION K100.XKR-ONLY COMPLETED.							

C							
CLEAR MAINTANCE SERVICE LIGHT ACTIVE...							
25 INCLUDED IN SERVICE							
				25	CJ	0.00	0.00
2648 RE-SET SERVICE REMINDER LIGHT AS NEEDED.							

D**							
THE RT REAR REVERSE FOG LIGHTS OUT, REPAIR AS NEEDED							
CAUSE: REPLACE R/REAR FOG LAMP;INTERNAL OPEN							
864096 FOG LAMP ASSEMBLY - RENEW							
				25	WJ		(N/C)
	1	C2P21458	LAMP				(N/C)

FC: 28

PART#: C2P21458

COUNT: 1

CLAIM TYPE: 01

AUTH CODE:

VW*L2

2649 INSTALLED 1 NEW RT.RR.FOG.LIGHT LENS ASSBLY AS NEEDED.

BAR #AA 002400

EPA #CAD 049233430

ORIGINAL ESTIMATE \$	FINAL REVISED ESTIMATE \$	DESCRIPTION	TOTALS
		LABOR AMOUNT	0.00
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY
REASON			ADDITIONAL AMOUNT \$
			REVISED TOTAL \$
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY
REASON			ADDITIONAL AMOUNT \$
			REVISED TOTAL \$
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.			I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.
X			
PLEASE PAY THIS AMOUNT			0.00

Notice to Consumer: Please read important information on back.

CUSTOMER COPY



MAINTENANCE CHECK SHEET

2010MY - Onwards XK

DEALER CODE / NAME	0518										
	VIN	B 4 0 5 9 7									
	⊙ TIME (Years)	1	2	3	4	5	6	7	8	9	10
	⊙ MILES (Thousands)	15	30	45	60	75	90	105	120	135	150
	⊙ KM (Thousands)	24	48	72	96	120	144	168	192	216	240
⊙ 'Nominal' distance values for normal driving. See Passport to Service for additional information.											
1. VEHICLE INTERIOR											
Check operation of electronic parking brake	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Check operation of all lights, warning indicators, and horn	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Check operation of windshield wiper / washer systems	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Replace climate controlled seat cushion motor filters (if fitted)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. VEHICLE EXTERIOR											
Inspect windshield wiper blades and rubber inserts	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Check tire pressure, condition and tread depth - record on page 2	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. LUGGAGE COMPARTMENT											
Check spare tire pressure, condition, and tread depth - record on page 2	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Check and top-up battery electrolyte level	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. ENGINE COMPARTMENT											
Check and top-up brake, PAS and windshield washer fluid	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Check coolant level and freeze protection level	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Inspect accessory drive and (if equipped) supercharger belt	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Replace engine oil and oil filter	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Replace pollen filter	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Replace air cleaner elements	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Replace brake fluid	Every 2 years regardless of mileage										
Replace engine coolant	10 years or 150,000 mi / 240,000 km										
Replace spark plugs	Every 105,000 mi / 168,000 km										
Replace supercharger drive belt (if equipped)	Every 105,000 mi / 168,000 km										
Replace accessory drive belt	@ 150,000 mi / 240,000 km										
5. UNDER VEHICLE											
Inspect for brake pad wear, caliper leaks and disc condition	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Check tire pressures, condition and tread depth	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Inspect for under vehicle and underhood fluid leaks	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Inspect brake lines and hoses, fuel lines, PAS hoses and unions for correct routing and damage	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Replace fuel filter	10 years or 150,000 mi / 240,000 km										
6. REMEDIAL WORK / SERVICE CAMPAIGN NEEDED											
If fault lamps illuminated, use IDS for further diagnosis / repair	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Check VIN in DDW for any open Service Campaigns	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



MAINTENANCE CHECK SHEET

2010MY - Onwards XK

⊙ TIME (Years)	1	2	3	4	5	6	7	8	9	10
⊙ MILES (Thousands)	15	30	45	60	75	90	105	120	135	150
⊙ KM (Thousands)	24	48	72	96	120	144	168	192	216	240
7. ROAD TEST										
Perform comprehensive road test and verify the following:	■	■	■	■	■	■	■	■	■	■
• Correct operation of JaguarDrive Selector™ and transmission interlock		✓								
• Condition and operation of seatbelts		✓								
• Operation of steering column and seat adjustment mechanisms		✓								
• Starter motor operates normally and engine starts easily		✓								
• Steering self-centers from left and right-hand turns		✓								
• Vehicle does not pull or wander to one side		✓								
• Brakes operate smoothly without judder, noise, or pull to one side		✓								
• Transmission shifts up and down smoothly; Jaguar Sequential Shift™ operation		✓								
• Cruise control operation		✓								
• Climate control operation		✓								
• Inspect for undue vehicle noises		✓								
• Reset service interval announcement indicator		✓								
• Reset engine oil level indicator		✓								
• Endorse service record		✓								
• Affix next service reminder sticker		✓								
• Report any unusual features of vehicle condition and additional / remedial work required										

NOTE: Some service items do not need to be carried out at every service. All required steps in a specific service are identified in the column headed by mileage / months with a '■'.

- Should the vehicle have a high proportion of short journeys or operate in severe conditions, Jaguar North America recommends that the maintenance procedures be performed at intervals not to exceed six (6) months.

TIRE TREAD DEPTH (including spare)	L / F: 8/32	R / F: 8/32
	L / R: 8/32	R / R: 8/32
	SPARE: OK	

TECHNICIAN COMMENTS & REMEDIAL ACTION REQUIRED

30K Service Completed

FT. Brake pads 9mm

RR. Brake pads 9mm

Brian Cooper
TECHNICIAN NAME / SIGNATURE

10/10/12
DATE

CUSTOMER #: J1217045

112982



JAGUAR LAND ROVER SAN JOSE

4040 Stevens Creek Boulevard
San Jose, CA 95129

(408) 246-7600

FAX # (408) 249-9136

INVOICE

DUPLICATE 1
PAGE 1

SERVICE ADVISOR: 6157 JOHN QUINONES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
UBLK	11	JAGUAR	SAJWA4FC2BMB40597	6NRR349	6227/6227	T140
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
21AUG10 DD			WAIT 15JUL15		0.00 CASH	15JUL15
R.O. OPENED	DATE CUST. NOTIFIED	OPTIONS: STK:20939 DLR:0518 AXL:2 1)SOP PARTS HERE PAINTED LOOVERS 4.15.11 SEE MIKE G...				
15JUL15	15JUL15					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A THANKS FOR CHOOSING JAGUAR LAND ROVER SAN JOSE. WE'LL PERFORM A MULTIPOINT INSPECTION, INFLATE EACH TIRE TO SPEC, AND RECORD MEASUREMENTS, PER CARB REG #95550.

TU THANKS FOR CHOOSING JAGUAR LAND ROVER SAN JOSE. WE'LL PERFORM A MULTIPOINT INSPECTION, INFLATE EACH TIRE TO SPEC, AND RECORD MEASUREMENTS, PER CARB REG #95550.

5834 CJ 0.00 0.00

6227 MPI

B Service - 45,000 Miles
CAUSE: .

102085 60,000 MILE (96,000 KM) ROUTINE SERVICE

5834 WFM	(N/C)
1 AJ88461 PLUG-DRAIN	(N/C)
1 C2D3670 FILTER-OIL	(N/C)
2 C2P16933 ELEMENT-AIRCLEAN	(N/C)
1 C2P2410 FILTER-AIR PARTI	(N/C)
9 06333 CASTROL EDGE SPT	(N/C)
0032IN Inspect Drive Belt(s)	
5834 WFM	(N/C)
0050IN Inspect Fuel Line and Hoses	
5834 WFM	(N/C)
0057IN Inspect Parking Brake Operation	
5834 WFM	(N/C)
0059IN Inspect Power Steering Fluid Level	
5834 WFM	(N/C)
0079IN Inspect Tires and Adjust Air Pressures Including Spare Tire	
5834 WFM	(N/C)
0087IN Inspect Windshield Wiper Blades	
5834 WFM	(N/C)
0110IN Inspect Brake Fluid Level	
5834 WFM	(N/C)

PAID
PAID JUL 15 2015
BY:



ORIGINAL ESTIMATE \$	FINAL REVISED ESTIMATE \$	DESCRIPTION	TOTALS			
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT \$	LABOR AMOUNT	
REASON					REVISIED TOTAL \$	PARTS AMOUNT
REASON					ADDITIONAL AMOUNT \$	GAS, OIL, LUBE
REASON					REVISIED TOTAL \$	SUBLET AMOUNT
REASON					ADDITIONAL AMOUNT \$	MISC. CHARGES
REASON					REVISIED TOTAL \$	TOTAL CHARGES
REASON					ADDITIONAL AMOUNT \$	DEDUCTIONS
REASON					REVISIED TOTAL \$	SALES TAX
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.					I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.	
X					X	
					PLEASE PAY THIS AMOUNT	

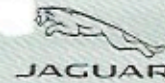
ALL PARTS ENDING IN "WP" ARE NOT SOURCED FROM JAGUAR LAND ROVER. SEE PARTS MANAGER FOR WARRANTY.
NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

BAR # ARD 278146

EPA# CAL 000401166

CUSTOMER #: J1217045

112982



JAGUAR LAND ROVER SAN JOSE

4040 Stevens Creek Boulevard
San Jose, CA 95129

(408) 246-7600

FAX # (408) 249-9136

INVOICE

DUPLICATE 1

PAGE 2

SERVICE ADVISOR: 6157 JOHN QUINONES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
UBLK	11	JAGUAR	SAJWA4FC2BMB40597	6NRR349	6227/6227	T140
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
21AUG10 DD			WAIT 15JUL15		0.00 CASH	15JUL15
R.O. OPENED	DATE CUST. NOTIFIED	OPTIONS: STK:20939 DLR:0518 AXL:2 1)SOP PARTS HERE PAINTED LOOVERS 4.15.11 SEE MIKE G...				
15JUL15	15JUL15					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
0113	IN			Inspect Engine Coolant Level			(N/C)
		5834	WFM				
0116	IN			Inspect Horn			(N/C)
		5834	WFM				
0123	IN			Inspect Window Washer Fluid Level			(N/C)
		5834	WFM				
00001R				Replace Engine Oil			(N/C)
		5834	WFM				
0125	IN			Inspect Function of All Lights			(N/C)
		5834	WFM				
0138	IN			Inspect for Fluid Leaks			(N/C)
		5834	WFM				
0157	IN			Inspect Warning and Indicator Lamps			(N/C)
		5834	WFM				
0160	IN			Inspect Windshield Wiper Operation			(N/C)
		5834	WFM				
0192	IN			Inspect Window Washer Operation			(N/C)
		5834	WFM				
00003R				Replace Engine Oil Filter			(N/C)
		5834	WFM				
00005M				Road Test			(N/C)
		5834	WFM				
00007R				Replace Air Cleaner Filter			(N/C)
		5834	WFM				
00054R				Replace Pollen Air Filter			(N/C)
		5834	WFM				
0021	IN			Inspect Brake Lines, Hoses and Connections			(N/C)
		5834	WFM				
0022	IN			Inspect Power Steering Lines and Hoses			(N/C)
		5834	WFM				
0023	IN			Inspect Brake Pads and/or Linings, Rotors and/or Drums			(N/C)
		5834	WFM				

FC: PART#: C2D3670 COUNT: 1



ORIGINAL ESTIMATE \$	FINAL REVISED ESTIMATE \$	DESCRIPTION	TOTALS
		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		DEDUCTIONS	
		SALES TAX	
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.		I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.	
		PLEASE PAY THIS AMOUNT	

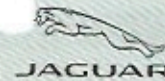
ALL PARTS ENDING IN "WP" ARE NOT SOURCED FROM JAGUAR LAND ROVER. SEE PARTS MANAGER FOR WARRANTY. NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

BAR # ARD 278146

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CUSTOMER #: J1217045

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INVOICE

DUPLICATE 1
PAGE 3

SERVICE ADVISOR: 6157 JOHN QUINONES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
UBLK	11	JAGUAR	SAJWA4FC2BMB40597	6NRR349	6227/6227	T140	
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE	
21AUG10 DD			WAIT 15JUL15		0.00 CASH	15JUL15	
R.O. OPENED	DATE CUST. NOTIFIED	OPTIONS: STK:20939 DLR:0518 AXL:2 1)SOP PARTS HERE PAINTED LOOVERS 4.15.11 SEE MIKE G...					
15JUL15	15JUL15						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

CLAIM TYPE: 04
 AUTH CODE:
 I353D*
 6227 SERVICE COMPLETED

 C CUST STATES THE SIDE MIRRORS ARE NOT FOLDING IN WHEN LOCKING THE
 VEHICLE REPAIR AS NEEDED
 11 INITIALIZE FOLDING MIRROR FEATURE
 5834 CJ 0.00 0.00
 6227 SET MIRRORS TO NOT RETRACT AS PER OWNER

 D CUSTOMER STATES CHECK AND ADVISE ON BATTERY
 CAUSE: DTC: 19NKS VK3S0 VA8
 861502 BATTERY - TEST
 5834 WJ (N/C)
 86150102 BATTERY - RENEW - INCLUDING BMS RESET
 5834 WJ (N/C)
 1 MTP-H8 BATTERY (N/C)

FC: 28 PART#: IBATT COUNT: 0
 CLAIM TYPE: 01
 AUTH CODE:
 VW*JL2
 6227 TESTED BATTERY AND IT FAILED ,REPLACED BATTERY AND STARTED SDD
 SESSION AND RESET BATTERY MONITOR.

 E** ECM SOFTWARE UPDATE
 CAUSE: .
 869913 REPROGRAM EXISTING E.C.M. USING IDS/SDD
 5834 WJ (N/C)
 FC: PART#: COUNT:
 CLAIM TYPE: 04
 AUTH CODE:
 J038B*
 6227 J038



ORIGINAL ESTIMATE \$	FINAL REVISED ESTIMATE \$	DESCRIPTION	TOTALS
DATE TIME PHONE # OR IN PERSON AUTHORIZED BY ADDITIONAL AMOUNT \$		LABOR AMOUNT	
REASON REVISED TOTAL \$		PARTS AMOUNT	
DATE TIME PHONE # OR IN PERSON AUTHORIZED BY ADDITIONAL AMOUNT \$		GAS, OIL, LUBE	
REASON REVISED TOTAL \$		SUBLET AMOUNT	
DATE TIME PHONE # OR IN PERSON AUTHORIZED BY ADDITIONAL AMOUNT \$		MISC. CHARGES	
REASON REVISED TOTAL \$		TOTAL CHARGES	
DATE TIME PHONE # OR IN PERSON AUTHORIZED BY ADDITIONAL AMOUNT \$		DEDUCTIONS	
REASON REVISED TOTAL \$		SALES TAX	
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE. X		PLEASE PAY THIS AMOUNT	
I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE. X			

CUSTOMER #: J1217045

112982



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FAX # (408) 249-9136

INVOICE

DUPLICATE 1

PAGE 4

SERVICE ADVISOR: 6157 JOHN QUINONES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
UBLK	11	JAGUAR	SAJWA4FC2BMB40597	6NRR349	6227/6227	T140	
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE	
21AUG10 DD			WAIT 15JUL15		0.00 CASH	15JUL15	
R.O. OPENED	DATE CUST. NOTIFIED	OPTIONS: STK:20939 DLR:0518 AXL:2 1)SOP PARTS HERE PAINTED LOOVERS 4.15.11 SEE MIKE G...					
15JUL15	15JUL15						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
EST: 644.34				15JUL15 08:57	SA: 6157		
EST: 752.34				15JUL15 08:57	SA: 6157		

THANK YOU FOR CHOOSING JAGUAR LAND ROVER
SAN JOSE FOR YOUR SERVICE NEEDS. IF FOR ANY
REASON YOU DID NOT FIND YOUR SERVICE
EXPERIENCE "TRULY EXCEPTIONAL" PLEASE CONTACT
THE SERVICE MANAGER, CHUCK DAWSON
AT (408)246-7600



ORIGINAL ESTIMATE \$	FINAL REVISED ESTIMATE \$	DESCRIPTION	TOTALS
		LABOR AMOUNT	0.00
		PARTS AMOUNT	0.00
		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		MISC. CHARGES	0.00
		TOTAL CHARGES	0.00
		DEDUCTIONS	0.00
		SALES TAX	0.00
		PLEASE PAY THIS AMOUNT	0.00

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE. I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.

ALL PARTS ENDING IN "WP" ARE NOT SOURCED FROM JAGUAR LAND ROVER. SEE PARTS MANAGER FOR WARRANTY.
NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

BAR # ARD 278146

EPA# CAL 000401166

Range Rover/Land Rover Multi-Point Inspection Report

The Range Rover/Land Rover Multi-Point Inspection is a series of thorough vehicle "health checks" and visual examinations performed by our factory-trained technicians. The focus of this complimentary service is to ensure that your Range Rover/Land Rover vehicle continues to perform at an optimum level, as well as to help minimize your chances of being inconvenienced while on the road.

In the event that additional service is recommended on a listed item, your Service Advisor will be happy to speak with you about service options.



Customer Name _____ Year/Model _____ Engine Size _____
 RO/Tag _____ Mileage _____ VIN _____ Date _____

Checked and Okay at this Time
 May Require Future Attention*
 Requires Immediate Attention

Check Fluid Levels and Fill

OK	FILL	Item	OK	FILL	Item
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Engine Oil	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Brake Reservoir
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Windshield Washer	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Headlamp Washer
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Power Steering	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Coolant Recovery Reservoir
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Transmission (if equipped w/ dipstick)			

Check Following Systems / Components

<input checked="" type="checkbox"/>	<input type="checkbox"/>	Operation of horn, interior lights, exterior lamps, turn signals, hazard and brake lamps
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Visually inspect headlamp alignment
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Windshield washer spray, wiper operation and wiper blades
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Windshield cracks and/or chips
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Heating, ventilation and air conditioning check
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Engine air cleaner filter
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Oil and/or fluid leaks
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Constant velocity (CV) drive axle boots (if equipped)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Exhaust system (leaks, damage, loose parts)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Steering and steering linkages
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Shocks/struts, air suspension and other suspension components for leaks and/or damage
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Brake system (including lines, hoses and parking brake)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Engine cooling system, hoses and clamps
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Radiator, heater and air conditioning hoses for leaks / damage
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Accessory drive belt(s)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Clutch operation (if equipped)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Floor mats
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Navigation map update required
<input checked="" type="checkbox"/>	<input type="checkbox"/>	State inspection due (if applicable) _____ / _____ / _____ Month Day Year
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Your last completed maintenance _____ : _____ / _____ Mileage Month Year
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Your next factory scheduled maintenance is due at _____ : _____ / _____ Mileage Month Year

Comments: _____

Service Advisor: _____
 Technician: 5634
 Customer Signature: _____

8534 05/14

Check Battery Condition

Good
 Recharge
 Bad
 Comments: _____

Check Brakes Measure Front / Rear Brake Linings

RF RR LF LR
 4 to 8mm or 5/32" to 10/32"
 Less than 4mm or 5/32"
 Brake Measurements Not Taken This Service Visit

Comments: _____

Check Tires

TREAD DEPTH

<input checked="" type="checkbox"/> 7/32" or Greater	<input checked="" type="checkbox"/> 7/32" or Greater
<input type="checkbox"/> 4/32" to 6/32"	<input type="checkbox"/> 4/32" to 6/32"
<input type="checkbox"/> 3/32" or Less	<input type="checkbox"/> 3/32" or Less

LF RF
 LR RR

Alignment Check Recommended
 Wheel Balance Recommended
 Comments: _____

Tire Pressure Set to _____
 Factory Recommendations PSI 37 front 35 rear

*Brake/tire replacement will be required prior to the next scheduled maintenance service.

CUSTOMER #: J1217045

117755



JAGUAR LAND ROVER SAN JOSE

4040 Stevens Creek Boulevard
San Jose, CA 95129

(408) 246-7600

FAX # (408) 249-9136

INVOICE

PAGE 1

SERVICE ADVISOR: 6157 JOHN QUINONES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
UBLK	11	JAGUAR	SAJWA4FC2BMB40597	6NRR349	7328/7329	T978
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
21AUG10 DD			17:00 08JAN16		0.00 CASH	08JAN16
R.O. OPENED	DATE CUST. NOTIFIED	OPTIONS: STK:20939 DLR:0518 AXL:2 1)SOP PARTS HERE PAINTED LOOVERS 4.15.11 SEE MIKE G...				
08JAN16	08JAN16					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A THANKS FOR CHOOSING JAGUAR LAND ROVER SAN JOSE. WE'LL PERFORM A MULTIPOINT INSPECTION, INFLATE EACH TIRE TO SPEC, AND RECORD MEASUREMENTS, PER CARB REG #95550.

TU THANKS FOR CHOOSING JAGUAR LAND ROVER SAN JOSE. WE'LL PERFORM A MULTIPOINT INSPECTION, INFLATE EACH TIRE TO SPEC, AND RECORD MEASUREMENTS, PER CARB REG #95550.

3684 CJ 0.00 0.00

7329 INSPECTION TECH 3684 CHECK AND TOP UNDER HOOD FLUIDS CHECK
RESET TIRES AIR PSI; CHECK TIRES FRT 7/32;+ REAR 5/32+ CHECK FRT BRAKE
PADS 8.5MM; REAR 7.5MM; BRAKE FLUID IS GETTING DARK FLUSH RECOMMEND P/A
SEND OUT

D REPLACE WIPER BLADES
CAUSE: .

841505 WIPER BLADE - VEHICLE SET - RENEW

3684 CJ		0.00	0.00
1 C2P1270 BLADE-WIPER	26.39	26.39	26.39
1 C2P1268 BLADE-WIPER	26.39	26.39	26.39

7329 REPLACE BLADES TECH 3684 REPLACE WINDSHIELD WIPER BLADES

E** Service - 60,000 Miles

B011A060000 Service - 60,000 Miles

3684 CJ		303.95	303.95
9 06333 CASTROL EDGE SPT	9.60	9.60	86.40
1 AJ88461 PLUG-DRAIN	26.73	26.73	26.73
1 C2D3670 FILTER-OIL	43.03	43.03	43.03
1 C2P2410 FILTER-AIR PARTI	71.39	71.39	71.39
2 C2C36093 FILTER-HEATED CO	77.92	77.92	155.84
1 2941 WIPER FLUID	4.35	4.35	4.35

0023IN Inspect Brake Pads and/or Linings, Rotors
and/or Drums

3684 CJ 0.00 0.00

0032IN Inspect Drive Belt(s)

	ORIGINAL ESTIMATE \$		FINAL REVISED ESTIMATE \$		DESCRIPTION	TOTALS
	DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	LABOR AMOUNT	
	REASON		ADDITIONAL AMOUNT \$		PARTS AMOUNT	
			REVISED TOTAL \$		GAS, OIL, LUBE	
				MISC. CHARGES		
				TOTAL CHARGES		
				DEDUCTIONS		
				SALES TAX		
				PLEASE PAY THIS AMOUNT		
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.			I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.			
X			X			

ALL PARTS ENDING IN "WP" ARE NOT SOURCED FROM JAGUAR LAND ROVER. SEE PARTS MANAGER FOR WARRANTY.
NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

CUSTOMER #: J1217045

117755



JAGUAR LAND ROVER SAN JOSE

4040 Stevens Creek Boulevard
San Jose, CA 95129

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INVOICE

PAGE 2

SERVICE ADVISOR: 6157 JOHN QUINONES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
UBLK	11	JAGUAR	SAJWA4FC2BMB40597	6NRR349	7328/7329	T978
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
21AUG10 DD			17:00 08JAN16		0.00 CASH	08JAN16

R.O. OPENED	DATE CUST. NOTIFIED	OPTIONS:
08JAN16	08JAN16	STK:20939 DLR:0518 AXL:2 1)SOP PARTS HERE PAINTED LOOVERS 4.15.11 SEE MIKE G...

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
		3684	CJ			0.00	0.00
0050	IN	Inspect	Fuel Line and Hoses			0.00	0.00
		3684	CJ			0.00	0.00
0057	IN	Inspect	Parking Brake Operation			0.00	0.00
		3684	CJ			0.00	0.00
0059	IN	Inspect	Power Steering Fluid Level			0.00	0.00
		3684	CJ			0.00	0.00
0079	IN	Inspect	Tires and Adjust Air Pressures, Including Spare Tire			0.00	0.00
		3684	CJ			0.00	0.00
0087	IN	Inspect	Windshield Wiper Blades			0.00	0.00
		3684	CJ			0.00	0.00
0110	IN	Inspect	Brake Fluid Level			0.00	0.00
		3684	CJ			0.00	0.00
0113	IN	Inspect	Engine Coolant Level			0.00	0.00
		3684	CJ			0.00	0.00
0116	IN	Inspect	Horn			0.00	0.00
		3684	CJ			0.00	0.00
00001R		Replace	Engine Oil			0.00	0.00
		3684	CJ			0.00	0.00
0123	IN	Inspect	Window Washer Fluid Level			0.00	0.00
		3684	CJ			0.00	0.00
0125	IN	Inspect	Function of All Lights			0.00	0.00
		3684	CJ			0.00	0.00
0127	IN	Inspect	and Correct Battery Electrolyte Level			0.00	0.00
		3684	CJ			0.00	0.00
0138	IN	Inspect	for Fluid Leaks			0.00	0.00
		3684	CJ			0.00	0.00
0157	IN	Inspect	Warning and Indicator Lamps			0.00	0.00
		3684	CJ			0.00	0.00
0160	IN	Inspect	Windshield Wiper Operation			0.00	0.00
		3684	CJ			0.00	0.00
0192	IN	Inspect	Window Washer Operation			0.00	0.00



ORIGINAL ESTIMATE \$	FINAL REVISED ESTIMATE \$	DESCRIPTION	TOTALS
		LABOR AMOUNT	
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY
REASON		ADDITIONAL AMOUNT \$	PARTS AMOUNT
		REVISED TOTAL \$	GAS, OIL, LUBE
		ADDITIONAL AMOUNT \$	SUBLET AMOUNT
		REVISED TOTAL \$	MISC. CHARGES
		ADDITIONAL AMOUNT \$	TOTAL CHARGES
		REVISED TOTAL \$	DEDUCTIONS
		ADDITIONAL AMOUNT \$	SALES TAX
		REVISED TOTAL \$	
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.		I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.	
X		X	
		PLEASE PAY THIS AMOUNT	

ALL PARTS ENDING IN "WP" ARE NOT SOURCED FROM JAGUAR LAND ROVER. SEE PARTS MANAGER FOR WARRANTY.
NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

BAR # ARD 278146

EPA# CAL 000401166

CUSTOMER #: J1217045

117755

JAGUAR



JAGUAR LAND ROVER SAN JOSE

4040 Stevens Creek Boulevard
San Jose, CA 95129

(408) 246-7600

FAX # (408) 249-9136

INVOICE

PAGE 3

SERVICE ADVISOR: 6157 JOHN QUINONES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
UBLK	11	JAGUAR	SAJWA4FC2BMB40597	6NRR349	7328/7329	T978
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
21AUG10 DD			17:00 08JAN16		0.00 CASH	08JAN16
R.O. OPENED	DATE CUST. NOTIFIED	OPTIONS: STK:20939 DLR:0518 AXL:2 1)SOP PARTS HERE PAINTED LOOVERS 4.15.11 SEE MIKE G...				
08JAN16	08JAN16					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	
		3684	CJ			0.00	0.00	
00002M		Apply Windscreen Paste						
		3684	CJ			0.00	0.00	
00003R		Replace Engine Oil Filter						
		3684	CJ			0.00	0.00	
00005M		Road Test						
		3684	CJ			0.00	0.00	
00054R		Replace Pollen Air Filter						
		3684	CJ			0.00	0.00	
00108R		Replace Climate Controlled Seat Filters						
		3684	CJ			0.00	0.00	
0021IN		Inspect Brake Lines, Hoses and Connections						
		3684	CJ			0.00	0.00	
0022IN		Inspect Power Steering Lines and Hoses						
		3684	CJ			0.00	0.00	
7329		SERVICE TECH 3684 PERFORM 60K SERVICE						

F**	BRAKE FLUSH							
	102013	RENEW BRAKE SYSTEM HYDRAULIC FLUID						
		3684	CJ			259.95	259.95	
	1	C2D34402	FLUID-BRAKE		33.20	33.20	33.20	
7329		BRAKE FLUSH TECH 3684 PERFORM BRAKE FLUID FLUSH						

EST: 820.89 08JAN16 08:32 SA: 6157

THANK YOU FOR CHOOSING JAGUAR LAND ROVER
 SAN JOSE FOR YOUR SERVICE NEEDS. IF FOR ANY
 REASON YOU DID NOT FIND YOUR SERVICE
 EXPERIENCE "TRULY EXCEPTIONAL" PLEASE CONTACT
 THE SERVICE MANAGER, CHUCK DAWSON
 AT (408) 246-7600



ORIGINAL ESTIMATE \$	FINAL REVISED ESTIMATE \$	DESCRIPTION	TOTALS
		LABOR AMOUNT	563.90
		PARTS AMOUNT	473.72
		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		MISC. CHARGES	0.00
		TOTAL CHARGES	1037.62
		DEDUCTIONS	0.00
		SALES TAX	41.45
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE. <input checked="" type="checkbox"/>		I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE. <input checked="" type="checkbox"/>	
		PLEASE PAY THIS AMOUNT	1079.07

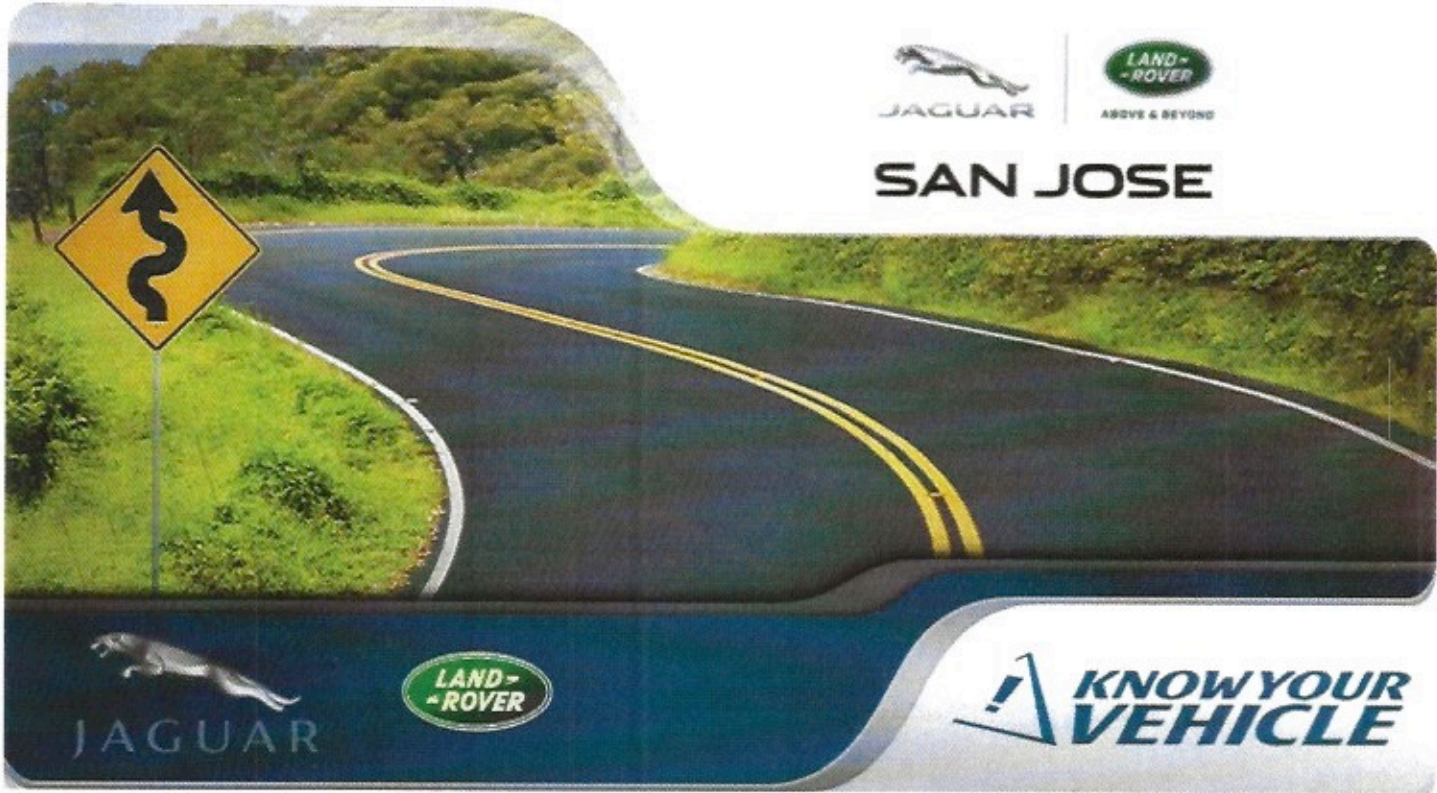
ALL PARTS ENDING IN "WP" ARE NOT SOURCED FROM JAGUAR LAND ROVER. SEE PARTS MANAGER FOR WARRANTY.
 NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

BAR # ARD 278146

EPA# CAL 000401166



SAN JOSE



OUR VALUED CUSTOMER

Jose Pepe Cortez
Service Consultant

K. Su
Certified Technician

YOUR VEHICLE

Year 2011	Make Jaguar	Model XKR	Engine Type 5.0L V8 DOHC (MFI)
Odometer 8,997	VIN # SAJWA4FC2BMB40597	License # 6NRR349	Date 1/17/2017

Vehicle Care Commitment

It's about "Peace of Mind..."

Thank you for choosing our service department to handle your vehicle's service needs. In order to provide the quality service you deserve, we have invested in the latest diagnostic equipment and information systems. These help us fully understand your vehicle's service and maintenance requirements so that we can service your vehicle in the most comprehensive and economical way possible.



We are pleased to present to you a "Know Your Vehicle" report today. It's important to us that you leave our dealership with peace of mind, so we take the extra time necessary to analyze your vehicle's health to make sure it is operating at its optimum levels. This bumper-to-bumper inspection report will help you better understand your vehicle's performance and health. Staying on top of your vehicle's health is vitally important to ensuring your safety on the road.



Thank you for this opportunity to assist you. We appreciate your business. Please feel free to contact your service advisor if you have any questions or concerns. We will do everything we can to put your mind at ease and keep you and your family safe on the road.



How we give you "Peace of Mind..."

To help you understand what your vehicle needs to stay in top operating condition, we:

- Perform a world class visual inspection on your vehicle every visit
- Review your vehicle's maintenance schedules and search our extensive database to uncover anything we believe you should know about your vehicle based on its odometer reading and time on the road
- Make recommendations and complete a Treatment Plan for your vehicle
- Offer a complete easy to read and understand report that enables you to make an educated decision for your vehicle's service needs. Items on the report will be classified as follows:
 - Pass - Items are new or "like new" and do not require service at this time
 - Caution - Items that are dirty or showing signs of wear and would benefit from being serviced soon
 - Fail - Items that have either worn below minimum specifications or are no longer doing what it was designed to do and need to be repaired immediately

DISCLAIMER: Addressing any identified issues listed by the report, should improve the safety and performance of your vehicle. However, please remember that the inspection is limited to a visual inspection of the items listed on the report without disassembling or test driving your vehicle. Therefore, it is not possible for the technician to see or identify all potential defects, especially those that are internal to the engine, transmission, driveline, electrical system or other components. The cleanliness of the vehicle both inside and out at the time of the actual inspection may reduce the accuracy of the inspection. Your vehicle may have conditions that are not evident at the time of the inspection or otherwise not presented or noticed during the inspection process. Therefore, the inspection and condition report does not provide any guarantee or warranty that the vehicle will not break down in the future, or have conditions that were undetected during the inspection or were omitted from the report.

Passed Task	Observation	Recommendation	Done
Check and adjust RF Tire Pressure	Set tire pressures to 36 psi - Check tire pressures monthly		
Check and adjust RR Tire Pressure	Set tire pressures to 36 psi - Check tire pressures monthly		

Passed Tasks

- | | | |
|--|--|---|
| ✓ Inspect exhaust system for leaks, damage, and loose parts | ✓ Inspect axles, driveshaft and CV joints/boots | ✓ Inspect engine mounts |
| ✓ Inspect transmission mounts | ✓ Inspect fuel tank, lines, and connections | ✓ Inspect air filter |
| ✓ Fill windshield washer fluid | ✓ Check power steering fluid level and condition | ✓ Check engine oil level and condition |
| ✓ Check engine coolant level and condition | ✓ Check brake fluid level and condition | ✓ Inspect hazard light operation |
| ✓ Inspect brake light operation | ✓ Inspect reverse light operation | ✓ Inspect taillight, turn signal, side marker, and license plate lights |
| ✓ Inspect taillight, turn signal, and side marker assemblies for cracks and damage | ✓ Inspect headlight low and high beam operation | ✓ Inspect wiper and washer operation |
| ✓ Check horn operation | ✓ Inspect heat and air conditioning operation | ✓ Inspect dash and interior lights |
| ✓ Measure rear brake pads | ✓ Measure front brake pads | ✓ Inspect brake system components |
| ✓ Inspect instrument cluster warning lamps | ✓ Perform battery performance test | ✓ Inspect battery terminals and cables |
| ✓ Inspect drive belts | ✓ Inspect all hoses and clamps | ✓ Inspect steering components |
| ✓ Inspect front suspension components | ✓ Inspect rear suspension components | ✓ Inspect engine for oil leaks |
| ✓ Inspect transmission for leaks | ✓ Inspect brake system for leaks | ✓ Inspect fog/driving lights (if equipped) |
| ✓ Inspect steering system for leaks | ✓ Inspect sway bar components | ✓ Left front tire tread depth |
| ✓ Right front tire tread depth | ✓ Inspect wheels for damage | ✓ Check power window operation |
| ✓ Check power locking system operation | ✓ Check hood strut(s) | ✓ Inspect LED daytime running lights (If equipped) |
| ✓ Inspect lower engine cover | ✓ Inspect windshield for cracks, chips and pitting | ✓ Inspect rear differential fluid level, condition and check for leaks |
| ✓ Inspect wiper blades | ✓ Check engine performance | ✓ Tire recommendations based on overall tire wear and condition |
| ✓ Time and Mileage based recommendations | ✓ Inspect cabin air (HEPA/micro) filter (in applicable vehicles) | ✓ Check and adjust LF Tire Pressure |
| ✓ Check and adjust LR Tire Pressure | ✓ Check and adjust RF Tire Pressure | ✓ Check and adjust RR Tire Pressure |

CUSTOMER #: J1217045

128960



INVOICE

JAGUAR LAND ROVER SAN JOSE

4040 Stevens Creek Boulevard
San Jose, CA 95129

PAGE 1

(408) 246-7600

FAX # (408) 249-9136

SERVICE ADVISOR: 2403 JOSE CORTEZ

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
UBLK	11	JAGUAR	SAJWA4FC2BMB40597	6NRR349	8997/8998	T451
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
21AUG10 DE			WAIT 17JAN17		0.00 CASH	17JAN17
R.O. OPENED	DATE CUST. NOTIFIED	OPTIONS: STK:20939 DLR:0518 AXL:2 1)SOP PARTS HERE PAINTED LOOVERS 4.15.11 SEE MIKE G...				
17JAN17	17JAN17					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	PERFORM COMPLIMENTARY MULTI POINT INSPECTION						
	FMPI PERFORM COMPLIMENTARY MULTI POINT INSPECTION						
	6059 CR					0.00	0.00
	8997 PERFORM MULTI POINT INSPECTION.						

B	CUST WILL WAIT WHILE CAR IS INSPECTED						
	WAIT CUST WILL WAIT WHILE CAR IS INSPECTED						
	6059 CJ					0.00	0.00

C	PERFORM 75K MILE INTERVAL SCHEDULED MAINTENANCE SERVICE PER ATTACHED MENU CHECKLIST - VALUE SERVICE - CUSTOMER ACKNOWLEDGES RECEIPT OF LIST OF OPERATIONS TO BE PERFORMED						
	75K2 PERFORM 75K MILE INTERVAL SCHEDULED MAINTENANCE SERVICE PER ATTACHED MENU CHECKLIST - VALUE SERVICE - CUSTOMER ACKNOWLEDGES RECEIPT OF LIST OF OPERATIONS TO BE PERFORMED						
	6059 CJ					593.60	593.60
	1 C2D3670 FILTER-OIL				44.14	44.14	44.14
	1 2941 WIPER FLUID				4.35	4.35	4.35
	8 06333 CASTROL EDGE SPT				9.95	9.95	79.60
	1 C2P2410 FILTER-AIR PARTI				73.19	73.19	73.19
	1 546 SUPER COOL				39.40	39.40	39.40
	2 115RSC MOA RSC KIT				39.95	39.95	79.90
	1 2913 ETHANOL DEF KIT				42.41	42.41	42.41
	1 7073 FRIGI-FRESH				28.76	28.76	28.76
	1 2982 GDI FUEL INDUCTION				97.28	97.28	97.28
	2 109 COMPRESSION PERF				29.39	29.39	58.78
	1 5901 COOLING SYS KIT				49.23	49.23	49.23
	2 CR2032 REMOTE BATTERY				5.75	5.75	11.50
	2 AJ811539 O-RING				14.67	14.67	29.34
	8998 PERFORM 75K MILE INTERVAL SCHEDULED MAINTENANCE SERVICE AS PER CHECK LIST. WITH REPLACE BOTH REMOTE KEY BATTERY.						



ORIGINAL ESTIMATE \$	FINAL REVISED ESTIMATE \$	DESCRIPTION	TOTALS
		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		DEDUCTIONS	
		SALES TAX	
<input checked="" type="checkbox"/> I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.		<input checked="" type="checkbox"/> I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.	
		PLEASE PAY THIS AMOUNT	

ALL PARTS ENDING IN "WP" ARE NOT SOURCED FROM JAGUAR LAND ROVER. SEE PARTS MANAGER FOR WARRANTY. NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

BAR # ARD 278146

EPA# CAL 000401166

CUSTOMER #: J1217045

128960



INVOICE

JAGUAR LAND ROVER SAN JOSE

4040 Stevens Creek Boulevard
San Jose, CA 95129

(408) 246-7600

FAX # (408) 249-9136

PAGE 2

SERVICE ADVISOR: 2403 JOSE CORTEZ

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
UBLK	11	JAGUAR	SAJWA4FC2BMB40597	6NRR349	8997/8998	T451
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
21AUG10 DD			WAIT 17JAN17		0.00 CASH	17JAN17
R.O. OPENED	DATE CUST. NOTIFIED	OPTIONS: STK:20939 DLR:0518 AXL:2 1) SOP PARTS HERE PAINTED LOOVERS 4.15.11 SEE MIKE G...				
17JAN17	17JAN17					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
D	PERFORM	COOLANT	FLUID	EXCHANGE SERVICE			
	CPX	PERFORM	COOLANT	FLUID EXCHANGE SERVICE			
		6059	CJ			169.60	169.60
		1	JLM209723	ANTIFREEZE	86.20	86.20	86.20
8997	PERFORM	COOLANT	FLUID	EXCHANGE SERVICE.			

E	PERFORM	POWER	STEERING	FLUID EXCHANGE SERVICE			
	PSX	PERFORM	POWER	STEERING FLUID EXCHANGE SERVICE			
		6059	CJ			169.60	169.60
		1	334-8	P/S FLUID	97.19	97.19	97.19
8997	PERFORM	POWER	STEERING	FLUID EXCHANGE SERVICE.			

F	PERFORM	BRAKE	FLUID	EXCHANGE SERVICE (EVERY 3 YEARS)			
	BFX	PERFORM	BRAKE	FLUID EXCHANGE SERVICE (EVERY 3 YEARS)			
		6059	CJ			169.60	169.60
		1	83532	BRAKE FLUID	46.50	46.50	46.50
8997	PERFORM	BRAKE	FLUID	EXCHANGE SERVICE.			

G**	Water Pump - Replace						
	CS20	Water Pump - Replace					
		6059	CR			544.95	544.95
		1	C2Z31587	PUMP-WATER	249.66	249.66	249.66
8998	REPLACE	WATER PUMP ASSY WITH SEALS AS PER CUSTOMER					
AUTHORIZATION. FILL UP COOLANT AND RECHECK, SYSTEM OP NORMALLY AT THIS TIME.							

EST: 816.46

17JAN17 10:23 SA: 2403

	ORIGINAL ESTIMATE \$ _____		FINAL REVISED ESTIMATE \$ _____		DESCRIPTION	TOTALS
	DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	LABOR AMOUNT	
	REASON				ADDITIONAL AMOUNT \$	PARTS AMOUNT
	REASON				REVISED TOTAL \$	GAS, OIL, LUBE
DATE		TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT \$	SUBLET AMOUNT
DATE		TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT \$	MISC. CHARGES
DATE		TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT \$	TOTAL CHARGES
DATE		TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT \$	DEDUCTIONS
DATE		TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT \$	SALES TAX
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.					PLEASE PAY THIS AMOUNT	
I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.						

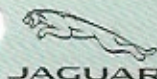
ALL PARTS ENDING IN "WP" ARE NOT SOURCED FROM JAGUAR LAND ROVER. SEE PARTS MANAGER FOR WARRANTY. NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

BAR # ARD 278146

EPA# CAL 000401166

CUSTOMER #: J1217045

128960



INVOICE

JAGUAR LAND ROVER SAN JOSE

4040 Stevens Creek Boulevard
San Jose, CA 95129

(408) 246-7600

FAX # (408) 249-9136

PAGE 3

SERVICE ADVISOR: 2403 JOSE CORTEZ

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
UBLK	11	JAGUAR	SAJWA4FC2BMB40597	6NRR349	8997/8998	T451
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
21AUG10 DD			WAIT 17JAN17		0.00 CASH	17JAN17
R.O. OPENED	DATE CUST. NOTIFIED	OPTIONS: STK:20939 DLR:0518 AXL:2 1)SOP PARTS HERE PAINTED LOOVERS 4.15.11 SEE MIKE G...				
17JAN17	17JAN17					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

THANK YOU FOR YOUR PATRONAGE, YOUR BUSINESS IS VERY MUCH APPRECIATED!

WE HOPE WE HAVE EARNED YOUR FUTURE BUSINESS AND RECOMENDATIONS TO FAMILY AND FRIENDS! COMMENTS WELCOMED AT JSEADLER@LANDROVERSJ.COM JOHN SEADLER, PARTS & SERVICE DIRECTOR.

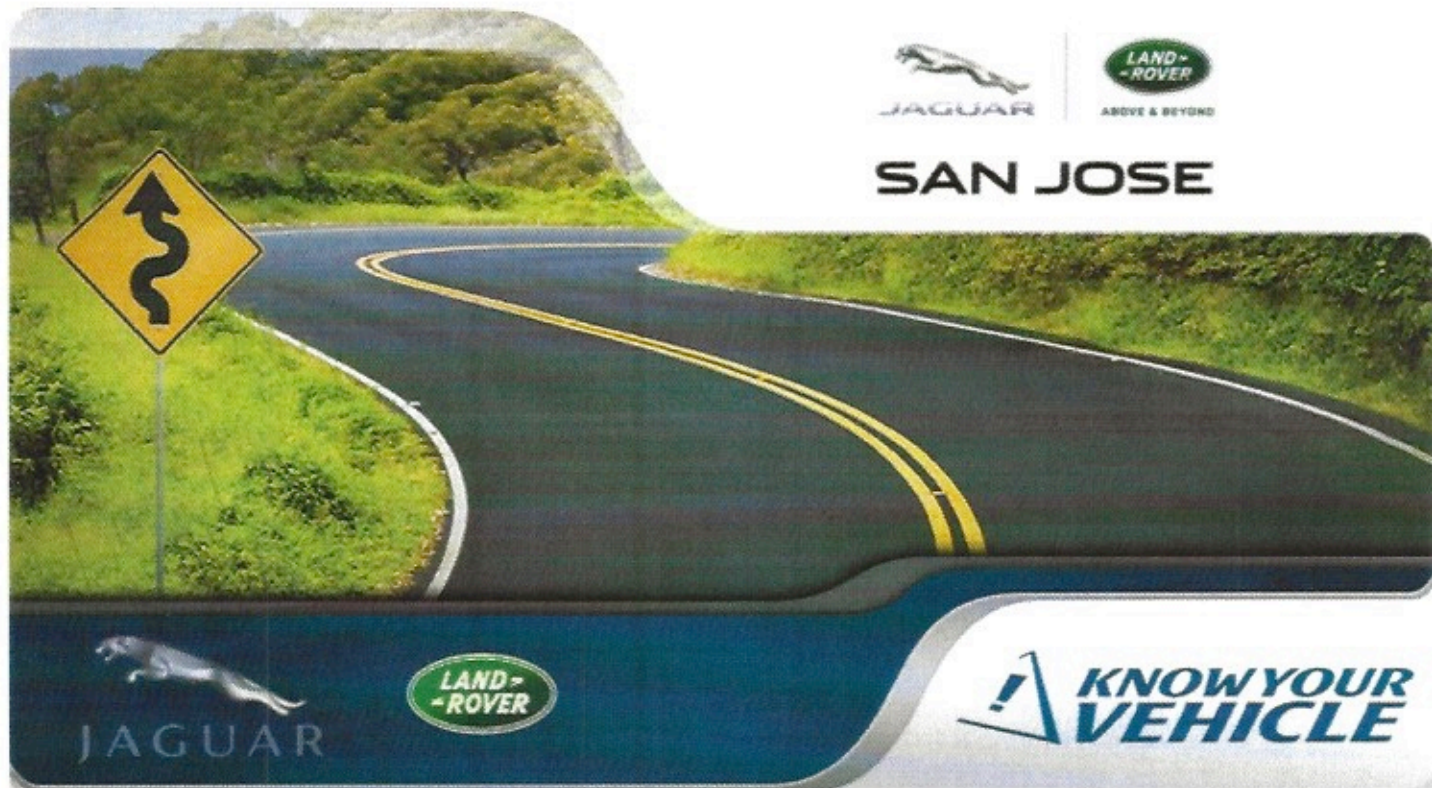


ORIGINAL ESTIMATE \$	FINAL REVISED ESTIMATE \$	DESCRIPTION	TOTALS
		LABOR AMOUNT	1647.35
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY
REASON		ADDITIONAL AMOUNT \$	REVISIED TOTAL \$
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY
REASON		ADDITIONAL AMOUNT \$	REVISIED TOTAL \$
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.		I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.	
X		X	
PLEASE PAY THIS AMOUNT			2862.56

ALL PARTS ENDING IN "WP" ARE NOT SOURCED FROM JAGUAR LAND ROVER. SEE PARTS MANAGER FOR WARRANTY. NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

BAR # ARD 278146

EPA# CAL 000401166



SAN JOSE



KNOW YOUR VEHICLE

OUR VALUED CUSTOMER

Wyman Apple
Service Consultant

O. Avalos
Certified Technician

YOUR VEHICLE

Year 2011	Make Jaguar	Model XKR	Engine Type 5.0L V8 DOHC (MFI)
Odometer 9,318	VIN # SAJWA4FC2BMB40597	License # 6NRR349	Date 4/6/2017

Vehicle Care Commitment

It's about "Peace of Mind..."

Thank you for choosing our service department to handle your vehicle's service needs. In order to provide the quality service you deserve, we have invested in the latest diagnostic equipment and information systems. These help us fully understand your vehicle's service and maintenance requirements so that we can service your vehicle in the most comprehensive and economical way possible.



We are pleased to present to you a "Know Your Vehicle" report today. It's important to us that you leave our dealership with peace of mind, so we take the extra time necessary to analyze your vehicle's health to make sure it is operating at its optimum levels. This bumper-to-bumper inspection report will help you better understand your vehicle's performance and health. Staying on top of your vehicle's health is vitally important to ensuring your safety on the road.



Thank you for this opportunity to assist you. We appreciate your business. Please feel free to contact your service advisor if you have any questions or concerns. We will do everything we can to put your mind at ease and keep you and your family safe on the road.



How we give you "Peace of Mind..."

To help you understand what your vehicle needs to stay in top operating condition, we:

- Perform a world class visual inspection on your vehicle every visit
- Review your vehicle's maintenance schedules and search our extensive database to uncover anything we believe you should know about your vehicle based on its odometer reading and time on the road
- Make recommendations and complete a Treatment Plan for your vehicle
- Offer a complete easy to read and understand report that enables you to make an educated decision for your vehicle's service needs. Items on the report will be classified as follows:
 - Pass - Items are new or "like new" and do not require service at this time
 - Caution - Items that are dirty or showing signs of wear and would benefit from being serviced soon
 - Fail - Items that have either worn below minimum specifications or are no longer doing what it was designed to do and need to be repaired immediately

DISCLAIMER: Addressing any identified issues listed by the report, should improve the safety and performance of your vehicle. However, please remember that the inspection is limited to a visual inspection of the items listed on the report without disassembling or test driving your vehicle. Therefore, it is not possible for the technician to see or identify all potential defects, especially those that are internal to the engine, transmission, driveline, electrical system or other components. The cleanliness of the vehicle both inside and out at the time of the actual inspection may reduce the accuracy of the inspection. Your vehicle may have conditions that are not evident at the time of the inspection or otherwise not presented or noticed during the inspection process. Therefore, the inspection and condition report does not provide any guarantee or warranty that the vehicle will not break down in the future, or have conditions that were undetected during the inspection or were omitted from the report.



Original Customer Requests

The following is what you requested we perform or investigate regarding your vehicle:

- ✓ A. PERFORM COMPLIMENTARY MULTI POINT INSPECTION
- ✓ B. DIAGNOSE CHECK ENGINE LIGHT
- ✓ C. CLIENT STATES MIRRORS NO LONGER AUTOMATICALLY FOLD IN WHEN LOCKING THE VEHICLE
- ✓ D. CLIENT STATES ALARM PRESENT, STATES CHECK GAS CAP. PLEASE CHECK AND ADVISE
- ✓ E. ENTERPRISE RENTAL CAR PROVIDED FOR CLIENT.(4 DAY MAX) VEHICLE TO BE RETURNED UPON DEALERS REQUEST. PLEASE REPLACE FUEL USED. CLIENT IS FINANCIALLY LIABLE FOR ANY DAMAGES OR CITATIONS INCURRED DURING USE



Package Results

Jaguar Land Rover San Jose MultiPo1nt Inspection

Cautioned Task	Observation	Recommendation	Done
Left front tire tread depth	Left front tire tread measures 6/32": Inspect tire next service		
Left rear tire tread depth	Left rear tire tread measures 6/32": Inspect tire next service		
Right front tire tread depth	Right front tire tread measures 6/32": Inspect tire next service		
Right rear tire tread depth	Right rear tire tread measures 6/32": Inspect tire next service		

Passed Task	Observation	Recommendation	Done
Fill windshield washer fluid	Found washer fluid level low: Filled to proper level		
Measure rear brake pads	7 mm or greater: Inspect brakes next service		
Measure front brake pads	7 mm or greater: Inspect brakes next service		

Passed Tasks

- ✓ Inspect exhaust system for leaks, damage, and loose parts
- ✓ Inspect transmission mounts
- ✓ Inspect axles, driveshaft and CV joints/boots
- ✓ Inspect fuel tank, lines, and connections
- ✓ Inspect engine mounts
- ✓ Fill windshield washer fluid

- ✓ Check power steering fluid level and condition
- ✓ Check brake fluid level and condition
- ✓ Inspect reverse light operation
- ✓ Inspect headlight low and high beam operation
- ✓ Inspect heat and air conditioning operation
- ✓ Measure front brake pads
- ✓ Perform battery performance test
- ✓ Inspect all hoses and clamps
- ✓ Inspect rear suspension components
- ✓ Inspect brake system for leaks
- ✓ Inspect steering system for leaks
- ✓ Check power window operation
- ✓ Inspect LED daytime running lights (If equipped)
- ✓ Inspect rear differential fluid level, condition and check for leaks
- ✓ Tire recommendations based on overall tire wear and condition
- ✓ Check and adjust LR Tire Pressure
- ✓ Check engine oil level and condition
- ✓ Inspect hazard light operation
- ✓ Inspect taillight, turn signal, side marker, and license plate lights
- ✓ Inspect wiper and washer operation
- ✓ Inspect dash and interior lights
- ✓ Inspect brake system components
- ✓ Inspect battery terminals and cables
- ✓ Inspect steering components
- ✓ Inspect engine for oil leaks
- ✓ Inspect cooling system for leaks
- ✓ Inspect sway bar components
- ✓ Check power locking system operation
- ✓ Inspect lower engine cover
- ✓ Inspect wiper blades
- ✓ Time and Mileage based recommendations
- ✓ Check and adjust RF Tire Pressure
- ✓ Check engine coolant level and condition
- ✓ Inspect brake light operation
- ✓ Inspect taillight, turn signal, and side marker assemblies for cracks and damage
- ✓ Check horn operation
- ✓ Measure rear brake pads
- ✓ Inspect instrument cluster warning lamps
- ✓ Inspect drive belts
- ✓ Inspect front suspension components
- ✓ Inspect transmission for leaks
- ✓ Inspect fog/driving lights (if equipped)
- ✓ Inspect wheels for damage
- ✓ Check hood strut(s)
- ✓ Inspect windshield for cracks, chips and pitting
- ✓ Check engine performance
- ✓ Check and adjust LF Tire Pressure
- ✓ Check and adjust RR Tire Pressure



Recommended Services

Our technicians recommend the following services for your vehicle.

Original Customer Requests	Status	Cost	Deferred	Approved
A. PERFORM COMPLIMENTARY MULTI POINT INSPECTION		\$0.00		X
B. DIAGNOSE CHECK ENGINE LIGHT		\$225.95		X
C. CLIENT STATES MIRRORS NO LONGER AUTOMATICALLY FOLD IN WHEN LOCKING THE VEHICLE		\$99.95		X
D. CLIENT STATES ALARM PRESENT, STATES CHECK GAS CAP. PLEASE CHECK AND ADVISE		\$0.00		X

Original Customer Requests	Status	Cost	Deferred	Approved
E. ENTERPRISE RENTAL CAR PROVIDED FOR CLIENT.(4 DAY MAX) VEHICLE TO BE RETURNED UPON DEALERS REQUEST. PLEASE REPLACE FUEL USED. CLIENT IS FINANCIALLY LIABLE FOR ANY DAMAGES OR CITATIONS INCURRED DURING USE		\$0.00		X
Subtotal		\$325.90		\$325.90
Totals, Taxes and Fees		Cost	Deferred	Approved
Estimate Subtotal		\$325.90	\$0.00	\$325.90
Tax		\$0.00		\$0.00
Estimate Total		\$325.90		\$325.90

CUSTOMER #: J1217045

131371



INVOICE

JAGUAR LAND ROVER SAN JOSE

4040 Stevens Creek Boulevard
San Jose, CA 95129

(408) 246-7600

FAX # (408) 249-9136

PAGE 1

SERVICE ADVISOR: 3545 WYMAN APPLE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
UBLK	11	JAGUAR	SAJWA4FC2BMB40597	6NRR349	9318/9388	T395
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
21AUG10 DD			17:00 03APR17		0.00 CASH	06APR17
R.O. OPENED	DATE CUST. NOTIFIED	OPTIONS: STK:20939 DLR:0518 AXL:2 1)SOP PARTS HERE PAINTED LOOVERS 4.15.11 SEE MIKE G...				
03APR17	06APR17					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	PERFORM	COMPLIMENTARY	MULTI POINT	INSPECTION			
	FMPI	PERFORM	COMPLIMENTARY	MULTI POINT	INSPECTION		
		6271	ISR				(N/C)
	9318	PERFORM	SAFETY	INSPECTION AS PER CHECK LIST.			

B	DIAGNOSE	CHECK	ENGINE	LIGHT			
	DCEL	DIAGNOSE	CHECK	ENGINE	LIGHT		
		6271	CJ			225.95	225.95
	9388	PERFORM	INSPECTION	DID FOUND CHECK ENGINE LIGHT ON DASH. CHECKED FOR FUALT CODES FOUND CODE P0442-00 FOR SMALL EVAP LEAK DETECTED. PERFORM EVAP LEAK TEST FOUND SYSTEM FAILED TEST PERFORM INSPECTION ON GAS CAP FOUND GAS CAP LOOSE. RESCUER AND RE RAN TEST. FOUND SYSTEM PASSED TEST, CLEARED FAULT CODE LIGHT OFF AT THIS TIME. DROVE TEST CAR TO DUPLICATE REPAIR FOUND LIGHT NOT COMING BACK ON.			

C	CLIENT STATES	MIRRORS NO LONGER	AUTOMATICALLY	FOLD IN WHEN	LOCKING		
		THE VEHICLE					
		MISC	CALIBRATION				
		6271	CJ			99.95	99.95
	9318	PERFORM	INSPECTION	DID FIND MIRRORS NOT FOLDING WHEN LOCKING AND OR UNLOCKING CAR. PERFORM CALIBRATION AND RECHECK. BOTH MIRRORS WORKING OK AT THIS TIME.			

D	CLIENT STATES	ALARM PRESENT,	STATES	CHECK	GAS CAP. PLEASE	CHECK	AND
		ADVISE					
		MISC	REPAIRED	ON	LINE B		
		6271	CJ			0.00	0.00
	9318	SEE	LINE	B.			

E	ENTERPRISE	RENTAL	CAR	PROVIDED	FOR	CLIENT. (4 DAY	MAX) VEHICLE
		RETURNED	UPON	DEALERS	REQUEST. PLEASE	REPLACE	FUEL USED. CLIENT
		IS	FINANCIALLY	LIABLE	FOR	ANY	DAMAGES
		DURING	USE				
CAUSE: RENTAL FROM ENTERPRISE							



ORIGINAL ESTIMATE \$ _____	FINAL REVISED ESTIMATE \$ _____	DESCRIPTION	TOTALS
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY
REASON	ADDITIONAL AMOUNT \$	LABOR AMOUNT	
REASON	REVISED TOTAL \$	PARTS AMOUNT	
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY
REASON	ADDITIONAL AMOUNT \$	GAS, OIL, LUBE	
REASON	REVISED TOTAL \$	SUBLET AMOUNT	
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.		X	
I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.		X	
		MISC. CHARGES	
		TOTAL CHARGES	
		DEDUCTIONS	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

ALL PARTS ENDING IN "WP" ARE NOT SOURCED FROM JAGUAR LAND ROVER. SEE PARTS MANAGER FOR WARRANTY.
NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

BAR # ARD 278146 EPA# CAL 000401166

CUSTOMER #: J1217045

131371



INVOICE

JAGUAR LAND ROVER SAN JOSE

4040 Stevens Creek Boulevard
San Jose, CA 95129

(408) 246-7600

FAX # (408) 249-9136

PAGE 2

SERVICE ADVISOR: 3545 WYMAN APPLE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
UBLK	11	JAGUAR	SAJWA4FC2BMB40597	6NRR349	9318/9388	T395
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
21AUG10 DD			17:00 03APR17		0.00 CASH	06APR17
R.O. OPENED	DATE CUST. NOTIFIED	OPTIONS: STK:20939 DLR:0518 AXL:2 1)SOP PARTS HERE PAINTED LOOVERS 4.15.11 SEE MIKE G...				
03APR17	06APR17					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
RCE ENTERPRISE RENTAL CAR PROVIDED FOR CLIENT. (4 DAY MAX) VEHICLE TO BE RETURNED UPON DEALERS REQUEST. PLEASE REPLACE FUEL USED. CLIENT IS FINANCIALLY LIABLE FOR ANY DAMAGES OR CITATIONS INCURRED DURING USE							
				99	ISR		(N/C)
SUBL LOANER							
					PO#54973		
					ISR		(N/C)

EST: 199.90 03APR17 08:20 SA: 3545

THANK YOU FOR YOUR PATRONAGE, YOUR BUSINESS IS VERY MUCH APPRECIATED!

WE HOPE WE HAVE EARNED YOUR FUTURE BUSINESS AND RECOMENDATIONS TO FAMILY AND FRIENDS! COMMENTS WELCOMED AT JSEADLER@LANDROVERSJ.COM
JOHN SEADLER, PARTS & SERVICE DIRECTOR.



ORIGINAL ESTIMATE \$	FINAL REVISED ESTIMATE \$	DESCRIPTION	TOTALS
		LABOR AMOUNT	325.90
DATE TIME PHONE # OR IN PERSON	AUTHORIZED BY	PARTS AMOUNT	0.00
REASON	ADDITIONAL AMOUNT \$	GAS, OIL, LUBE	0.00
	REVISED TOTAL \$	SUBLET AMOUNT	0.00
DATE TIME PHONE # OR IN PERSON	AUTHORIZED BY	MISC. CHARGES	0.00
REASON	ADDITIONAL AMOUNT \$	TOTAL CHARGES	325.90
	REVISED TOTAL \$	DEDUCTIONS	0.00
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.		SALES TAX	0.00
I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.		PLEASE PAY THIS AMOUNT	325.90
X	X		

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BAR # ARD 278146 EPA# CAL 000401166

CUSTOMER COPY