

INVOICE

Invoice #: 539246

BMW PORTLAND #224

Tag #: TG2177

2001 SW JEFFERSON ST
PORTLAND, OR 97201
(503) 226-0380
FAX (503) 412-3496

Customer #: B704359

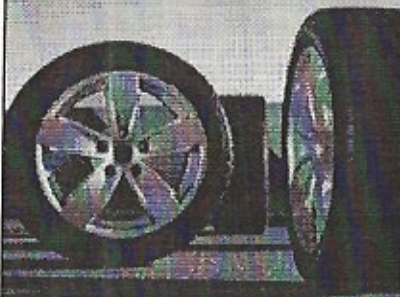
home Service Advisor: 96443 INGRID JACKSON

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
668/LCSW	10	BMW 535IS	WBAPT7C52ACW98243		16811	16812			
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	READY
18AUG09			17:00 08FEB13			WRO	08FEB13	11:37 07FEB13	16:15 08FEB13

OPTIONS: STK:10B260

bmwportlandcares.com
[888] 503-1779

We Sell Tires



Does Your BMW
Need A Spa Day?



Call To Set Up Your
Appointment Today

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	
A	RECALL0061560300	B61	14	12,	Battery Cable Connection			
	98	MISC	REPAIR					
	92359	WBMW		0.00			(N/C)	
	1	83-19-2-295-229	KF-1	CONTACT GREASE			(N/C)	
	1	61-13-9-290-787	COVER	POSITIVE BATTERY				
		TERMI:	619999AA				(N/C)	
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00	
16811	PERFORMED BATTERY CABLE RECALL PER SIB 61.14.12..							

B	CBS-	ENGINE OIL						
	EO	CBS-	ENGINE OIL					
	92359	WBMW		0.00			(N/C)	
	1	11-42-7-566-327	SET	OIL-FILTER			(N/C)	
		ELEMENT:	114010				(N/C)	
	7	07-51-0-017-954	MOTOR	OIL SAE 5W-30			(N/C)	
		LONGLIFE:	832511				(N/C)	
	1	83-19-2-221-702	BMW	WINDSHIELD WASHER			(N/C)	
		FLUID:	831510				(N/C)	
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00	
16811	PERFORMED OIL SERVICE.							

C	CBS-	STANDARD SCOPE						
	SS	CBS-	STANDARD SCOPE					
	92359	WBMW		0.00			(N/C)	
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00	
16811	PERFORMED STANDARD SCOPE.							

D	CBS-	BRAKE FLUID						
	BF	CBS-	BRAKE FLUID					
	92359	WBMW		0.00			(N/C)	
	2	81-22-0-142-156	BRAKE	FLUID:832560			(N/C)	
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00	
16811	PERFORMED BRAKE FLUSH.							

"I acknowledge notice and oral approval of an increase in the original estimated price.
Signature or initials"

STATEMENT OF DISCLAIMER AND ARBITRATION AGREEMENT

In the course of servicing, OE equivalent parts may be used.

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. Any dispute between customer and the dealership arising from or related to this vehicle or this transaction will be settled by mandatory and binding arbitration pursuant to the Federal Arbitration Act 9 U.S.C § 1 et. seg. The arbitration shall be conducted by a single arbitrator. The arbitrator may grant whatever relief the parties may be entitled to at law or in equity.

CUSTOMER SIGNATURE

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) DEALER GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

LABOR AMOUNT		
PARTS AMOUNT		
GAS, OIL, LUBE		
SUBLET AMOUNT		
MISC. CHARGES		
TOTAL CHARGES		
LESS INS/DED/DIS		
SALES TAX		
PLEASE PAY THIS AMOUNT		

INVOICE

Invoice #: 539246

BMW PORTLAND #224

Tag #: TG2177

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Customer #: B704359

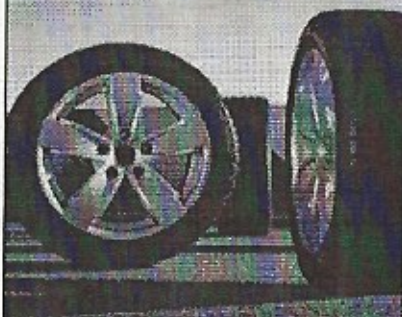
Home Service Advisor: 96443 INGRID JACKSON

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668/LCSW	10	BMW 535IS	WBAPT7C52ACW98243		16811	16812			
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LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
E	CBS-		MICRO FILTER				
	MF CBS-		MICRO FILTER				
			92359 WBMW	0.00			(N/C)
			2 64-31-9-171-858 MICROFILTER/ACTIVATED				(N/C)
			CARBON:643010				0.00
PARTS:			0.00	LABOR:	0.00	OTHER:	0.00
	16811		REPLACED MICROFILTER.				TOTAL LINE E:

F	CLIENT STATES FRONT WIPERS ARE STREAKING						
	136WA CLIENT STATES FRONT WIPERS ARE STREAKING						
			92359 WBMW	0.00			(N/C)
			1 61-61-0-431-438 SET OF WIPER BLADES:618010				(N/C)
PARTS:			0.00	LABOR:	0.00	OTHER:	0.00
	16811		REPLACED FRONT WIPERS.				TOTAL LINE F:

G	CUSTOMER STATES THERE IS A BATTERY DISCHARGE WARNING. PLEASE CHECK AND REPAIR.						
	98 MISC REPAIR						
			92359C-BMW	1.50		183.00	183.00
			1 61-21-7-591-085 BATTERY FROM EXIDE				
			(WARRANTY:612010			233.99	233.99
PARTS:			233.99	LABOR:	183.00	OTHER:	0.00
	16811		T150. TECH 92359. FOUND BATTERY HAS DISCHARGED. BATTERY IS AT 32% AND NOT CHARGING, RECOMMEND REPLACING BATTERY. REPLACED BATTERY AND REGISTERED.				TOTAL LINE G:

H	TPM ON/WASHER FLUID LEVEL. PLEASE CHECK/CORRECT ALL TIRES/FLUIDS						
	98 MISC REPAIR						
			92359C-BMW	0.00		0.00	0.00
PARTS:			0.00	LABOR:	0.00	OTHER:	0.00
	16811		ADJUSTED TIRE PRESSURE AND TOPPED UP FLUIDS.				TOTAL LINE H:

I	THERE IS A CHECK CONTROL MESSAGE FOR LIC PLATE BULBS OUT. PLEASE CHECK AND REPAIR.						

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FIGURES DEALER, GENERAL MANAGER OR AUTHORIZED PERSON. (DATE)

S E R V I C E P E R I O D	LABOR AMOUNT	
	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	MISC. CHARGES	
	TOTAL CHARGES	
	LESS INS/DED/DIS	
	SALES TAX	
	PLEASE PAY THIS AMOUNT	
	TOTALS	

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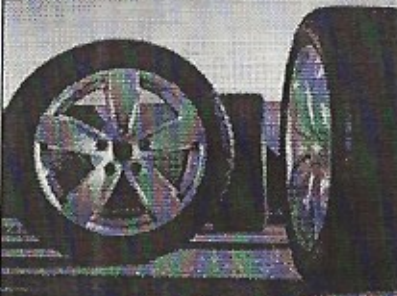
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OPTIONS: STK:10B260

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Appointment Today

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
98	MISC REPAIR						
	92359	WBMW		0.00			(N/C)
	2	63-21-7-160-805	BULB:074000				(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE I:	0.00
16811 FOUND BOTH LIC PLATE BULBS BURN'T OUT. REPLACED BOTH BULBS AND LIGHTS NOW OPERATE CORRECTLY.							

J	PERFORM COURTESY VEHICLE CONDITION REPORT. INCLUDES: VISUAL INSPECTION OF VEHICLE, TIRES, AND SET TIRE PRESSURE TO SPEC'S.						
VI	PERFORM COURTESY VEHICLE CONDITION REPORT. INCLUDES: VISUAL INSPECTION OF VEHICLE, TIRES, AND SET TIRE PRESSURE TO SPEC'S.						
	92359C-BMW			0.00		0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE J:	0.00

K	503.890.1317 PATRICK (DROPOFF)						
98	MISC REPAIR						
	92359C-BMW			0.00		0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE K:	0.00

EST:	420.00		08FEB13	11:04	SA:	96443	

THANK YOU FOR YOUR BUSINESS FROM ALL OF US AT BMW OF PORTLAND. YOU WILL BE RECEIVING A SURVEY ABOUT OUR SERVICE AND WE HOPE TO EARN A TOP SCORE OF COMPLETELY SATISFIED. IF WE DID NOT EARN THIS SCORE PLEASE ALERT YOUR SERVICE ADVISOR AND WE WILL MAKE IT RIGHT. THANKS AGAIN, AND HAVE A GREAT DAY!!!

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(ISSUED BY DEALER, ORIGINAL MANAGER OR AUTHORIZED PERSON) (DATE)

LABOR AMOUNT	183.00
PARTS AMOUNT	233.99
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	416.99
LESS INS/DED/DIS	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	416.99

DESCRIPTION

TOTALS

Customer Invoice
108129
02/15/2013

**FIRESTONE COMPLETE AUTO CARE
BURNSIDE
815 W BURNSIDE ST
PORTLAND, OR. 97209-3310**

Service Advisor:
02 KATRINA
503.228.9268

2010 BMW 535I
Lic #: 9Q5589 OR Vin #:
In: 02/15/13 11:46AM Mileage: 16,961
Out: 02/15/13 6:26PM

Store # 012122

RETAIL SALE

Description	Rev Hist /Article #	ID	Qty	Unit Price	Extended Price	Job Total
TIRE RACK INSTALL W/TPMS - 40 & 45 SERIES		02				86.80
1090K TPMS KIT 6-110	7007011	04NN	4	5.00	20.00	
TR WHEEL BALANCE PARTS	7003236	04NN	4	2.00	8.00	
TR WHEEL BALANCE LABOR	7003249	04NS	4	4.70	18.80	
TIRE RACK TPMS VALVE SERVICE KIT LABOR	7004008	04NS	4	N/C	N/C	
TIRE RACK INSTALLATION 40-45 SERIES & LO	7009541	04NS	4	7.50	30.00	
TIRE RACK SCRAP TIRE RECYCLING CHARGE	7084301	04NN	4	2.50	10.00	
ALIGNMENT SERVICE	1	02				84.99

Symptom:-

ALIGNMENT SERVICE

7004578 04NS 1 84.99 84.99

ORDER NOTES

MICHELIN TIRES

INSPECTION

CUSTOMER REQUESTED NO INSPECTION

VEHICLE NOTES

Inflations vary according to load & speed. Always refer to vehicle placard & owner's manual.

Technician(s):

04 EILEEN HERSHMAN

Payment History:

Visa 1081 179.82 010630
Total Tendered 179.82

Summary:

Parts 28.00
Labor 143.79
Shop Supplies 8.03
Sub-Total 179.82
Tax (0.00%) 0.00

Total \$179.82

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

Revision History:	Rev Amt	Init
1) 02/15/2013 05:43PM	90.09 FISHER, PATRICK IN PERSON	

Customer Signature

All parts are new unless otherwise specified.

Declined Work:

ALIGNMENT CHECK - NO CHARGE

I acknowledge notice and oral approval of an increase in the original estimated price.

Signature or Initials



www.FirestoneCompleteAutoCare.com

STD FCAC LASER 7008335 - 48110392 REV 11/11

See reverse side for Warranty Information



We Support ASE
Testing and
Certification
Inv# 120814.402012

WORK ORDER #
108129
02/15/13 06:26PM

FIRESTONE COMPLETE AUTO CARE
815 W BURNSIDE ST
PORTLAND, OR. 97209-3310

SERVICE ADVISOR
02 KATRINA
503.228.9268

2010 BMW 535I
LIC # 9Q5589 OR VIN #
IN 02/15/13 11:46AM EST. MILEAGE 17,000

Store # 012122

Recommended Services not Authorized by Customer

Status	Description	Qty	Unit Price		Extended Price		Total
			Parts	Labor	Job Total	Cat. Total	
Recmd	ALIGNMENT CHECK - NO CHARGE					0.00	
	Symptom:-	0	0.00	0.00			
	NEW TIRES INSTALLED						
	NO CHARGE ALIGNMENT CHECK	1	0.00	0.00			
	Originally Requested Service				>	0.00	0.00

since 1926

COMPLETE AUTO CARE

Recommended Parts: 0.00
 Labor: 0.00
 Subtotal: 0.00
 Shop Supplies: 0.00
 Tax (0.00%): 0.00
 Total: 0.00

THESE PRICES ARE VALID FOR 30 DAYS
 Labor charges are based on 'Menu Items' of a predetermined amount or the flat rate charged per the Mitchell Labor Manual @ \$95.00/hr.
 ALL PARTS ARE NEW UNLESS NOTED OTHERWISE



www.FirestoneCompleteAutoCare.com

Page 1 of 110392 REV 11/11

See reverse side for Warranty Information



We Support ASE
 Testing and
 Certification
 Recommendations 090409

Courtesy Check

Inspect All Items in Top Section

Year 7/09 Make BMW Model 535i
 VIN WBAP7C52ACW98243
MILEAGE: 16961

Eng. Size SOHC OHV DIESEL Auto Trans. Manual
 DOHC HYBRID
 Hubcap Missing Y N Windshield Cracked Y N Scratches/Dents Y N
 Lic. # 9Q-5589 State Inspection Due Month 8 Year 13

Inspect	Visual			Sched. Maint.	Why Recommended
	OK	SUG	REQ		
Wiper Blades					<input type="checkbox"/> Front <input type="checkbox"/> Rear
Head Lights					
Mini Lights					<input type="checkbox"/> Brake <input type="checkbox"/> Turn Signal <input type="checkbox"/> License Plate <input type="checkbox"/> Parking
Air Filter					
Cabin Air Filter					
PCV Valve					
Washer Fluid					
Oil Level					
Power Str. Fluid Level					
Master Cyl. Fluid Level					<input type="checkbox"/> Brake Inspection
Brake Fluid Flush					0 10 30 100 200 300 Copper parts per million
Trans. Service Auto / Manual					<input type="checkbox"/> Flush <input type="checkbox"/> Pan Service
Coolant Level / Flush					Type _____
Coolant Hoses					<input type="checkbox"/> Upper <input type="checkbox"/> Lower <input type="checkbox"/> Bypass <input type="checkbox"/> Heater
Belts <input type="checkbox"/> "V" <input type="checkbox"/> Serp					<input type="checkbox"/> ALT <input type="checkbox"/> PS Belts 1 2 3 4 <input type="checkbox"/> A/C <input type="checkbox"/> AP
Battery ED-18 Test					<input type="checkbox"/> Good <input type="checkbox"/> Marginal <input type="checkbox"/> Replace
Battery Accessories					<input type="checkbox"/> Cable Ends / Cables <input type="checkbox"/> Pos <input type="checkbox"/> Neg <input type="checkbox"/> Hold Downs
Battery Gard					<input type="checkbox"/> Corrosion <input type="checkbox"/> Preventive

Tires and Tire Maintenance

Tire Size: 245 40 2R18 Speed Rating 93Y Run Flat Y N
 TPMS Y N

Inspect	Visual			Tread Depth 32nds		FWD	RWD	4WD/AWD
	OK	SUG	REQ	Outer	Inner			
Left Front								
PSI In: <u>36</u>								
PSI Out: <u>33</u>	X			7	7			
Right Front								
PSI In: <u>36</u>								
PSI Out: <u>33</u>			B	7	7			
Right Rear								
PSI In: <u>41</u>								
PSI Out: <u>41</u>	X			7	7			
Left Rear								
PSI In: <u>41</u>								
PSI Out: <u>41</u>	X			7	7			
Spare								
PSI In:								
PSI Out:								
Tire Maintenance						<input type="checkbox"/> Rotation	<input type="checkbox"/> Balance	
Alignment Check						<input type="checkbox"/> Maintenance	<input type="checkbox"/> Tire Wear	

Complete Vehicle Inspection

In Addition to The Above Inspect All Items Below

Inspect	Visual			Sched. Maint.	Why Recommended
	OK	SUG	REQ		
Start / Charge Test					
Belt Tensioner					
Spark Plugs					
Fuel Filter					
Fuel System Service					
Ignition Wires					
Valve Cover Gasket					
Power Steering Hose					<input type="checkbox"/> Pressure <input type="checkbox"/> Return
Timing Belt					

Brakes

ABS YES NO

Pads greater than 6mm (Disc) or Shoes greater than 2.4mm (Drum)
 Pads greater than 3mm or less than 6mm (Disc) or Shoes greater than 1.6mm or less than 2.4mm (Drum)
 Document vehicle specific measurements & minimum specifications below
 Pads less than 3mm (Disc) or Shoes less than 1.6mm (Drum)
 Document vehicle specific measurements & minimum specifications below

LF Pad	LF Rotor / RF Rotor	RF Pad
	Actual Meas.	Actual Meas.
MM Actual	Machine To	Machine To
MM Spec.	Discard At	Discard At
	Actual Meas.	Actual Meas.
MM Actual	Machine To	Machine To
MM Spec.	Discard At	Discard At

LR Pad / Shoe	Drum LR Rotor / Drum RR Rotor	RR Pad / Shoe
	Actual Meas.	Actual Meas.
MM Actual	Machine To	Machine To
MM Spec.	Discard At	Discard At

Other Brake Services: Rear Clean / Adj Brake Hose(s) Parking Cables Hardware Caliper Wheel Cylinder Repack

Exhaust

Exhaust System Intermediate Pipe Muffler Tailpipe

Steering and Suspension

U-Joint	X			<input type="checkbox"/> Front <input type="checkbox"/> Rear
Idler/Pitman Arm				<input type="checkbox"/> Idler <input type="checkbox"/> Pitman
Center Link				
Bushings	X			<input type="checkbox"/> Control Arm <input type="checkbox"/> Sway Bar <input type="checkbox"/> Front <input type="checkbox"/> Rear
Link Pins	X			<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> Left <input type="checkbox"/> Right
Tie Rod Ends	X			<input type="checkbox"/> L Out <input type="checkbox"/> L In <input type="checkbox"/> R In <input type="checkbox"/> R Out <input type="checkbox"/> Sleeve(s)
Ball Joints	X			<input type="checkbox"/> L Upper <input type="checkbox"/> R Upper <input type="checkbox"/> L Lower <input type="checkbox"/> R Lower Spec Actual
Rack & Pinion Assembly				
CV Boots	X			<input type="checkbox"/> L Out <input type="checkbox"/> L In <input type="checkbox"/> R In <input type="checkbox"/> R Out
CV Joints				<input type="checkbox"/> L Out <input type="checkbox"/> L In <input type="checkbox"/> R In <input type="checkbox"/> R Out
Struts	X			<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> Left <input type="checkbox"/> Right
Shocks	X			<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> Left <input type="checkbox"/> Right

OK *Checked & acceptable
Repair / Replacement Suggested
 1) Close to end of useful life
 2) Address customer request / need / convenience
 3) Comply with manufacturer recommendation
 4) Technician recommendation from experience
Repair / Replacement Required
 A) No longer performs intended purpose
 B) Does not meet design specification
 C) Missing

Notes:

STEP 5 4 INSPECTED BY _____
 STEP 7 RE-INSPECTED BY _____

INVOICE

Invoice #: 554956

BMW PORTLAND #224

Tag #: TG3486

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(503) 226-0380
FAX (503) 412-3496

Customer #: B704359

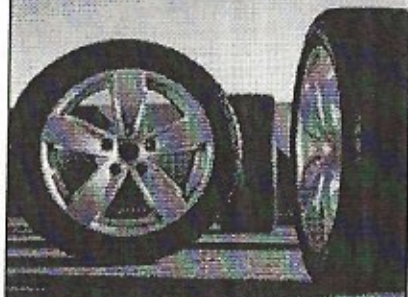
Home Service Advisor: 96443 INGRID JACKSON

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18AUG09			17:00 16JAN14			CASH	16JAN14	11:22 16JAN14	16:14 16JAN14

OPTIONS: STK:10B260

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Appointment Today

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	PERFORM SYNTHETIC OIL & FILTER SERVICE \$99.95- PLEASE RESET DATA						
	9995LOF PERFORM SYNTHETIC OIL & FILTER SERVICE						
	\$99.95						
	164704C-BMW					33.19	33.19
	7 07-51-0-017-954 MOTOR OIL SAE 5W-30						
	LONGLIFE:832511				7.59	7.59	53.13
	MENU PRICING						
	1 11-42-7-566-327 SET OIL-FILTER						
	ELEMENT:114010					13.63	13.63
PARTS:	66.76	LABOR:	33.19	OTHER:	0.00	TOTAL LINE A:	99.95
20237	OIL SERVICE PERFORMED STANDARD OIL SERVICE AND RESET CBS						
	DATA.						

B	PLEASE REPLACE REAR WIPER						
	98 MISC REPAIR						
	164704C-BMW					0.00	0.00
	1 61-62-7-198-552 WIPER BLADE:618021					27.10	27.10
PARTS:	27.10	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	27.10
20237	WIPER REPLACED REAR WIPER.						

C	PERFORM COURTESY VEHICLE CONDITION REPORT. INCLUDES: VISUAL						
	INSPECTION OF VEHICLE, TIRES, AND SET TIRE PRESSURE TO SPEC'S.						
VI	PERFORM COURTESY VEHICLE CONDITION REPORT.						
	INCLUDES: VISUAL INSPECTION OF VEHICLE,						
	TIRES, AND SET TIRE PRESSURE TO SPEC'S.						
	164704C-BMW					0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00
20237	VI PERFORMED COURTESY CHECK AND TOPPED OFF ALL FLUIDS.						

D	503.890.1317 PATRICK (DROP OFF)						
	98 MISC REPAIR						
	164704C-BMW					0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00

"I acknowledge notice and oral approval of an increase in the original estimated price.
Signature or initials"

STATEMENT OF DISCLAIMER AND ARBITRATION AGREEMENT

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CUSTOMER SIGNATURE

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(NAME) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INS./DED./DIS	
SALES TAX	
PLEASE PAY THIS AMOUNT	

INVOICE

Invoice #: 554956

BMW PORTLAND #224

Tag #: TG3486

2001 SW JEFFERSON ST
PORTLAND, OR 97201
(503) 226-0380
FAX (503) 412-3496

Customer #: B704359

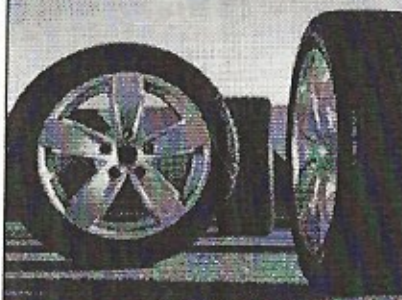
Home Service Advisor: 96443 INGRID JACKSON

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
668/LCSW	10	BMW 535IS	WBAPT7C52ACW98243		20237	20239			
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	READY
18AUG09			17:00 16JAN14			CASH	16JAN14	11:22 16JAN14	16:14 16JAN14

OPTIONS: STK:10B260

bmwportlandcares.com
[888] 503-1779

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Appointment Today

LINE OPCODE TECH TYPE HOURS

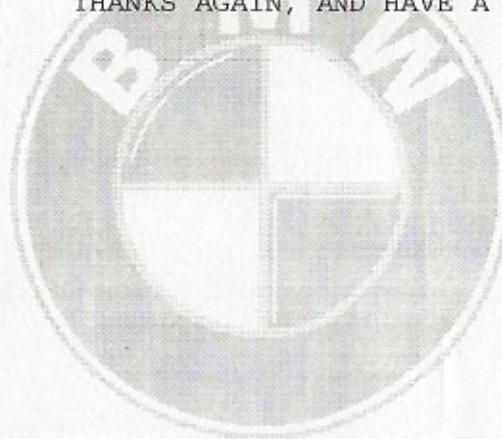
EST: 126.00

16JAN14 11:22 SA: 96443

LIST NET TOTAL

created 2014-01-13 12:55:00pm
taken by Austin T suruta

THANK YOU FOR YOUR BUSINESS FROM ALL OF US AT
BMW PORTLAND. YOU WILL BE RECEIVING A
SURVEY ABOUT OUR SERVICE AND WE HOPE TO EARN
A TOP SCORE OF COMPLETELY SATISFIED. IF WE
DID NOT EARN THIS SCORE PLEASE ALERT YOUR
SERVICE ADVISOR AND WE WILL MAKE IT RIGHT.
THANKS AGAIN, AND HAVE A GREAT DAY!!!



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Signature or initials"

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CUSTOMER SIGNATURE

ON BEHALF OF SERVICING DEALER,
HEREBY CERTIFY THAT THE INFORMATION
CONTAINED HEREON IS ACCURATE UNLESS
OTHERWISE SHOWN. SERVICES DESCRIBED
WERE PERFORMED AT NO CHARGE TO
OWNER. THERE WAS NO INDICATION FROM
THE APPEARANCE OF THE VEHICLE OR
OTHERWISE, THAT ANY PART REPAIRED OR
REPLACED UNDER THIS CLAIM HAD BEEN
CONNECTED IN ANY WAY WITH ANY
ACCIDENT, NEGLIGENCE OR MISUSE.
RECORDS SUPPORTING THIS CLAIM ARE
AVAILABLE FOR (1) YEAR FROM THE DATE
OF PAYMENT NOTIFICATION AT THE
SERVICING DEALER FOR INSPECTION BY
MANUFACTURER'S REPRESENTATIVE.

(PRINTED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (8/07/10)

LABOR AMOUNT	33.19
PARTS AMOUNT	93.86
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	127.05
LESS INS/DED/DIS	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	127.05

DESCRIPTION

TOTALS

BMW VEHICLE CONDITION REPORT

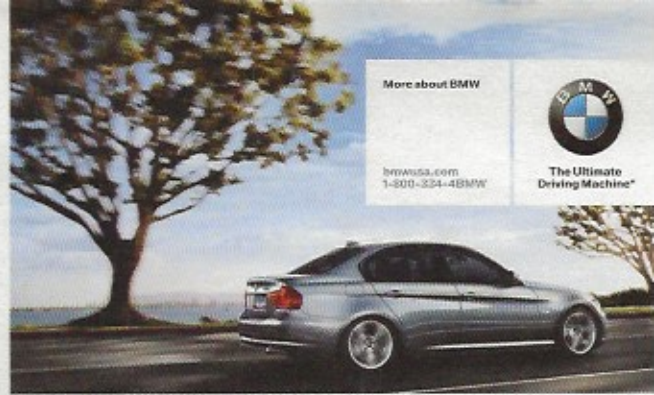
Name: _____ RO# 554956

Date: _____

Mileage in: _____ Mileage out: _____

Plate number: _____ State: _____

VIN: _____



● Very Good ● May Need Future Attention ● Needs Immediate Attention

UNDER THE CAR

1. Oil leaks	✓		
2. Coolant leaks	✓		
3. Brake hydraulic lines, visual inspection	✓		
4. Fuel leaks	✓		
5. Exhaust system, leaks and mounting	✓		
6. Engine/transmission mounts	✓		
7. Suspension and shock absorbers	✓		
8. Steering components	✓		
9. Drive shaft guibo clutch	✓		
10. Brake pads/rotors - front	11	✓	
11. Brake pads/rotors - back	9	✓	
12. Tire pressure and condition, including spare	✓		

UNDER THE HOOD

13. Engine oil level	✓		
14. Brake and clutch hydraulic fluid level	✓		
15. Coolant level and antifreeze protection	✓		
16. Power steering fluid level	✓		
17. Battery inspection	✓		
18. Windshield washer fluid level	✓		
19. Condition of coolant hoses and clamps	✓		
20. Condition and adjustment of belts	✓		

CAR EXTERIOR

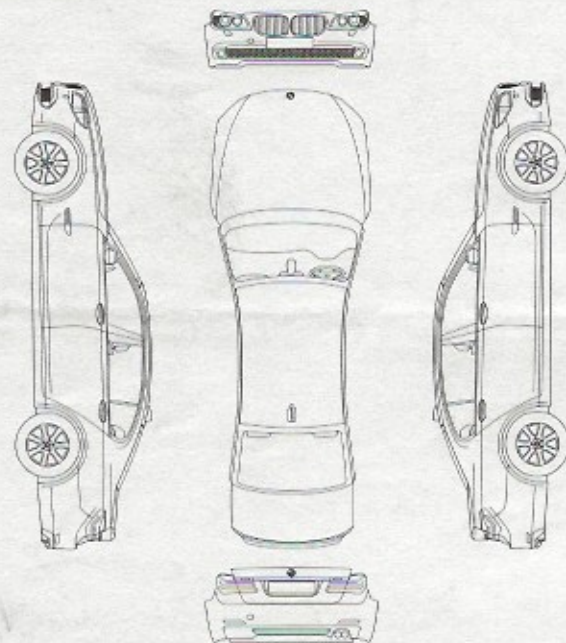
21. Operation of all lights and signals	✓		
22. Body, paint, trim and glass (use diagram at upper right)	✓		
23. Operation of central locking system	✓		
24. Windshield wiper operation	✓		

ROAD TEST

25. Brake performance, including parking brake	✓		
26. Transmission shifting	✓		
27. Clutch operation (if equipped)	✓		
28. Gauges, warning lights, horn, wipers/washers	✓		
29. Heating and air conditioning performance	✓		
30. Seat belts	✓		
31. Wheel and tire inspection	✓		

TIRE TREAD DEPTH

32. Tire tread depth at all 4 corners				
LF	7	33	7	33
LR	7	41	7	41



Show damage location above with codes:

X Stone damage ○ Dents △ Scratches ✓ Body damage

Underbody damage (explain below)

[Signature]

Center Signature

Client Signature

White copy for client
Yellow copy for BMW center

PD1-BVCR-250M

INVOICE

Invoice #: 575180

BMW PORTLAND #224

Tag #: TW3875

2001 SW JEFFERSON ST
PORTLAND, OR 97201
(503) 226-0380
FAX (503) 412-3496

Customer #: B704359

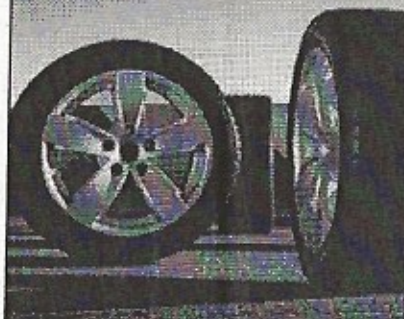
Home Service Advisor: 99027 JESSE BLAIR

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
668/LCSW	10	BMW 535IS	WBAPT7C52ACW98243		29065	29069			
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	READY
18AUG09			18:00 19FEB15			CASH	20FEB15	15:26 19FEB15	14:34 20FEB15

OPTIONS: STK:10B260

bmwportlandcares.com
[888] 503-1779

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Appointment Today

LINE OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	
A	PERFORM SYNTHETIC OIL & FILTER SERVICE						
	9995LOF PERFORM SYNTHETIC OIL & FILTER SERVICE						
	\$99.95						
	96338C-BMW				33.19	33.19	
	1 11-42-7-566-327 SET OIL-FILTER						
	ELEMENT:114010			14.74	13.63	13.63	
	7 83-21-2-405-085 BMW GROUP LL-01 5W-30:832511			7.59	7.59	53.13	
	MENU PRICING						
PARTS:	66.76	LABOR:	33.19	OTHER:	0.00	TOTAL LINE A:	99.95
29065	.5HR-TECH 96338- PERFORMED OIL SERVICE 7QTS SYNTHETIC. RESET CBS						

B	CBS- BRAKE FLUID						
	BF CBS- BRAKE FLUID						
	96338C-BMW				133.75	133.75	
	3 81-22-0-142-156 BRAKE FLUID:832560			5.40	5.40	16.20	
	MENU PRICING						
PARTS:	16.20	LABOR:	133.75	OTHER:	0.00	TOTAL LINE B:	149.95
29065	TECH 96338- PERFORMED BRAKE FLUID FLUSH. RESET CBS.						

C	CBS- MICRO FILTER						
	MF CBS- MICRO FILTER						
	96338CSD12				37.80	37.80	
	1 64-31-9-171-858 MICROFILTER/ACTIVATED						
	CARBON:643010			52.03	46.83	46.83	
PARTS:	46.83	LABOR:	37.80	OTHER:	0.00	TOTAL LINE C:	84.63
29069	TECH 96338- REPLACED MICRO FILTERS						

D	CBS- VEHICLE CHECK						
	VC CBS- VEHICLE CHECK						
	96338C-BMW				89.95	89.95	
PARTS:	0.00	LABOR:	89.95	OTHER:	0.00	TOTAL LINE D:	89.95
29069	-tech 96338- PERFORMED VEHICLE CHECK. RESET CBS						

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Signature or initials"

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(OWNER) (DEALER, GENERAL MANAGER OR AUTHORIZED PERSON) (DATE)

LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INS/DED/DIS	
SALES TAX	
PLEASE PAY THIS AMOUNT	

INVOICE

Invoice #: 575180

BMW PORTLAND #224

Tag #: TW3875

2001 SW JEFFERSON ST
PORTLAND, OR 97201
(503) 226-0380
FAX (503) 412-3496

Customer #: B704359

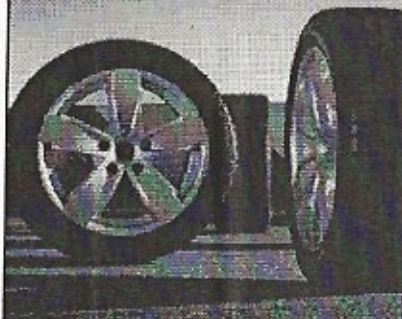
home Service Advisor: 99027 JESSE BLAIR

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
668/LCSW	10	BMW 535IS	WBAPT7C52ACW98243		29065	29069			
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	READY
18AUG09		18:00	19FEB15			CASH	20FEB15	15:26 19FEB15	14:34 20FEB15

OPTIONS: STK:10B260

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[888] 503-1779

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Need A Spa Day?



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Appointment Today

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
E							
CLIENT STATES FRONT WIPERS ARE STREAKING							
136WA CLIENT STATES FRONT WIPERS ARE STREAKING							
96338C-BMW							
PARTS:	1	61-61-0-431-438	SET OF WIPER BLADES:	618010	52.26	0.00	0.00
						52.26	52.26
						E:	52.26

F							
CLIENT STATES REAR WIPER IS STREAKING							
136WAR CLIENT STATES REAR WIPER IS STREAKING							
96338C-BMW							
PARTS:	1	61-62-7-198-552	WIPER BLADE:	618021	16.98	0.00	0.00
						16.98	16.98
						F:	16.98

G							
CUSTOMER STATES WASHER FLUID LIGHT IS ON. INSPECT AND TOP OFF IF NECESSARY							
98 MISC REPAIR							
96338C-BMW							
	1	83-19-2-221-702	BMW WINDSHIELD WASHER			0.00	0.00
			FLUID: 831510		3.79	3.79	3.79
PARTS:						G:	3.79
							3.79

H							
PERFORM COURTESY VEHICLE CONDITION REPORT. INCLUDES: VISUAL INSPECTION OF VEHICLE, TIRES, AND SET TIRE PRESSURE TO SPEC'S.							
VI PERFORM COURTESY VEHICLE CONDITION REPORT. INCLUDES: VISUAL INSPECTION OF VEHICLE, TIRES, AND SET TIRE PRESSURE TO SPEC'S.							
96338C-BMW							
PARTS:						0.00	0.00
						H:	0.00

I							
503.890.1317 PATRICK -							
98 MISC REPAIR							
96338C-BMW							
						0.00	0.00

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DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INS/DED/DIS	
SALES TAX	
PLEASE PAY THIS AMOUNT	

INVOICE

Invoice #: 575180

BMW PORTLAND #224

Tag #: TW3875

2001 SW JEFFERSON ST
PORTLAND, OR 97201
(503) 226-0380
FAX (503) 412-3496

Customer #: B704359

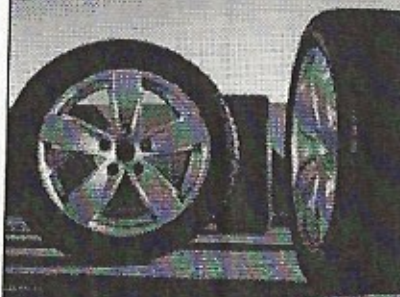
Home Service Advisor: 99027 JESSE BLAIR

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
668/LCSW	10	BMW 535IS	WBAPT7C52ACW98243		29065	29069			
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	READY
18AUG09			18:00 19FEB15			CASH	20FEB15	15:26 19FEB15	14:34 20FEB15

OPTIONS: STK:10B260

bmwportlandcares.com
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Call To Set Up Your
Appointment Today

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL			
PARTS:				0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE I:	0.00

MISC	10%	SERVICE	DISCOUNT	PER CLUB	MEMBERSHIP					
					PO#575180					
					CLUB					
MISC	10%	PARTS	DISCOUNT	PER CLUB	MEMBERSHIP					
					PO#575180					
					CLUB					
EST:	489.85			19FEB15	15:26	SA:	99027			
CREATED 2015-02-16 02:11:00PM TAKEN BY CHRIS ZI MMERMAN										



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Signature or initials"

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(PRINTED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

LABOR AMOUNT	294.69
PARTS AMOUNT	202.82
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	-49.76
TOTAL CHARGES	447.75
LESS INS/DED/DIS	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	447.75

DESCRIPTION

TOTALS



BMW Portland
2001 SW Jefferson St., Portland, OR 97201
503-427-4149 | service@bmw.com



Suggested Vehicle Service Plan for LUMMOX INC.

2010 BMW 5 series
29065 miles
VIN#:WBAPT7CS2ACW98243
Technician: Kyle Dawson

2/19/2015

Needs Related to Original Concern	Status	Notes	Recommendation	Total \$	Accept	Decline
CLIENT STATES FRONT WIPERS ARE STREAKING 135WA				\$0.00	<input type="checkbox"/>	<input type="checkbox"/>
Estimate Subtotal				\$0.00		\$0.00
Immediate Needs	Status	Notes	Recommendation	Total \$	Accept	Decline
Alignment	Caution	Due by mileage or time. Also tires are feathering on edges (mostly caused by the tire brand and model thats on the car, pilot sport a/s)	Perform 4 wheel alignment	\$199.00	<input type="checkbox"/>	<input type="checkbox"/>
Immediate Needs Total				\$199.00		\$0.00
Related and Immediate Needs Total				\$199.00		\$0.00
Additional Needs	Status	Notes	Recommendation	Total \$	Accept	Decline
There are no Additional Needs to Review						
Total Investment				\$199.00		\$0.00

Update: 6:26 PM Promise Time: 6:00 PM Date: 2/19/2015 Tag/ID: TW38751575180

NOTE: THE PRICES QUOTED EXCLUDE ANY APPLICABLE MISCELLANEOUS SHOP CHARGES AS EXPLAINED BY YOUR SERVICE ADVISOR. I HEREBY AUTHORIZE THE REPAIR WORK LISTED TO BE DONE ALONG WITH THE NECESSARY MATERIAL AND AGREE THAT YOU ARE NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE, ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT, OR ANY OTHER CAUSE BEYOND YOUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABLE PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER. I HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE HEREIN DESCRIBED ON STREETS, HIGHWAYS, OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS TECHNICIAN'S LIEN IS HEREBY ACKNOWLEDGED ON ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO.

Customer Signature: _____

2013 BMW 5 Series Service Plan - 3 Year / 50,000 Miles - Annual Premium \$1,299



BMW Portland
2001 SW Jefferson St., Portland, OR 97201
503-427-4149 | service@bmw.com



Vehicle Inspection Results for LUMMOX INC.

2010 BMW 5 series
29065 miles

2/19/2015

Prepared by: _____ Advisor: Jesse Blair Technician: Kyle Dawson

Inspections: Checked and Okay May require future attention Requires immediate attention

CHECK TIRES AND BRAKES			
Tire Tread	Green: 5mm or Greater	Yellow: 3mm to 5mm	Red: 3mm or Less
Brake Lining	Over 6 mm (Disc) or Over 4 mm (Drum)	4 to 5 mm (Disc) or 2 to 3 mm (Drum)	Less than 3 mm (Disc) or 1 mm (Drum)
LF Tire Tread Depth: 6mm Tire Wear/Damage: Set To: 33 PSI Brake Lining: 11mm	 Tire PSI: _____	 Tire PSI: _____	RF Tire Tread Depth: 6mm Tire Wear/Damage: Set To: 33 PSI Brake Lining: 11mm
LR Tire Tread Depth: 5mm Tire Wear/Damage: Set To: 41 PSI Brake Lining: 9mm	 Tire PSI: _____	 Tire PSI: _____	RR Tire Tread Depth: 5mm Tire Wear/Damage: Set To: 41 PSI Brake Lining: 9mm
<input type="checkbox"/> Alignment Check Needed <input type="checkbox"/> Damaged Wheels <input type="checkbox"/> Brake System (Also Including Lines, Hoses and Parking Brake)	<input type="checkbox"/> Wheel Balance Needed <input type="checkbox"/> TPMS Light On	<input type="checkbox"/> Rotation Needed	
CHECK FLUID LEVELS/ VITAL FLUID ANALYSIS			
<input type="checkbox"/> Brake Fluid	Fluid Quality <input type="checkbox"/>	<input type="checkbox"/> Coolant Fluid	Fluid Quality <input type="checkbox"/>
<input type="checkbox"/> Engine Oil Fluid	Fluid Quality <input type="checkbox"/>	<input type="checkbox"/> Front Differential Fluid	Fluid Quality <input type="checkbox"/>
<input type="checkbox"/> Power Steering Fluid	Fluid Quality <input type="checkbox"/>	<input type="checkbox"/> Rear Differential Fluid	Fluid Quality <input type="checkbox"/>
<input type="checkbox"/> Transfer Case Fluid	Fluid Quality <input type="checkbox"/>	<input type="checkbox"/> Transmission Fluid	Fluid Quality <input type="checkbox"/>
<input type="checkbox"/> Windshield Washer Fluid		<input type="checkbox"/> Fuel Injection Service	<input type="checkbox"/>
CHECK BATTERY			
<input type="checkbox"/> Battery Condition			
CHECK FOLLOWING SYSTEMS/COMPONENTS			
<input type="checkbox"/> Oil leaks	<input type="checkbox"/> Seat belts		
<input type="checkbox"/> Coolant leaks	<input type="checkbox"/> Condition of belts		
<input type="checkbox"/> Fuel leaks	<input type="checkbox"/> Operation of exterior lighting		
<input type="checkbox"/> Exhaust system, leaks and mounting	<input type="checkbox"/> Operation of interior lighting		
<input type="checkbox"/> Engine/transmission mounts	<input type="checkbox"/> Operation of central locking system		
<input type="checkbox"/> Suspension and shock absorbers	<input type="checkbox"/> Condition of Windshield		
<input type="checkbox"/> Steering components	<input type="checkbox"/> Condition of Wipers and Washer operation		
<input type="checkbox"/> Drive shaft	<input type="checkbox"/> Air filter		
<input type="checkbox"/> Cooling system components	<input type="checkbox"/> Micro-cabin filter		
<input type="checkbox"/> Transmission system	<input type="checkbox"/> Additional Oil Leak 1		
<input type="checkbox"/> Gauges and warning lights	<input type="checkbox"/> Additional Oil Leak 2		
<input type="checkbox"/> Horn operation	<input type="checkbox"/> Additional Oil Leak 3		
<input type="checkbox"/> Heating and air conditioning performance			

California Car Cover Co.

* car care by mail *

9525 De Soto Ave.
Chatsworth, CA 91311

Phone # 1-800-423-5525
1-818-998-2100
Fax # 1-818-998-2442
www.calcarcover.com

PACKING SLIP



Order # 1795469

Bill To Customer # 00949024

Ship To

Order Date		Customer PO Number And PO Date		Payment Method	Ship Via
03/16/15		03/16/15		VISA	UPS Ground
Order Qty	Ship Qty	BackOrder Qty	Item # and Description	Unit Price	Extended Amount
1	1		FS16651F5, 2010 - BMW 5 SERIES SPORT WAGO * Custom Work Detail * Fab: F5 Size: G3 Model: 2010 BMW 5 SERIES SPORT WAGO	262.99	262.99

Comments Internet Order Conf#: 261480

SEE CUSTOMER REQUIREMENTS

Merchandise	Sales Tax	Ship/Handle	Total	Pre-Paid	Balance
262.99	0.00	0.00	262.99	262.99	0.00

Thank You For Your Order!
Please Save This Document For Your Records

Customer Copy

If you have any questions about your order call our
Customer Service Department at 1-800-423-5525
Monday -Friday 9a.m. - 5p.m. Pacific Time

Return Policy Please Read

AT CALIFORNIA CAR COVER COMPANY, WE WANT YOU TO BE COMPLETELY SATISFIED WITH YOUR ORDER AND ORDERING EXPERIENCE. IF YOU FIND IT NECESSARY TO EXCHANGE OR RETURN AN ITEM, PLEASE CALL OUR CUSTOMER SERVICE REPRESENTATIVES FOR A RETURN AUTHORIZATION NUMBER. ALL COVERS ARE GUARANTEED TO FIT. NO RETURNS WILL BE ACCEPTED ON SPECIAL OR CUSTOM ORDERED PARTS AND ACCESSORIES. A RESTOCKING FEE WILL BE CHARGED FOR ALL RETURNED MERCHANDISE NOT EXCHANGED UNDER WARRANTY.

ACCOUNTING

Invoice #: 597974

BMW PORTLAND #224

Tag #: TR3844

2001 SW JEFFERSON ST
PORTLAND, OR 97201
(503) 226-0380
FAX (503) 412-3496

Customer #: B704359

Service Advisor: 96183 LOGAN CHILCOTE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
668/LCSW	10	BMW 535IS	WBAPT7C52ACW98243		30767	30767			
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	READY
18AUG09			14:00 06APR16			CASH	06APR16	08:30 06APR16	17:05 06APR16

OPTIONS: STK:10B260

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
A											
CLIENT REQUESTS BATTERY TEST											
98 MISC REPAIR											
	168680C	BMW		0.00	1.40	2940	20940			209.40	209.40
	1	61-21-2-357-334	EP								
		BATTERY 110AH:612010				17236	25347	0	253.47	253.47	253.47
		CORE CHARGE C				1500	1500			15.00	15.00
VERSION 1 (EMP# 168680,06APR16 16:00): 30767 Performed energy diagnosis. Battery heavily discharged. Replaced battery with same size 110ah lead acid battery. Registered change in ista.											
B											
PERFORM COURTESY VEHICLE CONDITION REPORT. INCLUDES: VISUAL INSPECTION OF VEHICLE, TIRES, AND SET TIRE PRESSURE TO SPEC'S.											
	VI										
PERFORM COURTESY VEHICLE CONDITION REPORT. INCLUDES: VISUAL INSPECTION OF VEHICLE, TIRES, AND SET TIRE PRESSURE TO SPEC'S.											
	168680	CI		0.00	0.00	0	0			0.00	0.00
C**											
PATCH L/R LEAKING TIRE \$39.95											
		PATCH PATCH LEAKING TIRE									
	162442C	BMW		0.00	0.60	990	3595			35.95	35.95
VERSION 1 (EMP# 162442,06APR16 15:13): 30767 REPAIR THE LEFT REAR TIRE (TECH 162442) I REPAIRED THE LEFT REAR TIRE. (TECH 162442)											

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
04-06-16	15:13	15:13	0.00	W	162442	C	
	16:00	16:00	0.00	W	168680	A	
	16:00	16:00	0.00	W	168680	B	

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
44000	24535	3930		47000	25347	17236	
24100	1500	1500		44100	0	0	
20500	51382	*****					

COST, SALE, & COMP TOTALS 22666 51382 0

"I acknowledge notice and oral approval of an increase in the original estimated price. Signature or initials"

STATEMENT OF DISCLAIMER AND ARBITRATION AGREEMENT

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CUSTOMER SIGNATURE

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(PRINTED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (04/10)

DESCRIPTION	LABOR AMOUNT	245.35
	PARTS AMOUNT	268.47
	GAS, OIL, LUBE	0.00
	SUBLET AMOUNT	0.00
	MISC. CHARGES	0.00
	TOTAL CHARGES	513.82
	LESS INS/DED/DIS	0.00
SALES TAX	0.00	
PLEASE PAY THIS AMOUNT		513.82

INVOICE

Invoice #: **615183**

BMW PORTLAND #224

Tag #: **T707**

2001 SW JEFFERSON ST
 PORTLAND, OR 97201
 (503) 226-0380
 FAX (503) 412-3496

Customer #: **B704359**

Service Advisor: **169574 ALEXANDRIA BUSH**

COLOR	YEAR	MAKE/MODEL	VIN		LICENSE	MILEAGE IN	MILEAGE OUT		
668/LCSW	10	BMW 535IS	WBAPT7C52ACW98243			33560	33560		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	READY
18AUG09			17:00 01FEB17			CASH	02FEB17	08:42 01FEB17	12:21 02FEB17

OPTIONS: STK:10B260

bmwportlandcares.com
 [888] 503-1779

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LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	PERFORM SYNTHETIC OIL & FILTER SERVICE			\$99.95			
	9995LOF PERFORM SYNTHETIC OIL & FILTER SERVICE			\$99.95			
	177240C-BMW						
	1 11-42-7-566-327 SET OIL-FILTER					33.19	33.19
	ELEMENT:114010				15.41	13.63	13.63
	7 83-21-2-449-994 BMW GROUP LL-01 FE						
	0W-30:832511				9.49	7.59	53.13
PARTS:	66.76	LABOR:	33.19	OTHER:	0.00	TOTAL LINE A:	99.95
33560 performed oil service, changed oil with 7.0 quarts 0w30 and filter, checked oil level after start, reset maintenance light, all ok at this time.							

B	PERFORM BRAKE FLUID EXCHANGE PER CUSTOMER REQUEST			\$169.95			
	EXCBRK PERFORM BRAKE FLUID EXCHANGE PER CUSTOMER REQUEST			\$169.95			
	177240C-BMW						
	3 81-22-0-142-156 BRAKE FLUID:832560				5.40	5.40	153.75
	MENU PRICING						16.20
PARTS:	16.20	LABOR:	153.75	OTHER:	0.00	TOTAL LINE B:	169.95
33560 performed brake fluid flush.							

C	CBS- MICRO FILTER						
	MF CBS- MICRO FILTER						
	177240C-BMW						
	2 64-31-9-171-858 MICROFILTER/ACTIVATED					31.20	31.20
	CARBON:643010						
PARTS:	118.80	LABOR:	31.20	OTHER:	0.00	TOTAL LINE C:	150.00
33560 replaced microfilter.							

D	CLIENT STATES AIR FROM VENTS FEELS WARM, REGARDLESS OF HOW CLIMATE CONTROL IS SET. PLEASE CHECK & ADVISE.						
	98 MISC REPAIR						
	177240C-BMW					76.35	76.35

*I acknowledge notice and oral approval of an increase in the original estimated price.
 Signature or initials*

STATEMENT OF DISCLAIMER AND ARBITRATION AGREEMENT

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CUSTOMER SIGNATURE

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER, THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

OWNER: DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

DESCRIPTION	LABOR AMOUNT	
	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	MISC. CHARGES	
	TOTAL CHARGES	
TOTALS	LESS INS/DED/DIS	
	SALES TAX	
	PLEASE PAY THIS AMOUNT	

INVOICE

Invoice #: 666885

BMW PORTLAND #224

2001 SW JEFFERSON ST
PORTLAND, OR 97201
(503) 226-0380
FAX (503) 412-3496

Tag #: TR6598

Customer #: B704359

REMIT PAYMENT TO: LITHIA MOTORS SUPPORT SERVICES
PO BOX 4186 PORTLAND, OR 97208-4186

n|homeService Advisor: 170077 DYLAN HAXTON

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
668/LCSW	10	BMW 535IS	WBAPT7C52ACW98243		39535	39535			
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	READY
18AUG09			12:20 27MAR19			CASH	27MAR19	09:54 27MAR19	14:12 27MAR19

OPTIONS: STK:10B260

bmwportlandcares.com
[888] 503-1779



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LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	CBS	-	STANDARD SCOPE				
CAUSE: MAINTENANCE							
SS	CBS	-	STANDARD SCOPE				
96237C-BMW							
PARTS:	0.00	LABOR:	84.40	OTHER:	0.00	TOTAL LINE A:	84.40
39535	TECH	96237--T040	PERFORMED				84.40

B	CBS	-	BRAKE FLUID FLUSH				
CAUSE: MAINTENANCE							
BF	CBS	-	BRAKE FLUID FLUSH				
96237C-BMW							
3	81-22-0-142-156	BRAKE FLUID:832560		5.40	5.40	16.20	173.79
MENU PRICING							
PARTS:	16.20	LABOR:	173.79	OTHER:	0.00	TOTAL LINE B:	189.99
39535	TECH	96237--T100	PERFORMED				

C	CBS	-	MICROFILTER REPLACEMENT				
CAUSE: MAINTENANCE							
MF	CBS	-	MICROFILTER REPLACEMENT				
96237C-BMW							
2	64-31-9-171-858	MICROFILTER/ACTIVATED		63.35	63.35	126.70	43.29
CARBON:643010							
PARTS:	126.70	LABOR:	43.29	OTHER:	0.00	TOTAL LINE C:	169.99
39535	TECH	96237--T040	PERFORMED				

D	CBS	-	ENGINE OIL SERVICE				
CAUSE: MAINTENANCE							
EO	CBS	-	ENGINE OIL SERVICE				
96237C-BMW							
1	11-42-7-953-129	SET OIL-FILTER		17.25	13.63	13.63	33.19
ELEMENT:114010							
7	83-21-2-449-994	BMW GROUP LL-01 FE		9.32	7.59	53.13	
0W-30:832511							
PARTS:	66.76	LABOR:	33.19	OTHER:	0.00	TOTAL LINE D:	99.95

"I acknowledge notice and oral approval of an increase in the original estimated price.
Signature or initials"

STATEMENT OF DISCLAIMER AND ARBITRATION AGREEMENT
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CUSTOMER SIGNATURE _____

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) _____

LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INS/DED/DIS	
SALES TAX	
PLEASE PAY THIS AMOUNT	

INVOICE

Invoice #: 666885

BMW PORTLAND #224

2001 SW JEFFERSON ST
PORTLAND, OR 97201
(503) 226-0380
FAX (503) 412-3496

Tag #: TR6598

Customer #: B704359

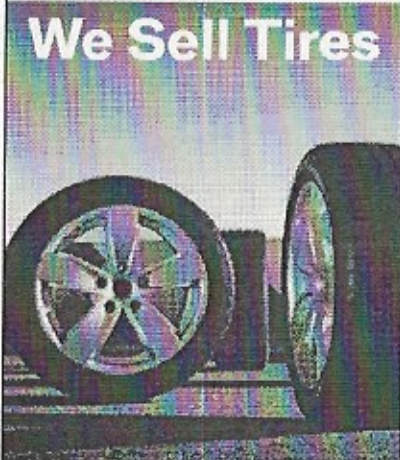
REMIT PAYMENT TO: LITHIA MOTORS SUPPORT SERVICES
PO BOX 4186 PORTLAND, OR 97208-4186

Service Advisor: 170077 DYLAN HAXTON

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
668/LCSW	10	BMW 535IS	WBAPT7C52ACW98243		39535	39535			
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	READY
18AUG09			12:20 27MAR19			CASH	27MAR19	09:54 27MAR19	14:12 27MAR19

OPTIONS: STK:10B260

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LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
39535	TECH	96237--T050	PERFORMED				

E CBS- INTAKE SILENCER CAUSE: MAINTENANCE							
IS CBS- INTAKE SILENCER							
96237C-BMW							
1	13-71-7-556-961	AIR FILTER ELEMENT:137012			46.62	133.37	133.37
PARTS:	46.62	LABOR:	133.37	OTHER:	0.00	TOTAL LINE E:	179.99
39535	TECH	96237--T050	PERFORMED				

F CBS- SPARK PLUGS CAUSE: MAINTENANCE							
SP CBS- SPARK PLUGS							
96237C-BMW							
6	12-12-0-037-244	SPARK PLUG, HIGH			21.10	374.00	374.00
PARTS:	126.60	LABOR:	374.00	OTHER:	0.00	TOTAL LINE F:	500.60
39535	TECH	96237--T220	PERFORMED				

G PERFORM COURTESY VEHICLE CONDITION REPORT. INCLUDES: VISUAL INSPECTION OF VEHICLE, TIRES, AND SET TIRE PRESSURE TO SPECS.							
VI PERFORM COURTESY VEHICLE CONDITION REPORT. INCLUDES: VISUAL INSPECTION OF VEHICLE, TIRES, AND SET TIRE PRESSURE TO SPECS.							
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE G:	0.00
39535	TECH	96237	PERFORMED				

EST: 1,224.92 27MAR19 09:54 SA: 170077							

*I acknowledge notice and oral approval of an increase in the original estimated price. Signature or initials		ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	LABOR AMOUNT	842.04
STATEMENT OF DISCLAIMER AND ARBITRATION AGREEMENT In the course of servicing, OE equivalent parts may be used.			PARTS AMOUNT	382.88
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. Any dispute between customer and the dealership arising from or related to this vehicle or this transaction will be settled by mandatory and binding arbitration pursuant to the Federal Arbitration Act 9 U.S.C § 1 et. seq. The arbitration shall be conducted by a single arbitrator. The arbitrator may grant whatever relief the parties may be entitled to at law or in equity.			GAS, OIL, LUBE	0.00
CUSTOMER SIGNATURE			SUBLET AMOUNT	0.00
			MISC. CHARGES	0.00
			TOTAL CHARGES	1224.92
			LESS INS/DED/DIS	0.00
			SALES TAX	0.00
			PLEASE PAY THIS AMOUNT	1224.92

INVOICE

Invoice #: 679884

BMW PORTLAND #224

2001 SW JEFFERSON ST
PORTLAND, OR 97201
(503) 226-0380
FAX (503) 412-3496

Tag #: TR6704

Customer #: B704359

REMIT PAYMENT TO: LITHIA MOTORS SUPPORT SERVICES
PO BOX 4186 PORTLAND, OR 97208-4186

Service Advisor: 170077 DYLAN HAXTON

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
668/LCSW	10	BMW 535IS	WBAPT7C52ACW98243		40588	40588			
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	READY
18AUG09			17:00 21OCT19			CASH	21OCT19	11:51 21OCT19	15:47 21OCT19

OPTIONS: STK:10B260

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[888] 503-1779



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LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	
A	INSTALL 4 TIRES THAT CUSTOMER PROVIDED. TIRES ARE IN THE TRUNK 4TIRES MOUNT AND BALANCE FOUR TIRES.							
				164216C-BMW		200.00	200.00	
PARTS:	0.00	LABOR:	200.00	OTHER:	0.00	TOTAL LINE A:	200.00	
40588	164216	mounted and balanced all four tires provided by client						

B	PERFORM COURTESY VEHICLE CONDITION REPORT. INCLUDES: VISUAL INSPECTION OF VEHICLE, TIRES, AND SET TIRE PRESSURE TO SPECS.							
VI	PERFORM COURTESY VEHICLE CONDITION REPORT. INCLUDES: VISUAL INSPECTION OF VEHICLE, TIRES, AND SET TIRE PRESSURE TO SPECS.							
				164216 CI		0.00	0.00	
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00	
40588	164216	performed courtesy inspection						

EST:	200.00			21OCT19 11:51	SA:	170077		

"I acknowledge notice and oral approval of an increase in the original estimated price.
Signature or initials"

STATEMENT OF DISCLAIMER AND ARBITRATION AGREEMENT

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INVOICE DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

LABOR AMOUNT	200.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	200.00
LESS INS/DED/DIS	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	200.00

INVOICE

Invoice #: 711390

BMW PORTLAND #224

2001 SW JEFFERSON ST
PORTLAND, OR 97201
(503) 226-0380
FAX (503) 412-3496

Tag #: G48877

Customer #: B704359

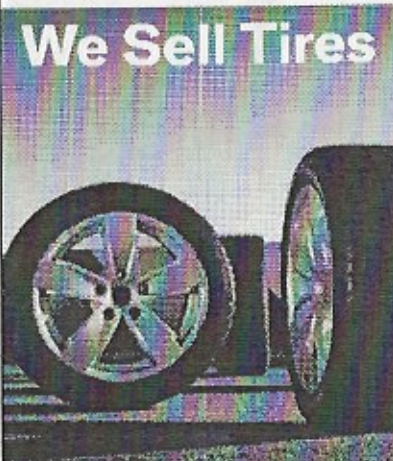
homeService Advisor: 169741 SEAN RILEY

REMIT PAYMENT TO: LITHIA MOTORS SUPPORT SERVICES
PO BOX 679811 DALLAS, TEXAS 75267-9811

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
668/LCSW	10	BMW 535IS	WBAPT7C52ACW98243		44754	44759			
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	READY
18AUG09			17:00 17AUG21			CASH	17AUG21	08:20 11AUG21	16:23 17AUG21

OPTIONS: STK:10B260

bmwportlandcares.com
[888] 503-1779



Does Your BMW
Need A Spa Day?



Call To Set Up Your
Appointment Today

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	
A	CBS	-	STANDARD SCOPE					
	CAUSE:	MAINTENANCE						
	SS	CBS	-	STANDARD SCOPE		85.00	85.00	
				96259C-BMW				
PARTS:		0.00	LABOR:	85.00	OTHER:	0.00	TOTAL LINE A:	
44754	tech	96259	Complete standard scope				85.00	85.00

B	CBS	-	ENGINE OIL SERVICE					
	CAUSE:	MAINTENANCE						
	EO	CBS	-	ENGINE OIL SERVICE		33.19	33.19	
				96259C-BMW				
		1	11-42-7-953-129	SET OIL-FILTER	20.35	13.63	13.63	
			ELEMENT:114010					
		7	83-21-5-A2A-FC2	BMW GROUP LL-01 FE	9.32	7.59	53.13	
			OW-30:832511					
PARTS:		66.76	LABOR:	33.19	OTHER:	0.00	TOTAL LINE B:	
44754	tech	96259	Complete oil change				99.95	99.95

C	CBS	-	BRAKE FLUID FLUSH					
	CAUSE:	MAINTENANCE						
	BF	CBS	-	BRAKE FLUID FLUSH		203.80	203.80	
				96259C-BMW				
		3	81-22-0-142-156	BRAKE FLUID:832560	5.40	5.40	16.20	
			MENU PRICING					
PARTS:		16.20	LABOR:	203.80	OTHER:	0.00	TOTAL LINE C:	
44754	tech	96259	Complete brake fluid flush				220.00	220.00

D	CBS	-	MICROFILTER REPLACEMENT					
	CAUSE:	MAINTENANCE						
	MF	CBS	-	MICROFILTER REPLACEMENT		66.00	66.00	
				96259C-BMW				
		2	64-31-9-171-858	MICROFILTER/ACTIVATED	72.49	72.49	144.98	
			CARBON:643010					
PARTS:		144.98	LABOR:	66.00	OTHER:	0.00	TOTAL LINE D:	
							210.98	

Final price includes .4% corp activity tax imposed on dealer.
 *I acknowledge notice and oral approval of an increase in the original estimated price.
 _____ Signature or initials*

STATEMENT OF DISCLAIMER AND ARBITRATION AGREEMENT
 In the course of servicing, OE equivalent parts may be used.
 The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. Any dispute between customer and the dealership arising from or related to this vehicle or this transaction will be settled by mandatory and binding arbitration pursuant to the Federal Arbitration Act 9 U.S.C § 1 et. seq. The arbitration shall be conducted by a single arbitrator. The arbitrator may grant whatever relief the parties may be entitled to at law or in equity.

CUSTOMER SIGNATURE

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER, THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) DEALER GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INS/DED/DIS	
SALES TAX	
PLEASE PAY THIS AMOUNT	

INVOICE

Invoice #: 711390

BMW PORTLAND #224

2001 SW JEFFERSON ST
PORTLAND, OR 97201
(503) 226-0380
FAX (503) 412-3496

Tag #: G48877

Customer #: B704359

REMIT PAYMENT TO: LITHIA MOTORS SUPPORT SERVICES
PO BOX 679811 DALLAS, TEXAS 75267-9811

homeService Advisor: 169741 SEAN RILEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
668/LCSW	10	BMW 535IS	WBAPT7C52ACW98243		44754	44759			
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	READY
18AUG09			17:00 17AUG21			CASH	17AUG21	08:20 11AUG21	16:23 17AUG21

OPTIONS: STK:10B260

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LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
44754	tech	96259	Replace the micro filters				

E	PERFORM COURTESY VEHICLE CONDITION REPORT. INCLUDES: VISUAL INSPECTION OF VEHICLE, TIRES, AND SET TIRE PRESSURE TO SPECS.						
VI	PERFORM COURTESY VEHICLE CONDITION REPORT. INCLUDES: VISUAL INSPECTION OF VEHICLE, TIRES, AND SET TIRE PRESSURE TO SPECS.						
	96259ISP-B						(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE E:	0.00

F	CUSTOMER UNABLE TO SIGN RO, HOWEVER, THEY GAVE BMW PORTLAND VERBAL CONSENT TO PROCEED AND CARRY OUT THE REQUESTED WORK LISTED ON THIS REPAIR ORDER.						
CAUSE:	CUSTOMER UNABLE TO SIGN RO, HOWEVER, THEY GAVE BMW PORTLAND VERBAL CONSENT TO PROCEED AND CARRY OUT THE REQUESTED WORK LISTED ON THIS REPAIR ORDER.						
	SIGN CUSTOMER UNABLE TO SIGN RO, HOWEVER, THEY GAVE BMW PORTLAND VERBAL CONSENT TO PROCEED AND CARRY OUT THE REQUESTED WORK LISTED ON THIS REPAIR ORDER.						
	96259ISP-B						(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE F:	0.00

G**	TECH NOTED OIL LEAK FROM OIL FILTER HOUSING, CLIENT APPROVE TO REPLACE						
98	TECH NOTED OIL LEAK FROM OIL FILTER HOUSING					1481.27	1481.27
	96259C-BMW						
1	11-42-8-637-821 GASKET:118523				62.62	62.62	62.62
1	11-42-8-637-820 GASKET:118523				62.62	62.62	62.62
3	83-19-2-451-315 BMW NON-CHLOR. BRAKE PARTS						
	C:831530				5.62	5.62	16.86
1	11-61-7-547-242 SET OF PROFILE						
	GASKETS:118513				74.94	74.94	74.94
2	17-22-2-245-358 O-RING:889520				4.76	4.76	9.52

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Signature or initials

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CUSTOMER SIGNATURE _____

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	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	MISC. CHARGES	
	TOTAL CHARGES	
	LESS INS/DED/DIS	
	SALES TAX	
	PLEASE PAY THIS AMOUNT	
	TOTALS	

INVOICE

Invoice #: 711390

Tag #: G48877

BMW PORTLAND #224

2001 SW JEFFERSON ST
PORTLAND, OR 97201
(503) 226-0380
FAX (503) 412-3496

Customer #: B704359

homeService Advisor: 169741 SEAN RILEY

REMIT PAYMENT TO: LITHIA MOTORS SUPPORT SERVICES
PO BOX 678811 DALLAS, TEXAS 75267-9811

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
668/LCSW	10	BMW 535IS	WBAPT7C52ACW98243		44754	44759			
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	READY
18AUG09			17:00 17AUG21			CASH	17AUG21	08:20 11AUG21	16:23 17AUG21

OPTIONS: STK:10B260

bmwportlandcares.com
[888] 503-1779



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LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

PARTS: 226.56 LABOR: 1481.27 OTHER: 0.00 TOTAL LINE G: 1707.83

44754 tech 96259 Inspect the vehicle for the cause of the oil leaks. The oil filter housing is the main oil leak. The oil pan gasket may be leaking. Will need to pressure wash the engine and recheck at the next oil change. The valve cover has a crack in it. This indicated high crank case pressures. This will cause oil leaks from the crank seals and valve cover.

H** TECH NOTED OIL LEAK FROM VEHICLE, OK TO DIAGNOSE LEAK

98 DIAGNOSE OIL LEAK AND REPLACE THE CRACK VALVE COVER

96259C-BMW 2011.70 2011.70

1 11-12-7-565-284 CYLINDER HEAD COVER:111020 816.35 816.35 816.35

3 83-19-2-451-315 BMW NON-CHLOR. BRAKE PARTS 5.62 5.62 16.86

C:831530

PARTS: 833.21 LABOR: 2011.70 OTHER: 0.00 TOTAL LINE H: 2844.91

44754 tech 96259 Remove the splash shields and engine cover to check for the cause of the leak. The valve cover has a crack in it. The oil along the oil pan may be caused by the oil filter housing leak. replace the cracked valve cover. Pressure wash the engine. Will inspect at next oil change.

MISC EMAILED COUPON PO#711390 C-BMW -100.00 -100.00

MISC EMAILED COUPON PO#711390 C-BMW -100.00 -100.00

EST: 2,541.83 12AUG21 14:30 SA: 169741

CONTACT: .

Final price includes .4% corp activity tax imposed on dealer.
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Signature or initials

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(CHECKED) DEALER GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

LABOR AMOUNT	3880.96
PARTS AMOUNT	1287.71
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	-200.00
TOTAL CHARGES	4968.67
LESS INS/DED/DIS	0.00
SALES TAX	19.87
PLEASE PAY THIS AMOUNT	4988.54